

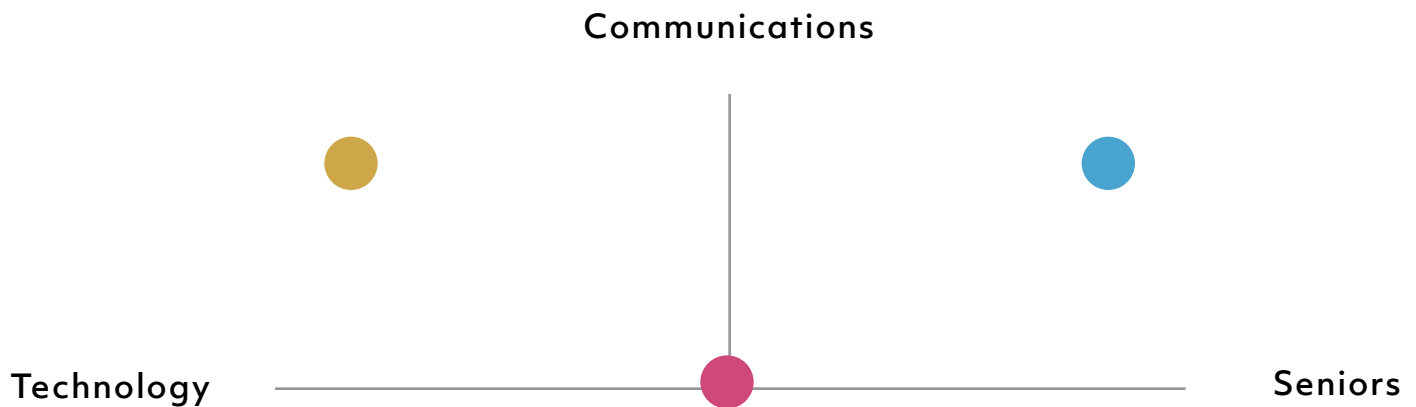
Kelsey Oates

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K/O - Communications | Websites *Dec 2015 - Now*

I work one-on-one with clients to deliver custom communications and design solutions. Solutions include websites, copywriting, branding, GSuite, and ongoing support. Portfolio and testimonials available on [kelsey.oates.com](https://www.kelsey.oates.com).

Tech Help for Seniors *May 2017 - Now*

I provide at-home technology help for senior citizens. It's equal parts tech support and teaching. Problems tackled include password resets, email, apps, and software updates.

Elder Care *Dec 2018 - Now*

I deliver companionship to seniors and peace of mind to their caretakers. I appreciate that my clients have led incredibly full lives and I try to see them as they were, not just as they are now. I am trustworthy, dedicated, and responsible.

Education

General Assembly *August 2018*

User Experience Design Immersive Professional Certificate

Boston University *Jan 2012*

Mass Communications, College of Communications BS (cum laude)