

[OData]Failed to create odata connection

Last updated by | Veena Pachauri | Mar 8, 2023 at 11:59 PM PST

	201061 - [OData]Connection failed		
			ASC Onboard
Monday, July 22, 2019			
06:40			

SME	()
Symptoms	<p>Customer wants to read data from OData, and hit error like this:</p> <p>Connection failed</p> <p>Kusto Query:</p> <pre>CustomLogEvent where ActivityId == <InputActivityId> where Message contains 'Connection Failed'</pre> <p>or</p> <pre>CustomLogEvent where ActivityId == <InputActivityId> where Message contains 'Failed to create odata connection'</pre>
Cause	<p>There could be various kinds of issues causing this:</p> <ol style="list-style-type: none">1. The accounts don't have right permissions2. The accounts cannot access one of the root URL(<your URL set in the linked service>) or the \$metadata(<your URL in the odata linked service>/\$metadata) of the odata service3. There is actually single sign on enabled while the customer is using basic authentication
Resolution	<p>Here is the solution:</p> <ol style="list-style-type: none">1. All of these can be verified by trying to browser/postman to the odata endpoint(and odata \$metadata url) directly.2. Please ensure the browser cache were cleared before verifying this. When using postman, please choose exactly the same authentication type you are choosing in the OData connector.3. To verify whether the Odata connector is working fine or not, you can double verify using the public Odata testing endpoints here:https://www.odata.org/odata-services/

Created with Microsoft OneNote 2016.

How good have you found this content?

