

Error 2108 - Identity not found

Last updated by | Ranjith Katukojwala | Mar 7, 2023 at 11:35 AM PST

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Issue

Customer is trying to acquire MSI tokens via ADF (PAAS) Web Activity, but getting the below error message.

```
{
  'errorCode': '2108',
  'message': '{\\\'error\\':\\\'invalid_request\\',\\\'error_description\\':\\\'Identity not found\\\'}',
  'failureType': 'UserError',
  'target': 'Get MSI Token',
  'details': []
}
```

Customer referencing to the documentation and running the following command:

<https://docs.microsoft.com/en-us/azure/active-directory/managed-identities-azure-resources/how-to-use-vm-token> 

```
GET 'http://169.254.169.254/metadata/identity/oauth2/token?api-version=2018-02-01&resource=https://management.
```

The above command works from the VM, however, the same command is not working in PAAS (ADF) using the web activity.

Resolution

As per the update from PG, it is not a supported scenario.

Web Activity itself does support MSI. But what the customer wants is to use WebActivity to get an MSI token for his Azure VM, which is not possible as web activity is running in ADF hosted environment. It's an anti-pattern. Using self-hosted IR (needs to be installed on the VM) to run the WebActivity might work.

Additional Information:

- **Icm References:** <https://portal.microsofticm.com/imp/v3/incidents/details/193913884/home> 
- **Author:** vimals

- **Reviewer:** vimals
- **Keywords:**

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