

Reconfiguration

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Server can restart for a lot of reasons some are considered as planned restarts and others are considered as considered as unplanned restarts.. Please follow this [TSG](#) to figure out the causes for restarts.

Reconfiguration occurs when the database is being moved (or reconfigured) and your application loses its connection to the database. Database reconfiguration events occur because of a planned event (for example, a software upgrade) or an unplanned event (for example, a process crash, or load balancing). Most reconfiguration events are generally short-lived and should be completed in less than 60 seconds at most. However, these events can occasionally take longer to finish, such as when a large transaction causes a long-running recovery.

Below are list for causes of the restart:

1. High resource Consumption

Please check if the resource consumption maxed out (hit limit) [here](#)

2. Server Restart

Check if the customer server was restarted regarding a deployment or customer restarted himself or any other reason, Please check the following documentations:

- a) [Server Restarts using Kusto](#)

- b) [Why did my ORCAS server restart](#)

- c)

[RCA for server restart](#)

You can invite the customer to get notification for upcoming deployments by following this [TSG](#)

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