

Provisioning_ICM_Queue

Last updated by | Vitor Tomaz | Jan 26, 2021 at 7:18 AM PST

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Issue

This TSG walkthrough all the different provisioning queues which can be used for escalations.

Details

All ICM's for the provisioning team must be routed to :

- 23351 Provisioning and Elastic Jobs

If it is a RCA request, depending on the type of following are the main queues used by PG:

- 9427 Provisioning Expert (8x5): WebAPI, WCF, and MFX
- 49431 Provisioning Expert (8x5): Throttling and Queueing
- 71189 Provisioning Expert (8x5): Supportability
- 49433 Provisioning Expert (8x5): Subscriptions and Customer Segments
- 54216 Provisioning Expert (8x5): SQL Managed Instance CRUD
- 49455 Provisioning Expert (8x5): SQL Alias/Slice Operations
- 49452 Provisioning Expert (8x5): Service Fabric Operations
- 49440 Provisioning Expert (8x5): Server CRUD
- 49456 Provisioning Expert (8x5): Secrets and Auto-Rotation
- 49441 Provisioning Expert (8x5): Reserved Instance CRUD
- 49432 Provisioning Expert (8x5): Read Model (GET Requests)
- 49451 Provisioning Expert (8x5): NodeAgent
- 49457 Provisioning Expert (8x5): Monitoring Infrastructure
- 65604 Provisioning Expert (8x5): Managed Instance Region Buildout
- 57874 Provisioning Expert (8x5): Instance Pools
- 54257 Provisioning Expert (8x5): Hyperscale CRUD
- 49447 Provisioning Expert (8x5): FSM-Based App Framework
- 49448 Provisioning Expert (8x5): FSM Framework
- 49426 Provisioning Expert (8x5): Experience Framework and Authorizers
- 49442 Provisioning Expert (8x5): Elastic Job Agent CRUD
- 71588 Provisioning Expert (8x5): Dynamic Tenant Ring CRUD

- 49454 Provisioning Expert (8x5): Dynamic File Allocation
- 49453 Provisioning Expert (8x5): DNS Operations
- 49439 Provisioning Expert (8x5): Database/Pool CRUD (except scaling)
- 49438 Provisioning Expert (8x5): Database and Pool Scaling
- 49449 Provisioning Expert (8x5): Control Ring Layout, Bootstrap, Build
- 49443 Provisioning Expert (8x5): CMS/CMS Schema
- 49450 Provisioning Expert (8x5): BCDR

Root Cause Classification

NA

How good have you found this content?

