Customer complains of slow performance pointing into a possible update on MI

Last updated by | Vitor Tomaz | Feb 24, 2023 at 3:32 AM PST

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Issue

Customer complains about slow performance, pointing into a possible code change - deployment on Managed Instance.

Investigation/Analysis

You can use the query below to check for any code changes

MonSQLSystemHealth | where originalEventTimestamp > ago(10d) | where logical database guid contains "b93eb8a9-f2ac-4d39-9649-e12a37037562" | where LogicalServerName == "mmpsqlsharedinstance202" | project originalEventTimestamp, NodeName, AppName, AppTypeName, process id, message, code package version, code package start time | summarize min(originalEventTimestamp), max(originalEventTimestamp) by code_package_version, AppName

This information is also available on the ASC report, on the Availability tab.

Mitigation

Try to correlate any change in behavior (for example the exponential rise of a specific wait) with the code change (if any). Also, since deployments are always associated with a failover, note that execution plans are going to be compiled again. Like so, make sure that good statistics are in place.

Use the existing workflows (<u>example</u>) to help you on your troubleshooting.

If PG engagement is needed (if there is a clear change in behavior associated with a deployment) make sure that you identify clearly what changed (for example, a queries that uses parallelism stay on CX SYNC PORT wait forever) and that the deployment is clearly related with the performance change.

Internal reference

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