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View sentiments and reply to app reviews

Review automatically-generated sentiments and reply to the review where it was originally left.

Prerequisites:

- To perform this task, you must be an Admin.
- [Integrate App Reviews data.](#)

- Open the Social Listening app.
- On the top right of the **App Reviews** page, click **See All App Reviews**.

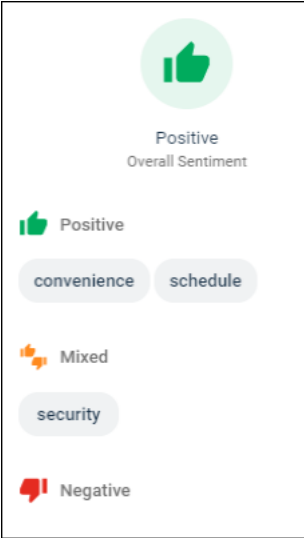
Result: The **App Reviews** page opens where reviews can be viewed and filtered.

- In the **Summary** column, click a review in the list.



Result: The **Review Details** page opens.

- On the left side of the page, view automatically generated sentiments.



- On the right of the page, click **Reply** to get redirected to the site where the review was left and leave a reply to the review.
- Navigate to other reviews using the **Left** and **Right** arrows.



Related information

[View the App Reviews dashboard](#)