## Re schedule our planned maintenance

Last updated by | Hamza Agel | Oct 4, 2022 at 6:25 AM PDT

We have recently seen some requests regarding our customers asking to postpone/defer the current deployment/planned maintenance for Azure database for PostgreSQL flexible servers. Unfortunately, our rollout and deployment team can't achieve or fulfill the customer's request, and we can't postpone or defer any scheduled maintenance for our customers, so let's share that message with our customers and contact the CSAM if needed, and reassure them that the maintenance operation will, in most cases, have only a small blip and it will be done outside of their peak business hours.

- What we can share with the customer?
- For HA enabled servers, you can share the below:

Unfortunately, we can't postpone this planned maintenance, as we know it will keep your managed database secure, stable, and up-to-date with security fixes, patches, features, etc. Delaying or postponing this maintenance will impact our cycle to maintain your server. In addition, it will delay these fixes till the next deployment, and it might have some potential risks during that. For more details, you can check our documentation.

Looking back to your server *pgflex-server-name* we can see that you already have an HA enabled, which means that the planned maintenance will run on the standby server first and after it is completed successfully, a failover will trigger to the standby database, so you will see only a small blip (failover time) and in the case of any issue in the standby , the whole maintenance will be cancelled. For more details, you can refer to our <u>documentation</u>.

We would like to point out that we have a custom window in our Azure database for PostgreSQL flexible server that you can set your own customized schedule as explained in our <u>documentation</u>, but for any changes made now it will take effect in the next planned.

We sincerely apologize for any inconvenience caused by your request.

• For non HA servers:

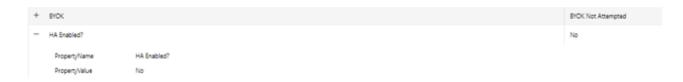
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We would like to make sure that the maintenance operation in most cases has only a small blip and it will be done outside of your peak business hours. One thing to point out is that we have a custom window in our Azure database for PostgreSQL flexible server that you can set your own customized schedule as explained in our <u>documentation</u>, but for any change made now it will take effect in the next planned.

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## Note:

To check if the server is HA/non HA server, you can check the ASC server properties under "HA Enabled?" property:



Or you can use the XTS view "orcasbreadth\orcasbreadth servers.xts" in case you see empty results in ASC especially in WEU/EastUS regions:

