**Kelsey Johnson**

815 34th Ave E Apt 104

West Fargo, ND 58078

Johnson.kelsey.a.1@gmail.com

701.640.5470

**Education**

Syracuse University

Master of Applied Data Science May 2022

North Dakota State University

B.S. of Finance

**Employment**

**U. S. Bank: 06/2018 - Currently still employed**

* Fraud Prevention Analyst: 06/2018 – 06/2021
  + Responsible for managing, monitoring, and coordinating fraud risk management projects for credit, debit, and commercial card products. Predict the level of fraud risk and develop policies and procedures used to evaluate and control fraud risk. Analyze the potential profit/loss impact on the assigned product line of changes in risk management strategies. Develop and maintain the analytical framework and support systems for the fraud claim management and reporting processes.
* Fraud Strategy Analyst: 06/2018 – 06/2021
  + Responsible for helping to create operational effectiveness in the credit card fraud management department through leading process improvement and business process modeling activities. Performed root cause analysis and implemented improvements to reduce future fraud loss risk. Facilitated business change risk assessments as new solutions were identified. Proactively identified and evaluated available vendor solutions, completing third party risk reviews, and served as Fraud Technology Vendor Relationship Manager. Defined objectives for fraud risk mitigation opportunities and efficiency/process improvements. Developed and delivered presentations and support reporting to make recommendations for senior-level management regarding improvement opportunities. Served as interim model owner by managing model inventory. Gathered and created model development and implementation documents for new models. Completed model performance reviews and gap assessments. Completed quantitative method assessment for model upgrades, changes, and new models. Maintained SAS programs and associated workflows to support reporting and analytical requirements.

**CoreLink Administrative Solutions: 08/2013 – 06/2018**

* Business Systems Analyst: 01/2016 – 06/2018
* Community Initiatives Committee: 12/2013-06/2016
* Salary Savings Committee: 9/2015-07/2018

**Volunteer Work**

**Special Olympics: 05/2013 – currently still volunteer**

* **State Games Committee**
  + Coordinate with individual event leaders to develop guidelines for volunteer duties and estimate the number of volunteers needed to run each event. Create spreadsheet to track all volunteers for the state games and direct volunteers as needed. Set-up and coordinate all coaches’ meetings, athlete staff help, and security to ensure timely completion of events.
* **Swim Coach**
  + Attend all swim practices and help train individual athletes to be prepared for area, district, and state games. Work with individuals as needed to improve their stroke techniques and help them to be comfortable with the water. Develop training schedules for athletes based on individual abilities.

**Work Accomplishments**

**Legends of Possible Award: 05/2021**

* **Award Information**
  + Highest honor at the bank. Nominated by manager and chosen as the winner for the ID Theft Analytics and Enterprise Fraud Strategy team. Based on work accomplishments throughout the prior year (2020).