

SAMUEL DABLAH

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GitHub: <https://github.com/kellyscott2000>

PROFESSIONAL SUMMARY

As a Computer Science graduate with a diverse skill set in software development, IT support, UI/UX design, and graphic design, I am dedicated to delivering innovative and user-friendly solutions. With strong technical expertise and creative design skills, I excel in developing efficient software, resolving technical issues, and crafting intuitive, visually appealing user interfaces. My interdisciplinary background enables me to collaborate across teams, ensuring both functionality and aesthetics align to enhance user experiences and achieve business objectives

TECHNICAL SKILLS

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|---------|-------------|------------|-----------------------|-----|
| • HTML5 | CSS | JAVASCRIPT | MYSQL | PHP |
| • REACT | REACTNATIVE | NEXTJS | PC SUPPORT TECHNICIAN | |
| • C++ | JAVAFX | UNIX | GRAPHIC DESIGN | |

EXPERIENCE

Thelsam Financial Services

IT Support Specialist

2020 – 2022 . Accra, Ghana

- Troubleshoot and resolve computer performance issues, system crashes, and application errors for Windows platforms.
- Install, configure, and maintain operating systems, software applications, and security updates on desktops, laptops, and workstations.
- Diagnose and replace faulty hardware components, including RAM, hard drives, motherboards, and power supplies.
- Collaborate with network administrators to resolve connectivity issues, ensuring stable and secure access to the internet and internal resources.
- Provide user training and support for new software applications and tools, enhancing productivity and minimizing downtime
- Conduct routine maintenance and monitoring of systems to ensure optimal performance and to prevent potential issues
- Assist in setting up and maintaining local area networks (LAN), diagnosing connectivity issues, and ensuring security protocols.

Safr Solutions Limited

Graphic designer/Developer

05/2022 – 08/2023

- Played a pivotal role as a software developer in the development of a comprehensive utility application encompassing delivery, shopping, and car rental functionalities, enhancing user convenience and experience.
- Managed social media designs and related assets, including mockups, ensuring brand consistency and engaging visual content across platforms.
- Contributed to the test team as a software developer, diligently identifying and resolving glitches in the application to ensure optimal functionality and reliability.
- Designed multiple UI/UX interfaces for the application as a software developer, adhering to company guidelines and standards, despite being unable to showcase them individually due to confidentiality.

Celltel Networks Limited

2024

- Spearheaded the installation and configuration of high-performance internet connectivity solutions for residential, commercial, and enterprise clients using cutting-edge technologies such as Mesh++ and Starlink.
- Engineered robust networking infrastructures by configuring routers, switches, and other critical hardware, ensuring optimal performance and scalability.
- Delivered meticulous RJ45 cable termination with precision, adhering to industry best practices to guarantee high-speed and reliable network connectivity.
- Diagnosed and resolved complex network issues, minimizing downtime and enhancing client satisfaction through proactive and efficient troubleshooting.
- Played a pivotal role in designing and implementing tailored networking solutions, contributing to the seamless digital transformation of clients' operations.
- Collaborated with cross-functional teams to execute large-scale deployment projects, demonstrating expertise in managing tight deadlines and high-pressure environments.

PROJECTS

PHARMACY DELIVERY SYSTEM (Final Year Project)

BSc. Computer Science

2022/2023

- Designed and developed a pharmacy delivery system enabling users to place drug orders, upload prescriptions, and track delivery in real-time via geolocation.
- Integrated Paystack payment gateway for secure and seamless transactions within the platform.
- Built an admin dashboard with functionalities to manage users, riders/couriers, and inventory, as well as block users when necessary.
- Implemented inventory management features for administrators to upload and update available stock.
- Developed reporting tools for generating detailed sales, delivery, and user activity reports.
- Collaborated with stakeholders to ensure system requirements were met, enhancing user experience and business efficiency.
- Applied security protocols to safeguard sensitive user data, including medical prescriptions and payment information.

SMS WEB APPLICATION DEVELOPMENT

BSc. Computer Science

2021

- Built a robust SMS web application that successfully integrated with third-party APIs, enhancing communication capabilities for users.

PORTFOLIO DEVELOPMENT

BSc. Computer Science

2021

- Designed and developed a personal portfolio website using Next.js displaying interactive UI/UX projects that led to a 40% increase in job inquiries.

EDUCATION

Catholic University of Ghana, Fiapre

2019 – 2023

Bachelor of Science, Computer Science

Mawuli School

2016 – 2019

West African Senior School Certificate Examination (WASSCE)

Most Favoured Academy

2013 – 2016

Basic Education Certificate Examination (BECE)

REFERENCES

Person of Contact: **(Safr Solutions Ltd)**

Ms. Ruth Tettey **(Supervisor)**

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Supervisor: **(Final Year Project) (Catholic University of Ghana, Head of Department - Computer Science)**

Mr. Bismark Atta Frimpong **(Supervisor)**

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Person of Contact: **(Most Favoured Academy)**

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