

Robert Keith Holler



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<https://keithholler.github.io/React-Profile/>

Summary

React Front End Developer

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Ambitious, React Front End Developer certified in HTML , CSS , and JavaScript languages. As well, certified in design thinking, usability, and UI patterns. A visionary of the future, looking for the next best way to forward the company, the coworkers, and the customers. Demonstrated ability to effectively mentor and train colleagues.

Markup/Scripting Languages: HTML , XML , JavaScript , LUA , VBA , Sass , CSS

Programming Languages: SQL , C++ , Java

Frameworks: React , Redux , React Native , Bootstrap

Versioning Tools: Git

Package Managers: Npm , Yarn

System Languages: CMD , Bash

Linux: PuTTY

Applications: MS Access , Excel , Visual Studio Code , SQL Developer , Toad , Projectplace

Databases: MongoDB

CURRENT PROJECTS

- Developed Portfolio to display projects. Creating and Uploading projects to GitHub using command line commands.
Created and designed SVG lettering for hero page while animating and filtering the design for an eye-catching display. Consistently updating relevant work and communicating the new skills learned.
- Programmed a website called PetBook where the objective was to learn Redux. Th ability to hold state across the entire website for information such as login and registration.
- Formulized a website to look like IKEA's main webpage. The idea was to home in on my proficiency to see an idea and produce it as close as possible.
- Created Music School Website to get more students to attend. With an emphasis on Bootstrap4 using third party API's such as AOS.
- Engineered a Camping Website to gain more campers using the React Framework. Also, incorporating Redux / Redux-Thunk.
- Produced a React Native application using libraries such as React Navigation and EXPO image picker.

Experience

Information Technology Business Analyst

XPO Logistics, Inc.

Mar 2020 - Present (11 months +)

Supply-Chain Implementation Analyst for North America.

- Gather business needs from clients and produce writing instructions as new system features for development teams to understand and create.
- Setup 4 new logistic system environments for new clients.
- Solved EDI transaction issues with newly implemented mapping of system data for multiple clients.
- Investigated and corrected Inventory deviations from multiple IT platforms.
- Created BI reports using analysis from system data and communication from the client's needs.
- Developed and mapped multiple labels so correct information is displayed on the labels. Producing correct information for labels.

System Analyst

IKEA

Mar 2016 - Dec 2019 (3 years 10 months)

System super user for order flow systems for North America.

- Successfully administered the startup of 8 distribution centers through system setup, system testing, and end user training with on time startups.
- Integrated FedEx FSMS into Centiro and IKEA system landscape for 8 Customer Distribution Centers for smooth parcel order flow.
- Implemented new inventory system CWIS into system landscape by testing data flows with the WMS, ERP, FedEx, and Centiro systems for 14 distribution centers.
- Provided 14 Distribution Centers with quick solutions for system issues within the ERP, WMS, FedEx, and Centiro systems keeping track of issues using ClearQuest and Jira.
- Prevented a potential loss of over \$14 million in shipping by using Excel, SQL, VBA, and MS Access to analyze data for 14 distribution centers.
- Saved \$1 million a year and reduced the number of suppliers and boxes required by creating an Excel tool with Macros and data mining the results.
- Reduced time needed for data analysis of the parcel range by 80%. By creating a parcel program that calculated the range of sellable goods that should be parceled using Excel, ODBC, and MS Access.

Email Correspondent

IKEA

Sep 2014 - Mar 2016 (1 year 7 months)

Managed Customer Relations issues for e-commerce and 50 stores in the United States.

- Promptly solved customer issues in collaboration with the AfterSales Team. Consistently met or exceeded production, quality and customer service expectations.
- Used new help desk technology ININ to answer external customer's daily needs.
- Communicated and coordinated with over 200 colleagues in Sales, After Sales, Customer Relations, and Escalations to provide customers with the best knowledge possible.
- Researched, developed and implemented new technologies annually to support customer requirements for growing customer support center
- Reduced response time of the 25 members of the email correspondent team by 50% by implementing an Excel and Macro Program to analyze customer question and provide correct response.

- Educated and consistently mentored 25 members of the customer support team on the efficient use of the response program.



Out-Flow Logistics

IKEA

Apr 2012 - Sep 2014 (2 years 6 months)

Responsible for filling customer orders in the warehouse and delivering to the customer.

- Provided over 100 orders for customers daily totaling \$100,000+ by Receiving order requirements and picking the required amount.
- Managed accurate inventory and space capacity of a store with over \$1 million + inventory.
- Produced 10 % savings in loss prevention of goods by using best practices for accuracy.
- Controlled incoming and outgoing customer truck deliveries twice a day for 5 trucks using ISELL.
- Audited incidents of damages during delivery.



Backroom Logistics

Target

Sep 2007 - Sep 2014 (7 years 1 month)

Inventory management stock control responsibilities.

- Collected and dispersed inventory from the backroom to the retail floor in a highly proficient and fast way, producing positive sales daily.
- Saved 30% in overstocked goods by analyzing stock and sales amounts. Collected and returned overstock goods to suppliers.
- Checked 25% of warehouse daily for inaccurate inventory using multiple reports.
- Controlled incoming and outgoing for 10+ trucks daily replenishing inventory and disposing of chemicals in accordance with OSHA regulations.

Education



Nucamp Coding Bootcamp

Full Stack Web and Mobile App Developer, Computer Science

2020 - 2020

- o HTML , CSS , JavaScript
- o Front-End Web UI Framework, Bootstrap
- o Front End JavaScript Library, React
- o Multi-platform Mobile App Development with React Native
- o Server-side Development with NodeJS, Express and MongoDB



Community College of Baltimore County

Associate of Science (A.S.), Computer Science

- o Java
- o C++
- o Calculus 1 , Calculus 2
- o Discrete Math



The Interaction Design Foundation

UX Design

2020 - Present
Actively Taking UX Design Courses.

Licenses & Certifications



Certificate Of Membership - Interaction Design Foundation
81303



HTML, CSS, and JavaScript - Nucamp Coding Bootcamp
2590



UI Design Patterns for Successful Software - The Interaction Design Foundation
81303-2020-417985



The Practical Guide to Usability - The Interaction Design Foundation
81303-2020-419150



Design Thinking: The Beginner's Guide - The Interaction Design Foundation
81303-2020-417980



Front-End Web Development: Bootstrap - Nucamp Coding Bootcamp
2958



Front-End JavaScript Library, React - Nucamp Coding Bootcamp
3572



User Experience: The Beginner's Guide - The Interaction Design Foundation
449594



Back- End: NodeJS, Express, MongoDB - Nucamp Coding Bootcamp
4483



Full Stack Web and Mobile Development Bootcamp - Nucamp Coding Bootcamp
4482



Front End Web and Mobile Development Bootcamp - Nucamp Coding Bootcamp
4046

Skills

HTML • JavaScript • React.js • Inventory Management • Troubleshooting • Retail • Electronic Data Interchange (EDI) • SQL • Visual Basic for Applications (VBA) • Excel