# Cx unable change the retention for SKU V4 GP

Last updated by | Abhishek Reddy Kumbham | Feb 14, 2022 at 7:06 AM PST

# **Issue Description and Symptom**

Customers unable to change the retention for SKU V4 General purpose

### **ERROR:**

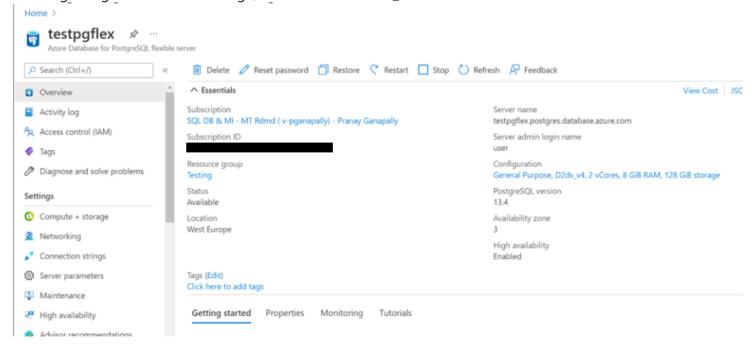
It keeps hanging on and retention day's chance will not be affected.

#### Cause

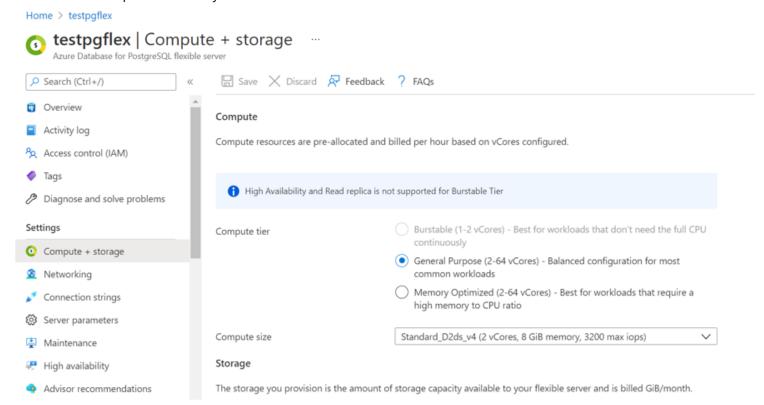
This is a known issue and PG is trying to fix it with no ETA.

## **Mitigation and Resolution**

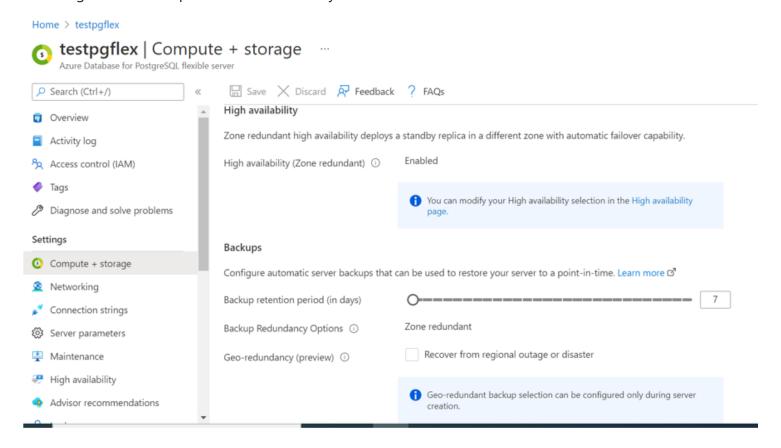
Creating PostgreSQL flexible storage, GP - Standard D2ds\_v4 -2 Vcore 8GiB

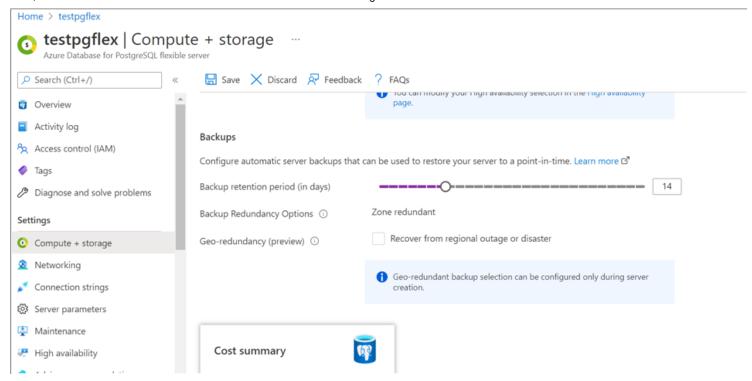


## Initial Retention period is 7 days



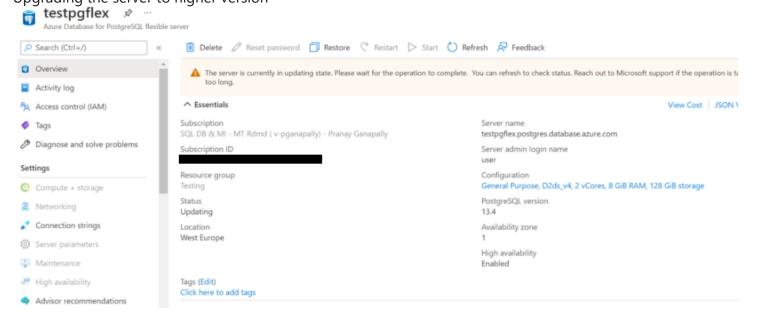
## Increasing the retention period from 7 to 14 days





There is No change is retention period as it is an issue.

Upgrading the server to higher version



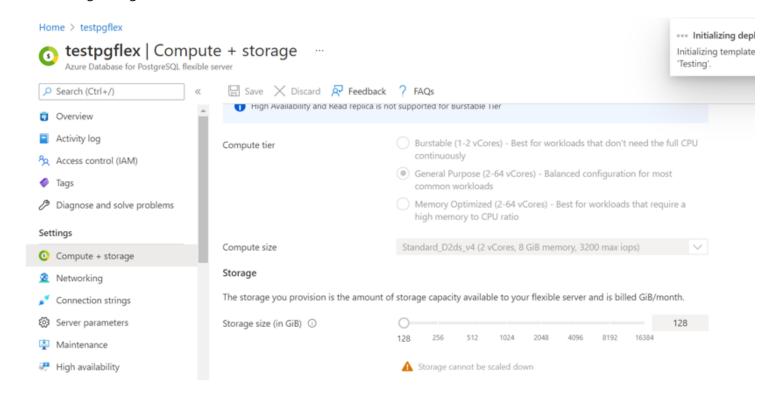
After upgrading the server:

Now changing the retention period to desire value.

Retention Period is now successfully changed to 14 days: Home > testpgflex

testpgflex | Compute + storage Azure Database for PostgreSQL flexible server ☐ Save X Discard Feedback Search (Ctrl+/) TOU CAIT ITIOUTLY YOUR TRIGIT AVAILABILITY SELECTION IN THE TRIGIT AVAILABILITY Overview page. Activity log Backups Access control (IAM) Configure automatic server backups that can be used to restore your server to a point-in-time. Learn more Tags Backup retention period (in days) Diagnose and solve problems Zone redundant Backup Redundancy Options ① Settings Geo-redundancy (preview) ① Recover from regional outage or disaster Compute + storage Networking Geo-redundant backup selection can be configured only during server Connection strings Server parameters Maintenance Cost summary High availability

Now downgrading the server back to normal GP - Standard D2ds\_v4 -2 Vcore



The Server is back to normal tier and retention period is 14 days

