

# Select SSL Required to prevent connectivity issues

Last updated by | Lisa Liu | Nov 6, 2020 at 10:36 AM PST

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Thursday, May 11, 2017

2:18 PM

<from Jose Batista-Neto>

Attn common scenario for Orcas popping up in telemetry. Customer are having connectivity issues because they are not selecting "SSL Required" in the connection parameters. Please be aware and inform customers accordingly if you get a case. SSL is required in Orcas.

From <[https://teams.microsoft.com/\\_/#/conversations/General?threadId=19:c4af048e1ee44910a6507b79babe4476@thread.skype&ctx=channel](https://teams.microsoft.com/_/#/conversations/General?threadId=19:c4af048e1ee44910a6507b79babe4476@thread.skype&ctx=channel)>

</from Jose Batista-Neto>

If the application is not correctly configured for SSL, you will see error 18470 when running:

MonLogin

```
|filter logical_server_name == "server_name"
```

Connection string example:

- `Server=myServerAddress;Database=myDataBase;Uid=myUsername;Pwd=myPassword;SslMode=Required;`

Some pointers which we can send to customer as "How-to":

<https://docs.microsoft.com/en-us/azure/mysql/howto-configure-ssl>

[https://dev.mysql.com/doc/refman/5.7/en/secure-connection-options.html#option\\_general\\_ssl-mode](https://dev.mysql.com/doc/refman/5.7/en/secure-connection-options.html#option_general_ssl-mode)

- REQUIRED: Establish a secure connection if the server supports secure connections. The connection attempt fails if a secure connection cannot be established.

Created with Microsoft OneNote 2016.

**How good have you found this content?**

