

Batch Pool resize failure

Last updated by | Veena Pachauri | Mar 8, 2023 at 10:31 PM PST

Symptom

Batch pool stuck at resizing status

Operations

1. Check TVM status and failure

```
TvmStatusEvent
| where env_time > ago(1h)
| where poolName == "d2pool-a"
| where accountName == "<<account name>>"
```

Response code 307	Handle DNC server transient unavailable due to Load balancer issue
Other response code 5XX from DNC	Create ICM To network with Collect DNC log from machine
Timeout (keep getting 202 but no 200 response)	Create ICM To network with Collect DNC log from machine
No batch pool resize task logs	Create ICM To batch service with batch task name

How good have you found this content?

