

# KELLEY SWEITZER

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## EDUCATION

**UNIVERSITY OF MICHIGAN**  
Bachelor of Science

Honors Program at the College  
of Literature, Science and the Arts

**Graduation Date:** April 2021

**Major:** Information Science  
with concentration in  
User Experience Design

**Minor:** Computer Science

**GPA:** 3.64

## TECHNICAL SKILLS

C++

Python

HTML

CSS

Adobe Photoshop

Adobe Illustrator

Microsoft Office

Git

Bootstrap

Flask/Jinja

## RELEVANT COURSES

Programming Concepts

Intro. to Information

Statistics & Data Analysis

Graphic Design

## CURRENT COURSES

Discrete Math

Data Structures



## EXPERIENCE

**UNIVERSITY OF MICHIGAN | COMPUTER CONSULTANT I | SEPTEMBER 2018 - PRESENT**

- Provided valuable service to the technology needs of the College of LS&A faculty and students.
- Triaged service requests and applied critical thinking and independent knowledge to troubleshoot and solve complex IT issues.
- Developed subject matter expertise in several software programs including Camtasia, iMovie, Adobe Illustrator as well as instructional support devices. Utilized software knowledge to assist clients and rectify their technical difficulties.

**THE CITY OF ANN ARBOR | USER EXPERIENCE DESIGN CONSULTANT | JUNE 2018**

- Worked with the customer service sector of the City of Ann Arbor's Public Works department.
- Conducted UX field research to provide community partners with a full analysis of system and recommendations for improvement.
- Collaborated with a team of UX design students to develop a plan to implement voice-activated software in the public sector and gained valuable experience with researchers in the field.

**MICH. COMMUNITY SCHOLARS | INTERGROUP RELATIONS COUNCIL | APRIL 2018 - PRESENT**

- Planned and executed social justice dialogues, cultural events, and various campus climate discussions among the members of the Michigan Community Scholars Program.
- Worked with fellow council members to raise awareness of social justice issues in the community.

**THE CITY OF EAST LANSING | LIFEGUARD | MAY 2015 - AUGUST 2018**

- Received 'Special Facilities' Lifeguard training from Jeff Ellis & Associates. Served as a lifeguard at a Platinum International Aquatic Safety Facility while credited with over 15 aquatic rescues.
- Taught both group and private swim lessons for kids ages 2 to 12 and all skill levels.

## VOLUNTEERING & CAMPUS INVOLVEMENT

**KAPPA THETA PI PROFESSIONAL FRATERNITY | JANUARY 2019 - PRESENT**

- Member of the only professional technology fraternity at University of Michigan. Participated in various professional and skill development events and chapter meetings with fellow members.

**ALTERNATIVE SPRING BREAK | MARCH 2018**

- Worked with a team of peers to plan for and attend a service trip to Burton, Texas and volunteered at a summer camp for children with disabilities.

**SCARLETT MIDDLE SCHOOL MENTORSHIP | SEPTEMBER 2017 - APRIL 2018**

- Commuted weekly to a nearby middle school and provided mentorship and tutoring to sixth grade students.

## PERSONAL INTERESTS & PROJECTS

**SHUFFLEBUDDY | NOVEMBER 2018**

- Utilized Flask/Jinja, Bootstrap, and the iTunes API to develop a music quiz game and custom website with CSS styling.
- Implemented web-scraping and cloud database storage to create custom features for the app.

**CAMPUS SYMPHONY ORCHESTRA | SEPTEMBER 2017 - PRESENT**

- Played violin and actively participated in the highest campus orchestra group for non-music majors. Committed to weekly rehearsals and concerts.