# Common Errors for Community Galleries_ACG

Last updated by | David Goebel | May 19, 2022 at 11:02 AM PDT

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| Tags | |
|---|---|
| cw.ACG | cw.TSG |

## Contents

- Troubleshooting common error messages
  - Kusto query to track changes to Gallery
  - Kusto query to find out the sourceImage of a VM created f...
  - ASC Integration
  - Support Boundaries
  - Teams channel
  - Feature Onboarding Contacts & Dates

## Troubleshooting common error messages

As part of the preview, you may encounter some errors. If you encounter any errors, first check the public troubleshooting documentation. Then, check the following common error messages below:

1. **Message:** Encryption is not supported for gallery image version with shared parent gallery '{galleryName}'. Permissions = Community. Please remove encryption properties or unshare the parent gallery.
   **Cause:** An image version that contains encryption is being added to a gallery that has been enabled for group sharing. Community sharing does not yet support encrypted images.
   **Solution:** There are two possible options: 1) Create the image version in a new gallery that has not been shared to the community, 2) Reset the permissions of the gallery to turn off community sharing

2. **Message:** Cannot share a gallery with encrypted version: '{versionName}' within gallery image: '{galleryImageName}'. Please select a different gallery without any encrypted gallery image versions or delete the encrypted version before sharing.
   **Cause:** A gallery could not be enabled for community sharing because it contains an image version that has encryption. Group sharing does not yet support encrypted images. **Solution:** There are two possible options: 1) Delete the encrypted image version or 2) use a new gallery that does not have any encrypted images.

3. **Message:** The client '{clientApplicationID>' with object id '{clientObjectID}' does not have authorization to perform action 'Microsoft.Compute/galleries/share/action' over scope '/subscriptions/{subscriptionID}/resourceGroups/{rg}/providers/Microsoft.Compute/ galleries/{galleryName}' or the scope is invalid. If access was recently granted, please refresh your credentials.
   **Cause:** The user, service principal, group, or managed identity being used to enable group-based sharing is not a member of the Owner role.

**Solution:** There are two possible options: 1) Assign the role of 'Owner' to the user, service principal, group or managed identity; 2) Use a different user, service principal, group or managed identity that is a member of the 'Owner' role.

4. **Message:** Gallery is still shared to Community. Please unshare the gallery first before deleting the gallery. **Cause:** You attempted to delete a gallery that has been shared to the Community. **Solution:** Reset the permissions for the gallery to private.

5. **Message:** The client '{clientId}' with object id '{objectId}' does not have authorization to perform action 'Microsoft.Compute/galleries/share/action' over scope '/subscriptions/{subscriptionId}/resourceGroups/{resourceGroup} g/providers/Microsoft.Compute/galleries/{galleryName}' or the scope is invalid. If access was recently granted, please refresh your credentials
**Cause:** The user or service principal attempted to share a gallery that it does not have Owner control over.
**Solution:** Ensure that the user or service principal attempting the share action has Owner permission over the subscription, resource group or gallery

## Kusto query to track changes to Gallery

Kusto query to find out if the Gallery is Public and when it was modified.

```
cluster('azcrpbifollower.kusto.windows.net').database('pirbi_allprod').Gallery

| where PreciseTimeStamp >ago(30d)

| where SubscriptionId == 'xxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx'

| where GalleryName == 'secondcommunity'

| project PreciseTimeStamp, LastModifiedTime,GalleryName, GalleryUniqueName, SharingPermissions, SharedGroups,
```

## Kusto query to find out the sourceImage of a VM created from Community Gallery Image.

1. Find out the correlation ID of the operations from CRP Operations table in ASC for PUT operation on the VM.

2. Use the query below to find out the communityGalleryImageId

```
cluster('azcrp.kusto.windows.net').database('crp_allprod').ApiQosEvent

| where PreciseTimeStamp >ago(5d)

| where subscriptionId == '********-****-****-****-************'

| where correlationId == '<correlationId from Step 1 above'
```

You should see the the communityGalleryImageID like below

```
"imageReference": {
"communityGalleryImageId":
 "/CommunityGalleries/sigcrpbvt-/Images/longlivedcommunityimg/Versions/latest"
}
```

## ASC Integration

ASC integration is not currently for this feature and will be available for GA.

## Support Boundaries

Any issues with the above operations will be dealt by the Azure Compute Gallery team.

## Teams channel

[Azure Compute Gallery Teams Channel](#) ⧉

## Feature Onboarding Contacts & Dates

| Contacts | | | | | Release Day | | |
|---|---|---|---|---|---|---|---|
| **Compute PG PM** | **Beta Engineer** | **Incubation Engineer** | **Service TA** | | **Private Preview** | **Public Preview** | **Ge Avail** |
| *Sandeep Raichura* | *Baba Sainath Bhooman* | | *Nathan Meier* | | *Skipped* | *04/April/2022* | *01/Ju* |

::: template /.templates/Processes/Knowledge-Management/Azure-Virtual-Machine-SIG-Feedback-Template.md
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