DSS041 - Upgrade to 64bit agent

Last updated by | Keith Elmore | Apr 5, 2021 at 7:57 AM PDT

Contents

- Issue
- Mitigation
- Root Cause Classification

Issue

Customer want to upgrade the agent from 32-bit to 64-bit without having to rebuild the sync environment from scratch.

Mitigation

You can download the 64-bit version from https://www.microsoft.com/en-us/download/details.aspx?id=27693

Please note that this sync agent will be installed side-by-side with the x32 one (%PROGRAMFILES% vs % PROGRAMFILES(X86)%).

You need to uninstall the x32 sync agent, install the x64 one, and re-submitting the agent key.

The whole process is like migrating to sync agent 2.0. You can refer to https://azure.microsoft.com/en-us/blog/migrating-to-azure-data-sync-2-0/

Root Cause Classification

Cases resolved by this TSG should be coded to the following root cause:

Azure SQL DB v2\DataSync\User Request\How-to/advisory\Missing documentation

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