[Cosmos DB Mongo Api 3.6] Connection to MongoDB server is failed

Last updated by | Veena Pachauri | Mar 8, 2023 at 11:59 PM PST

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Symptoms

Connection to MongoDB server is failed or timeout.

```
Reporting the error similar with:
'Type=Microsoft.Azure.Documents.DocumentClientException,Message=, Request URI: /, RequestStats: , SDK: documentdb-dotnet-sdk/2.5.1 Host/64-bit MicrosoftWindow

This is usually caused by invalid connection string.
```

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Cause

The Cosmos DB SDK ADF is using doesn't support Mongo Api 3.6 server's host name.

Resolution

To resolve this:

Please ask customer to change the host name in connection string from '*.mongo.cosmos.azure.com' to '*.documents.azure.com' and then retry it.