How to open a Defect or DCR for DMS

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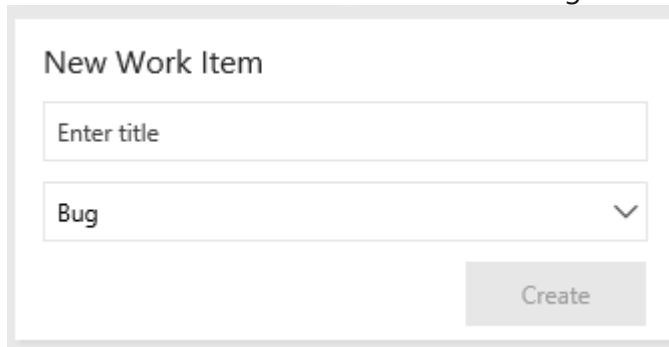

Contents

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Introduction

Definition of when to open ICM vs opening defects or DCR is the same as for Azure SQL Database. Details can be found in the "Azure SQL Database - Guidelines for filing Defects - RFCs - RD Incidents" wiki page.

Option #1

1. Go here: https://msdata.visualstudio.com/ <enter correct page here>
2. Create the new Work Item under using the "New Work Item" widget at the topof the page

3. Select:

Area path: <area path>

Iteration path: <instructions here>

Option #2

1. Navigate to https://msdata.visualstudio.com/
2. Click on Database Systems/ <enter page here> on the left
3. Use the Box New Work Item to start creating your new bug

New Work Item

Enter title

Bug

Create

4. Fill the items accordingly as with any other bug you would be filing for Azure SQL DB.

5. Use Priority and Severity according to Azure CEN Rules. More details in this wiki page.

6. After you open your bug, you can review its state by clicking in the PPI Active Workitems graph, or selecting in the top menu Work>Queries> and selecting the query Private Preview Internal Flat.

How good have you found this content?