Service failed to Stop or One or more activities are currently running or deletion of NIC fails

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Service failed to Stop or One or more activities are currently running or deletion of **NIC** fails

Behavior

When customer tries to stop a DMS service instance, it fails with following error:

Service failed to Stop. Error: {'error':{'code':'InvalidRequest', 'message':'One or more activities are currently running. To stop the service, please wait until the activities have completed or stop those activities manually and try again.'}}

Or

When customer tries to delete a NIC attached to one of the Azure DMS service instance VM (which is provisioned on internal subscription not billed to customer), it fails since it has an attached DMS service instance.

Solution

It is possible in such situations that there are activities or tasks off projects that may not be visible on the Azure portal for customer. This may cause customer to be unable to clean up DMS instance by deleting service instance which requires deletion of all tasks in all projects across service.

In such situation, use the Azure Resource Manager PowerShell module for Data Migration with below steps to clean up:

- 1. Install-Module -Name AzureRM.DataMigration
- 2. Login-AzureRmAccount
- Select-AzureRmSubscription -SubscriptionName "<subName>"
- 4. Remove-AzureRmDataMigrationProject -Name <projectName > -ResourceGroupName <rgName > -ServiceName < serviceName > - DeleteRunningTask

Data Migration specific PowerShell cmdlets: https://docs.microsoft.com/en- <u>us/powershell/module/azurerm.datamigration/?view=azurermps-6.13.0#data_migration</u>

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