# **Capture Fiddler Logs**

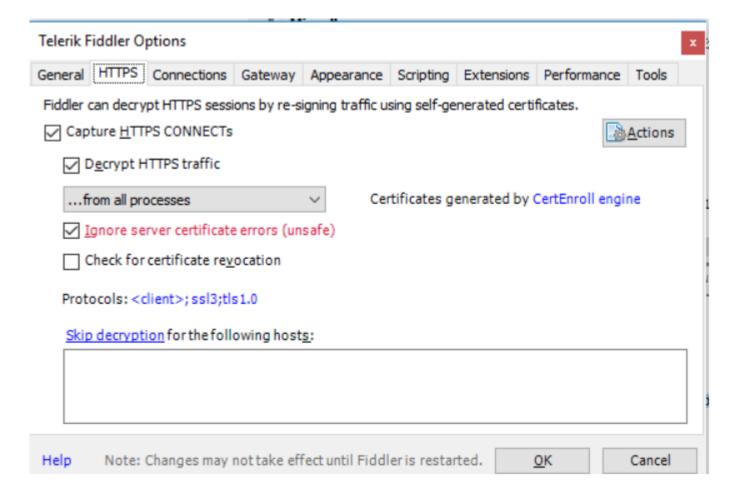
Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

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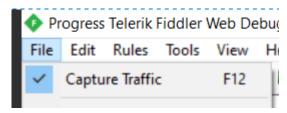
Thursday, February 13, 2020 12:13 PM

## **How to Collect Fiddler Traces**

- 1. Request customer to install Fiddler from the following link: <a href="https://www.telerik.com/download/fiddler">https://www.telerik.com/download/fiddler</a>
- 2. Enable the capture HTTPS settings below:
  - i. Click Tools -> Options ...
  - ii. Click HTTPS Tab
  - iii. Ensure the below settings are configured.



3. Start the Trace: Relaunch the Fiddler Tool and click on File -> Check Capture Traffic



- 4. Reproduce the issue
- 5. Stop the Trace: Click File -> Uncheck Capture Traffic
- 6. Save the Trace: Click File -> Save and choose All Sessions. Input the file name and click Save.

#### Additional info:

The fiddler trace is exactly what we need since it is the only way to capture HTTPS traffic and decrypt the header. To let fiddler capture SHIR traffic even if SHIR is using proxy, please follow this guidance <a href="https://www.telerik.com/blogs/capturing-traffic-from-.net-services-with-fiddler?ga=2.260709709.1797887120.1585894436-179522736.1585735669">https://www.telerik.com/blogs/capturing-traffic-from-.net-services-with-fiddler?ga=2.260709709.1797887120.1585894436-179522736.1585735669</a> do:

- 1. Setup fiddler proxy on SHIR.
- 2. Setup SHIR proxy on fiddler: Start Fiddler -> Tools -> Options -> Gateway.
- 3. Restart the SHIR to let proxy setting take effect.

Then fiddler can capture all traffic from SHIR.

### How good have you found this content?

