# Canned_RCA_CRUD

Last updated by | Charlene Wang | Jun 14, 2022 at 3:14 AM PDT

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## Issue

This TSG covers pre-canned RCA's for CRUD Issues. **Do not copy paste and send the content as it is to the customer, please make sure the RCA is reviewed and approved by PG ICM owner or your SME\TA.**

## RCA's

## 1. Throttling: Not enough resources to process request

Status: pending review and approval

Customer requests are throttled with error "Not enough resources to process request" due to high FSM queue latency or other backend issues.

Pre-canned RCA:

During this time period a backend component became overloaded, and all incoming traffic was throttled for a short time to bring down the load. When a request is throttled, it responds with HTTP status code 429. Azure Sql Db engineers are working to increase the stability of the backend component such that the situation will not re-occur. In the meantime, customers should design retry mechanisms that utilize backoff strategies on their end.

## Root Cause Classification

None

**How good have you found this content?**

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