

UpsertLogicalServerRequestAlreadyInProgress

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Symptom

Customer may get below error while trying to create/drop an Azure SQL server:

```
{'code':'DeploymentFailed','message':'At least one resource deployment operation failed. Please list deployment operations for details. Please see https://aka.ms/DeployOperations for usage details.','details':[{ 'code':'UpsertLogicalServerRequestAlreadyInProgress','message':'An ongoing logical server request is already in progress, please try your request again later. (Server Name: xxx, RequestId: xxx, SubscriptionId: xxx, ResourceGroup: xxx)'}]}
```

Cause

An orphaned/in-progress upsert request exists with the same server name. This can be a previous uncompleted server creation/drop.

Mitigate

Check the status of the server, see what causes the previous operation uncompleted/stuck:

Verify this via XTS **sterling cms browser.xts**:

Active Workflows (Note: Use CMS Browser V2 if this times out)

X

search with "(serverName)"

Find

Clear

type	state	request_id	workflow_position	concurrency_token	keys	last
tbl_logical_servers	Dropping	6F8D4E13-4F16-4A94-AAAC-31BC7A3EF456	/0/0/0/	1455	<row name=" </>	<E
tbl_sql_logical_databases	WaitingForChildLogicalDatabaseDeletion	5A8517DC-4779-48E3-AF9E-A69FDF9CE996	/0/0/0/0/	1229	<row logical_server_name=" logical_database_id=" </>	<E

For example, the logical server can be stuck in Dropping state waiting for a logical database, which is stuck in WaitingForChildLogicalDatabaseDeletion.

See the content in **last_exception** column, resolve the error to mitigate the issue.

Depends on the detailed error, customer may mitigate the issue, but sometimes may also need to engage product team for further help.

How good have you found this content?

