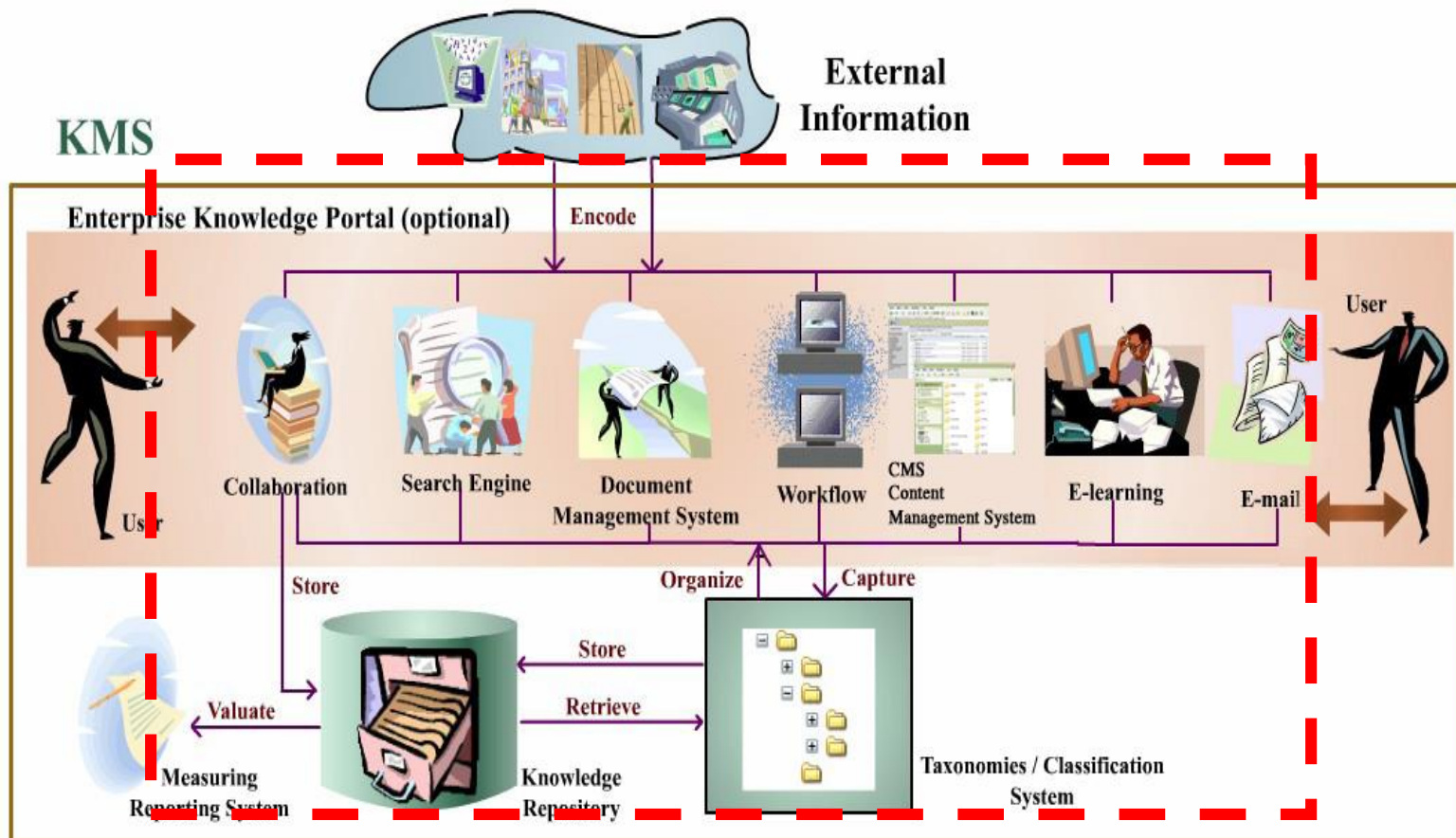


A Knowledge Management System (KMS)



Definition of an Enterprise Information Portal (EIP)

“Enterprise Information Portals” (EIPs) are applications that enable companies to unlock *internally* and *externally* stored information, and provide users a *single gateway* with *personalized* information needed to make informed business decisions.”

