

KELLY BERGIN, MFA

SOFTWARE ENGINEER • AUTOMATION SPECIALIST • SAAS IMPLEMENTATION

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I am a true New Yorker who thrives in dynamic spaces. People, the teams they compose, and the things they create are my life-blood. I am a total software automation nerd, and love creating streamlined workflows, integrating systems as naturally as possible. I've been told that only 20% of my Excel jokes are un-punny.

TECHNICAL SKILLS

HTML/CSS

JavaScript, React, JQuery

Ruby, Ruby on Rails

Command Line, Terminal

Node.js, npm

APIs, Postman, Heroku

SQL, Express, Mongo DB

Project Management

Workflow Management

RELATED EXPERIENCE

General Assembly Software Engineering Immersive

4.2020 - • **SPORK** | *full-stack app (express, MongoDB, React)*

7.2020 [Team Lead] recipe app created for client according to their feature list and UX designs

[Click to view deployed site](#) | [Click to view GitHub](#)

• **Tarou. Tarot Card Reader** | *React app (desktop)*

One-card and three-card tarot readings using third-party API and React with Hooks

[Click to view deployed site](#) | [Click to view GitHub](#)

Sunlight Studios, Associate Manager

11.2018 - • **Consulted, built, implemented automated workflows** for invoice and revenue reporting,

4.2020 CRM and client management, tailored to studio's needs; trained staff members on systems and best practices

• **Built and maintained relationships** with Broadway insiders, consulted and tailored studio services to their needs with high confidentiality and excellent customer service

• **Maintenance and troubleshooting** of all hardware and software systems, client-facing and staff-facing (Wifi, intranet/SMB server, audio interface, security and HVAC systems)

Lesson4u Japan, Hiring and Technology Manager

10.2011- • **Consulted, created Salesforce build** tailored to school's reporting, student management, client contact needs, associated staff training and documentation (Eng/Jap)

4.2020

• **Created automated workflow** for student records

• **Recruiting and hiring** teachers from abroad and training on school curricula

CIEE Study Abroad, Academic Internship Council, Senior Global Internship Advisor

9.2016 - • **Created, implemented, managed** automated workflow to manage 3,000+ student applications and internship placement process over 18 international locations that served students, sending universities, and local and international CIEE staff

07.2018

• **Built and maintained relationships** with universities and students, consulted on programs

• **Advised** on best SaaS systems to implement based on staff needs

EDUCATION

General Assembly | Software Engineering Immersive

Fairleigh Dickinson University | Master of Fine Arts

Writing (Fiction), thesis in Japanese literary translation

Binghamton University | Bachelor of Arts

Linguistics, English (dual degree)

LANGUAGE SKILLS

Japanese | Advanced (C1 level)

French | Advanced (C1 level)

Chinese (Mandarin) | Intermediate (B2 level)

Spanish | Intermediate (B1 level)

Korean | Intermediate (B1 level)

Extended job history available on [LinkedIn](#).