# Cannot Create Shared Image Gallery\_ACG

Last updated by | David Goebel | May 19, 2022 at 11:02 AM PDT



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### Summary

The Gallery component on Shared Image Gallery is the first object customer needs to create to use this feature.

Without it, he cannot create the Definition nor the version.

#### Possible causes for issues

Gallery names have to be unique within the subscription.

## **Gallery settings**

Using Jarvis Actions, you can see the settings of the Version.

Check HowTo List all Galleries in a RG (or) get details of a specific Gallery

#### **Errors**

Cannot Create gallery with same name even on different locations

**Error that customer sees:** 

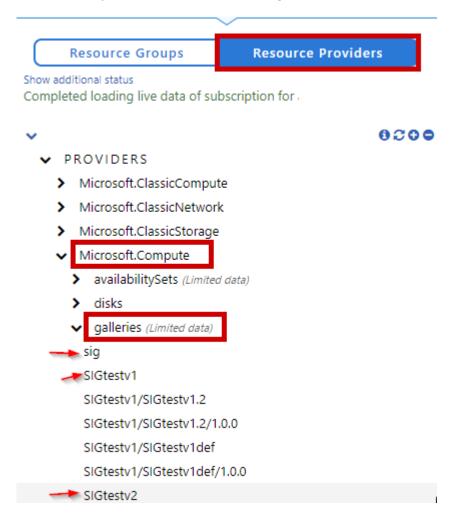
ErrorCode: InvalidResourceLocation

ErrorMessage: The resource '<<SIGNAME>>' already exists in location '<<LOCATION\_1>>' in resource group '<<

ErrorTarget: StatusCode: 409 ReasonPhrase: Conflict

## <u>Mitigation</u>

1. From ASC you can see which are the galleries customer has:



2. Confirm with is the gallery name customer is using and if customer is using an unique name on the subscription.

#### Cannot Create gallery due to invalid name

#### **Error that customer sees:**

ErrorMessage: The entity name 'galleryName' is invalid according to its validation rule: ^[^\_\W][\w-.\_]{0,

ErrorTarget: galleryName

StatusCode: 400

ReasonPhrase: Bad Request

Confirm if the name is using the following characters: Uppercase and lowercase letters, digits, dots and periods.

## Need additional help or have feedback?

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