# **AAD - Common Error codes and cause**

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## Error, State & Cause

Error	State	Possible Cause
33155		Customer could have firewalls setup or network issues which is preventing the driver from talking to AAD to acquire a token for the user.
42016		DOS guard rejection
18456	132	x_elfFedAuthAADLoginJWTUserError - query MonFedAuthTicketService table and look for the missing component in token.
18456	122	Customer is not using fedauth
18456	112/ 113	DOS guard rejection
40613		Gateway throttling or DB unavailable (e.g., db is deleted or tombstoned - check DB availability xts view)

## How good have you found this content?

