UpsertLogicalServerRequestAlreadyInProgress

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Symptom

Customer may get below error while trying to create/drop an Azure SQL server:

{'code':'DeploymentFailed','message':'At least one resource deployment operation failed. Please list deployment operations for details. Please see https://aka.ms/DeployOperations ⧉ for usage details.','details': [{'code':'UpsertLogicalServerRequestAlreadyInProgress','message':'An ongoing logical server request is already in progress, please try your request again later. (Server Name: xxx, RequestId: xxx, SubscriptionId: xxx, ResourceGroup: xxx)'}]}
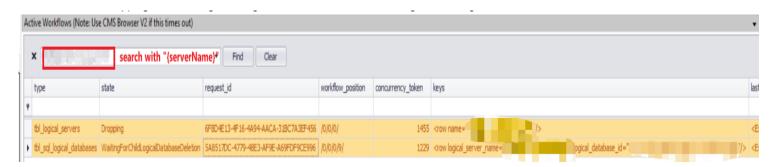
Cause

An orphaned/in-progress upsert request exists with the same server name. This can be a previous uncompleted server creation/drop.

Mitigate

Check the status of the server, see what causes the previous operation uncompleted/stuck:

Verify this via XTS **sterling cms browser.xts**:

For example, the logical server can be stuck in Dropping state waiting for a logical database, which is stuck in WaitingForChildLogicalDatabaseDeletion.

See the content in **last_exception** column, resolve the error to mitigate the issue.

Depends on the detailed error, customer may mitigate the issue, but sometimes may also need to engage product team for further help.

How good have you found this content?