

# ARM Template Import failing with Internal Server Error

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## Issue

ARM template failing with Internal Server Error

## Resolution

When trying to import an ARM template (moving a Dev data factory into QA data factory), the template import process fails with error:

```
{
  "telemetryId":"b0d89818-0603-475b-8ddf-6d4739b225f0",
  "bladeInstanceId":"Blade_14a180e44c4942a9898fd7b012b9bfe3_0_0",
  "galleryItemId":"Microsoft.Template",
  "createBlade":"DeployToAzure",
  "code":"InternalServerError",
  "message":"Encountered internal server error. Diagnostic information: timestamp'20191022T183927Z',
subscription id 'xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx',tracking id 'e6c6ec8b-b8ce-45be-9a06-f0e5ab21b9d9',
request correlation id '0b4594b8-dd46-4f0e-8ab8-ce0db84592d2'."
}
```

To diagnose this, run this query on ARM Kusto logs :

Execute: [Web] [Desktop] [Web (Lens)] [Desktop (SAW)] <https://armprodinternal.kusto.windows.net/ARMProd>

Errors

```
| where TIMESTAMP >= ago(2d)
| where ActivityId contains "e6c6ec8b-b8ce-45be-9a06-f0e5ab21b9d9"
```

## Additional Information:

- **Icm References:**

- Product Backlog Item 540070: [TSG]-[ARM]-ARM Template import failing with Internal Server Error

- Incident 154462033 : [CSS][ADF V2][Merkle Inc] - {ARM Template import failing with Internal Server Error} {119101724004510}

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- **Keywords:**

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