Always Encrypted PG Engagement and ICM Creation Process

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ICM Templates

Please choose the right ICM Template for escalation and engagement of PG based on the analysis

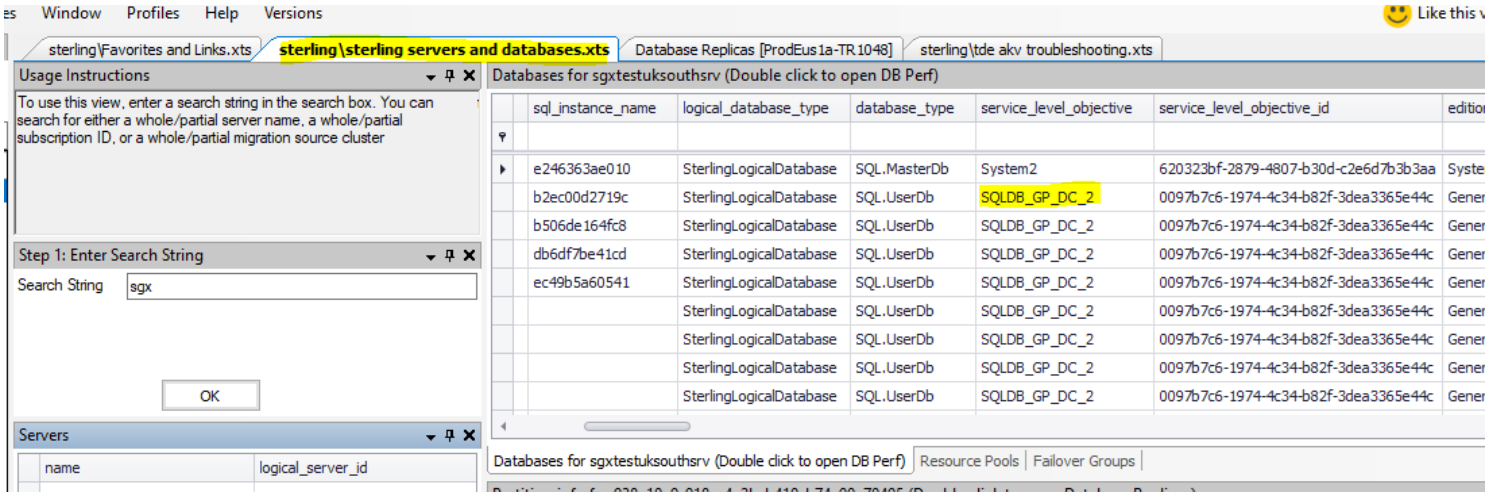
- Always Encrypted with Secure Enclave https://portal.microsofticm.com/imp/v3/incidents/create?tmpl=X3Q3Hx
- Always Encrypted https://portal.microsofticm.com/imp/v3/incidents/create?tmpl=81PV2n

How to Choose which ICM Template

Make sure to select the right template as mentioned below,

How to find database SLO?

From Sterling servers and database view, check the service_level_objective.



If service_level_objective is SQLDB_*DC* then use “Always Encrypted with secure enclave“ template otherwise Use “Always Encrypted (AEv1)”

How good have you found this content?