

Unable to Add Guest User

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Unable to Add Guest User

Issue

Grant Azure AD permission rights to guest users

Azure AD user setting for external collaboration in the directory restricts guest users in this directory. Users are allowed in the directory, but general user setup may prevent adding guest users or limit their abilities.

Mitigation

Review the Azure portal snapshot for User setting - External collaboration setting (see below). The current setting below prevents guest users to execute certain directory tasks. To remove this limitation the current setting (in the red circle) must be changed to NO.

External collaboration settings

Save Discard

Guest users permissions are limited ⓘ

Yes No

Admins and users in the guest inviter role can invite ⓘ

Yes No

Members can invite ⓘ

Yes No

Guests can invite ⓘ

Yes No

Enable Email One-Time Passcode for guests (Preview) ⓘ

[Learn more](#)

Yes No

Collaboration restrictions

☒ Allow invitations to be sent to any domain (most inclusive)

☐ Deny invitations to the specified domains

☐ Allow invitations only to the specified domains (most restrictive)

Yes means that guests do not have permission for certain directory tasks, such as enumerate users, groups, or other directory resources.
No means that guests have the same access to directory data that regular users have in your directory.

Classification

Root cause Tree - Connectivity/AAD Issue/AAD User Configuration issues

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