Azure Hybrid Benefits on DevTest subscriptions

Last updated by | Vitor Tomaz | Jun 8, 2022 at 5:35 AM PDT

Contents

- Issue
- RCA Template

Issue

Customers using Dev/Test subscriptions get confused with Azure Hybrid Benefit option.
Customers may try to disable AHB but change does not take effect.

RCA Template

Enabling AHB would mean that a customer has already had a SQL Server license and wanted to use it for an Azure resource.
However, in case of Dev/Test subscriptions (exclusively for development and testing), Microsoft does not require SQL license at all.
In other words, enabling or disabling AHB has no effect on the actual customer payment, since the customer is not charged for SQL server license anyway.

This is purely customer experience defect for Dev/Test subscriptions; the Azure Portal shows that AHB is ON, whereas, in reality, this has no effective meaning.
Our engineers are working on improving the customer experience to make it consistent with the actual state and to avoid similar confusion in the future.
Furthermore, our product group is working on clarifying this in our public documentation and removing any misleading statements.

We apologize for the inconvenience caused and we will continue giving our best on improving our product.

How good have you found this content?