Service was busy, please resubmit your request exporting a user database

Last updated by | Keith Elmore | Apr 5, 2021 at 7:56 AM PDT

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Scenario

Exporting database stuck as service was busy .

Error

"Service was busy, please resubmit your request" exporting a database through Portal

Cause

This issue is caused by a high number of objects in the database. Our PG changed the way that the export process is processed.

Internal Doc Reference

CAB 7578510 (http://sqlbuvsts01:8080/web/wi.aspx?pcguid=86a4a1ca-bfe6-4329-be8d-f5c4a2420c67&id=7578510) was completed to change a configuration setting for the two specified servers. This configuration change should resolve the identified customer export issue.

This CAB does: "To mitigate ICM 18372289 (https://portal.microsofticm.com/imp/v3/IncidentDetails.aspx?id=18372289) we need to allow list xxxx.database.windows.net (West US) and xxxx.database.windows.net (North Europe) SQL Servers to use FileStorageType instead of MemoryStoragetype during Import/Export operations.

Classification

Root Cause: Azure SQL DB v2\Import/Export\User Issue/Error

How good have you found this content?