Troubleshooting Blocking

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Troubleshooting Blocking in the telemetry

Issue

This article provides you with steps for analyzing blocking in the Azure telemetry.

See the related article **Blocking** for steps that you can provide to or go through together with the customer.

Investigation / Analysis

Analyze findings in ASC

Get the server/database name and the exact period of the issue from the customer. Then run the ASC Troubleshooter for it. Check the Insights on the "Performance" tab and go to the "Performance - Blocking and Deadlocks" section for more details.

It will give you an initial idea about the impact of the issue, and if there is any combined scenario of blocking, deadlocks, and long-running transactions.

Check for waits of type LCK_*

Run the following Kusto query for the customer resource. To reduce the noise, it limits the result to waits that are longer than 100ms; you may have to adapt this to a different value:

```
let startTime = datetime(2022-09-27 14:00:00Z);
let endTime = datetime(2022-09-27 16:00:00Z);
let srv = "servername";
let db = "databasename";
MonDmCloudDatabaseWaitStats
| where TIMESTAMP >= startTime
| where TIMESTAMP <= endTime
| where LogicalServerName =~ srv
| where database_name =~ db
| where delta_wait_time_ms > 100 or delta_max_wait_time_ms > 100
//| where wait_type startswith "LCK"
| project TIMESTAMP, start_utc_date, end_utc_date, NodeName, AppName, LogicalServerName, ResourcePoolName, dat
```

Example output:

TIMESTAMP -	 	AppName	Lo	R	d	database_name	wait_type	wait_time_ms	delta_wait_time_ms	max_wait_time_ms	delta_max_wait_time_ms	signal_wait_time_ms	delta_signal_wait_time_ms
2022-09-27 14:	 	ac4fb573f27d	we	h	9	AdventureWorks	PAGEIOLATCH_SH	3197	3166	39	10	35	35
2022-09-27 14:	 	ac4fb573f27d	we	h	9	AdventureWorks	MEMORY_ALLOCATIO	117	104	0	0	0	0
2022-09-27 14:	 	ac4fb573f27d	we	h	9	AdventureWorks	ASYNC_NETWORK_IO	1977	1871	204	184	14	14
2022-09-27 14:	 	ac4fb573f27d	we	h	9	AdventureWorks	WAIT_ON_SYNC_STATI	5126	5126	2322	2322	0	0
2022-09-27 14:	 	ac4fb573f27d	we	h	9	AdventureWorks	LCK_M_IU	7145	7145	7145	7145	0	0
2022-09-27 14:	 	ac4fb573f27d	we	h	9	AdventureWorks	LCK_M_IU	180422	173277	173276	166131	0	0
2022-09-27 15:	 	ac4fb573f27d	we	h	9	AdventureWorks	LCK_M_IU	4184337	4003915	4003915	3830639	0	0
2022-09-27 15:	 	ac4fb573f27d	we	h	9	AdventureWorks	PREEMPTIVE_XHTTP	144	144	47	47	0	0

This output shows you the symptoms of blocking caused by a long-running transaction (see steps in More Information below). Both delta_wait_time_ms and delta_max_wait_time_ms are increasing for lock type LCK_M_IU, which was the Intent-Update lock requested by an UPDLOCK query hint. Once the blocking transaction has ended, the blocking is resolved.

Proceed further with the investigation when you see LCK_* waits on MonDmcloudDatabaseWaitStats with "delta_waits" showing relevant values, especially reaching up and above typical timeout thresholds like 15000 or 30000 (15s or 30s).

For a graphical rendering, you can run the following variation of the Kusto query from above. Also note the filtering option for specific waittypes:

```
let startTime = datetime(2022-09-27 14:00:00Z);
let endTime = datetime(2022-09-27 16:00:00Z);
let srv = "servername";
let db = "databasename";
MonDmCloudDatabaseWaitStats
| where TIMESTAMP >= startTime
| where TIMESTAMP <= endTime
| where LogicalServerName =~ srv
| where database_name =~ db
| where delta_wait_time_ms > 100 or delta_max_wait_time_ms > 100
//| where wait_type startswith "LCK"
| summarize sum(delta_wait_time_ms) by bin(end_utc_date, 5min), wait_type
| sort by end_utc_date asc nulls last
| project end_utc_date, wait_type, sum_delta_wait_time_ms
| render timechart
```

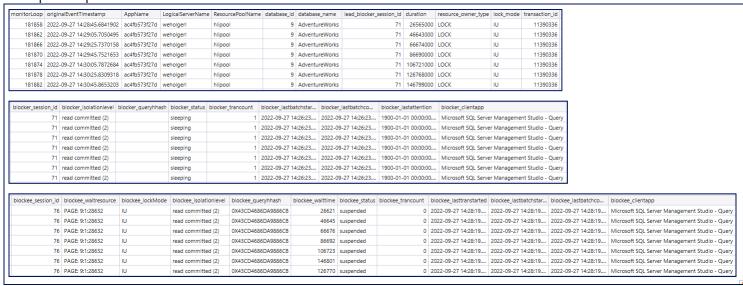
Investigate the blocked process report

The blocked process report is captured in the MonBlockedProcessReportFiltered Kusto table. Use the following query to easily decode the relevant details from the report's XML content. Some of the important content is PII-

