Sync Error - Bad Request - 400 unknown error

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Symptom

Error bad request when user attempt to delete sync group.

Cause

This error is also known as 400 badrequest. This occurs when the database used in sync group is attempted to be deleted.
using XTS view SterlingSyncGroupStatus.xts you can get db id and query Http Tool execute:

```sql
select * from sync_groups
where sync_account_id in (
    select sync_account_id from sync_accounts
    where logical_database_id = 'bcfae16e-8c5f-4f8b-acb5-f3e505417d3f'
)
```

Mitigation

- Confirm if the customer has a sync group still hanging preventing the deletion.

- Advise customer to drop sync group and try deleting the db.

If customer has already deleted the sync group...

- Look in the SQL server for the sync group name, as it might still have a link to the sql server. (if sync is on-prem to Azure)

Classification

Root cause Tree - DataSync/Service issue/CleanupSyncFail

How good have you found this content?