- **Survey (Method 1):**
  - Survey – ScheduleUC
  - What have you used 25Live/GetInvolvedUC for in the past (Select all that apply):
  - ☐
  - Finding a study room for myself
  - ☐
  - Finding a study room for a study group
  - ☐
  - Organizing an event/club meeting
  - ☐
  - Browsing for campus/club events
  - ☐
  - Other (please specify):_____
  -
  - Please score these statements on a scale from 1 to 5 where
  - 1. Strongly disagree, 2. Disagree, 3. Neither agree nor disagree, 4. Agree, 5. Strongly agree
  -
  - I found the website(s) intuitive and easy to use:
  - I had difficulty finding the room or event I was looking for:
  - I find the website cumbersome to use:
  - I was able to find the feature that I was looking for on the website(s) easily:
  -
  - What (if any) current struggles do you experience with the current system(s)?
  - _____
  - _____
  -
  - Is there any functionality that you think is missing that would improve your experience on either of these websites?
  - _____
  - _____
  -
  -

- **Interview (Method 2):**
  - Can you describe how you typically use 25Live and/or GetInvolvedUC in your role?
  - How often do you use these platforms?
  - What parts of the event planning process (e.g., booking rooms, approvals, advertising) feel most time-consuming or frustrating?
  - Do you find one platform easier to use than the other? Why?
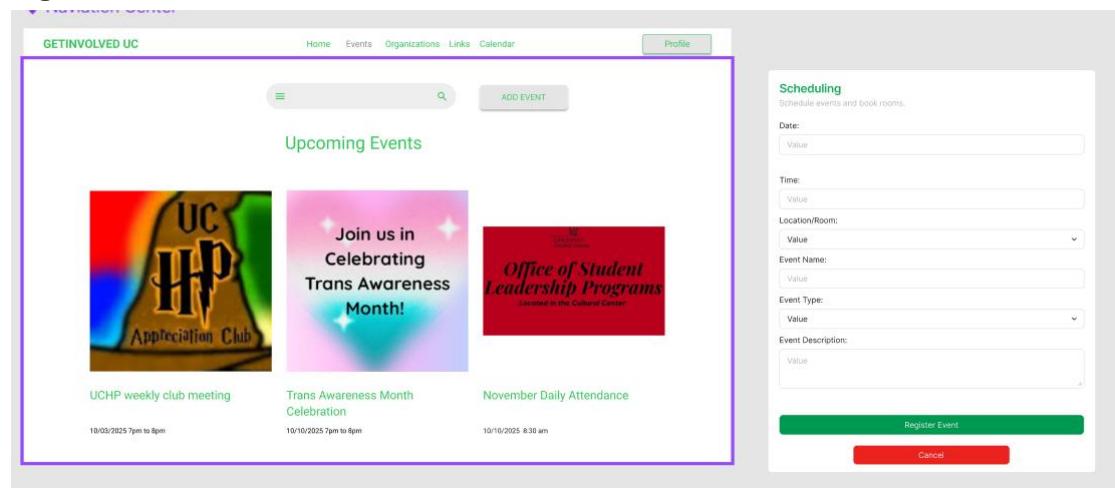
- o What would make your event planning experience smoother or more enjoyable?
- o Are there any best practices from other systems or tools (inside or outside UC) that you think UC should adopt?
- o Is there anything else you'd like to share about your experience or ideas for improvement?
- **Heuristic Evaluation (Method 3)**
  - o Using NNg Jakob's 10 Usability Heuristics
    - ▪ Evaluate for: 25Live and GetInvolvedUC
- **Sketches:**
  - o **Figma:**
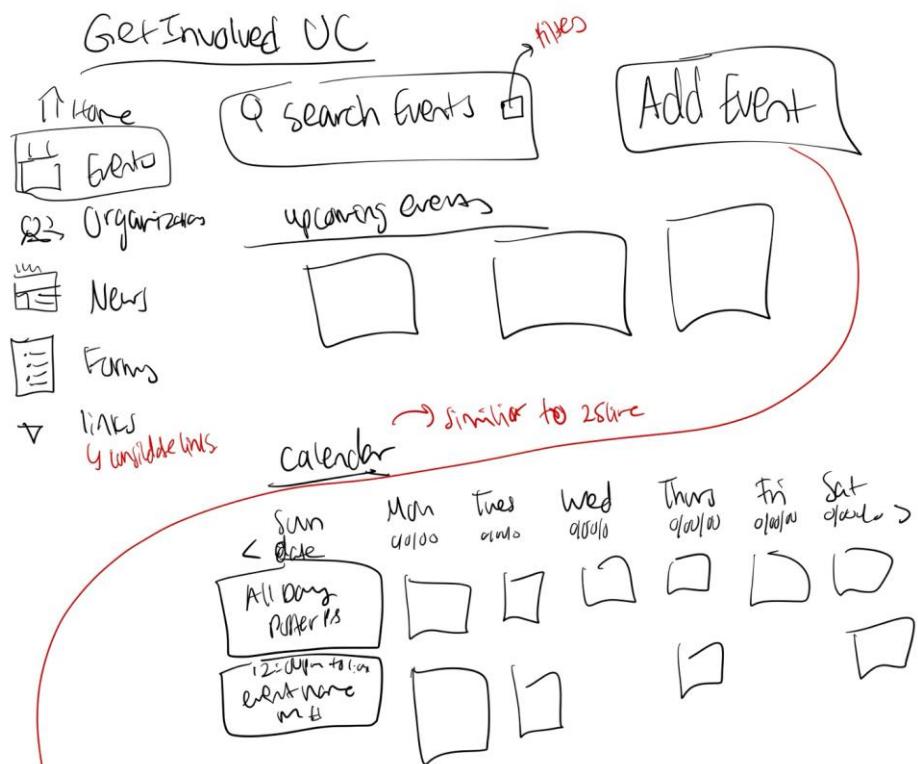
  - o **Regular Sketch:**

