

# Point-In-Time restore took longer than usual

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## Scenario

Customer had two PIT restores took 7.5 hours and 21 hours to complete, normally only takes 1.5 hours.

### 4069

Per PG, we do not have SLA for restore, so any duration is "normal". Also it is too expensive to investigate the details.

Basically, the restore is performed by the backend restore service and the resources of the being-restored database. If the restore service is on heavy load and restored DB on low perf tier/level

## Mitigation

Restore the database to higher perf tier/level for more power to speed up the process. After complete, lower to desired perf tier/level

## How good have you found this content?

