Custom activity successful for several months is failing now

Last updated by | Ranjith Katukojwala | Mar 7, 2023 at 11:35 AM PST

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Issue

- If a CRI comes in from a customer that has run custom activities through ADF for several months, it may be due to the Batch pool hosting the custom activities running out of disk space because we don't set a task retention period.
- This has been fixed in the 1/14 PR and should roll out by end of Jan. Going forward, we will set a task retention period of 30 days, or as specified by customer. Tasks created before the rollout will still stay forever and will require a manual cleanup.

Workaround

For the tasks created before the rollout of above fix will need manual clean up. Please log a case with batch and have then take care of space issues.

Resolution

Permanent solution will be available once the fix is deployed in production

Additional Information:

• Icm References:

• Author: muralird Reviewer: vimals

Keywords:

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