

# Resources not loading in Git Mode

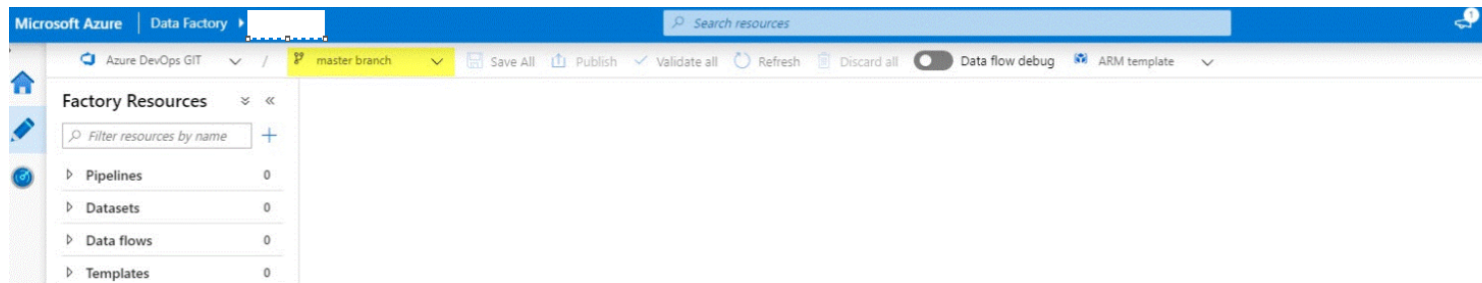
Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

## Issue:

We recently had an [ICM](#) where the resources were not loading in a customer's data factory. We have had similar incidents in the past so we were thinking on creating a TSG for this. Could y

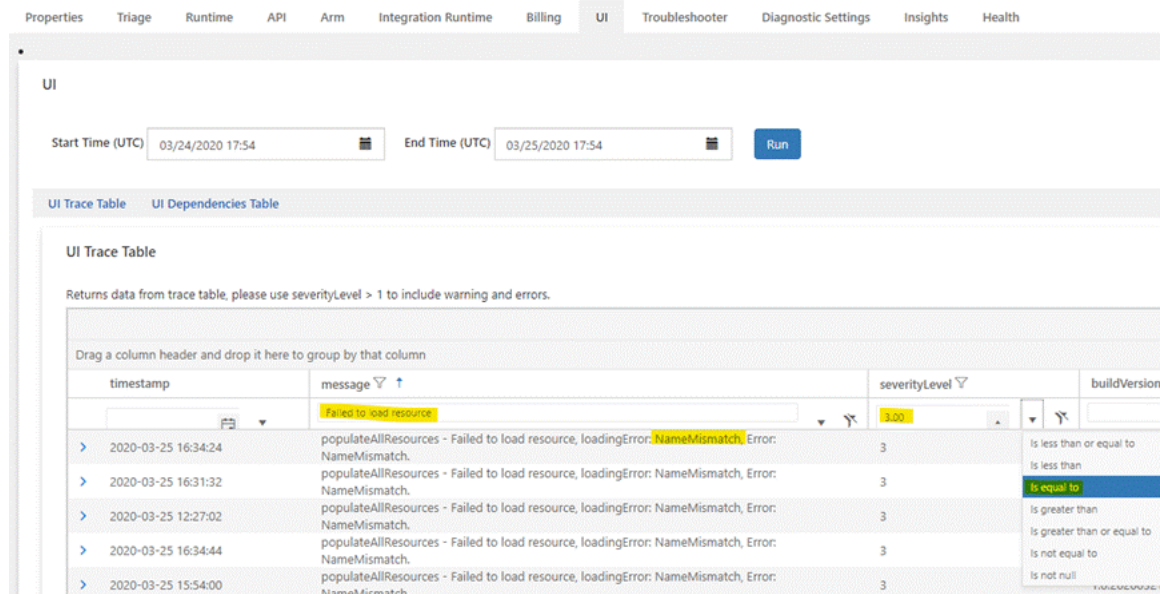
### Symptoms:

- User is in **Git** mode.
- User can load resources successfully when switching from **Git** to **Data Factory** mode.
- When opening the Data Factory portal in the authoring page, the **Loading resources** indicator never completes and the UI stays blank (we will work on a fix to show the proper c



### Diagnose and possible causes:

- Customer has one or more JSONs in their repository that are causing trouble when loading the portal (this can be caused due to name mismatch).
- Using [ASC](#), go to resource explorer and then UI logs. Filter errors by **severityLevel equals 3** and **message contains Failed to load resource**. In the sample image below, we see th
  - Name mismatch errors occur when the **resource name** does not match the **file** name.



## Resolution:

- If the customer did a PR recently to master, ask them what are those changes and look for any resource name change (at the file or JSON level).
  - If found it, just advise to correct the name.
- Look for any special characters in the resource file name and verify that no resource starts with a . or other special character.
- Verify that the files extension is correct. (it should be **.json**)

## Additional Information:

Icm References:

Keywords:

Authors: ceespino

Reviewers:

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How good have you found this content?

