

Allow list subscription for restricted region

Last updated by | Tayyab Mohd Sayyed | Apr 12, 2022 at 10:57 AM PDT

Contents

- [Issue](#)
- [Investigation/Analysis](#)
- [Mitigation](#)
- [RCA \(optional\)](#)
- [More Information \(optional\)](#)
- [Public Doc Reference \(optional\)](#)
- [Internal Reference \(optional\)](#)
- [Classification](#)

Issue

This is a "How To" TSG that covers how to scale allow list a subscription for a restricted region.

Investigation/Analysis

Capacity team requests ASMS to submit the RDQuota instead of incident for all the SQL related request. Once RDQuota is submitted to CM24X7, they will process the request.

If customer has a case opened, transfer to ASMS queue <ASMS outsource Billing Primary>

Support Area Path




SAP selections must be made to the Product Version and/ or Product Name levels

Product Family	Azure
Product Name	Service and subscription limits (quot...
Product Version	---
Category	SQL database
Sub Category	---

Mitigation

Otherwise, customer can submit a request directly via Portal:

-- Go to the Azure Portal <https://portal.azure.com> , select NEW. On search, type "support request" to allocate it

-- Click <create> at the bottom

[Home](#) > [Help + support](#) >


New support request ...

1. Problem description 2. Recommended solution 3. Additional details 4. Review + create

Tell us your issue, and we'll help you resolve it.


Provide information about your billing, subscription, quota management, or technical issue (including requests for technical advice).

Issue type *


Service and subscription limits (quotas) 

Subscription *

Can't find your subscription? [Show more](#) 

Quota type *

SQL database 

-- On next page, fill below: Issue Type = Quota, Subscription ID, Quota type = "SQL Database" SQL database quota type = Other quota request Select an appropriate Support plan from drop-down list.

-- On next page: Select issue Severity level, Fill the details. For example: "unable to create SQL server in Australia Southeast region. The region is not on the available data center list. Please enable the subscription to create server in Australia Southeast region"

-- Verify contact info and click on "Create" to generate a request

RCA (optional)

More Information (optional)

Public Doc Reference (optional)

Internal Reference (optional)

Classification

Root cause tree: CRUD/User request/Allow list

How good have you found this content?