filtered though, like the SQL text in the inputbuffer. If the SQL text is needed, you can use the query_hash values from the output below and get further information from Query Store.

```
let startTime = datetime(2022-09-27 14:00:00Z);
let endTime = datetime(2022-09-27 16:00:00Z);
let srv = "servername";
let db = "databasename";
let blockingchain=MonBlockedProcessReportFiltered
  where TIMESTAMP > startTime
  where TIMESTAMP < endTime
  where LogicalServerName =~ srv
  where logical database name =~ db
//| where AppName =~ "a4b395401f2d" //and NodeName =~"DB.87"
  extend monitorLoop = extract("monitorLoop=\"([0-9]+)\"", 1, blocked_process_filtered, typeof(int))
  parse blocked process filtered with anystr3:string "<blocked-process>" blockee "</blocked-process>" discard1
   parse blocked process filtered with anystr4:string"<blocking-process>" blocker "</blocking-process>" discard
  extend blockee_session_id = extract("spid=\"([0-9]+)\"", 1, blockee, typeof(int)) extend blockee_status = extract("status=\"(.*?)\"", 1, blockee, typeof(string))
   extend blockee_waittime = extract("waittime=\"([0-9]+)\"", 1, blockee, typeof(int))
  extend blockee_trancount = extract("trancount=\"([0-9]+)\"", 1, blockee, typeof(int))
extend blockee_lasttranstarted = extract("lasttranstarted=\"(.*?)\"", 1, blockee, typeof(datetime))
   extend blockee_queryhash = extract("queryhash=\"(.*?)\"", 1, blockee, typeof(string))
  extend blockee_isolationlevel = extract("isolationlevel=\"(.*?)\"", 1, blockee, typeof(string))
extend blockee_lastattention = extract("lastattention=\"(.*?)\"", 1, blockee, typeof(datetime))
extend blockee_lastattention = extract("lastattention=\"(.*?)\"", 1, blockee, typeof(datetime))
extend blockee_lastbatchstarted = extract("lastbatchstarted=\"(.*?)\"", 1, blockee, typeof(datetime))
   extend blockee_lastbatchcompleted = extract("lastbatchcompleted=\"(.*?)\"", 1, blockee, typeof(datetime))
  extend blockee_waitresource = extract("waitresource=\"(.*?)\"", 1, blockee, typeof(string))
  extend blockee_lockMode = extract("lockMode=\"(.*?)\"", 1, blockee, typeof(string))
extend blockee_clientapp = extract("clientapp=\"(.*?)\"", 1, blockee, typeof(string))
extend blocker_session_id = extract("spid=\"([0-9]+)\"", 1, blocker, typeof(int))
   extend blocker_status = extract("status=\"(.*?)\"", 1, blocker, typeof(string))
  extend blocker_status = extract("status=\"(.*?)\"", 1, blocker, typeof(string))
extend blocker_waittime = extract("waittime=\"([0-9]+)\"", 1, blocker, typeof(int))
extend blocker_trancount = extract("trancount=\"([0-9]+)\"", 1, blocker, typeof(int))
extend blocker_queryhhash = extract("queryhash=\"(.*?)\"", 1, blocker, typeof(string))
extend blocker_isolationlevel = extract("isolationlevel=\"(.*?)\"", 1, blocker, typeof(string))
extend blocker_lastattention = extract("lastattention=\"(.*?)\"", 1, blocker, typeof(datetime))
extend blocker_lastattention = extract("lastattention=\"(.*?)\"", 1, blocker, typeof(datetime))
extend blocker_lastattention = extract("lastattention=\"(.*?)\"", 1, blocker, typeof(datetime))
   extend blocker_lastbatchcompleted = extract("lastbatchcompleted=\"(.*?)\"", 1, blocker, typeof(datetime))
   extend blocker_clientapp = extract("clientapp=\"(.*?)\"", 1, blocker, typeof(string))
  order by monitorLoop asc nulls last;
let leadblockers=
blockingchain
| join kind= rightanti (
    blockingchain
) on $left.monitorLoop == $right.monitorLoop and $left.blockee session id==$right.blocker session id
  extend lead blocker session id = blocker session id
  distinct monitorLoop, lead blocker session id;
leadblockers
| join kind= inner (
      blockingchain
) on $left.monitorLoop == $right.monitorLoop and $left.lead blocker session id==$right.blocker session id
  order by TIMESTAMP asc nulls last
  project monitorLoop, originalEventTimestamp, AppName, LogicalServerName, ResourcePoolName, database id, data
blocker session id, blocker isolationlevel, blocker queryhhash=toupper(blocker queryhhash), blocker status, bl
blockee session id, blockee waitresource, blockee lockMode, blockee isolationlevel, blockee queryhhash=toupper
//, blocked_process_filtered
```

Example output:



Mitigation - Recommendations to prevent blocking

Here are some recommendations to help minimizing the impact of blocking:

- Identify the query behind the head blocker and tune this query so that it runs faster and allocates less resources. Use the usual query tuning tools to avoid large scans, slow I/O, tempdb usage etc.
- Change the MAXDOP setting from 0 to a value between 1 and 8 (to avoid NUMA issues)
- Prevent lock escalation see Lock Escalation for further details.
- Keep transactions as short as possible and avoid user interactions that prolong transaction duration.
- Look for opportunities to create new indexes or to add columns to an existing index to remove index or table scans and to maximize the efficiency of index seeks.
- Explore Columnstore indexes for the table. See <u>Columnstore indexes Design guidance</u>

Also see the "Mitigation" section in article <u>Blocking</u> for additional steps.

More Information

If you want to test and reproduce a blocking issue, you need two connections to your database, e.g. two query windows in SSMS. Then perform actions similar to the following example from AdventureWorks (it works the same way with any table):

```
-- connect to AdventureWorks database

-- connection 1: create head blocker by keeping an active transaction begin tran update person.person set FirstName = 'Arnold' where FirstName = 'Kevin' -- rollback

-- connection 2: blocked statement, requesting conflicting locks on the same rows select LastName from person.person with (updlock) where FirstName = 'Kevin'
```

Internal Doc Reference

• Additional variations of Kusto queries are available at <u>Blocking (Managed Instance)</u>.

How good have you found this content?



