http://adoptatree.york.citycollege.eu/

https://192.232.236.47:2083/

username: adoptatree
password: a569dof450!

COMMUNICATION between CITY and Hostgator

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Hello,

Thank you for contacting HostGator support! My name is Phillip S. and I am a Tier 3 Web Advisor.

I am happy to report that the installation of NodeJS to your VPS hosting she.sheffield.eu has now been completed successfully. The binaries for the NodeJS installation are located at /opt/cpanel/ea-nodejs10/bin/ where both /opt/cpanel/ea-nodejs10/bin/node and /opt/cpanel/ea-nodejs10/bin/npm will be located. Though further configuration or setup of NodeJS is beyond the scope of support we are able to provide we will be able to assist with the installation of any required npm modules for your application. If you require additional modules to be installed please reply to this case with any needed modules and we would then be able to assist with their installation.

Best regards,

Phillip S.
Escalated Support

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Thanks for your help in resolving the issue.
Having said that, I fear that only part of the problem has been solved.
Apart from the Nodejs RPM that has been installed, I also need SSH access from the hosting provider, in this case, HostGator. The hosting provider is the only entity that can help with this problem. Access for the specific domain needs to be granted for the NodeJS Application to be set up.
For more information, refer here:
https://documentation.cpanel.net/display/CKB/How+to+Install+a+Node.js+Application
As of now, it shows that connection to the server is refused.
For more, refer here:
https://support.cpanel.net/hc/en-us/articles/360050808294-SSH-Connection-refused-errors
Kind regards,
MoT Team. (edited)

cPanelcPanel
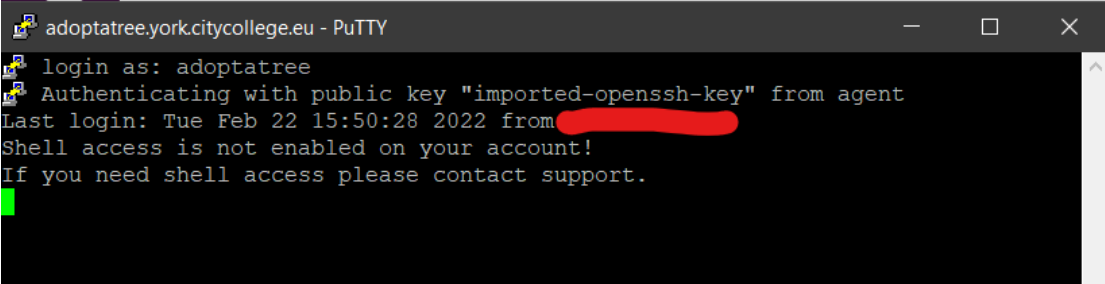SSH: "Connection refused" errors
Symptoms You see an error like the following when trying to connect via SSH to your server: ~ ssh USER@HOSTNAME.DOMAIN.TLDssh: connect to host HOSTNAME.DOMAIN.TLD port 22: Connection refused   Desc...

—--

Hello.

Ok. HOSTGATOR has enabled jail shell access for the 'adoptatree' user.

This will allow the developer to connect over SSH using that cPanel account's username and password with SSH port 22122.

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Ok. Hostgator told me that the Shell access was not enabled for "adoptatree".

Now, it is enabled.