

Activity queue long time on Reserved VNetIR

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Problem Description

- Customer's copy/external/pipeline activities queued for a long time on Reserved VNet IR

Case 1: Whether customer setup HA for the reserved VNet IR

Check whether customer is setting up high availability of the reserved VNet IR, meaning for their critical pipelines, they need to setup at least 2 IRs to ensure good SLAs.

Case 2: IR subnet NSG issue

check reserved VNet IR NSG (confirm no background process change the NSG periodically):

1. Port 29876, 29877 must be open for TCP traffic with BatchNodeManagement service tag as source.
2. Port 3389 allow, for troubleshooting purpose

Case 3: Evaluate MVNet IR solution