Unable to Add Guest User

Last updated by | Vitor Tomaz | Feb 18, 2021 at 2:30 AM PST

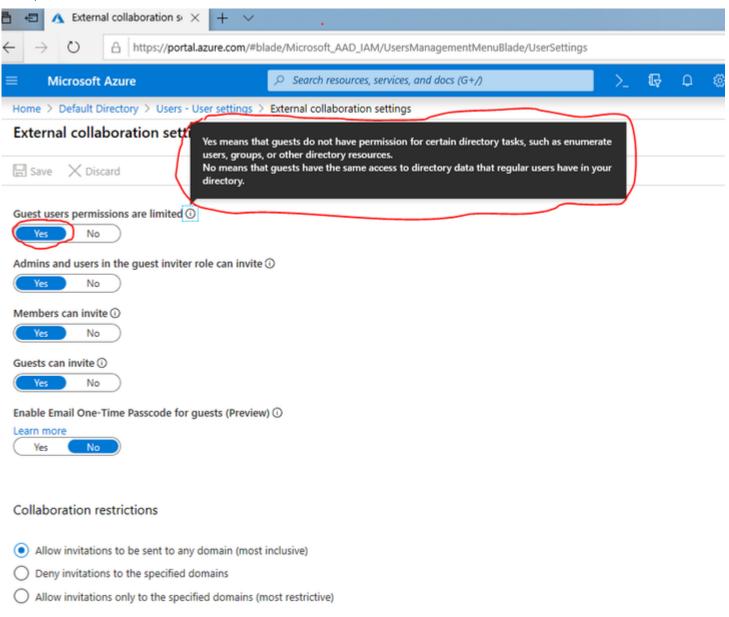**Contents**

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Issue

Grant Azure AD permission rights to guest users

Azure AD user setting for external collaboration in the directory restricts guest users in this directory. Users are allowed in the directory, but general user setup may prevent adding guest users or limit their abilities.

Mitigation

Review the Azure portal snapshot for User setting - External collaboration setting (see below). The current setting below prevents guest users to execute certain directory tasks. To remove this limitation the current setting (in the red circle) must be changed to NO.

Classification

Root cause Tree - Connectivity/AAD Issue/AAD User Configuration issues

How good have you found this content?