Shilakes and Tylman, Merrill Lynch

Portal enables

➤ A single gateway

Consolidations of links, applications and information

➤ Access to applications

Consistent look and feel

Data and information sharing among applications

➤ Knowledge Sharing

Synchronous and asynchronous communications

Customisation of information sources and content

Portal enables

➤ Search and Navigation over stored content

➤ Collaborative Work

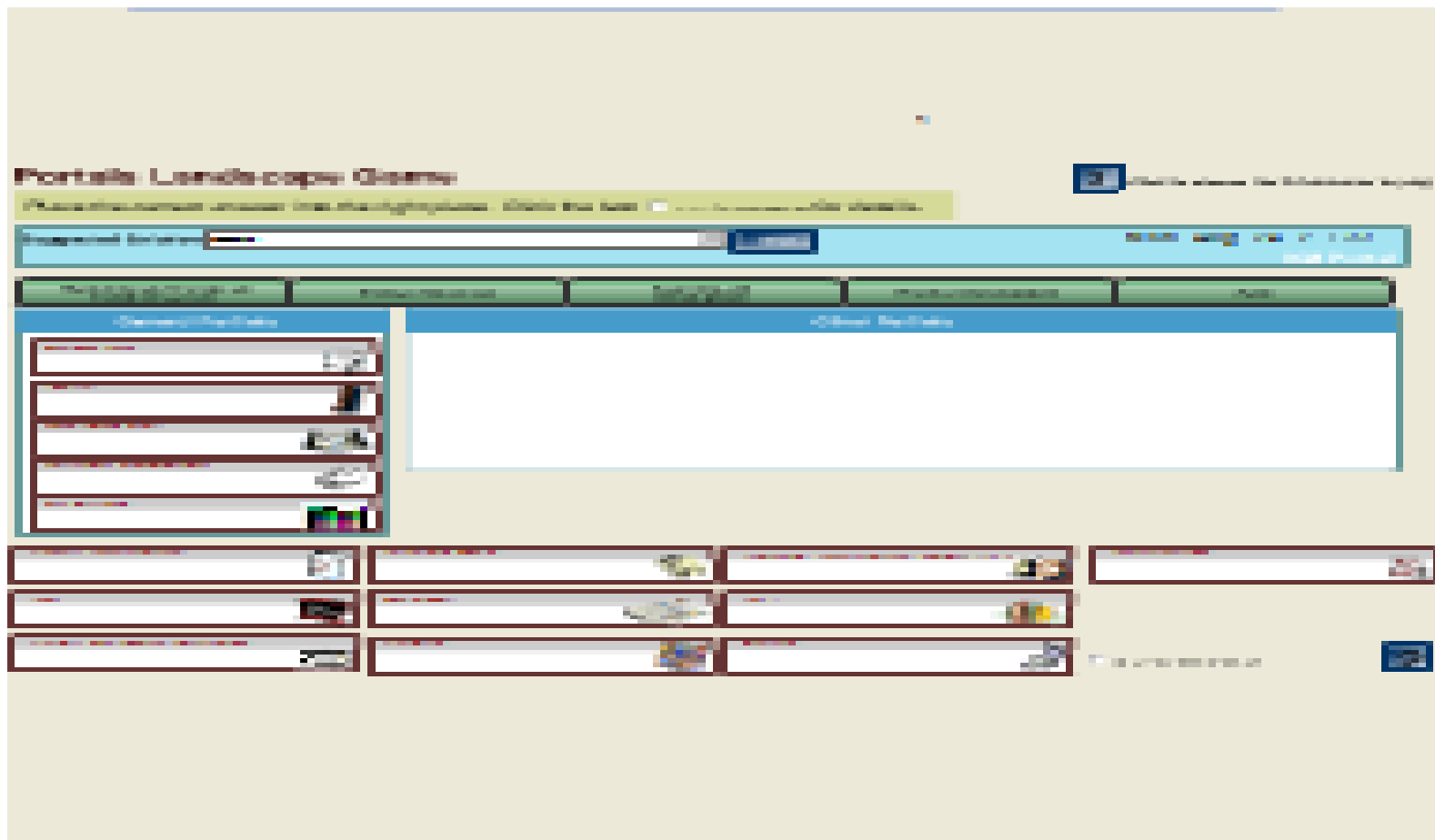
Document/Process workflow and management

➤ A Framework for integrating and developing new apps

➤ Aggregation of relationships

Grouping together people, businesses & documents

Interactive Exercise – Building Portal Pages



Major types of portals

- Internet/Public Portals
- Personal Portals
- Enterprise/Corporate Portals
 - Enterprise Information Portals (EIPs)
 - Enterprise Knowledge Portals (EKPs)
 - Enterprise Application Portals (EAPs)
- Project Portals
- Mobile/Wireless Portals
- Consumer Portals
- Customer Portals
- Partner Portals (“Portnals”)
- Industry Portals (“Vortals” e.g. Wealth Management, Education)
- Net-markets (e.g. “E-Knowledge Marketplace”)

Enterprise Report Portal

Voice Portal

Workflow Portal

Process Portal

Enterprise Expertise Portal

Business Intelligence Portal

Learning Portal

Six common “entry points” for an organisation to adopt Enterprise Portal

