

Mount Error 11 Linux_Storage

Last updated by | Kevin Gregoire | Apr 14, 2022 at 9:20 AM PDT

Tags

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Symptoms

You receive "**Mount error(11)**" when you try to mount an Azure Files share on Linux

This issue specially been seen on [Ubuntu 16.10](#).

"mount error(11): Resource temporarily unavailable"

Cause

Known issue in Ubuntu 16.10 kernel (v.4.8) where the client claims to support encryption. However, it does not.


Resolution

Until Ubuntu 16.10 is fixed, try use Ubuntu 16.04 or specify SMB version 2.1 instead of SMB version 3.0 with the "vers=2.1" when mounting the share.

For example:

```
sudo mount -t cifs //<storage-account-name>.file.core.windows.net/<share-name> <mount-point> -o  
vers=2.1,username=<storage-account-name>,password=<storage-account-key>,dir_mode=0777,file_mode=0777,serverino
```

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