

# WACAP - Capacity Managemetn

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After validate in the Internal site (Capacity Team SharePoint)

<https://microsoft.sharepoint.com/teams/AzureServiceExperience/Pages/Capacity.aspx#faq>, I found the following response:

Why don't we first try other capacity preservation measures? Why jump straight to restricting customers?

Internal Context (Microsoft Confidential): Before implementing any restrictions on customers, the Capacity Management team first pulls every lever available to expedite new capacity, and to preserve existing capacity. This includes shaping internal customers whenever possible – for example, from a constrained region to non-constrained regions, and/or from constrained VM types to unconstrained VM types. We also turn off auto-approval of new quota requests, so that each incoming request is reviewed carefully and large quota requests that cannot be immediately fulfilled are backlogged.

My customer experienced an allocation failure – was this because of capacity issues?

External Messaging (for account teams to use): Deployments can fail for many different reasons, including missing certificates, incorrect linked Azure libraries, availability constraints, missing configuration settings, invalid deployment package CRC (corrupted), etc. If you experience allocation issues, please try the deployment again after 60 minutes. If you're still encountering issues, feel free to request support via Help + support in the Azure management portal – our customer support team is available to figure out what went wrong, and to guide you through to a successful deployment.

**How good have you found this content?**



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