

# Error when using pgrestore

Last updated by | Dandan Zhang | Apr 6, 2021 at 6:50 PM PDT

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## Issue

Customer is trying to restore a DB using pg\_restore command in Azure Database for PostgreSQL flexible server and they are getting below error. The user used in command is admin of server.

Command: pg\_restore -U xxxx -d postgres --host=[xxxx.postgres.database.azure.com](https://xxxx.postgres.database.azure.com) --port=5432 -j 4 /home/xxxx/xxxx/dump.dir

Error detail:

pg\_restore: [archiver (db)] Error while PROCESSING TOC: pg\_restore: [archiver (db)] Error from TOC entry 1; 3079 14321 EXTENSION plpgsql pg\_restore: [archiver (db)] could not execute query: ERROR: extension 'plpgsql' is not white-listed for 'azure\_pg\_admin' users in Azure Database for PostgreSQL HINT: to see the full white list of extensions, please run: 'show azure.extensions;' Command was: CREATE EXTENSION IF NOT EXISTS plpgsql WITH SCHEMA pg\_catalog;

pg\_restore: [archiver (db)] Error from TOC entry 4200; 0 0 COMMENT EXTENSION plpgsql pg\_restore: [archiver (db)] could not execute query: ERROR: must be owner of extension plpgsql Command was: COMMENT ON EXTENSION plpgsql IS 'PL/pgSQL procedural language';

pg\_restore: [archiver (db)] Error from TOC entry 4201; 0 0 COMMENT EXTENSION pg\_buffercache pg\_restore: [archiver (db)] could not execute query: ERROR: must be owner of extension pg\_buffercache Command was: COMMENT ON EXTENSION pg\_buffercache IS 'examine the shared buffer cache';

pg\_restore: [archiver (db)] Error from TOC entry 4202; 0 0 COMMENT EXTENSION pg\_stat\_statements pg\_restore: [archiver (db)] could not execute query: ERROR: must be owner of extension pg\_stat\_statements Command was: COMMENT ON EXTENSION pg\_stat\_statements IS 'track execution statistics of all SQL statements executed';

## Investigation/Analysis

Reference this ICM

## Mitigation

plpgsql is preinstalled as you can see in our documentation. The same is likely the case for pg\_buffercache and pg\_stat\_statements.

This is not a service issue, this happens usually if he is trying to do a complete restore including the system databases, you can ignore these messages if there are no other errors as I explained in the channel as that extension is already there by default, or from the source you can include the custom databases.

### Public Doc Reference (optional)

<https://docs.microsoft.com/en-us/azure/postgresql/flexible-server/concepts-extensions> 

### Internal Reference (optional)

<https://portal.microsofticm.com/imp/v3/incidents/details/229670212/home> 

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