

Stop Start Restart hang or taking too long

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Issue

Stop|Start|Restart PGFS can sometimes hang or taking long time, most of the cases are due to backend issues but these issues are being addressed and handled to avoid raising it in the future. Listing in this TSG few issues that can cause Stop|Start|Restart to hang.

Stop

- If Customer has read replica:
Stop operation will fail, read replica must be dropped first before stopping server. an error similar to below will raise:
`Power operations disabled for source server and related read replicas. Subscription=xxxxx-xxxx-xxxx-xxxx-xxxxxxxxx, Server Name=SERVER_NAME.`

Restart

- Changing wal_level from logical to replica: Server restart or stop will fail if there are logical replication slots and customer tries to to change wal_level from logical to replica, you need to drop logical replication slots first.