

# Data Sync - Opening ICMs and Creating Defects

Last updated by | Keith Elmore | Apr 5, 2021 at 7:57 AM PDT

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## For ICM use this setup:

**1** Provide the Owner of the Issue

Pick the service that the incident needs to be assigned to

Azure SQL DB

Pick the team that the incident needs to be assigned to

Data Sync

Next

Info to provide in ICM:

Hub db name, and hub db server.

sync agent name, sync group name

region, subscription.

Include info collected from [XTS](#) and [Kusto](#)

**How good have you found this content?**

