

# [Cosmos DB MongoDB]MongoDbConnectionTimeout due to ssl

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

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## Issue

{ "errorCode": "2200", "message": "Failure happened on 'Source' side.

ErrorCode=MongoDbConnectionTimeout,'Type=Microsoft.DataTransfer.Common.Shared.HybridDeliveryException,Message=>Connection to MongoDB server is timeout.,Source=Microsoft.DataTransfer.Runtime.MongoDbV2Connector,'Type=System.TimeoutException,Message=A timeout occurred after 30000ms selecting a server using CompositeServerSelector{ Selectors = ReadPreferenceServerSelector{ ReadPreference = { Mode : Primary } }, LatencyLimitingServerSelector{ AllowedLatencyRange = 00:00:00.0150000 } }. Client view of cluster state is { ClusterId : "1", ConnectionMode : "ReplicaSet", Type : "ReplicaSet", State : "Disconnected", Servers : [{ ServerId: "{ ClusterId : 1, EndPoint : "Unspecified/cosmosdb-halo-stg-eastushttp://documents.azure.com:10255/" }", EndPoint: "Unspecified/cosmosdb-halo-stg-eastushttp://documents.azure.com:10255/", State: "Disconnected", Type: "Unknown" }] },Source=MongoDB.Driver.Core,"', "failureType": "UserError", "target": "Copy data1", "details": [] }

## RCA

From MangoDB linked service property changed from ssl=true to tls=true, so issue got resolved.

## How good have you found this content?

