# Database state is shown as Unknown in Portal.

Last updated by | Catherine Zhou | Feb 15, 2023 at 1:49 AM PST

#### Contents

- Issue
- Investigation/Analysis
- Mitigation
- RCA (optional)
- More Information (optional)
- Public Doc Reference (optional)
- Internal Reference (optional)
- Classification

#### Issue

Database state is shown as Unknown in Portal.

## Investigation/Analysis

Database has an empty space and the end, so the database name is really "sth\_archive ". Solution should be either:

- 1. Provisioning trim database name before sending the request.
- 2. ARM should reject provisioning request with tailing white space

# Mitigation

The standard mitigation for a trailing space is as follows: ALTER DATABASE [DB ] MODIFY NAME = [DB\_] ALTER DATABASE [DB\_] MODIFY NAME = [DB]

# RCA (optional)

More Information (optional)

**Public Doc Reference (optional)** 

### Internal Reference (optional)

Case # 117032915523992 ICM # <a href="https://portal.microsofticm.com/imp/v3/incidents/details/34173371/home">https://portal.microsofticm.com/imp/v3/incidents/details/34173371/home</a>

### Classification

Root cause Tree - Azure Portal/Service Issue/UX malfunction.

# How good have you found this content?

