

Log Analytics unable to pull logs from ADF

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Issue

Log Analytics Missing Entries/Data or Log Analytics Data Inconsistent with Azure Monitor

Symptoms

The issue is with the connector between azure monitor and log analytics. When ADF pushes data to Azure monitor, one field "properties" is of json type. Blob and serviceBus also pull logs from Azure monitor and they do not seem to have a problem with properties column being json. But with Log analytics, since they flatten the json column, the total number of columns for Log Analytics may reach 500(their limit). This is the issue seems to be on Log Analytics side . Bug 341825 has been created.

Workaround

The customers can use Azure monitor . This workaround may not be easy but only workaround available at this time. Azure monitor,and adf monitor should have all the required logs for any analysis. Please use those until the bug is fixed.

Resolution

- (1) Go to Azure Monitor and ensure data is valid (proper JSON format) and current
- (2) Wait for some period and see if problem disappeared (there is known issue from Log Analytics side about data consistency)
- (3) File tickets against Log Analytics team if problem persists

Additional Information:

- **Icm References:** <https://portal.microsofticm.com/imp/v3/incidents/details/98459851/home> 
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