# Public\_Preview\_Enrollment\_process\_and\_Public\_Docs

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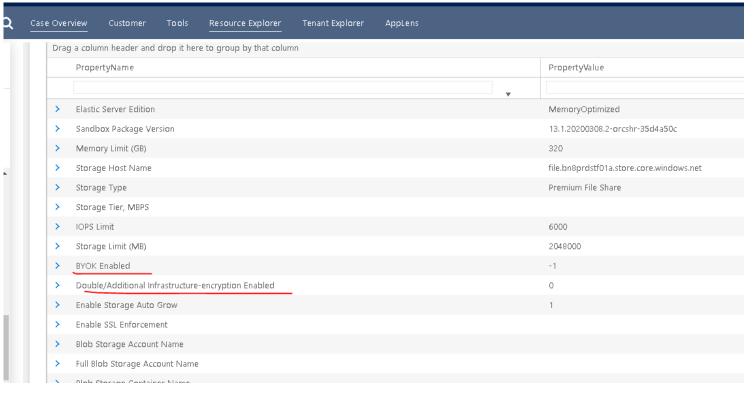
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## Issue

Customer wants to be enrolled for the Public Preview for BYOK (PostgreSQL (Single Server) and MySQL. This is available for PFS Servers only if customer wants to enable this on exisiting Servers

You can check in the ASC if it is PFS Server



## More Information

This is currently not available for Citus Hyperscale or MariaDB

## CSS procedure to onboard customers

The customer can send a request with his subscription to <u>AskAzureDBforPostgreSQL@service.microsoft.com</u> or we can send the same to "Manish Kumar manishku@microsoft.com" to onboard the customer

The Public Preview is expected to go live on June 7th

1. If you receive a request from your customer Send the onboarding instructions to the customer: <u>Customer-facing</u> onboarding instructions for BYOK

# 2. Request approval to whitelist

# Request enrollment from engineering

Request enrollment from the engineering team by following these steps:

- Create IcM for engineering using this template: <a href="https://icm.ad.msft.net/imp/v3/incidents/create?tmpl=74k2v3">https://icm.ad.msft.net/imp/v3/incidents/create?tmpl=74k2v3</a>
  - This template will help providing the following information in the request:
    - Subscription ID
    - Region(s) where they plan to
      - Please note that providing Regions where they are deployed will expedite whitelisting.
      - Severity of the incident: 3 (never a Sev2)
      - Customer SLA impact: Yes (this is CRI Customer Raised Incident)
      - Cloud instance: chose Public (assumed EA subscriptions are in the public cloud)
  - Click on the next
  - Optionally: Fill out optional details
  - Submit the request
  - Record the IcM request number generated by the system in the service desk
- Please inform in an email TO: manishku and sarora, and CC <u>AskAzureDBforPostgreSQL@service.microsoft.com</u> asking for PG enrollment approval. Please include customer name and subscription ID, ICM Number in the email.
- Wait for confirmation from engineering that this customer has been whitelisted
  - Yes: Check if the engineering has successfully whitelisted the customer through watching the IcM request. If yes, proceed onto the next step.
  - No response: Please do not reach out to engineering directly via email or through Teams for a follow up. Please use ICM exclusively to communicate the status of whitelisting with engineering until the process is completed.

## 3. Send acceptance to the customer

Send the acceptance instructions to the customer: <u>Get-started-with-BYOK-public-preview</u>

## 4. Close the case

- Check with the customer if they are happy?
- Need help with troubleshooting issues?
  - Follow the troubleshooting guides available in this section.

Close the request

# **Public Doc Reference**

Azure Database for PostgreSQL Single server data encryption with a customer-managed key

https://docs.microsoft.com/en-us/azure/postgresql/concepts-data-encryption-postgresgl#restore-and-replicate-witha-customers-managed-key-in-key-vault

Data encryption for Azure Database for PostgreSQL Single server by using the Azure portal

https://docs.microsoft.com/en-us/azure/postgresgl/howto-data-encryption-portal

Data encryption for Azure Database for PostgreSQL Single server by using the Azure CLI

https://docs.microsoft.com/en-us/azure/postgresql/howto-data-encryption-cli

Validating data encryption for Azure Database for PostgreSQL

https://docs.microsoft.com/en-us/azure/postgresgl/howto-data-encryption-validation

Azure Database for MySQL data encryption with a customer-managed key

https://docs.microsoft.com/en-us/azure/mysql/concepts-data-encryption-mysql

Data encryption for Azure Database for MySQL by using the Azure portal

https://docs.microsoft.com/en-us/azure/mysql/howto-data-encryption-portal

Data encryption for Azure Database for MySQL by using the Azure CLI

https://docs.microsoft.com/en-us/azure/mysql/howto-data-encryption-cli

# **Enable BYOK using ARM Template**

https://docs.microsoft.com/en-us/azure/postgresql/howto-data-encryption-cli#using-an-azure-resource-managertemplate-to-enable-data-encryption □

Azure Key Vault Analytics solution in Azure Monitor

https://docs.microsoft.com/en-us/azure/azure-monitor/insights/azure-key-vault 2

## How good have you found this content?



