

# Configuring notifications

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## Configuring Notifications

Critical note: While Maintenance Window is available for both DB and MI, advance notifications is only available for SQL DB


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
## Maintenance notifications for Azure SQL Managed Instance

This still in the private preview phase. Configuring the Service Health alerts for maintenance events will not result in starting receiving notifications.

### Recommended Steps

[Download the private preview onboarding guide](#)  to learn about the feature and current limitations. If you are interested in joining the preview, follow the instructions from the onboarding guide to contact the product group directly

## Maintenance notifications for Azure SQL DB

[Advance notifications \(Preview\)](#) , is available to databases configured for Maintenance Window (Preview). Advance notifications enable customers to configure notifications to be sent up to 24 hours in advance of any planned event.

Notifications can be configured so you can get texts, emails, Azure push notifications, and voicemails when planned maintenance is due to begin in the next 24 hours. Additional notifications are sent when maintenance begins and when maintenance ends.

# Maintenance notifications



- Three notifications per event:
  - 24 hours in advance
  - Before start
  - After completion
- Service Health alerts integration
  - SMS, Email, Webhooks for ITSM tools
- Cannot postpone deployment!

## Typical Customer Experience

### 1. Planned Deployment

*"Maintenance is planned on DATE between 10pm - 6am UTC for DB xyz".*

### 2. In-Progress

*"Maintenance for DB xyz is starting."*

### 3. Complete

*"Maintenance for DB xyz is complete."*

### I) Extended

*"Maintenance didn't complete, we'll continue tomorrow."*

### II) Canceled

*"Maintenance is cancelled and will be rescheduled later."*

### III a) Blocked

*"We hit a problem during maintenance and will notify you when we resume."*

### III b) Resumed

*"The problem has been resolved and maintenance will continue tonight."*

<https://docs.microsoft.com/en-us/azure/azure-sql/database/advance-notifications#create-an-advance-notification> 

## Receiving notifications

<https://docs.microsoft.com/en-us/azure/azure-sql/database/advance-notifications#receiving-notifications> 

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