



FULL STACK DEVELOPER

# KELSEY WHALLON

 NEW YORK, NY

---


## ABOUT ME

I am a full stack engineer with a passion for building and producing scalable software solutions that cater to both users and functionality from conception to deployment. With 7+ years of experience in customer support and sales, I have a strong foundation in driving result oriented solutions, project management, communication, and adaptability in fast paced environments.

---

## GET IN TOUCH

 909.964.1944

 [kelsey.whallon@gmail.com](mailto:kelsey.whallon@gmail.com)

 [www.kelseywhallon.com](http://www.kelseywhallon.com)

 [github.com/kelseywhallon](https://github.com/kelseywhallon)

 [linkedin.com/in/kelseywhallon](https://linkedin.com/in/kelseywhallon)

---

## TECHNICAL SKILLS

HTML | CSS | JavaScript |  
Typescript | EJS | Python | React |  
Node.js | Express.js | Flask |  
Flask-SQLAlchemy | Restful APIs |  
AJAX | Bootstrap | Material-UI |  
Sass | PostgreSQL | SQL | MySQL |  
Sequelize | Git | Github | Tableau

## EDUCATION

### UNIVERSITY OF CALIFORNIA, BERKELEY

BA Sociology | 2013

### GENERAL ASSEMBLY

Software Engineering Immersive | 2020

- Full-stack software engineering immersive student in an intensive, twelve-week, 450+ hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

---

## PROFESSIONAL EXPERIENCE

### MANAGER OF GUEST EXPERIENCE

Exhale Spa | Mar 2018 – Jan 2021

- Led a team of 20+ front desk associates overseeing the day to day sales operations and programming strategies.
- Collaborated to implement data analytics reporting pulling insights on new client visits resulting in a 11% increase in member conversions.

### ASSISTANT GENERAL MANAGER

Equinox | Nov 2017 – Feb 2018

- Assisted the General Manager in overseeing club operational procedures across 5 ancillary departments.
- Handled all incoming customer service inquiries within a 24 hour time frame resulting in 18% increase on quarterly satisfaction surveys.

### MIND BODY MANAGER

Exhale Spa | Mar 2017 – Nov 2017

- Optimized the weekly fitness schedule to increase financial performance resulting in \$50K+ profit over 8+ months.
- Partnered with local businesses to promote brand awareness resulting in a 16% increase in new client traffic.

### BUSINESS DEVELOPMENT MANAGER

BollyX, The Bollywood Workout | Feb 2016 – Feb 2017

- Responsible for providing customer service, tech support, subscription management, and merchandising support to a growing online community of 2k+ trained instructors and 2k+ on demand subscribers.
- Led and managed the launches of new customer facing products, including, but not limited to, the public facing website, internal instructor platform and on demand streaming platform.