

# [SFTP] Requested value 'MultiFactor' was not found

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

	201031- [SFTP] Requested value 'MultiFactor' was not found.		
			ASC Onboard

SME	
Symptoms	Customer is using Multifactor auth but hit requested value 'MultiFactor' was not found.
Cause	Customer is using Old SHIR version (for example:- 4.13.7571.3) which doesn't support multi-factor authentication feature
Resolution	Suggest customer to use the latest SHIR version. <a href="https://www.microsoft.com/en-ie/download/details.aspx?id=39717">https://www.microsoft.com/en-ie/download/details.aspx?id=39717</a>
More Information	Error Signature: Failed to convert the value 'MultiFactor' in 'authenticationType' property to 'Microsoft.DataTransfer.Common.Models.AuthenticationType' type. Please make sure the payload structure and value are correct. Requested value 'MultiFactor' was not found.
Tags	SFTP

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