Get Involved UC

→ tiles

⌂ Home

▢ Events

👥 Organizations

📰 News

📋 Forms

▽ Links
  4 consolidate links

Q Search Events ▢

Add Event

upcoming events

→ similar to 25live

Calendar

< Sun Date	Mon 0/0/00	Tues 0/0/0	Wed 0/0/0	Thurs 0/0/00	Fri 0/0/00	Sat 0/0/0 >
All Day Purker P3						
12:00pm to 1:00 event name M H						

→ Pop up or redirect to this:

→ combination of event form + 25live homepage. (25 live)

* include image upload.

Scheduling
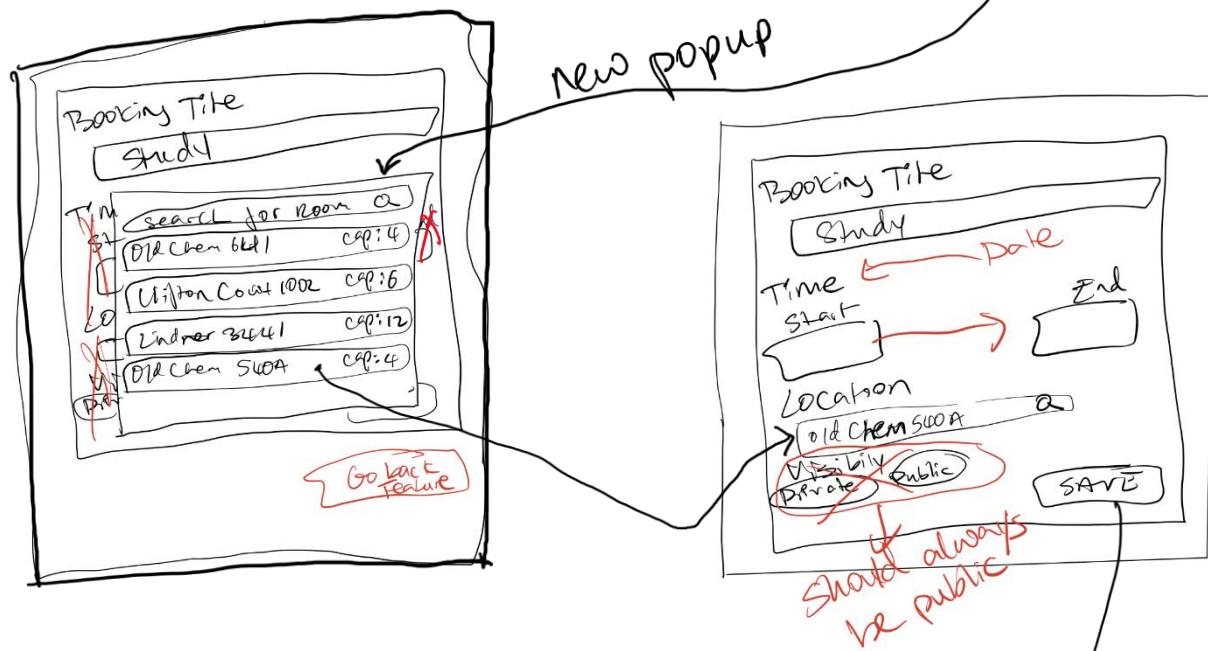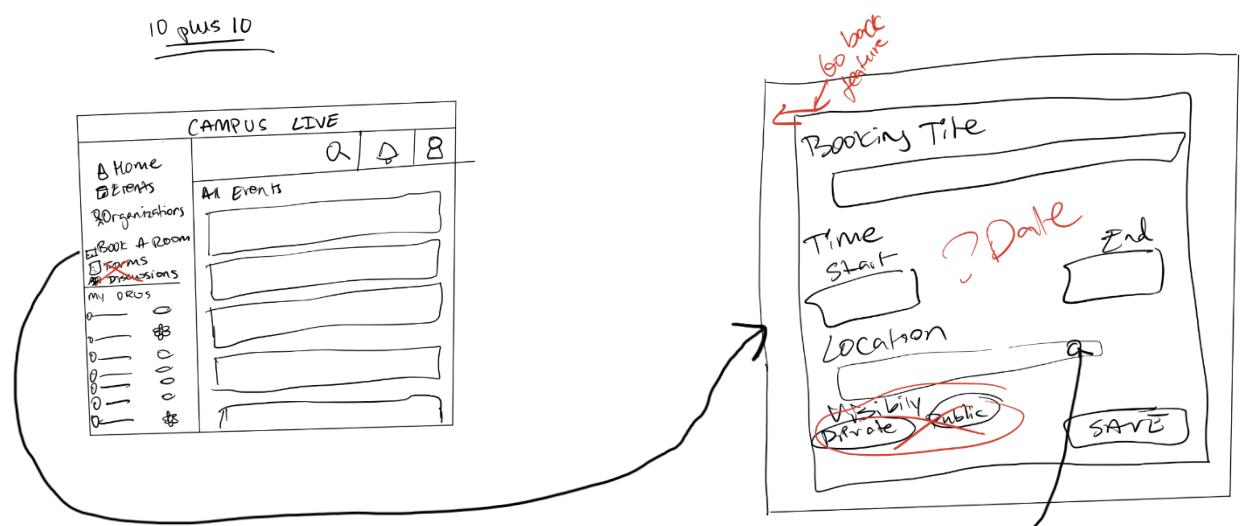
Date: [ ]

Time: [ ]

Location: [ ]
Room
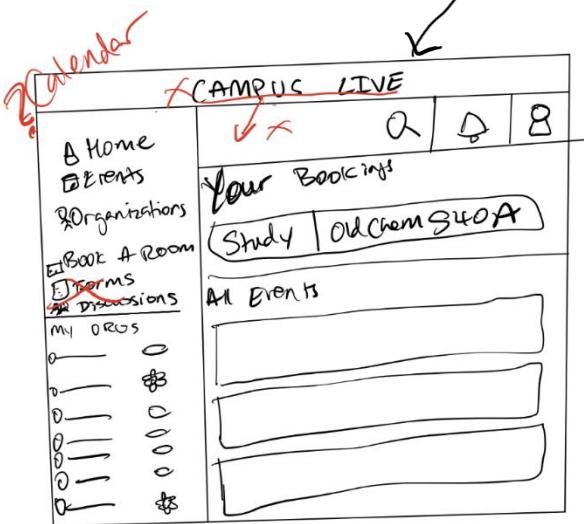
Event name: [ ]

