

How to get the error message from the Data Flow activity run

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Issue

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Steps

1. Use **Dataflow Activity Run Id** only to check [#2](#) or [#3](#) .
2. Check [Dataflow Troubleshooter in Resource Explorer](#) and **ASC Insights**.
3. In case, if you did not get any results from [#2](#) , please run the below query that will provide the information on whether if a user is affected by an outage, or by an intermittent system error, or any user error from multiple tables.

```
cluster('adfcus.kusto.windows.net').database('AzureDataFactory').DataflowActivityDiagnosticFromActivityRun(dat
```



Note:

1. In case you have pipeline run id, get activity run id from ActivityRuns table.
2. You can use any cluster to run the query mentioned above [#3](#) , as cluster information is in the query itself. Also, the activity id should be quoted as input for the function is a string.
3. This query in [#3](#) may not provide insights for KP customers as they are on a special configuration. PG team is working with the customer closely to move them to a common configuration and this function would provide insights for them eventually.

Once you get the error, cross-check [public TSG](#)  for Dataflow for further details.

If the above Steps or public TSG did not help in resolving/addressing the issue, we recommend you to

1. Check our internal [Mapping Data Flow TSG's](#)
2. Analyze the support log files.
3. Repro the customer data flow in your own lab if possible.
4. While creating the CRI/ICM, make sure to provide the investigation analysis along with the **support log files, Activity RunId, query, ASC results snapshot and results in AVA.**

Note: Failed to follow the above steps while escalating through CRI may be considered as an Unqualified CRI.

Additional Information:

- **Icm References:**
- **Keywords:** systemerror, usererror, outage

How good have you found this content?

