

# Robert Keith Holler



keithholler13@gmail.com



(443)-600-8599



[linkedin.com/in/robert-keith-holler](https://www.linkedin.com/in/robert-keith-holler)



<https://keithholler.github.io/React-Profile/>

## Summary

React Front End Developer

<https://keithholler.github.io/React-Profile/>

Ambitious, React Front End Developer certified in HTML , CSS , and JavaScript languages. As well, certified in design thinking, usability, and UI patterns. A visionary of the future, looking for the next best way to forward the company, the coworkers, and the customers. Demonstrated ability to effectively mentor and train colleagues. Core competencies include:

### CORE SKILLS

Web / App development | Positivity / Self-Motivation | Data Management and Analysis

Teamwork / Groupwork | Problem Solving

### TECHNICAL SKILLS

HTML , CSS , JavaScript , jQuery , React , Redux , Bootstrap , Sass , Git , SQL , VBA , Excel , MS Access , LUA , C++ , Java , Visual Studio Code , SQL Developer , ODBC , XML , ClearQuest , JIRA , Projectplace , WMS , EDI , ERP , CMD ,  
PuTTY , JSON , Toad

## Experience

### Information Technology Business Analyst

XPO Logistics, Inc.

Mar 2020 - Present (10 months +)

Supply-Chain Implementation Analyst for North America.

- Gather business needs from clients and produce writing instructions as new system features for development teams to understand and create.
- Setup 4 new logistic system environments for new clients.
- Solved EDI transaction issues with newly implemented mapping of system data for multiple clients.
- Investigated and corrected Inventory deviations from multiple IT platforms.
- Created BI reports using analysis from system data and communication from the client's needs.
- Developed and mapped multiple labels so correct information is displayed on the labels. Producing correct information for labels.



### System Analyst

IKEA

Mar 2016 - Dec 2019 (3 years 10 months)

System super user for order flow systems for North America.

- Successfully administered the startup of 8 distribution centers through system setup, system testing, and end user training with on time startups.

- Integrated FedEx FSMS into Centiro and IKEA system landscape for 8 Customer Distribution Centers for smooth parcel order flow.
- Implemented new inventory system CWIS into system landscape by testing data flows with the WMS, ERP, FedEx, and Centiro systems for 14 distribution centers.
- Provided 14 Distribution Centers with quick solutions for system issues within the ERP, WMS, FedEx, and Centiro systems keeping track of issues using ClearQuest and Jira.
- Prevented a potential loss of over \$14 million in shipping by using Excel, SQL, VBA, and MS Access to analyze data for 14 distribution centers.
- Saved \$1 million a year and reduced the number of suppliers and boxes required by creating an Excel tool with Macros and data mining the results.
- Reduced time needed for data analysis of the parcel range by 80%. By creating a parcel program that calculated the range of sellable goods that should be parceled using Excel, ODBC, and MS Access.

## **Email Correspondent**

### **IKEA**

Sep 2014 - Mar 2016 (1 year 7 months)

Managed Customer Relations issues for e-commerce and 50 stores in the United States.

- Promptly solved customer issues in collaboration with the AfterSales Team. Consistently met or exceeded production, quality and customer service expectations.
- Used new help desk technology ININ to answer external customer's daily needs.
- Communicated and coordinated with over 200 colleagues in Sales, After Sales, Customer Relations, and Escalations to provide customers with the best knowledge possible.
- Researched, developed and implemented new technologies annually to support customer requirements for growing customer support center
- Reduced response time of the 25 members of the email correspondent team by 50% by implementing an Excel and Macro Program to analyze customer question and provide correct response.
- Educated and consistently mentored 25 members of the customer support team on the efficient use of the response program.

## **Out-Flow Logistics**

### **IKEA**

Apr 2012 - Sep 2014 (2 years 6 months)

Responsible for filling customer orders in the warehouse and delivering to the customer.

- Provided over 100 orders for customers daily totaling \$100,000+ by Receiving order requirements and picking the required amount.
- Managed accurate inventory and space capacity of a store with over \$1 million + inventory.
- Produced 10 % savings in loss prevention of goods by using best practices for accuracy.
- Controlled incoming and outgoing customer truck deliveries twice a day for 5 trucks using ISELL.
- Audited incidents of damages during delivery.

## **Backroom Logistics**

### **Target**

Sep 2007 - Sep 2014 (7 years 1 month)

Inventory management stock control responsibilities.

- Collected and dispersed inventory from the backroom to the retail floor in a highly proficient and fast way, producing positive sales daily.

- Saved 30% in overstocked goods by analyzing stock and sales amounts. Collected and returned overstock goods to suppliers.
- Checked 25% of warehouse daily for inaccurate inventory using multiple reports.
- Controlled incoming and outgoing for 10+ trucks daily replenishing inventory and disposing of chemicals in accordance with OSHA regulations.

## Education



### **Nucamp Coding Bootcamp**

Full Stack Web and Mobile App Developer, Computer Science

2020 - 2020

- o HTML , CSS , JavaScript
- o Front-End Web UI Framework, Bootstrap
- o Front End JavaScript Library, React
- o Multi-platform Mobile App Development with React Native
- o Server-side Development with NodeJS, Express and MongoDB



### **Community College of Baltimore County**

Associate of Science (A.S.), Computer Science

- o Java
- o C++
- o Calculus 1 , Calculus 2
- o Discrete Math



### **The Interaction Design Foundation**

UX Design

2020 - Present

Actively Taking UX Design Courses.

## Licenses & Certifications



### **Certificate Of Membership** - Interaction Design Foundation

81303



### **HTML, CSS, and JavaScript** - Nucamp Coding Bootcamp

2590



### **UI Design Patterns for Successful Software** - The Interaction Design Foundation

81303-2020-417985



### **The Practical Guide to Usability** - The Interaction Design Foundation

81303-2020-419150



### **Design Thinking: The Beginner's Guide** - The Interaction Design Foundation

81303-2020-417980



**Front-End Web Development: Bootstrap** - Nucamp Coding Bootcamp

2958



**Front-End JavaScript Library, React** - Nucamp Coding Bootcamp

3572



**User Experience: The Beginner's Guide** - The Interaction Design Foundation

449594



**Back- End: NodeJS, Express, MongoDB** - Nucamp Coding Bootcamp

4483



**Full Stack Web and Mobile Development Bootcamp** - Nucamp Coding Bootcamp

4482



**Front End Web and Mobile Development Bootcamp** - Nucamp Coding Bootcamp

4046

## **Skills**

HTML • JavaScript • React.js • Inventory Management • Troubleshooting • Retail • Electronic Data Interchange (EDI) • SQL • Visual Basic for Applications (VBA) • Excel