DynamicsFailedToConnect due to Office365 Authentication

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Issue

Error Code: DynamicsFailedToConnect

• Error Message: Failed to connect to Dynamics: Unable to Login to Dynamics CRM, message:ERROR REQUESTING Token FROM THE Authentication context - USER intervention required but not permitted by prompt behavior AADSTS50079: Due to a configuration change made by your administrator, or because you moved to a new location, you must enroll in multi-factor authentication to access '00000007-0000-0000-c000-000000000000'.

Cause

You are seeing this error if your use case meets the following conditions:

1. You are connecting to Dynamics 365, Dataverse (Common Data Service), or Dynamics CRM, AND
2. You are using Office365 Authentication, AND
3. Your tenant and user is configured in Azure Active Directory for conditional access ⧉ and/or Multi-Factor Authentication is required (see this link ⧉ to Dataverse doc)

Under these circumstances, the connection used to succeed before 6/8/2021. Starting 6/9/2021 connection will start to fail because of the deprecation of regional Discovery Service (see this link ⧉).

Recommendation

o If your tenant and user is configured in Azure Active Directory for conditional access ⧉ and/or Multi-Factor Authentication is required, you must use 'Azure AD service-principal' to authenticate after 6/8/2021. Refer this doc ⧉ for detailed steps.