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## RE: Feedback for App



Fri 12/7, 6:54 PM

Keli Y Chang



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Coding Law

Dear Keli,

As per your request, I've tested out your app and the following includes my feedback:

**Are the questions easy to understand?** Yes, they are easy to comprehend. I think it is important to keep in mind that our clients aren't attorneys so the legalese should be kept to a minimum.

**Does this make it easier to find the right attorney for certain project needs?** Generally, yes. I think instead of including every US attorney as an option, it might be easier to only include the AGC's since they manage the workloads of the attorneys within their teams. This way we can manage the requests to go to a handful of people who can be accountable for this process.

**What is the strongest change you'd like to see for this?** Instead of having the documents download as a .txt file, I would prefer if it download as a .doc file. The email function does not work either although that may be more a Takeda security protocol that we have on our computers.

**Any potential foreseeable issues?** I'm not sure how this current setup will last once the Shire integration begins. Once IT approves, we will have to change the hosted site to something internally. Otherwise there may be security issues.

**What other improvements could be made?** The app is slightly plain so we would probably like to add more color in the future. A drop down box or multiple options per question might be easier for our clients. We want to make this process easy and simple for them to be motivated to use this. This issue has come up in the past before.

Good luck!