3/31/23, 10:58 AM Who did it - Overview

Who did it

Last updated by | Charlene Wang | Jan 3, 2023 at 12:30 AM PST

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Troubleshooting

Here is a set of questions that customer asks about who did it(create/drop/scale the database/server/elastic pool). This TSG is to resolve such questions.

Troubleshooting

- 1. Use <u>How-to-check-operations-logs</u> to find information from Azure Activity Log
- 2. If the caller ID information is missing, it is likely the request was issued through T-SQL. This is a known bug tracked by this work item: https://msdata.visualstudio.com/Database Systems/ workitems/edit/938102 <a href="https://msdatabase.ni/m
- 3. If the request is submitted through ARM call, you can fetch the operation details using correlation_id or subscription id.

```
HttpIncomingRequests
| where TIMESTAMP > ago(2h)
| where subscriptionId == "issue subscription id"
//| where correlationId == "correlation_id get from customer"
| where targetResourceProvider contains "MICROSOFT.SQL"
```

From the result, "tenantId" and "principalOid" can be used to fetch who initates the request. Actual account information is PII data, but you can provide these two information to customer, so they can find their tenant admin to get corresponding user using principalOid.

Internally, we need to have ICM raised to PG in order to access the PII data for customer. Here is the workflow that PG followed to access PII data

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How good have you found this content?



