Richard K. Hand III

SOFTWARE ENGINEER · DEVELOPER

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Technical

Languages	C++, C#, C, Java, Python, Ruby, HTML, PHP, JavaScript, CSS, SQL, TEX
Software	Docker, Vim, Git, sh, Visual Studio Code
Operating Systems	Linux, Windows, macOS

Education

University of Central Oklahoma *Edmond, Oklahoma*

BACHELOR OF SCIENCE IN COMPUTER SCIENCE | MINOR IN BUSINESS ADMINISTRATION *Present*

- GPA: 3.28 Major, 3.04 Overall
- Dean's Honor Roll

University of Oklahoma *Norman, Oklahoma*

GENERAL EDUCATION

- Oklahoma State Regents recipient

Experience

Oklahoma Interactive *Oklahoma City, OK*

DEVELOPER INTERN *Present*

- Work on large scale development projects with a team of other interns.
- Demonstrate good SCRUM habits to maintain good workflow.
- Be able to read legacy code and work within a pre-written code base.

TGI Fridays *Oklahoma City, OK*

BARTENDER *August 2017 - November 2018*

- Maintained an in depth knowledge of recipes and products offered.
- Kept track of satisfaction on many different groups at one time.
- Prepared the bar area for opening as well as closing after business hours.
- Helped to train employees on maintaining speed while not sacrificing quality.

Geek Squad *Oklahoma City, OK*

CONSULTATION AGENT *August 2015 - August 2016*

- Accurately diagnosed software/hardware problems that clients were facing in a 10-15 minute interaction.
- Maintained quality control on returned product including, but not limited to, computers, televisions, tablets, and cameras.
- Operated back of house duties such as shipping store and client product and ordering supplies/tools.
- Helped with repairs when possible including hardware swaps, virus removal, and operating system errors.

S&B's Burgers *Oklahoma City, OK*

SERVER *November 2014 - July 2015*

- Maintained customer satisfaction in a fast-paced business environment.
- Kept track of satisfaction on many different groups at one time.
- Prepared the store for opening, and closed down the store after business hours.

Mike's Tire and Auto *Norman, OK*

MECHANIC *March 2013 - December 2013*

- Understood the basic fundamentals of how a vehicle operates to further diagnose mechanical issues occurring in a car.
- Followed strict safety guidelines in a dangerous area of work.

Sonic Restaurants *Edmond, OK & Norman, OK*

CREW LEADER *October 2011 - February 2013*

- Managed a team of employees, assigning duties to help facilitate daily workflow.
- Closed out daily financial logs and recorded the daily cash flow.
- Maintained customer satisfaction while achieving time-based performance goals.