

Portal error "This asset was not found, it may have been deleted"

Last updated by | Vitor Tomaz | Aug 5, 2020 at 12:43 PM PDT

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Case 117032915524780

ICM # <https://portal.microsofticm.com/imp/v3/incidents/details/34166633/home>

Symptom

Database exists but is not visible in Portal

Cause

Database was being renamed

Analysis

These are the renames that were done on the database with logical database_id = 'ef4951f7-80da-42e7-bf54-fa09c1cd8ca6'

<https://sqlazureja2.kusto.windows.net:443/sqlazure1> [\[Run in Kusto.Explorer\]](#) [\[Run in Kusto.Explorer on SAW\]](#)
[\[Run in Kusto.WebExplorer\]](#)

```
MonManagement | where operation_parameters contains "mariv-20170329A"  
| project TIMESTAMP, operation_type,  
    old_db_name = extract("<LogicalDatabaseName>([A-Za-z0-9-]*)</LogicalDatabaseName>", 1,  
operation_parameters),  
    new_db_name = extract("<RequestedDatabaseName>([A-Za-z0-9-]*)</RequestedDatabaseName>", 1,  
operation_parameters)
```

TIMESTAMP	operation_type	old_db_name	new_db_name
2017-03-29 00:00:14.8450000	CreateLogicalDatabase		
2017-03-29 00:00:33.1370000	CreateLogicalDatabase		
2017-03-29 00:01:16.5670000	UpdateLogicalDatabase	mariv-20170329A	MARIV-20170329A
2017-03-29 00:03:06.0080000	UpdateLogicalDatabase	mariv-20170329A	MARIV-20170329A
2017-03-29 00:04:28.3910000	UpdateLogicalDatabase	mariv-20170329A	MARIV-20170329A
2017-03-29 01:08:23.7260000	UpdateLogicalDatabase	mariv-20170329A	MARIV-20170329A
2017-03-29 01:23:26.6550000	UpdateLogicalDatabase	MARIV-20170329A	MARIV-20170329A2
2017-03-29 01:23:50.5740000	UpdateLogicalDatabase	MARIV-20170329A2	MARIV-20170329A

Looking at only the last row in the table, **MARIV-20170329A** should be available after 1:23 AM.

Hydration jobs for the deletion of database **MARIV-20170329A2** and addition of **MARIV-20170329A** from the cache were submitted at 1:24 and 1:29 AM:

<https://armprod.kusto.windows.net:443/ARMProd> [Run in Kusto.Explorer] [Run in Kusto.Explorer on SAW] [Run in Kusto.WebExplorer]

JobTraces

```
| where PreciseTimeStamp > datetime(2017-03-29 01:23:47.3085495) and PreciseTimeStamp < datetime(2017-03-29 2:00:47.3085495)
| where jobId contains "vaiocorpcs" and jobId contains "Hydration" //and jobId contains "MARIV-20170329A"
| project PreciseTimeStamp, ActivityId, correlationId, jobPartition, message
```

However, ARM returns 404 for requests up until 12:52 PM:

(The rows highlighted in yellow should not have been 404s).

TIMESTAMP	httpMethod	httpStatusCode	targetResource
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2017-03-29 01:22:57.2078972	GET	200	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2015-05-01-preview
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2017-03-29 01:23:36.8993665	GET	-1	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
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2017-03-29 01:23:37.0434451	GET	404	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:24:28.2510495	GET	-1	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:24:28.8714396	GET	200	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:24:44.1351780	GET	-1	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:24:44.2487782	GET	404	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:25:50.1871924	GET	-1	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:25:50.3029348	GET	404	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:26:58.1545850	GET	-1	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:26:58.2738103	GET	404	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2014-04-01-preview
2017-03-29 01:27:18.1191189	GET	-1	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:27:19.2274247	GET	200	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:29:24.8215797	GET	-1	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:29:25.4819854	GET	200	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:41:50.5400067	GET	-1	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:41:50.7725596	GET	404	servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview
2017-03-29 01:43:14.1120421	GET	-1	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2015-05-01-preview
2017-03-29 01:43:14.3901172	GET	404	servers/vaiocorpcs/databases/mariv-20170329A?api-version=2015-05-01-preview

2017-03-29 01:45:22.8648084 GET -1 servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview

2017-03-29 01:45:23.0564002 GET **404** servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2015-05-01-preview

2017-03-29 08:42:40.9205770 GET -1 servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2014-04-01-preview

2017-03-29 08:42:41.6273569 GET **404** servers/vaiocorpcs/databases/MARIV-20170329A?api-version=2014-04-01-preview

The database MARIV-20170329A is in ready state in MonAnalyticsDbSnapshot:

TIMESTAMP	logical_server_name	logical_database_id	sql_instance_name
logical_database_name	state		
2017-03-29 01:25:20.7549719 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 01:29:28.3979324 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 01:34:43.7187156 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 01:39:53.7089574 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 01:45:21.9571581 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 01:50:57.5737329 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 01:55:01.7410938 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 02:00:32.0300839 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 02:06:01.6792042 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 02:11:04.0130058 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713
2017-03-29 02:14:39.6408363 MARIV-20170329A	vaiocorpcs Ready	EF4951F7-80DA-42E7-BF54-FA09C1CD8CA6	ace8d64e9713

Contacting ARM team for assistance.

From <<https://icm.ad.msft.net/imp/v3/incidents/details/34166633/home>>

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