

Check the status for customers instance creation

Last updated by | Vitor Tomaz | Nov 16, 2022 at 12:58 PM PST

Contents

- [RUN THIS FROM GLOBAL ADHOC CMS QUERY.XTS](#)

RUN THIS FROM GLOBAL ADHOC CMS QUERY.XTS

Issue Description:-

Customer created request for a MI instance in the Portal I came back on 24hs after and did not find the instance in the resource group or any way to track. Customer wants to know why?

Telemetry Analysis:-

Check output from this query in CMS

```
select pc.name, pc.subscription_id, pc.tenant_ring_name, pc.state private_cluster_state,
umsr.private_cluster_id, umsr.target_operation_type, umsr.create_time, umsr.concurrency_token, umsr.is_stable_
umsr.operation_request_id, umsr.requested_subscription_id, umsr.requested_managed_server_name, umsr.state upse
from upsert_managed_server_requests umsr
left outer join private_clusters pc
on pc.subscription_id = umsr.requested_subscription_id
where umsr.requested_subscription_id = 'Input SubscriptionId'
```

which shows both requests are stuck in WaitingForRingToBeFinalized

In global adhoc cms query.xts

```
select * from private_clusters where subscription_id = 'Input SubscriptionId'
```

It shows the MI deployment region.

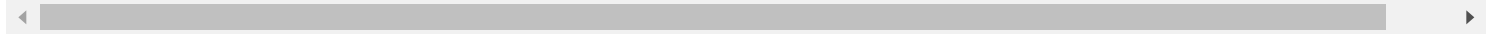
Then select the region and run CMS or kusto query

```
select managed_server_id, physical_instance_name, resource_group, name, vnet_dns_record_name, subnet_id, edition,
from managed_servers ms
where customer_subscription_id= 'Input SubscriptionId'
```

```
MonManagedInstanceInfo
| where SubscriptionId == &quot;Input SubscriptionId&quot;;
| limit 10
```

Check connections

```
MonLogin
| where LogicalServerName== "bddevtestmi1"
| where event == "process_login_finish"
| where originalEventTimestamp >= ago(7d)
| project PreciseTimeStamp ,event, connection_id , connection_peer_id , is_user_error, error, ['state'], sever
```



How good have you found this content?



-