

# [SFTP]Failed to connect to Sftp server

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## Issue

Failed to connect to Sftp server 'sftp.preceda.com.au'. Server response does not contain SSH protocol identification.

## Root Cause

Too many attempts to block ip address.

## Solution

1, Added ip address back and work as expected.

2, Please check configuration for the "Max concurrent connections" property. The recommendation made was to manually set this to 1 as well as enabling retries in order to reduce the connection numbers.

3, You should better engage the SFTP vendor team to see whether possible to raise the connection count from server side.

## Reference

120080325000035