Event type: [ ]

Event description: [ ]

○
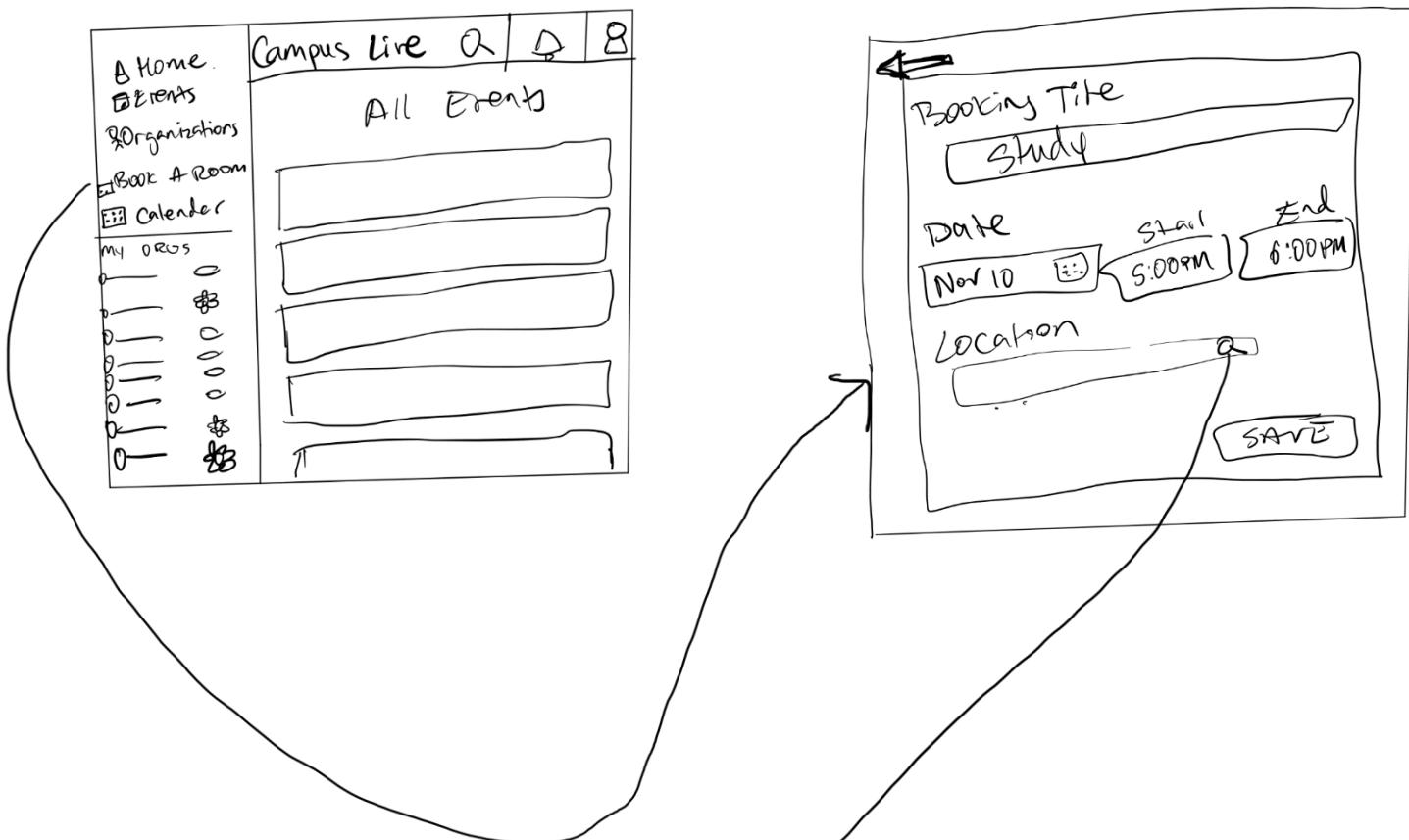
10 minutes, refine, 10 minutes

INITIAL AND REFINEMENT

10 plus 10

CAMPUS LIVE

Home
Events
Organizations
BOOK A ROOM
Forms
Discussions
MY ORGS

All Events

Go back feature

Booking Title

Time
Start   ?Date   End

Location

Visibility
Private   Public   SAVE

New popup

Booking Title
Study

Search for Room
Old Chem 6441   Cap:4
Clifton Court 1002   Cap:6
Lindner 3241   Cap:12
Old Chem 540A   Cap:4

