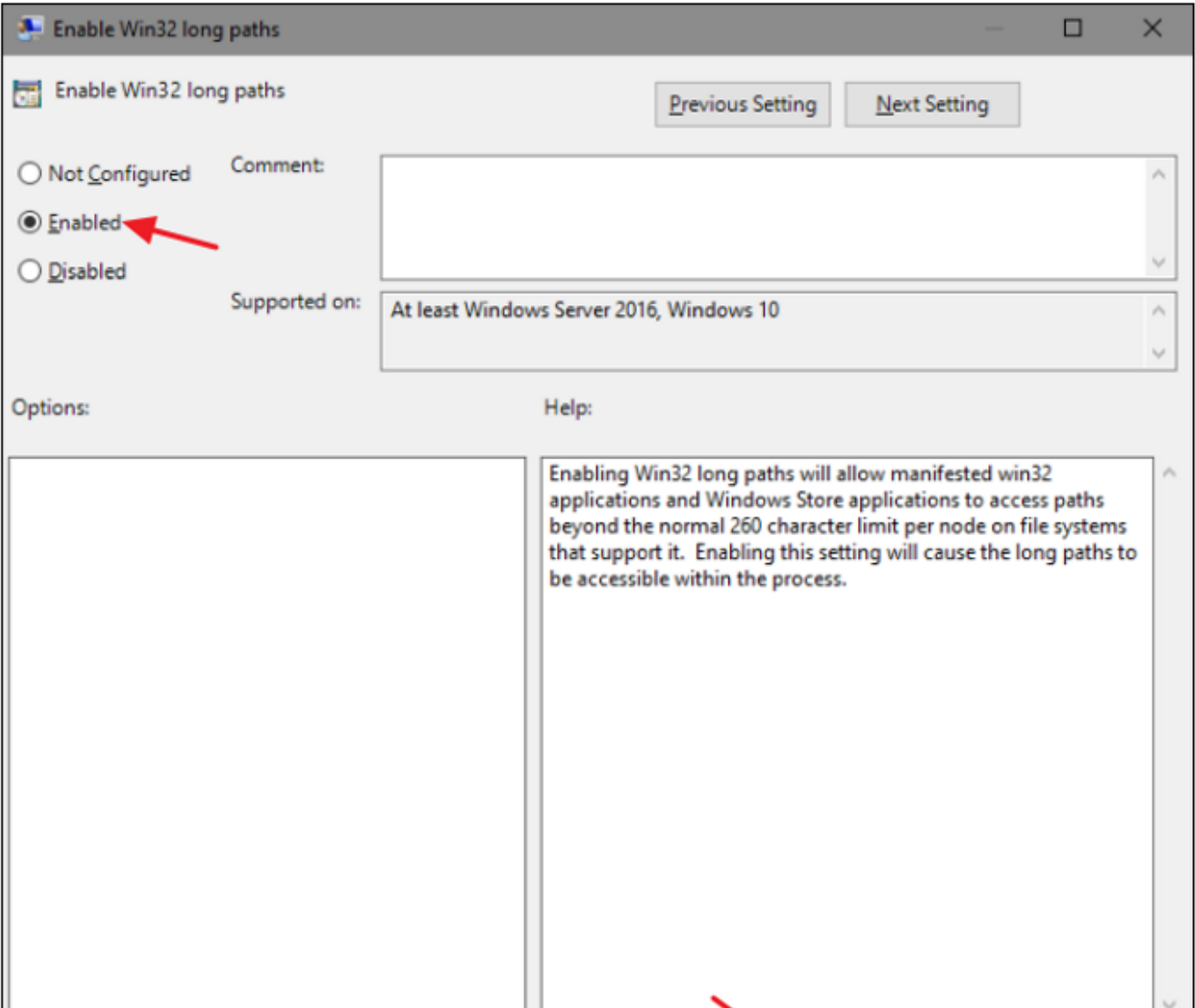


[File-based Connector] FileNotFoundException with a very long file path longer 248 chars

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

SME	
Symptoms	<p>Error message saying "Could not find file 'xxxx' and the file path is longer than 248 chars (like below sample)</p> <p><i>'Type=System.IO.FileNotFoundException,Message=Could not find file '\\\\servername\\xxx\\xxx\\xxx\\xxxxxxxx',Source=microsoft.'</i></p>
Cause	Read or write file path that longer than 248 chars can't be supported by our file connector by default.
Resolution	<ol style="list-style-type: none"> 1. If this is from Azure IR, please suggest customer to work around by SHIR following below steps and share with customer our enhancement for this issue will be ready in the middle of 2020. 2. Make sure the OS of the VM where self-hosted IR be installed is at least Windows Server 2016, Windows 10 3. Logon to self-hosted IR hosted VM 4. Open "Local Group Policy Editor", in the left-hand pane, drill down to Computer Configuration > Administrative Templates > System > Filesystem. On the right, find the "Enable win32 long paths" item and double-click it. 5. In the properties window that opens, select the "Enabled" option and then click "OK". 

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You can now exit the Local Group Policy Editor and restart your computer (or sign out and back in) to allow the changes to finish.