

# YOUR IDENTITY IS PROTECTED. GUARANTEED.

We take your security seriously. We are honored to go the extra mile to protect your personal information with the AllClear Guarantee.

The AllClear Guarantee is a free service provided by **Continental Title Group** that gives you automatic identity theft protection. If you want even more protection, you can enroll in AllClear Plus which includes identity theft monitoring.

#### How the AllClear Guarantee works.



Automatic protection for 12 months for all Continental Title Group members.



If your identity is stolen, we'll fix it. Period. AllClear ID will do the work to recover your financial losses and restore your credit report.



Protection that goes where you go.

The Guarantee protects you on the internet and everywhere else. No matter where or how identity theft occurs, you are covered.



All at no cost to you - ever. The Guarantee is provided by Continental Title Group.

### How to use the AllClear Guarantee.

# If you have questions about protecting your identity or if you suspect your identity has been stolen:

- 1. Call AllClear ID's award winning customer support team at 1-855-434-8075.
- Simply provide your coverage code as proof of coverage. Continental Title Group code: CTG15
- 3. AllClear ID takes it from there. AllClear ID does all the work to recover your losses and restore your credit.



\*AllClear ID has a 100% success rate in resolving financial identity theft cases covered by U.S. consumer protection laws.



# HOW IDENTITY REPAIR WORKS.



Don't worry in the event you become the victim of identity theft. Just pick up the phone, call AllClear ID, and one of our trained, award-winning investigators will go to work for you. They won't stop until your case is investigated, your identity is repaired, and everything is back to normal. This service will save you hundreds of hours and potentially thousands of dollars.

## Your investigator goes to work on your behalf to:

- Complete all necessary documents to initiate the dispute process
- Initiate disputes on your behalf with all the creditors, credit bureaus, or other affected entities
- Act as your expert and advocate when navigating the complicated process of identity repair
- Ensure your financial information is returned to its pre-fraud state

## Detailed steps the investigator takes include:

- Contact creditor(s) to initiate dispute and gather details, focusing on any suspect data which can be passed on to law enforcement and included in the FTC affidavit
- Request a letter stating you will not be liable once the financial institution's investigation is concluded
  - Note: If you have already called creditor(s), the Investigator will request details and ensure proper steps were taken to initiate a dispute
- Conduct a proactive search of credit and public record sources to check for other misuse or identity theft
  - With your consent, your investigator will review your credit report with you via phone to look for any suspicious recent activity.

- 4. Initiate disputes for any additional fraud detected
- **5.** Complete FTC affidavit and provide it to you to file a police report
- **6.** Assist you in setting up proactive protections to help prevent future attacks, such as fraud and consumer alerts
- 7. Throughout the case, your Investigator follows up with you to see if anything is received from creditor(s), continues calling the creditor(s) as needed, until it can be confirmed you have been cleared of liability

Rest assured you have the very best in identity repair with AllClear ID. AllClear ID has received multiple awards for outstanding customer service, was rated "Best in Resolution" by Javelin Strategy & Research, and maintains an A rating with the BBB.

For full details, please visit www.allclearid.com/legal/guarantee.