Go back feature

Booking Title
Study

Time   Date
Start   End

Location
Old Chem 540A

Visibility
Private   Public   SAVE

Should always
be public

Calendar

CAMPUS LIVE

A Home
Events
Organizations
Book a Room
Forms
Discussions
MY ORGS

Your Bookings

| Study | Old Chem S40A |

All Events

FINAL

A Home
Events
Organizations
Book a Room
Calendar
MY ORGS

Campus Live

All Events

Booking Title
Study

Date
Nov 10

Start
5:00PM

End
6:00PM

Location

SAVE

Booking Title
Study

search for room 🔍
Old Chem 6441   cap:4
Clifton Court 1002   cap:6
Lindner 3241   cap:12
Old Chem 5400A   cap:4

Booking Title
Study

Date   Start   End
Nov 10 📅   5:00PM   6:00PM

Location   🔍
old Chem 5400A

SAVE

Some observations/findings:

Screen 1 (top)

Campus Live 🔍 △ 8

- ⌂ Home
- 🗓 Events
- 👥 Organizations
- 🚪 Book A Room
- 📅 Calendar

MY ORGS

Your Bookings

| Study | Old Chem 340A |

All Events

Screen 2 (bottom — Calendar)

← November 11, 2025 → △

Old Chem 340A	Sun	Mon	Tues	Wed	Thurs	Fri	Sat

1:00 AM
2:00 AM
3:00 AM
4:00 AM
5:00 AM
6:00 AM
7:00 AM
8:00 AM
9:00 AM
10:00 AM
11:00 AM
12:00 PM
13:00 PM
14:00 PM
15:00 PM
16:00 PM
17:00 PM
18:00 PM
19:00 PM
20:00 PM
21:00 PM
22:00 PM
23:00 PM
00:00 AM

Study

LANGSAM 502 ☆

Langsam Library 502 - Study Room - EXPRESS SCHEDULING

Details   List   Availability (Daily)   Availability (Weekly)   **Calendar**
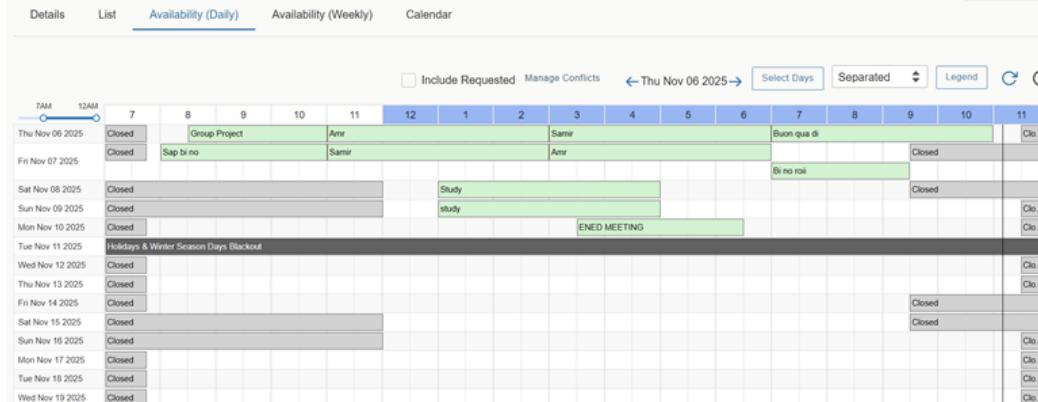
The 'List', 'Availability (Daily)', 'Availability (Weekly)', and 'Calendar' sections are all very redundant. The all essentially show the availability of a room.

Not all events listed on GetInvolvedUC are listed in 25Live. If you were looking for an event on 25Live, you might not be able to find it.