The node version is different than the Integration Runtime(Self-hosted) version
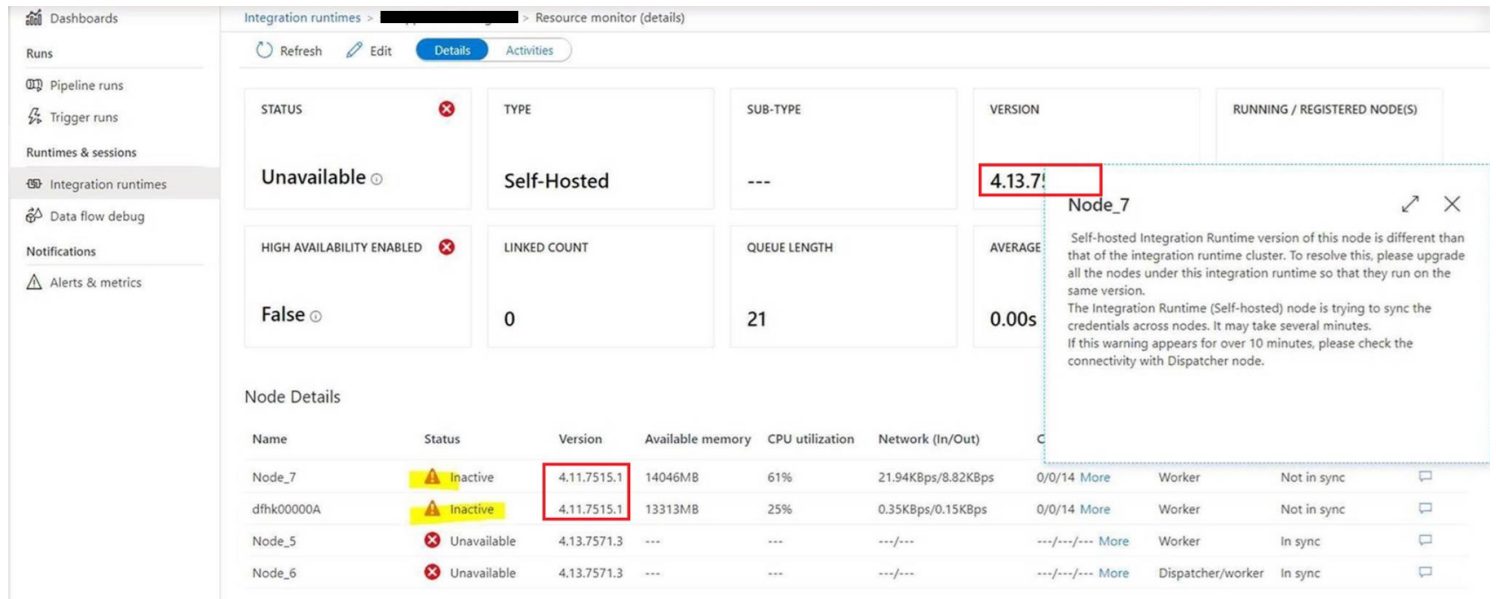
Last updated by | Veena Pachauri | Mar 8, 2023 at 11:10 PM PST

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Issue

Before customer upgraded SHIR, from the error in screen shot: **This node is not active. The node version is different than the Integration Runtime(Self-hosted) version***. We can see the portal screen shot, showing IR VERSION: 4.13.7571.3 while both nodes' version is 4.11.7515.1. So the inactive status is expected as node version is different from IR version.

Suggestion

After customer upgraded SHIR, customer may try Powershell to register SHIR node. Normally when adding new node by SHIR configuration UI, customer needs to generate backup credentials in existing node and import backup credentials to new node at registration. But Powershell doesn't enforce this check. **So this is a known issue in register SHIR node via Powershell: node becomes inactive after register via Powershell.** As credentials aren't imported from other nodes and are already lost, there is no way to recover the credentials. Customer can click 'Force Credential Sync' button to make it show sync in status.

🔧 Microsoft Integration Runtime Configuration Manager   —   ☐   ✕

Home   **Settings**   **Diagnostics**   **Update**   **Help**

✅ Self-hosted node is connected to the cloud service

Data Factory: ▄▄▄▄▄▄▄▄▄
Integration Runtime: ▄▄▄▄▄▄▄▄
Node: ▄▄▄▄▄▄▄▄▄▄▄

[Stop Service]

Data Source Credential ⓘ

Credential store: On-premises

Credential status: In sync

Last backup time: N/A

[Generate Backup]   [Import Backup]

✅ Connected to the cloud service (Data Factory V2)   ↻