

# Suppress Deactivated Alerts for pipeline failures

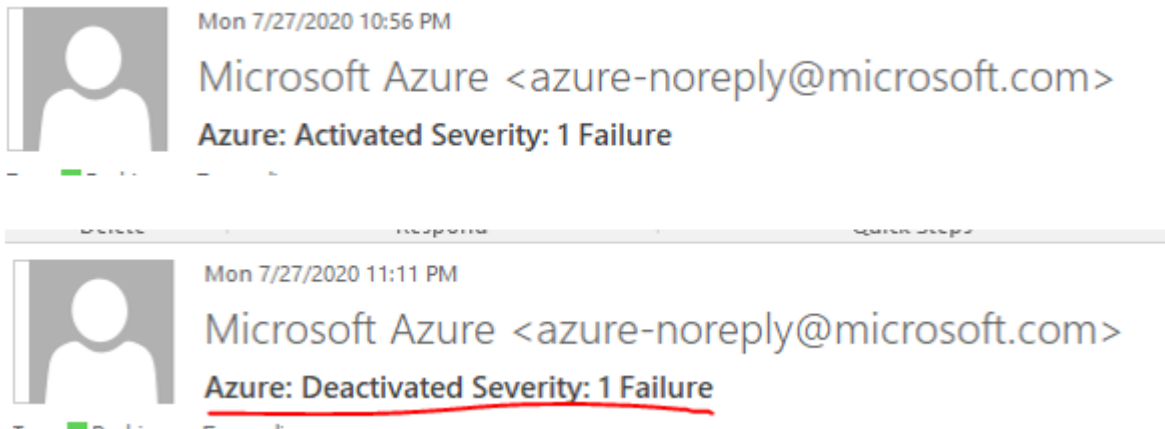
Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

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## Issue

When a pipeline fails, customer will receive two emails, one for Activated Alert and after sometime another email stating Deactivated alerts.



Customer asking to suppress Deactivated alerts, and wants only notification for Activated alerts.

Action rules help users to define or suppress actions at any Azure Resource Manager scope (Azure subscription, resource group, or target resource). Various filters that help us to narrow down the specific subset of alert instances that you want to act on.


We can configure the action rule for either alert suppression or action group support. In this issue, the user wants to suppress the Deactivated Alert.

## Resolution

To configure an alert for pipelines, the properties which are threshold count **(if we keep '0', when pipeline gets failed even for first time also alert will trigger)** and about **granularity condition (if we keep 5 min, it will check last 5 min duration to avoid any data losses (may occur due to network glitches))** and frequency interval (if we keep 1min, for every one minute query execution will be happens)

To suppress deactivated alert, need to keep the auto mitigate property as False. Refer the following links for more details:

Provide required details for the below REST API: <https://docs.microsoft.com/en-us/rest/api/monitor/metricalerts/get> [🔗](#)

Collect the response, again provide received response in request body of section for the below REST API. Configure the property **auto mitigate property as False**: <https://docs.microsoft.com/en-us/rest/api/monitor/metricalerts/createorupdate> 

### Additional Information:

Here granularity condition is equals to Period, and Frequency represents for every one minute query execution happens

Note: granularity period should be always greater than Frequency

- **Icm References:**
- **Author:** v-pavred
- **Reviewer:** vimals
- **Keywords:**

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