Code: NoBatchNodeInFinalStateForLongTime

Last updated by | Jackie Huang | Jan 4, 2022 at 12:24 AM PST

This means batch pool node cannot be in final state (idle or failed).

Please DO NOT call SME directly if we see such error. Please try to follow the steps below first.

Open a ticket against batch team to see what was wrong. Using the following Kusto query (replace with operation id you got), you can provide **time**, **pool ID, jobID,** to batch team. Also mentioned we have monitored several failures, this is just one example of them.

Query to get related information,

Execute: [Web] | [Desktop] [Web (Lens)] [Desktop (SAW)] https://azuredmprod.kusto.windows.net/AzureDataMovement

AisManagementTaskTraceEvent
| where taskId == "44eb3d94-0c1a-45f9-b3f7-ba2e6ce4a553Provision1100098054"

Click batch incident template in Dependent Azure Services Owners to open ticket against batch team, after batch team resolve the issue, we should auto recover, if TIP is not recovered, contact SME.