

Portal - Cannot see SQL servers on list

Last updated by | Keith Elmore | Apr 5, 2021 at 7:57 AM PDT

Contents

- [Symptom](#)
- [Analysis](#)
- [Classification](#)

Symptom

User unable to see their SQL Servers on < add member > List

Analysis

User has 10 SQL server in the subscription:

SQL servers

HCSS

+ Add

Assign Tags

Columns

Refresh











Subscriptions: 1 of 3 selected

Filter by name...

HCSS PROD

All resource grou

10 items

<input type="checkbox"/>	NAME	STATUS	LOCATION
<input type="checkbox"/>	 a0dkrsitmm	Available	East US
<input type="checkbox"/>	 credentials-non-prod	Available	East US 2
<input type="checkbox"/>	 dev-security-testing	Available	East US
<input type="checkbox"/>	 production	Available	East US
<input type="checkbox"/>	 khekuag2wo	Available	East US
<input type="checkbox"/>	 ocplxha851	Available	East US
<input type="checkbox"/>	 oemg0r1lc7	Available	East US
<input type="checkbox"/>	 production	Available	East US
<input type="checkbox"/>	 t4ozhbf00c	Available	East US
<input type="checkbox"/>	 xgqal5qxmh	Available	East US

However, when tried to add new members to the sync group, only 5 server showed up in the list:

This is due to a bug in Data Sync code, it only fetch the first batch from ARM. Since customer subscription has lots of resources, only 5 SQL servers made into the first batch, therefore, the rest of the servers are missing from the list.

DSS PG identified the fix but will take time to roll-out. The current workaround is to use PowerShell API (New-AzureRmSqlSyncMember) to create sync group member.

Classification

Root cause Tree - DataSync/Uncoded/Uncoded

How good have you found this content?

