Self-Hosted IR Logs Gather and Evaluate

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

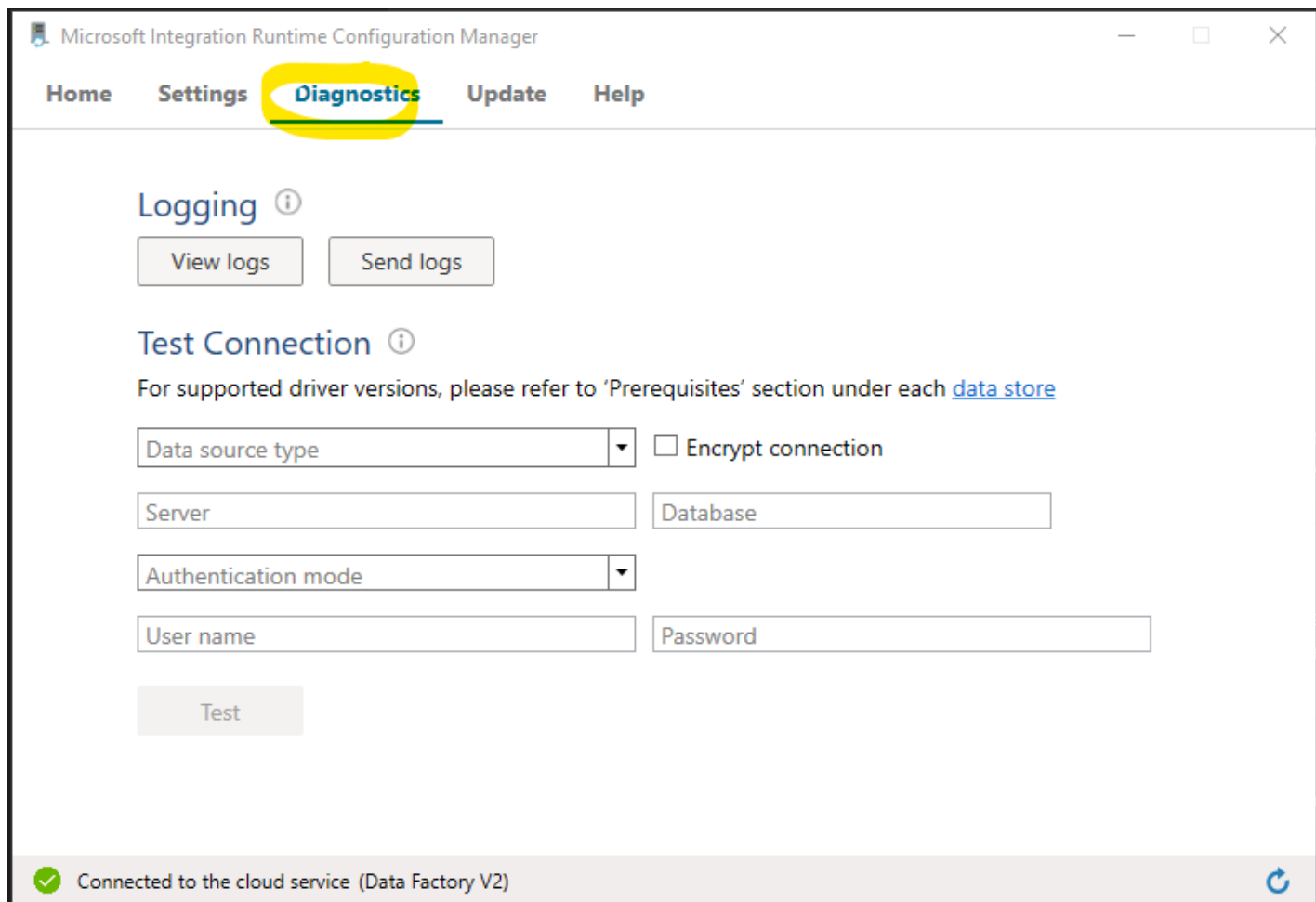## Contents

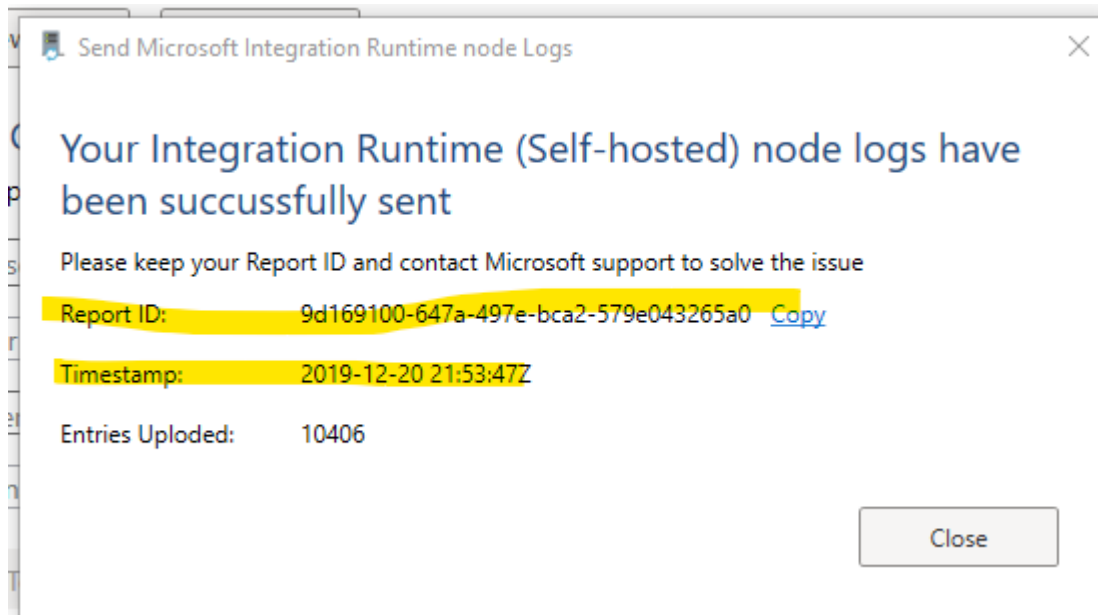## Suggest to try Azure Portal to collect the self-IR log.

https://supportability.visualstudio.com/AzureDataFactory/_wiki/wikis/AzureDataFactory/329612/Self-Hosted-IR-Logs-Gather-from-ADF-Portal

Gather

1. Open the Microsoft Integration Runtime Configuration Manager

2. Go to 'Diagnostics'

3. Reproduce the error (if possible), then click 'Send Logs'

4. Once the Logs have been sent, gather the Report ID and the Timestamp from the pop up

Evaluate

1. Go to the Jarvis site https://jarvis-west.dc.ad.msft.net/ ⊡

2. Set Namespace to HdisAgentMgmt and Table to TraceGatewayLocalEventLog

3. Then set the timeframe to the timestamp from when the logs were loaded

4. There are three options to search by: a. The report ID that the user copy/pasted eg. UserReportId == "76cbbead-ed12-42c3-af02-f51c70d4e304" b. The subscriptionId for that user eg. SubscriptionId=="XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX" c. The GatewayID if you know it from ADF side, eg. GatewayId=="XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX"

How good have you found this content?