

Taxonomy

- Taxonomies help organize knowledge
- Taxonomies can provide the impetus and glue towards a shared cultured approach to perform collaborative work
- Very useful for technical content focused organizations
- Taxonomies simplify the process of gathering the right information for daily business use

Two commonly known taxonomies

Map

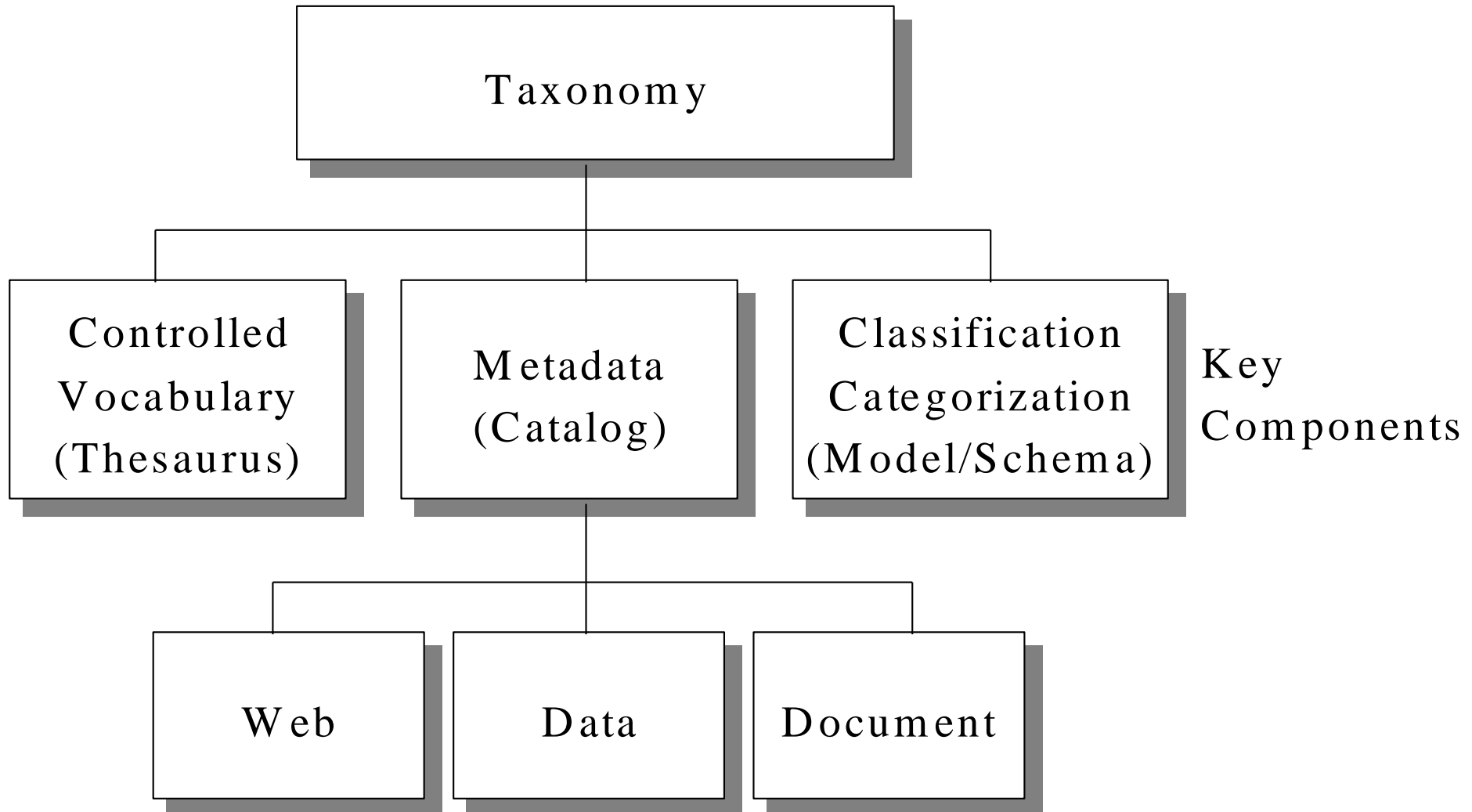


Phone Directories

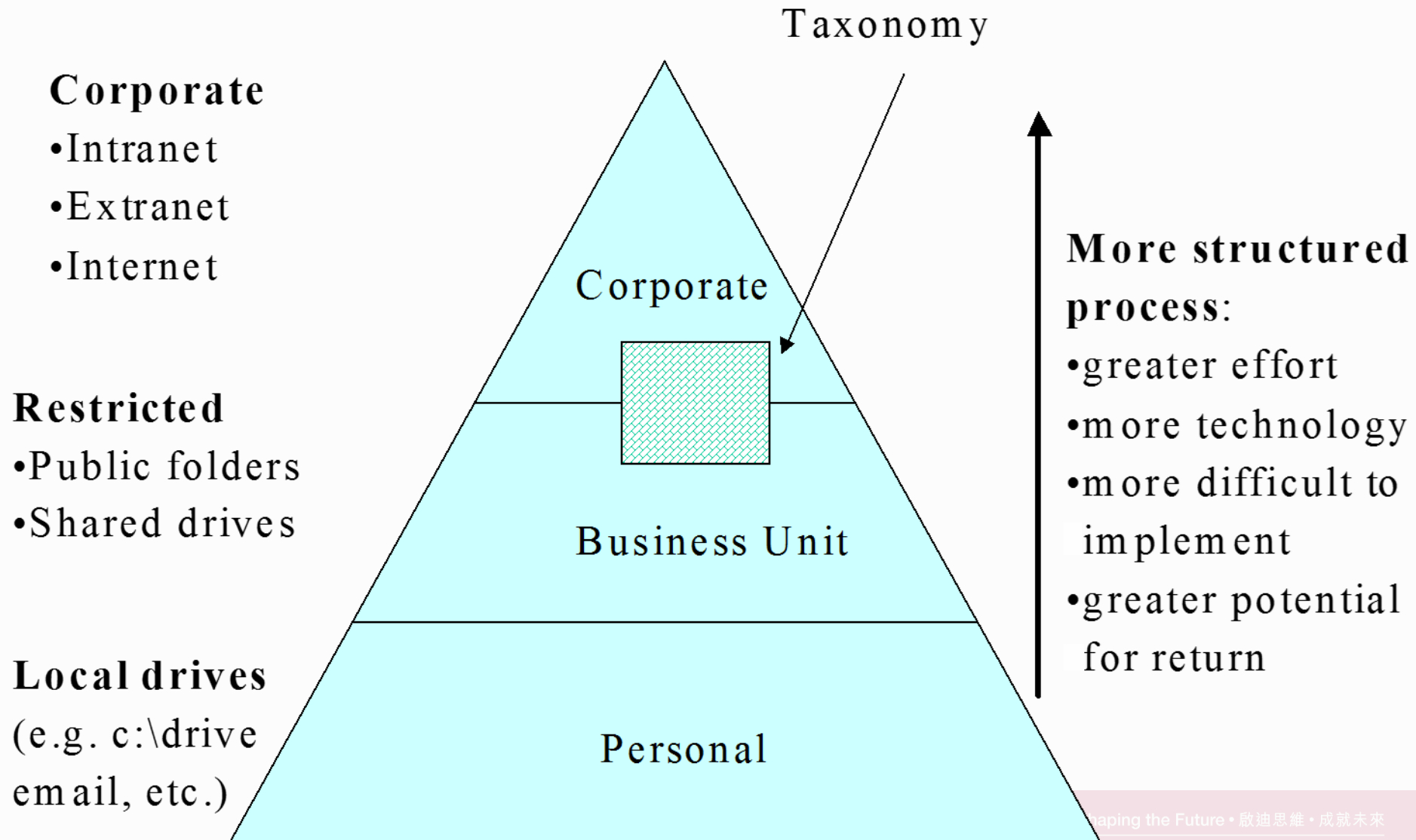
Common entry points for Taxonomy projects

- Information Overload and frustration in knowledge retrieval
- Introduction/Migration of/to an EDMS or a repository
- Introduce or upgrade the search engine
- After the Formulation of a KM Strategy
- Result of a Knowledge Audit

Components in a taxonomy



Types and levels of taxonomy



Taxonomy applications

- Glossary of terms and relationships
- Classify and retrieve explicit knowledge
- Identify and extract concepts/terms from documents
- Search Engine to look for related terms and recover from unsuccessful searches
- Ascertain/Visualise the distribution of documents

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