

# Monitor Performance General Steps

Last updated by | Charlene Wang | Feb 18, 2021 at 11:38 PM PST

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NOTE: If the SLO of the database is lower than S2 , it is considered a Sub-core SLO and there is not much that can be done to improve its performance. The best solution is to ask customer to scale up.

## Review the following details from ASC

- Check the following Insights on ASC:
  - Insight on the main page.
  - Performance insights on the troubleshooter.
    - (ASC >> Tools >> SQL Troubleshooter >> Create Report >> Performance >> Performance Insights).
    - Focus on Insights with status != All Clear.
- Work load details on the database during the time of incident.
  - ASC >> Tools >> SQL Troubleshooter >> Create Report >> Performance >> Overview.
- If customer is not sure about the exact query, review the same on ASC.
  - ASC >> Tools >> SQL Troubleshooter >> Create Report >> Performance >> Queries.
  - ASC >> Tools >> SQL Troubleshooter >> Create Report >> Performance >> Plans.
- Also review any Blocking and Deadlocking during the timeframe.
  - ASC >> Tools >> SQL Troubleshooter >> Create Report >> Performance >> Blocking and Deadlocking.
- Configuration Changes:
  - ASC >> Tools >> SQL Troubleshooter >> Create Report >> Performance >> Config & Change History.

## Review further Performance

- For standalone databases: [Performance Stand Alone DB's](#)
- For Elastic pool databases: [Performance: Elastic Pool's](#)
- [PG Perf Handbook](#) (Note: Some action in the PG handbook can only be performed by PG)

## Tools to capture logs and analyze further

- PerfStats: [Collecting Perf Stats](#)
- Xevents: [Collecting XEvents](#)

**How good have you found this content?**

