Service(DIAHostService) failed to start
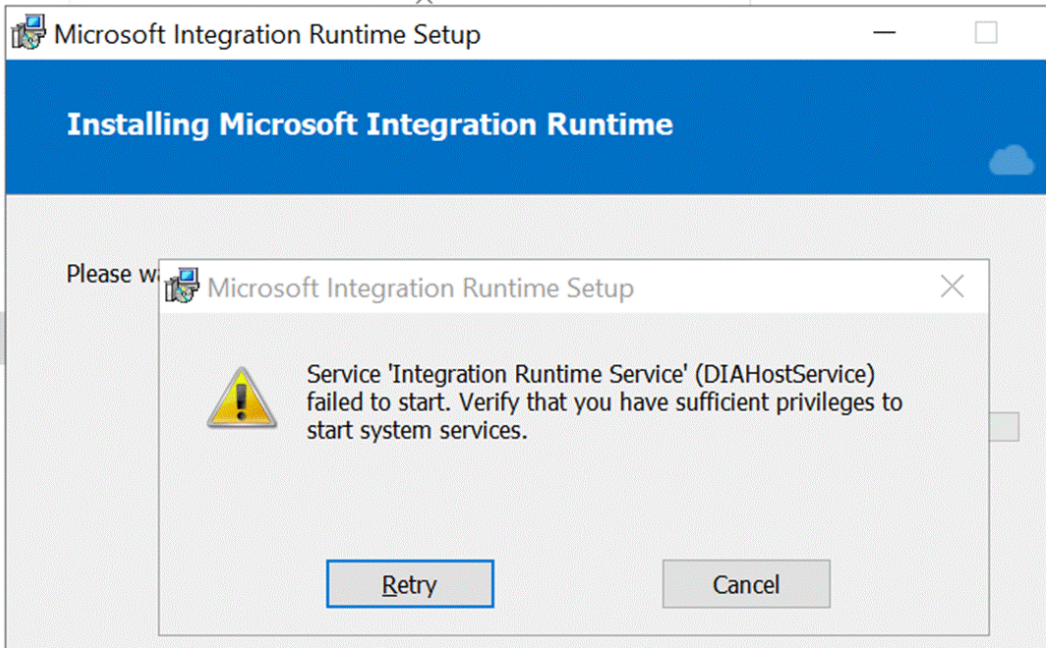
Last updated by | Veena Pachauri | Mar 8, 2023 at 11:10 PM PST

Service(DIAHostService) failed to start

Monday, December 16, 2019
2:23 PM

SME	
Symptoms	Customer could not install the service ![Microsoft Integration Runtime Setup dialog showing "Installing Microsoft Integration Runtime" with an error popup: Service 'Integration Runtime Service' (DIAHostService) failed to start. Verify that you have sufficient privileges to start system services. With Retry and Cancel buttons.]
Cause	DIAHostService
Resolution	(√√√√)Please use below way: • Go to selfhosted IR's installation folder, switch to folder: *Microsoft Integration Runtime\<version>\Shared* • Start a command line using elevated privilege, using command *dmgcmd.exe -SwitchServiceAccount "<user>" "<password>"*
More Information	Related incidents, reminder, best practice, how to avoid the issue, how to troubleshoot For customer who want to change to use LocalSystem account, please kindly note we need to use a **correct format** for acount: dmgcmd.exe -SwitchServiceAccount "**NT Authority\System**" "" (√√√√) dmgcmd.exe -SwitchServiceAccount "**LocalSystem**" "" (**XXXX**) For alternative, since Local System already has more than administrator, could also directly change it in "Services". (https://icm.ad.msft.net/imp/v3/incidentsetails/153535241/home) Customer could use local/domain user for the IR service log on account How to check whether the User has the permission of Log on as a service:

Tags	Service Account

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