

# UpsertLogicalServerRequestAlreadyInProgress

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## Symptom

Customer may get below error while trying to create/drop an Azure SQL server:

```
{'code':'DeploymentFailed','message':'At least one resource deployment operation failed. Please list deployment operations for details. Please see https://aka.ms/DeployOperations for usage details.','details':[{ 'code':'UpsertLogicalServerRequestAlreadyInProgress','message':'An ongoing logical server request is already in progress, please try your request again later. (Server Name: xxx, RequestId: xxx, SubscriptionId: xxx, ResourceGroup: xxx)'}]}
```

## Cause

An orphaned/in-progress upsert request exists with the same server name. This can be a previous uncompleted server creation/drop.

## Mitigate

Check the status of the server, see what causes the previous operation uncompleted/stuck:

Verify this via XTS **sterling cms browser.xts**:

Active Workflows (Note: Use CMS Browser V2 if this times out)

X

search with "(serverName)"

Find

Clear

type	state	request_id	workflow_position	concurrency_token	keys	last
tbl_logical_servers	Dropping	6F8D4E13-4F16-4A94-AACA-31BC7A3EF456	/0/0/0/	1455	<row name=	
tbl_sql_logical_databases	WaitingForChildLogicalDatabaseDeletion	5A8517DC-4779-48E3-AF9E-A69FDF9CE996	/0/0/0/0/	1229	<row logical_server_name=	

For example, the logical server can be stuck in Dropping state waiting for a logical database, which is stuck in WaitingForChildLogicalDatabaseDeletion.

See the content in **last\_exception** column, resolve the error to mitigate the issue.

Depends on the detailed error, customer may mitigate the issue, but sometimes may also need to engage product team for further help.

**How good have you found this content?**

