


Hyperscale-Database-Backup-Billing-Common-Issues

Last updated by | Vitor Tomaz | Jun 8, 2022 at 5:31 AM PDT

Question	Response
Why is this charge suddenly showing up for my databases?	The sudden occurrence of this charge is expected; this billing functionality was just enabled in May 4th 2022 https://techcommunity.microsoft.com/t5/azure-sql-blog/azure-sql-db-hyperscale-short-term-backup-retention-up-to-35/ba-p/3295379 
Why was I not notified about the new charge?	Communications about this new billing meter were sent back in April 2022, however, they could have been easily missed. We apologize if this was the case.
I have no use for automated backup or point-in-time restore. Can I disable backups?	Response for the customer is No.Note for Engineer : Automated backups not only protect the customer, but protect Microsoft's ability to mitigate the off-chance of a database or storage corruption.
I reduced the retention on a database and my bill did not decrease.	It can take up to 24 hours for a change of retention to impact the billed usage.
Expose backup storage metrics to customer	This is available from portal: The meters can be checked from Database/Monitoring/Metrics

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