# Unable to approve private endpoint

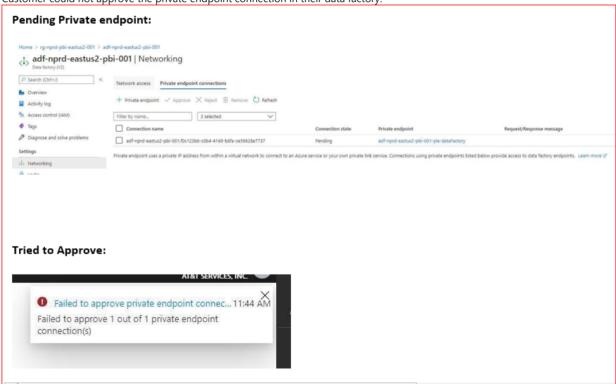
Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

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### **Problem Description**

Customer could not approve the private endpoint connection in their data factory.



#### Cause

check the kusto log

let ais=( ApiOperationEvent | where operationName == 'PUT PrivateEndpointConnection/CreateOrUpdatePrivateEndpointConnectionAsync' | where DataFactoryName == '<data factory name>' | distinct TraceCorrelationId); AdfTraceEvent | where TraceCorrelationId in (ais) | where TraceLevel == 'Error' | project env\_time, Message, TraceCorrelationId, TraceLevel

check whether the error message is contains some message like below:

#### Recommendations

ask customer to register the Microsoft. DataFactory resource provider for the subscription **highlighted above**, if the subscription already has resource provider registered, ask customer to re-register it.

#### Reference