

## **Kelly Bamfo**

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Frontend Engineer (Global Payments)

<http://kellybamfo.herokuapp.com/>

[bambamkelly \(github.com\)](https://github.com/bambamkelly)

### **Summary of Qualification**

A recent graduate in Computer Information Systems with an Agile mindset and experience in frontend engineering technologies, such as HTML, CSS, JavaScript Node.js, React, and some Backend skills such as PHP, Golang, seeking to work for ByteDance as a Frontend Engineer (Global Payments) with a group of talented individuals who are good collaborators, highly self-motivated programmers with a strong sense of product ownership and creative problem solver such as myself.

### **SKILLS**

- HTML
- CSS
- JavaScript
- React
- Node.js
- Basic technical troubleshooting
- Adobe Creative Cloud Suite: Photoshop, Illustrator, XD
- Database: MySQL and NoSQL
- Good problem-solving, analytical, and team-working skills.
- Strong ability to communicate technical information to a wide range of end-users, both written and verbally
- ability to collaborate effectively with coworkers
- Ability to quickly learn new technology and systems

### **EXPERIENCE**

#### ***Application Support Engineer Intern, Alfred State College***

***10/2021 – 12/2021***

- Performed backups and troubleshoot servers associated with a VMware virtual infrastructure
- Remote Desktop connection
- Developed website using the WordPress CMS for a department with over 200 students.
- Ensured department site was up and running by utilizing proactive monitoring tools; this improved consumer up time to 95%.
- Wrote coding using HTML, CSS, JavaScript, and PHP to create a theme plugin; this theme met all the design requirements of the college
- Analyzed website to meet accessibility standards: WCAG 2.0, ADA Section 508.

***Resident Assistant, Alfred State College***

***01/2020 – 05/2021***

- Communicated policies to students and acted as the primary information source for the students-maintaining compliance, consistency, and taking corrective action when needed
- Partner with the Head of Resident Assistant (HRA) to establish and maintain quality campus hall standards
- Managed 3 residential halls with a total of 250 students
- Created, managed, and supported residential hall programs
- Participated in diversity and inclusion training, staff meetings, and many more
- Recruit, train and supervise volunteers of the office of residential education Programming

***Help Desk Technician Tier I, Alfred State College***

***09/2019 – 01/2020***

- Provided Tier I technical support to all students and faculty members
- Read through technical manuals to properly help end-users
- Remote accessed client computers to troubleshoot, diagnose, and resolve complex issues
- Trained end-users how to setup and use new technologies
- Cleaned and repaired computer hardware and printers; Installed, configured, and upgraded PC software and operating systems
- Diagnosed computer errors and provided technical support troubleshooting software, hardware, and network issues

***Data Collector, Trust for Public Land***

***06/2018 – 02/2019***

- Collected data for planners, decision makers and park advocates
- Analyzed the collected data into valuable information to produced in-depth reports on the economic benefits of parks, to help local governments, Organizations, and citizen groups plan strategically
- Advocated for park creation and funding

**EDUCATION**

Bachelor of Technology, Applications Software Development  
Alfred State College of Technology

***Graduation Date:*** 12/2021