

Support Boundaries with Azure Confidential Ledger team

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Collab Scenarios:

If Customer is using ACL to save the digests instead immutable storage feature of Azure Blob Storage you can involve the **MSaaS POD Azure Dev Compute Prem team** on a collab task

There are 2 scenarios where your team could reach out to ACL support team –

1. **Issues during saving digest to ACL**
2. **Issues during retrieving the digest**

In both cases, please reach out ACL CSS team with a collaboration task

To check what storage is used for the Digests check the storage type column-

```
MonSecurityEvents
| where LogicalServerName == "janderstestportal2server" and logical_database_name == "janderstestportal2"
| where event == "ledger_settings"
| project PreciseTimeStamp, is_ledger_enabled, is_ledger_database, storage_type
```

While our TSGs are specific to digest storage in Azure Storage rather than Azure Confidential ledger the troubleshooting flow remains similar (Example - we will troubleshoot container permissions if it is Azure Blob Storage . If it is ACL we will involve the ACL CSS POD to help troubleshoot)


[Kusto telemetry for troubleshooting common issues](#)

- CSS queue name for ACL related issues : **MSaaS POD Azure Dev Compute Prem**

CSS Contacts from ACL team: raviverm@microsoft.com huizhu@microsoft.com

Teams Channel with AVA for ACL

Azure Confidential Ledger Team channel :

<https://teams.microsoft.com/l/channel/19%3Acbd68ff839714624988179958deb8a26%40thread.skype/Azure%20Confidential%20Ledger?groupId=8a6a0fe1-0d7d-41a0-93f0-0fd7af9ac2c8&tenantId=72f988bf-86f1-41af-91ab-2d7cd011db47> 

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