## PostgreSQL Flex: Verify dropped or tombstoned server

Last updated by | Lisa Liu | Nov 6, 2020 at 10:31 AM PST

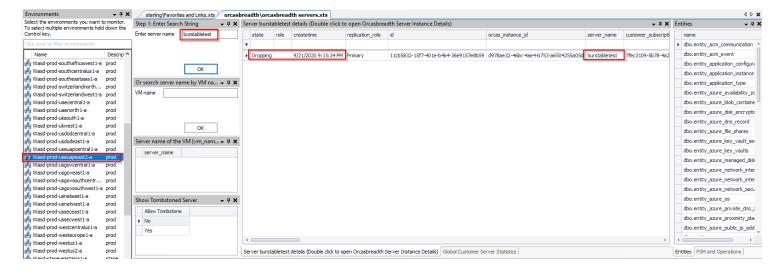
**Scenario(Not supported scenario):** If customer contacted you after he accidentally dropped a server asking us to help with recovering the server.

**Set expectations:** Let customer know that server deletion is irreversible operation.

**Recommendation:** Please let your customers know to lock the resources.

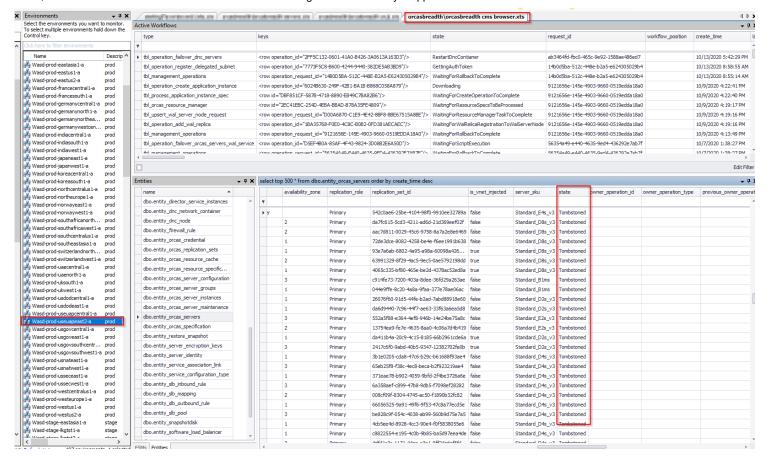
## How to verify Dropped server?

- 1. Collect Server name and region from the customer.
- 2. In XTS select region
- 3. Search for the view name: "orcasbreadth server" and under entity select "entity\_acm\_communication"



## How to verify Tombstoned server status?

- 1. In XTS select region
- 2. Search for the view name: "orcasbreadth cms browser" and under entity select "entity\_orcas\_servers"
- 3. Search for the state column



## How good have you found this content?

