

Code: WorkerTaskCreateJobError

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

This means batch cannot create job.

Please DO NOT call SME directly if we see such error. Please try to follow the steps below first.

Open a ticket against batch team to see what was wrong. Using the following Kusto query (replace with operation id you got), you can provide **time**, **pool ID**, **jobID**, to batch team. Also mentioned we have monitored several failures, this is just one example of them.

Query to get related information,

Execute: [\[Web\]](#) [\[Desktop\]](#) [\[Web \(Lens\)\]](#) [\[Desktop \(SAW\)\]](#) <https://azuredmprod.kusto.windows.net/AzureDataMovement>

```
AisManagementTaskTraceEvent
| where taskId == "44eb3d94-0c1a-45f9-b3f7-ba2e6ce4a553Provision1100098054"
| where message contains "Start to create job" or message contains "SsisdbProvision"
| project env_time, message
```

Click batch incident template in [Dependent Azure Services Owners](#) to open ticket against batch team, after batch team resolve the issue, we should auto recover, if TIP is not recovered, contact SME.