# Keith Zeng



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#### **Education**

#### University of California San Diego, San Diego, CA, Sep. 2018 - Dec. 2019 (GPA 3.86)

• M.S. in Computer Science

#### University at Buffalo - SUNY, Buffalo, NY Aug. 2009 - Jun. 2013 (GPA 3.93)

- B.S. in Chemical Engineering 2013, graduated with summa cum laude
- Thesis: Stochastic Model of Pluripotent Cells (Research Assistant in Tzanakakis's Lab)

### **Skills**

- Programing: Java, Python, SQL, HTML, CSS, jQuery
- Tools: Jenkins, Cucumber

## **Experience**

#### Software Engineer Intern, ServiceNow, San Diego, CA, Jun. 2019 - Present

- Collaborating with product manager on story spec and design decision
- Developing reusable actions using Javascript and REST on Now platform that enables smooth integration of business operations
- Automating integration tests for the actions with existing testing framework

# IT Consultant, FDM Group, New York, NY - 2015 - 2017 (Contractor in Fannie Mae) EDI Developer (3 months)

- Polled and consolidated large volume of business data using SQL into MISMO format for vending to Common Securitization Platform
- Created bash scripts to process multiple SQL files in parallel and parse SQL error when fail
- Collaborated with Senior Ab Initio Developer in adjusting source code to accommodate new business requirements

#### DevOps Engineer (21 months)

- Led a team in standardizing code practice and enforced the rule with validation bash script that prevent repeated errors in higher environments
- Automated deployment with Jenkins along with integrated regression testing suite using Ruby and Cucumber that resulted the 75% reduction in code delivery to stakeholders
- Supported 35+ scrum teams and production teams on multiple levels on monitor and delegate the issue with Kanban Board

#### Front-End Developer (3month)

- Processed business attributes across different stakeholders and built an internal website for attribute-search application using SharePoint and D3.js
- Constructed a Sharepoint entry form for EDI stakeholders and automated emailing of paper works to corresponding parties

#### IT Consultant Trainee, FDM Group, New York, NY - Nov. 2014 - Mar. 2015

- Developed RESTful Java web applications using JSP, Spring Framework, and backed by Oracle SQL
- Handled user request with AJAX to asynchronously update the website which is supported by Spring MVC model backend
- Used Hibernate and JDBC persistence framework with data access object (DAO) to communicate with database layer