

# SAP Open Hub destination connector data copy issue

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## Issue

Copy data from SAP Open Hub to the ADLS Gen2, the copy is completed successfully but no data is copied.

Microsoft Azure | Synapse Analytics | synw-vic-dev-frc-dsap-001

Details Refresh

Learn more on copy performance details from here.

Activity run id: 1cda8660-ada6-4fe0-a872-a5dd4cc5ee56

SAP BW Open Hub → Succeeded → Azure Data Lake Storage Gen2  
Region: France Central

Data read: 0	0 byte	Data written: 0	0 byte
Rows read: 0		Files written: 1	
Peak connections: 1		Rows written: 0	
		Peak connections: 1	

Copy duration: 00:00:08  
Throughput: 0 byte/s

## Troubleshooting

- Check the activity run id to see if any dataRead and dataWritten happened. From the below output we can see no read and write happened.

CustomLogEvent

```
| where * contains 'XXXXXXXXXXXXXXXX' // activity run id
| where * contains 'written'
```

```
<LogProperties><Text>{"Status":1,"Output":{"**dataRead":0,"dataWritten":0**,"filesWritten":1,"sourcePeakConnec
"errors":[],"effectiveIntegrationRuntime":"FRHQS1013","sapOpenHubMaxRequestId":"0","billingReference":{"activ
```

- Try to run copy activity using SAP Table connector to see the copy activity outcome. If the copy activity is successful, please check the data copied via SAP Table connector to see whether we have column named REQTSN instead of OHREQUID
- Or check the original open hub table in SAP side to see whether we have column named REQTSN instead of OHREQUID

## Root Cause

This issue is due to system column change from **OHREQUID** to **REQTSN** in the newer version of SAP

## Workaround

The workaround is use **SAP Table connector** instead of SAP Open Hub.

## Additional Information:

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- **Keywords:** SAP Open Hub connector

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