

Failed to Connect to HDInsight

Last updated by | Ranjith Katukojwala | Mar 7, 2023 at 11:35 AM PST

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Issue

Failed to Connect to HDInsight or Failed to get HDInsight Table

Error Message to connect to HDInsight cluster. Failed connect to HDInsight cluster; ERROR[HY000] [Microsoft][Hardy] Error from server: Bad Status: HTTP/1.1 502 Bad Gateway

Connection failed

```
Failed to connect to HDInsight cluster:  
'ERROR [HY000] [Microsoft][Hardy] (34)  
Error from server: Bad Status: HTTP/1.1  
502 Bad Gateway. ERROR [HY000]  
[Microsoft][Hardy] (34) Error from server:  
Bad Status: HTTP/1.1 502 Bad Gateway.'
```

Or, error like below:

ERROR [HY000] [Microsoft][Hardy] (34) Error from server: Bad Status: Cache-Control: must-revalidate,no-cache,no-store. . Activity ID:493822e1-f0d8-4c10-9657-dcbb663eea8a



Hive
HiveObject1

General

Connection

Parameters

Linked service *

Hive3

Table

Load failed

☐ Edit

ERROR [HY000] [Microsoft][Hardy] (34)
Error from server: Bad Status: Cache-
Control: must-revalidate,no-cache,no-
store. . Activity ID:493822e1-f0d8-4c10-
9657-dcbb663eea8a

Is this helpful? Yes No

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Failed. [More](#)

Refresh

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Investigation

Check the following Kusto table from HDInsight to get more information:

Cluster: <https://hdinsight.kusto.windows.net>

CentralApplicationEvents

CentralGatewayLogs

```
CentralGatewayLogs
| where ClusterDnsName == "brianwanhdi"
| where HttpStatus == "502" or HttpStatus == "500"````
```

```
CentralApplicationEvents
| where ClusterDnsName == "brianwanhdi"
| where EventDescription contains "502" or EventDescription contains "500"
```

Resolution

This is an error message related to HDInsight. Please engage HDInsight team for further investigation.

Additional Information:

- **Icm References:**
- **Author:** muralird
- **Reviewer:** brainwan, vimals
- **Keywords:** 502; Bad Gateway; Table

How good have you found this content?

