Cannot Create Shared Image Definition_ACG

Last updated by | David Goebel | May 19, 2022 at 11:02 AM PDT



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Summary

The Definition component on Shared Image Gallery is the second object customer needs to create to use this feature.

Besides being defined within the gallery, it carries all the information about the image such us if it is Windows or Linux, release notes and minimum and maximum memory requirements.

Possible causes for issues

Shared Image Definition has mandatory properties that cannot be left behind (name, publisher, offer, sku and OS type) or mandatory properties are equal between definitions inside same Gallery.

Definition settings

Note: Shared Image Definition can be called by "Gallery Image". The Gallery Image and the managed Image that will be used to associate with SIG.

Using Jarvis Actions, you can see the settings of the Definition.

Check HowTo List details of a Specific Image (or) list all Gallery Images

Errors

Cannot Create defintion due to invalid name

Error that customer sees:

ErrorTarget: galleryImageName

StatusCode: 400

ReasonPhrase: Bad Request

Mitigation

Confirm if the name is using the following characters: Uppercase and lowercase letters, digits, dots, dashes and periods.

Cannot Create definition due to equal mandatory properties on same Gallery

Error that customer sees:

ErrorCode: OperationNotAllowed

ErrorMessage: Gallery image: 'galleryImageName' identified by (publisher: '<<PUBLISHER>>', offer: '<<OFFER

ErrorTarget: StatusCode: 409 ReasonPhrase: Conflict

Mitigation

Confirm that customer does not have any other definition below that Gallery that has same publisher, offer and sku. If yes, request him to change any of the parameters.

Need additional help or have feedback?

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Please reach out to the Azure Compute Gallery SMEs AVA channel via Teams.	Use the Azure Compute Gallery Feedback form to submit detailed feedback on improvements or new content ideas for Azure Compute Gallery.	Use the Azure Compute Gallery Kudos form to submit kudos on the page. Kudos will help us improve our wiki content overall!
Make sure to use the Ava process for faster assistance.	Please note the link to the page is required when submitting feedback on existing pages! If it is a new content idea, please put N/A in the Wiki Page Link.	Please note the link to the page is required when submitting kudos!