

# KELLY CROWLEY

## IT PROFESSIONAL

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### OBJECTIVE

I am in search of a challenging IT position. I have proven that I am a reliable, dedicated employee capable of being a team member, providing leadership, implementing change, managing a group and ensuring continuity of service

### EDUCATION —

Our Lady of the Elms College,  
Chicopee, MA  
B.A. Computer Science,  
Minor Digital Forensics  
GPA: 4.0

Springfield Technical  
Community College, Springfield,  
MA  
A.S. Computer Information and  
Security  
Certificate of Completion  
Programming  
GPA: 3.97

### KEY SKILLS —

Programming  
Web Design  
Administration  
Networking/Routing/VLANs  
Hardware Repair  
Management Skills

### TOOLKIT -

C#, Java, Python, R, Ruby  
HTML, CSS, JavaScript  
PHP, jQuery, Bootstrap  
SQL, Tableau, VBScript  
Unix, Linux, Windows, Windows  
Server  
MS Office, Active Directory

### EXPERIENCE

*December 2018 – March 2019*  
Senior Associate • Data Analytics Team • QuEST Global

*June 2017 – March 2018*  
Intern • Center of Excellence • MassMutual Financial Group

*September 2017 – December 2018*  
Intern • Help Desk • STCC and Elms College

*July 2002 – February 2015*  
Assistant Hospital Manager • Lichtenberg Veterinary Hospital

### COMMUNICATION

While at Lichtenberg Veterinary Hospital, in addition to managing the daily operations of the hospital and staff, I orchestrated the conversion from paper to computerized record keeping. I tailored the practice management software to fit our situation and educated a predominantly computer resistant staff on proper usage of the software package.

### AWARDS

- National Science Foundation STEM Scholarship – 2018
- Phi Theta Kappa Honor Society Scholarship – 2018-2019
- Presidential Scholarship – 2018-2019