

ErrorCode 3610 Azure Function failing with error "There was an error while calling endpoint"

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Issue

Azure Function failing with the following error:


```
{"ErrorCode":3610,"Message":"There was an error while calling endpoint.","Details":null}}
```

Resolution

Most of the issues that we see with the **3610** are related to consistent failures and misconfigurations in the Azure Functions set up. You need to collab with Azure Functions teams to identify the root cause.

NOTE: If the failures for the user are intermittent then the suggested path forward for the user is to add retries to their pipeline/activity to reduce the amount of failures that they see when executing the azure function.

Additional Information:

- **Icm References:** [Icm Link](#) 
- **Author:** vimals
- **Reviewer:** vimals
- **Keywords:**

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