

[SAP ODP] Partner '{server : port}' not reached

Last updated by | Zhuoyang Zhang | Sep 23, 2022 at 12:05 AM PDT

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Issue

Error Message: Partner '{server : port}' not reached, when customer use SAPODP source in dataflow.

Root Cause

Possible cause 1.SAP server is shut down

Possible cause 2.IP or port of self-hosted integration runtime is not in SAP network security rule

Possible cause 3.Self-hosted integration runtime proxy issue

Possible cause 4.nIncorrect parameters input (e.g. wrong SAP server name or IP)

Resolution

When customers meet up issue, please ask them to use one of following options to work around it:

1. Check your SAP server is started;
2. Check your IP or port of SHIR is in your SAP network security rule;
3. Check your SHIR proxy;
4. Check your input parameters: Sap server name, IP.

Additional Information:

- Icm Reference: N/A
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