Cannot choose the certificate as missing private key
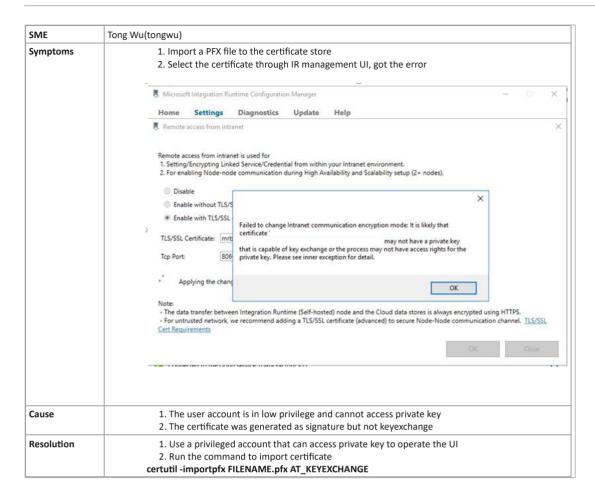
Last updated by | Veena Pachauri | Mar 8, 2023 at 11:10 PM PST

SME	Tong Wu(tongwu)
Symptoms	1. Import a PFX file to the certificate store 2. Select the certificate through IR management UI, got the error
Cause	1. The user account is in low privilege and cannot access private key 2. The certificate was generated as signature but not keyexchange
Resolution	1. Use a privileged account that can access private key to operate the UI 2. Run the command to import certificate **certutil -importpfx FILENAME.pfx AT_KEYEXCHANGE**

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