# **Connectivity to sink - Cannot connect to** database when it is paused

Last updated by | Meiyan Li | Apr 24, 2022 at 11:41 PM PDT

#### **Contents**

- Issue
- Root Cause
- Resolution
- Additional Information

#### Issue

Job failed with user error 'com.microsoft.cdc.common.SinkDBConnectionFailedException: The connection to the sink database is failed. Detailed error message is: Cannot connect to database when it is paused.

### **Root Cause**

The sink pool is paused, so the ingestion service cannot connect to it.

# Resolution

Start the sink(dedicated sql pool) in Synapse Studio or Azure Portal.

# **Additional Information**