

[SSIS IR] Package execution failed due to data source connectivity issue

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SME

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Symptoms

Customer said his SSIS package execution failed due to unable to connect to data source

Kusto Query

Keyword

Connectivity;

Cause

Usually is due to data source firewall setting or customer's VNet configuration setting if customer join Azure-SSIS IR into VNet

Resolution

- If customer's Azure-SSIS IR not join Vnet
Azure-SSIS IR will access data source via azure public ip so customer need to make sure data source is accessible by all azure services
- If customer's Azure-SSIS IR join Vnet (e.g. to access on-prem data source or data source with service endpoint)
Customer need to make sure NSG on Vnet side and firewall rule on data source side can allow connectivity.
To trouble shoot, please guide cx to check the connection between subnet and data source by using this diagnose connectivity feature under the monitoring SSIS integration runtime page of the Azure Data Factory portal. For more detail, see <https://docs.microsoft.com/en-us/azure/data-factory/ssis-integration-runtime-diagnose-connectivity-faq> ☑ **

More Information

Sample cases

How good have you found this content?



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