

Increase SHIR HA (High availability) count from 4 to a higher number

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Issue


Customer wants to increase the SHIR High availability count from 4 to a higher number

Cause

Might be due to a business reason or requirement

Resolution

1.Customer verifies the Subscription Limit - [Azure subscription limits and quotas - Azure Resource Manager | Microsoft Docs](#)  notices the following:

Maximum number of node that can be created against a single self-hosted integration runtime	4	Contact support 
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2.Customer raises the ticket either it goes to Subscription Quota team or ADF CSS queue. Please check the Support Topic routing for confirmation

3.CSS needs to notify customers that sharing SHIR with too many data factories may bring impact on the performance. So we don't recommend increasing this number unless there is a compelling reason

4.Please follow the standard CSS Process with Business reasons before engaging the product team

Important Note

HA Count will **NOT** be increased automatically for all Customer(s), Product team will review case by case basis enable it for specific Subscriptions only. My understanding only for Large Customer(s).