Changes are not getting reflected in the CDC table

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Issue

Changes are not being reflected on CDC change tables. When querying the change table, an old date is shown under EntryDate column:

```
select * from <table_name>_CT
order by EntryDate desc
```

The database seems to be under heavy use.

Investigation/Analysis

Verify the correlation between the workload and CDC latency

If there is a relation between CDC latency and workload, it means that CDC is not able to compete with the workload.

Mitigation

Improve CDC performance by:

- Increase the maximum number of transactions to process in each cycle (max_trans). The default value is 500, we recommend trying with a few thousand. <u>Documentation</u> □
- Keep the number of Virtual log files (VLFs) as small as possible. About <u>VLFs Transaction Log Architecture</u> and <u>Management Guide</u>
- Try to persist more data together so you would have less transactions.
- Reduce the number of objects tracked by a CDC, if possible.
- Pause the CDC jobs during peak demand time, as we recommend is general CDC documentation https://docs.microsoft.com/en-us/sql/relational-databases/track-changes/about-change-data-capture-sql-server-jobs © Customers are also advised to test the system for the high load, and monitor the latency and the log usage, as advised in the documentation:

 https://learn.microsoft.com/en-us/sql/relational-databases/track-changes/administer-and-monitor-change-data-capture-sql-server?view=sql-server-ver16#Monitor= ©

Internal reference

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