KELLEY SWEITZER

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EDUCATION

UNIVERSITY OF MICHIGAN
Bachelor of Science

Honors Program at the College of Literature, Science and the Arts

Graduation Date: April 2021

Major: Information Science with concentration in User Experience Design

Minor: Computer Science

GPA: 3.65

TECHNICAL SKILLS

C++
Python
Git
HTML
CSS
Adobe Photoshop
Adobe Illustrator
Microsoft Office
Bootstrap
Flask/Jinja

RELEVANT COURSES

Programming Concepts
Intro. to Information
Statistics & Data Analysis
Graphic Design

CURRENT COURSES

Discrete Math
Data Structures

EXPERIENCE

UNIVERSITY OF MICHIGAN | COMPUTER CONSULTANT I | SEPTEMBER 2018 - PRESENT

- Provided valuable service to the technology needs of the College of LS&A faculty and students.
- Triaged service requests and applied critical thinking and independent knowledge to troubleshoot and solve complex IT issues.
- Developed subject matter expertise in several software programs including Camtasia, iMovie, Adobe Illustrator as well as instructional support devices. Utilized software knowledge to assist clients and rectify their technical difficulties.

THE CITY OF ANN ARBOR | USER EXPERIENCE DESIGN CONSULTANT | JUNE 2018

- Worked with the customer service sector of the City of Ann Arbor's Public Works department.
- Conducted UX field research to provide community partners with a full analysis of system and recommendations for improvement.
- Collaborated with a team of UX design students to develop a plan to implement voice-activated software in the public sector and gained valuable experience with researchers in the field.

MICH. COMMUNITY SCHOLARS | INTERGROUP RELATIONS COUNCIL | APRIL 2018 - PRESENT

- Planned and executed social justice dialogues, cultural events, and various campus climate discussions among the members of the Michigan Community Scholars Program.
- Worked with fellow council members to raise awareness of social justice issues in the community.

THE CITY OF EAST LANSING | LIFEGUARD | MAY 2015 - AUGUST 2018

- Received 'Special Facilities' Lifeguard training from Jeff Ellis & Associates. Served as a lifeguard at a Platinum International Aquatic Safety Facility while credited with over 15 aquatic rescues.
- Taught both group and private swim lessons for kids ages 2 to 12 and all skill levels.

VOLUNTEERING

ALTERNATIVE SPRING BREAK | MARCH 2018

- Worked with a team of peers to plan for and attend a service trip to Burton, Texas and volunteered at a summer camp for children with disabilities.

SCARLETT MIDDLE SCHOOL MENTORSHIP | SEPTEMBER 2017 - APRIL 2018

- Commuted weekly to a nearby middle school and provided mentorship and tutoring to sixth grade students.

PERSONAL INTERESTS & PROJECTS

SHUFFLEBUDDY | NOVEMBER 2018

- Efficiently collaborated with a team of classmates to create a full-scale project for EECS 183.
- Utilized Flask/Jinja, Bootstrap, and the iTunes API to develop a music quiz game and custom website with CSS styling.
- Implemented web-scraping and cloud database storage to create custom features for the app.

CAMPUS SYMPHONY ORCHESTRA | SEPTEMBER 2017 - PRESENT

- Played violin and actively participated in the highest campus orchestra group for non-music majors. Committed to weekly rehearsals and concerts.