Activity not triggered due to batch failure

Last updated by | Veena Pachauri | Mar 8, 2023 at 10:31 PM PST

Symptom

Batch tasks created but not start for long time

Operations

1. Check TM the batch task created

```
TaskManagementServiceActivity
| where ActivityId == "<runid>"
| where Message contains "Task was added. Task URl is"
```

2. Check Batch Log for task execution

```
TaskStatusEvent
| where taskName == "<<taskname>>"

TvmStatusEvent
| where displayName == "<<tvm name>>"
```

response code 307	**Handle DNC server transient unavailable due to Load balancer issue**
Other response code 5XX from DNC	Create ICM To network with Collect DNC log from machine
Timeout from batch side for create NC from DNC	Create ICM To network with Collect DNC log from machine
No task scheduling logs	Create ICM To batch service with batch task name

3. Check Task status from portal
   If the task is running or complete, Create ICM with Collect CNI|CNS log from machine

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