KELSEY WHALLON

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New York, NY 📍

SOFTWARE ENGINEER

SUMMARY

I am a full stack engineer with a passion for building and producing scalable software solutions that cater to both users and functionality from conception to deployment. With 2 years of engineering experience in addition to 7+ years of experience in customer support and sales, I have a strong foundation in driving result-oriented solutions, project management, communication, and adaptability in fast paced environments.

EDUCATION

Bachelor's Degree,

Sociology
University of California, Berkeley
2009 – 2013

Software Engineering Immersive,

General Assembly
2020 – 2021

Data Analytics Immersive,

General Assembly
2018 – 20

TECHNICAL SKILLS

React | Redux | JavaScript |
Typescript | GraphQL |
Node.js | Express.js | EJS |
Bootstrap | Material-UI |
Sass | Python | PHP | Go |
PostgreSQL | MySQL |
MongoDB | DynamoDB |
Restful APIs | JEST |
Cucumber | AWS Lambda |
Terraform | CI/CD | Git |
Github

WORK EXPERIENCE

Software Engineer I

Blueprint Test Prep / 2021 – Present

- Develop modern, feature-rich UI components pivotal to the client-facing platform using components in UI libraries such as ReactJS, Redux, Typescript and Sass.
- Work closely within a cross-functional team of designers, product managers, and analysts to develop high quality solutions to customers.
- Responsible for increasing code coverage by 30% via writing unit tests in Testing Library + Jest.
- Collaborate in an Agile environment (sprint planning, refinements, retros) with 7+ other team members consisting of developers, tech lead, product owner, SDET.

Manager of Guest Experience

Exhale Spa / 2017 – 2021

- Led a team of 20+ front desk associates overseeing the day-to-day sales operations and programming strategies.
- Collaborated to implement data analytics reporting pulling insights on new client visits resulting in a 11% increase in member conversions.

Business Development Manager

BollyX, The Bollywood Workout / 2016 – 2017

- Responsible for providing customer service, tech support, subscription management, and merchandising support to a growing online community of 2k+ trained instructors and 2k+ on demand subscribers.
- Led and managed the launches of new customer facing products, including, but not limited to, the public facing website, internal instructor platform and on demand streaming platform.

PROFFESIONAL PROJECTS

MULTIPLICATION GAME

- Responsible for providing customer service, tech support, subscription management, and merchandising support to a growing online community of 2k+ trained instructors and 2k+ on demand subscribers.

GIVE IT A SHOT

- Responsible for providing customer service, tech support, subscription management, and merchandising support to a growing online community of 2k+ trained instructors and 2k+ on demand subscribers.

FIT-INIT-2.0

- Responsible for providing customer service, tech support, subscription management, and merchandising support to a growing online community of 2k+ trained instructors and 2k+ on demand subscribers.