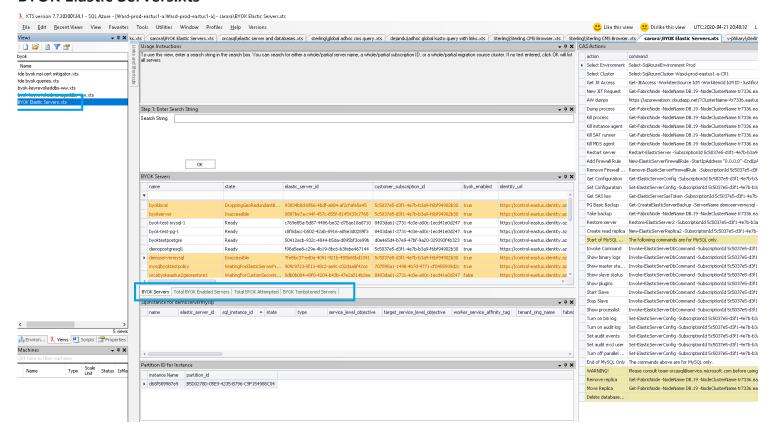
BYOK_XTSview_and_KustoQueries

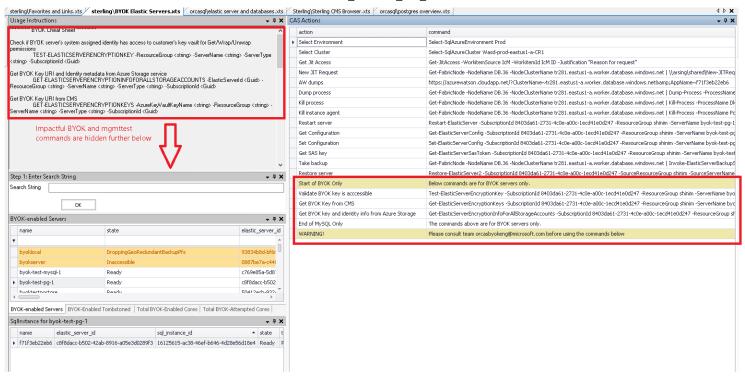
Last updated by | Lisa Liu | Nov 6, 2020 at 10:35 AM PST

This page would document how to use BYOK-specific XTS view: Sterling\BYOK Elastic Servers.xts

BYOK Elastic Servers.xts



The below CAS commands will be used by Engineering team for investigation



Kusto Queries

To check since when the database was not accessible

```
MonAnalyticsElasticServersSnapshot
| where name == "{REPLACE_HERE}"
| summarize min(TIMESTAMP), max(TIMESTAMP) by ['state'], bin(TIMESTAMP, 1h)
```

For any failed operation from the customer side to enable this feature, we are going to use the normal troubleshooting steps once we get the tracking ID from the customer side of that failed operation from the activity Log: Example:

```
HttpIncomingRequests
```

```
| where subscriptionId =="13ef485e-ff37-448c-ad35-7b06b9bd6eb9" | where serviceRequestId == "93452b9c-ec8d-4a96-a523-40588e8cfc2e"
```

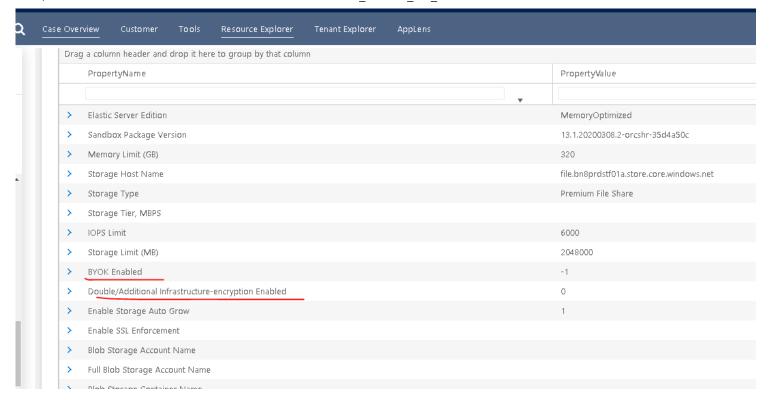
We can see that the request_id = 083621aa-2fe1-4d43-aea6-0df87ffc1a9f

MonManagement

```
| where request_id ==toupper("083621aa-2fe1-4d43-aea6-0df87ffc1a9f")
| project originalEventTimestamp, NodeName, event, ['state'] , fsm_event , caller_state_machine_type , state_machine_type , exception_type , old_state , new_state , error_message , operation_type, exception, error , error_classification , error_code , error_message_format , error_number , stack_trace, elastic_server_name, operation_parameters
```

and engage the product group based on the above results.

ASC can be checked to see if BYOK is enabled or not



How good have you found this content?

