# Pricing tiers and purchasing model (vCores, storage, server groups, etc.)

Last updated by | Lisa Liu | Nov 6, 2020 at 10:35 AM PST

**Customer is using XIO and storage hit 4TB Storage limit, can not scale to more than 4096GB of disk space**

Please note that XIO storages only handle up to 4096GB of data, migration to PFS will allow them to have up to 16 TB, follow this TSG to do the migration.

If the customer is at 100% and can't even connect, have the customer to try the following step and

1. Ideally customers monitor their usage with alerts so this doesn't come to pass. Please educate cx to monitor/alert on percentage of storage use - 80% is a good threshold.

2. Ask them from Azure Portal to attempt to switch off server parameter "default_transaction_read_only". As soon as that is saved, attempt to open a new connection to free up space (backup a table using pgdump and then drop that backed up table)

3. On a new connection issue 'set default_transaction_read_only=off' and attempt to free space on that connection itself.

4. If above doesn't work - file an IcM


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