# [Sql Azure] Performance Tier too low caused copy fail
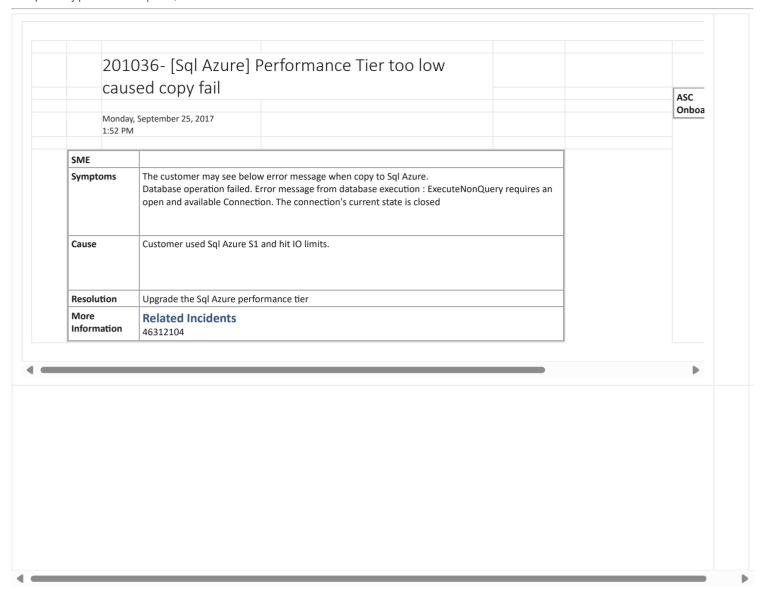
Last updated by | Veena Pachauri | Mar 9, 2023 at 12:00 AM PST

## 201036- [Sql Azure] Performance Tier too low caused copy fail

Monday, September 25, 2017
1:52 PM

| SME | |
|---|---|
| **Symptoms** | The customer may see below error message when copy to Sql Azure. Database operation failed. Error message from database execution : ExecuteNonQuery requires an open and available Connection. The connection's current state is closed |
| **Cause** | Customer used Sql Azure S1 and hit IO limits. |
| **Resolution** | Upgrade the Sql Azure performance tier |
| **More Information** | **Related Incidents** 46312104 |

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Onboa

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