

# Scope Activity - Extracting Resources Failed. Object has been disconnected or does not exist at the server

Last updated by | Ranjith Katukojwala | Mar 7, 2023 at 11:35 AM PST

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## Issue

Scope activity failing with the following error intermittently:

Extracting Resources Failed. Details: Object '/xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx/samplefilexxxxxx.rem' has been disconnected or does not exist at the server."

"Operation on target SAMPLEDATA failed: Extracting Resources Failed. Details: Object '/xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx/samplefilexxxxxx.rem' has been disconnected or does not exist at the server."


## Resolution

This looks to be a customer issue /xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx/samplefilexxxxxx.rem is the format of the file path that is been looked up inside the job. Given it is intermittent, possibly the file is not yet arrived at the time of execution or the file lock is not released by customer(or completely) written by the producer of this file.

We can propose two alternatives to the customer -

1. Sequence the file producer job and this job with ample buffer. For example, if the job or producer of this file is completing by 10:05am, the job can have more buffer to start instead of starting at 10:05am or 10:06am. In case if it is not time critical.
2. If timing is not the one causing the issue, suggest the user to use a different path. In case if the ADLS account folder that customer is currently using has issues, it may help mitigate.

## Additional Information:

- **Icm References:** [Icm Link](#) 
- **Author:** vimals
- **Reviewer:** vimals
- **Keywords:**

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