SAP ODP: Connection Timed Out due to Network Issue

Last updated by | Sunil Veldurthi | Oct 6, 2022 at 6:27 AM PDT

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Issue

Get or create a destination Client=******* Failed on Localhost with Unicode.

Error details

Error code	11668
Details	Get or create destination CLIENT=800;SYSNR=00;ASHOST=sapids01ba33 failed.

LOCATION CPIC (TCP/IP) on local host WIN-MD3V7BQOTNV with Unicode
ERROR partner 'sapids01:3300' not reached
TIME Mon Jun 20 19:50:18 2022
RELEASE 722
COMPONENT NI (network interface)
VERSION 40
RC -10
MODULE nixxi.cpp
LINE 3287
DETAIL NiPConnect2: 52.149.66.239:3300
SYSTEM CALL connect
ERRNO 10060
ERRNO TEXT WSAETIMEDOUT: Connection timed out
COUNTER 2

RETURN CODE: 20
Activity ID: 058c9d6f-e5a5-4895-baf4-20fc73915c94.

How helpful or unhelpful was this error message?

★ ★ ★ ★ ★

RCA:

This error should be caused by SHIR installed machine unable to connect to the SAP server, it may either be because the server has been shut down, or because the network is unstable/the server didn't allow SHIR installed machine to connect to it due to network settings or VPN. Maybe you could try to use a test net connection in Powershell, if it failed as well, you might need to check the connectivity between your SHIR machine and SAP VM, and log on to SAP VM to check whether the SAP server has been shut down.

The issue also occurs when a customer tries to connect SAP system from Home or out of a permissible Network.

Work Around :

The portal access will work just that shir to SAP vm has to be in corporate network. If have machine sitting in office , could RDP and access SAP from that machine

How good have you found this content?