

Kelvin Saldana

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EXPERIENCE

Pop On Veneers, New York, NY

September 2021 – Present

Data Entry Specialist

- Supervise and guide a dedicated team of two data entry specialists, successfully steering them towards the achievement of departmental objectives and adherence to stringent project deadlines.
- Conduct regular performance reviews and provide constructive feedback, contributing to continuous team improvement and skill development.
- Oversee the accurate input and management of 1,000 data entries on a weekly basis, utilizing Excel spreadsheets to streamline workflows and significantly boost overall productivity.
- Promptly address and resolve technical issues related to data entry processes, maintaining data integrity, and ensuring uninterrupted operations.
- Conduct regular audits of data entry processes to verify accuracy and efficiency, implementing corrective actions to minimize errors and enhance data quality.
- Utilize data analysis to identify areas for improvement, driving continuous enhancements in data management practices.

Comfort Communication Inc., Flushing, NY (Remote)

November 2025 - December 2025

AI Product Builder (Contract)

- Selected to present technical architecture at Amazon Headquarters to engineering leadership.
- Designed an AI support chatbot automating 80% of FAQs and reducing wait times (30m to <3s) using OpenAI embeddings and Supabase pgvector.
- Engineered a tiered routing system, reducing API costs by 89% (\$1.65/mo) while maintaining high accuracy.
- Developed a "Human-in-the-Loop" gap analysis system to cluster unanswered questions and auto-suggest new FAQs.

PROJECTS

Domo AI Demo Platform

Next.js, React, TypeScript, Supabase, Tavus AI, Daily.co

- Built an interactive AI-powered demo platform enabling companies to create intelligent conversational demos with real-time video playback. Integrated Tavus AI agents with custom tool definitions for dynamic video navigation and prospect engagement. Engineered a webhook-based qualification system capturing lead data (name, email, company, pain points) with a live insights dashboard using Supabase Realtime. Implemented behavioral guardrails for AI safety and Picture-in-Picture video overlays for seamless user experience.

Bank Transaction System

Java, Spring, React, MySQL

- Developed a well-organized MVC-based application with a fully integrated database, using JDBCTemplate or JPA for CRUD operations. Built REST API endpoints with Spring tools, ensuring efficient data handling and robust error management. Created a responsive React frontend for user interaction, supported by comprehensive unit tests and documentation.

EDUCATION

Pursuit AI Native Fellowship Program

AI Product Development March 2025 - October 2025

Wiley Edge Alumni Academy Remote *Java and React Program*

Software Engineering January 2024

Thinkful Bootcamp Remote

Software Engineering July 2022

Mercy College, Dobbs Ferry, NY

Bachelor of Science in Mathematics May 2020

TECHNICAL SKILLS

Languages: Java, Python, JavaScript, HTML/CSS, SQL (Postgres), MySQL

Frameworks: React, Node.js, Express, Knex, Mocha, Chai, JSON, JQuery, Bootstrap, FastAPI, AWS Stack

Software: Google Sheet (Doc, Sheets, Slides), App Script, Git, Github, Heroku, DBeaver, Postman