

[SFTP] Hit SFTP server UserErrorFailedToGetFileLength

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

	201032- [SFTP] Hit SFTP server		
	UserErrorFailedToGetFileLength		ASC OnboardDiagnosticsConnect
	Monday, June 24, 2019		
	9:51 AM		

SME	
Symptoms	ErrorCode=UserErrorFailedToGetFileLength,"Type=Microsoft.DataTransfer.Common.Shared.HybridDeliveryExce file length "xxxx". Please make sure Sftp server is not throttling ADF Service or Integration Runtime (Self- hosted).,Source=Microsoft.DataTransfer.ClientLibrary.SftpConnector,"Type=Renci.SshNet.Common.SftpPathNo such file,Source=Renci.SshNet,
Cause	This is a miss wrap of path not found exception, the RCA is path not found, it is very often to happen when cus starts with a slash.
Resolution	Please suggest customer to add slash in the beginning of their SFTP folder path. Other: We already have a bug to enhance this error, you can expect it be fixed by end of Autumn, 2019
More Information	
Tags	SFTP

Created with Microsoft OneNote 2016.

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