

[Snowflake] - URL was blocked by customer's corporate firewall

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

Contents

- [Symptom](#)
 - [Snowflake connection Error \(Using Self-hosted IR\)](#)
- [Cause](#)
- [Recommendation](#)

Symptom

Snowflake connection Error (Using Self-hosted IR)

ERROR [HY000] [Snowflake][Snowflake] (4) REST request for URL https://xxxxxxx.east-us-2.azure.snowflakecomputing.com:443/session/v1/login-request?requestId=9d1d122e-84fb-48c1-bd45-642ae1ebe1ae&request_guid=d4e1eaa4-5d4c-45e7-86fd-30ce9b2a0b60&databaseName=dev_db&warehouse=DI_DEV_WH failed: CURLError (curl_easy_perform() failed) - code=35 msg='SSL connect error' osCode=2 osMsg='No such file or directory'. ERROR [HY000] [Snowflake][Snowflake] (4) REST request for URL https://xxxxxxx.east-us-2.azure.snowflakecomputing.com:443/session/v1/login-request?requestId=9d1d122e-84fb-48c1-bd45-642ae1ebe1ae&request_guid=d4e1eaa4-5d4c-45e7-86fd-30ce9b2a0b60&databaseName=dev_db&warehouse=DI_DEV_WH failed: CURLError (curl_easy_perform() failed) - code=35 msg='SSL connect error' osCode=2 osMsg='No such file or directory'.

Cause

Snowflake URL was blocked by the customer's corporate firewall.

Recommendation

Check if Snowflake URL is accessible from the SH-IR VM and Customer can log in to the snowflake portal through a web browser. The connection was successful after creating an exception in the firewall.

Additional Information:

- **Icm References:**
- **Author:** savora
- **Reviewer:** seaswara, rakatuko
- **Keywords:** CURLError, SSL connector error, snowflake

How good have you found this content?

