Internal server error on Synapse using PayAsYouGo workspace

Last updated by | Andy Liu | Apr 4, 2022 at 3:05 PM PDT

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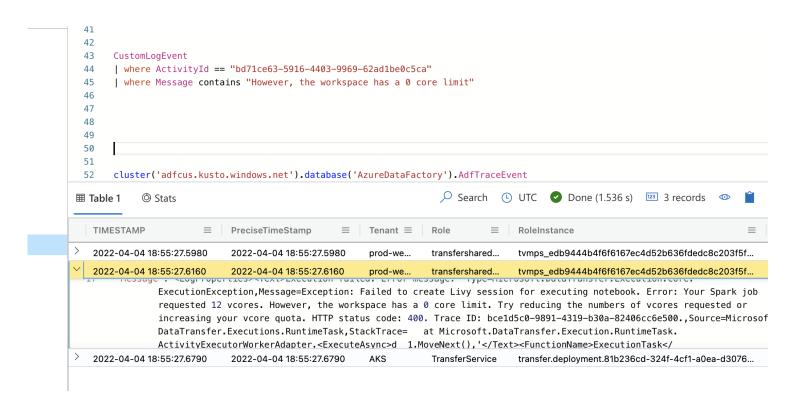
Issue

If customer is using a Dataflow in Azure Synapse workspace and get the following error." InternalServerError" using PayAsYouGo workspace

Investigation

Query the **CustomLogEvent** table and find the detailed error message:

cluster('Azuredmprod').database('AzureDataMovement').CustomLogEvent
| where ActivityId == "<ActivityId>"



From the above screenshot, it seems like the workspace ran out of cores, as the cluster job submitted with core requirement of 12 but the remaining core capacity in the workspace has only 0.

Resolution

Customer may need to request more quota from Azure portal. There is a official document for that https://docs.microsoft.com/en-us/azure/synapse-analytics/sql-data-warehouse/sql-data-warehouse-get-started-create-support-ticket

Additional Information:

• Icm References: Icm link

How good have you found this content?



