Failed to Connect to HDInsight

Last updated by | Ranjith Katukojwala | Mar 7, 2023 at 11:35 AM PST

Contents

- Issue
- Investigation
- Resolution

Issue

Failed to Connect to HDInsight or Failed to get HDInsight Table

Error Message to connect to HDInsight cluster. Failed connect to HDInsight cluster; ERROR[HY000] [Microsoft] Hardy Error from server: Bad Status: HTTP/1.1 502 Bad Gateway

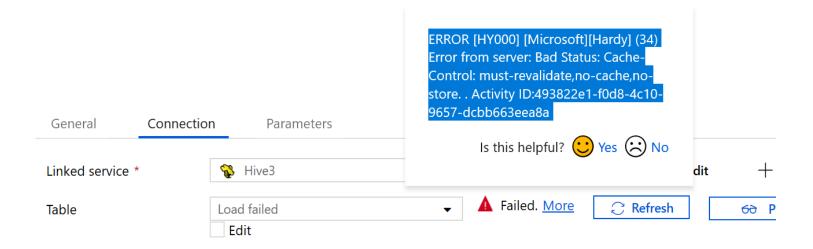
Connection failed

Failed to connect to HDInsight cluster: 'ERROR [HY000] [Microsoft][Hardy] (34) Error from server: Bad Status: HTTP/1.1 502 Bad Gateway. ERROR [HY000] [Microsoft][Hardy] (34) Error from server: Bad Status: HTTP/1.1 502 Bad Gateway.'.

Or, error like below:

ERROR [HY000] [Microsoft][Hardy] (34) Error from server: Bad Status: Cache-Control: must-revalidate,no-cache,no-store. . Activity ID:493822e1-f0d8-4c10-9657-dcbb663eea8a





Investigation

Check the following Kusto table from HDInsight to get more information:

Cluster: https://hdinsight.kusto.windows.net □

CentralApplicationEvents

CentralGatewayLogs

```
CentralGatewayLogs
| where ClusterDnsName == "brianwanhdi"
| where HttpStatus == "502" or HttpStatus == "500"```

CentralApplicationEvents
| where ClusterDnsName == "brianwanhdi"
| where EventDescription contains "502" or EventDescription contains "500"
```

Resolution

This is an error message related to HDInsight. Please engage HDInsight team for further investigation.

Additional Information:

• Icm References:

• Author: muralird

• Reviewer: brainwan, vimals

• **Keywords:** 502; Bad Gateway; Table

How good have you found this content?



