[ODBC]How to configure proxy for RFI drivers

Last updated by | Veena Pachauri | Mar 8, 2023 at 11:59 PM PST

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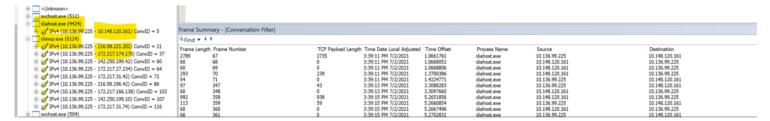
We all know, we can configure proxy for SHIR. However, there is a known issue that RFI drivers/connectors(e.g salesforce, google big query...) will not "sync" the proxy settings with SHIR. In other words, RFI drivers will not use SHIR's proxy by default.

Due to this behavior, customer will easily get connectivity issue, when their SHIR configured with proxy and their SHIR machine can only access external network through that proxy. (As driver will not use the proxy, so driver will not able to connect to target service)

Symptom:

Test connection might get error like below: <Exception>'Type=Microsoft.DataTransfer.Common.Shared.HybridDeliveryException,Message=**The operation has timed out.**,Source=Microsoft.DataTransfer.TransferService,StackTrace= at Microsoft.DataTransferService.BusinessLogic.GatewayChannelHelper. <RelayTaskAsync>d_27`2.MoveNext() in C:\source\Source\Services\TransferService\Src\TransferServiceWebRole\BusinessLogic\GatewayChannelHelper.cs:line 350

capture netmon will found diswp will not use the proxy same as diahost.



Resolution:

Configure the proxy for RFI drivers independently in linkedservice properties.

A noticed point is, some of the linkded service already have the additional property in the linked service UI and we could directly add key-value pair in it.



Annotations



But some RFI drivers do not have this option in the UI, then we need use the "Advanced" option in linked service to add required properties.

Please check following WIKI for more details

https://dev.azure.com/Supportability/AzureDataFactory/ wiki/wikis/AzureDataFactory/417916/How-to-add-additional-properties-into-RFI-driver-connectors'-linked-service

The key name for the property can be found in https://www.simba.com ☑

Example:

The Google big query driver does not "sync" the proxy settings with SHIR. In order to let the driver use the same proxy as the SHIR, we need configure proxy for it independently.

To add the proxy property for it we need check the available property keys in Simba's doc. https://www.simba.com/products/BigQuery/doc/v2/ODBC_InstallGuide/win/content/odbc/options/proxyhost.htm

Then add required properties in the linked service Json payload as below:

Edit linked service (Google BigQuery)



(Since 192.168.112:80 is a fake proxy, so it is expected connection will fail)

After that if we capture netmon trace on SHIR, we can found the driver will go through the configured proxy as we expected. Microsoft Network Monitor 3.4 File Edit View Frames Capture Filter Experts Tools Help New Capture Open Capture Save As Capture Settings Start Pause Stop ₽ Layout ▼ 🤻 Capture1 Start Page Parsers **Network Conversations** X Display Filter ☐ 😽 All Traffic Apply K Remove SHistory ▼ Load Filter ▼ My Traffic wy Iramic
svchost.exe (672)
Clinknown>
Servicehub.SettingsHost.exe (6840)
diahost.exe (4516)
System (4)
WindowsAmorf (1444) Frame Summary - [Conversation Filter] WindowsAzureGuestAgent.exe (279 WindowsAzureGue Find ▼ ↓ ↑ 🖫 Autoscroll WaAppAgent.exe (2648) Frame Number Time Date Local Adjusted Time Offset Process Name Source Destination Protocol Name Description Other Traffic 1:12:35 PM 1/18/2021 7.7298721 diawp.exe TCP TCP:Flags=CE....S., 339 370 10.7309398 diawp.exe 192.168.1.12 192.168.1.12 TCP TCP TCP:[SynReTransm TCP:[SynReTransm 1:12:38 PM 1/18/2021 10.1.15.4 1:12:44 PM 1/18/2021 16.7317951 diawp.exe 10.1.15.4

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