Keith Leung
User Experience Designer

Contact

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Education

Simon Fraser University
Bachelor of Science
2018 - 2021

School of Interactive Art and Technology
President's Honour Roll 2019

Simon Fraser University
Bachelor of Business Administration
2012 - 2014

Beedie School of Business

Tools

Figma
Adobe Illustrator
Adobe Photoshop
Adobe After Effects

Design Experience

Spotify Collections
Academic Case Study
Feb - Apr 2021

Researched, designed, prototyped and tested a set of features to bolster Spotify's audio player for their increasing podcast audience, focusing on content & strategy. Led a team of five designers through the process, including a Google Design Sprint. Prototyped in Figma.

Other Experience

Shaw Communications
Technical Service
Aug 2018 - Oct 2020

Assisted day-to-day customers with troubleshooting network and connectivity over multiple B2C communication channels.

TD Bank
Service Representative
Dec 2014 - Oct 2016

Supported customers with daily transactions and financial services via the retail channel.

Extracurricular

SFU UGC
Academic Case Study
Feb - Apr 2021

Attended and presented at the SFU FCAT Undergraduate Conference, showcasing UX design work to a remote audience.