# **UpsertLogicalServerRequestAlreadyInProgress**

Last updated by | Charlene Wang | Jan 3, 2023 at 12:30 AM PST

#### **Contents**

- Symptom
- Cause
- Mitigate

Created On: Jan 2, 2023 Authored by: luyang1 Reviewed By: zhizhwan

### **Symptom**

Customer may get below error while trying to create/drop an Azure SQL server:

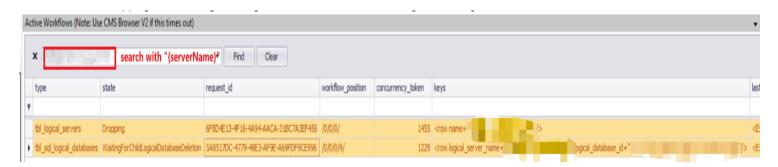
#### Cause

An orphaned/in-progress upsert request exists with the same server name. This can be a previous uncompleted server creation/drop.

## Mitigate

Check the status of the server, see what causes the previous operation uncompleted/stuck:

Verify this via XTS **sterling cms browser.xts**:



For example, the logical server can be stuck in Dropping state waiting for a logical database, which is stuck in WaitingForChildLogicalDatabaseDeletion.

See the content in **last\_exception** column, resolve the error to mitigate the issue.

Depends on the detailed error, customer may mitigate the issue, but sometimes may also need to engage product team for further help.

## How good have you found this content?

