

Kelvin Saldana

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EXPERIENCE

Pop On Veneers, New York, NY

September 2021 – Present

Data Entry Specialist

- Supervise and guide a dedicated team of two data entry specialists, successfully steering them towards the achievement of departmental objectives and adherence to stringent project deadlines.
- Conduct regular performance reviews and provide constructive feedback, contributing to continuous team improvement and skill development.
- Oversee the accurate input and management of 1,000 data entries on a weekly basis, utilizing Excel spreadsheets to streamline workflows and significantly boost overall productivity.
- Promptly address and resolve technical issues related to data entry processes, maintaining data integrity, and ensuring uninterrupted operations.
- Conduct regular audits of data entry processes to verify accuracy and efficiency, implementing corrective actions to minimize errors and enhance data quality.
- Utilize data analysis to identify areas for improvement, driving continuous enhancements in data management practices.

Comfort Communication Inc., Flushing, NY (Remote)

November 2025 - December 2025

AI Product Builder (Contract)

- Selected to present technical architecture at Amazon Headquarters to engineering leadership.
- Designed an AI support chatbot automating 80% of FAQs and reducing wait times (30m to <3s) using OpenAI embeddings and Supabase pgvector.
- Engineered a tiered routing system, reducing API costs by 89% (\$1.65/mo) while maintaining high accuracy.
- Developed a "Human-in-the-Loop" gap analysis system to cluster unanswered questions and auto-suggest new FAQs.

PROJECTS

Domo AI Demo Platform

Next.js, React, TypeScript, Supabase, Tavus AI, Daily.co

- Built an interactive AI-powered demo platform enabling companies to create intelligent conversational demos with real-time video playback. Integrated Tavus AI agents with custom tool definitions for dynamic video navigation and prospect engagement. Engineered a webhook-based qualification system capturing lead data (name, email, company, pain points) with a live insights dashboard using Supabase Realtime. Implemented behavioral guardrails for AI safety and Picture-in-Picture video overlays for seamless user experience.

Bank Transaction System

Java, Spring, React, MySQL

- Developed a well-organized MVC-based application with a fully integrated database, using JdbcTemplate or JPA for CRUD operations. Built REST API endpoints with Spring tools, ensuring efficient data handling and robust error management. Created a responsive React frontend for user interaction, supported by comprehensive unit tests and documentation.

EDUCATION

Pursuit AI Native Fellowship Program

AI Product Development March 2025 - October 2025

Wiley Edge Alumni Academy Remote Java and React Program

Software Engineering January 2024

Thinkful Bootcamp Remote

Software Engineering July 2022

Mercy College, Dobbs Ferry, NY

Bachelor of Science in Mathematics May 2020

TECHNICAL SKILLS

Languages: Java, Python, JavaScript, HTML/CSS, SQL (Postgres), MySQL

Frameworks: React, Node.js, Express, Knex, Mocha, Chai, JSON, JQuery, Bootstrap, FastAPI, AWS Stack

Software: Google Sheet (Doc, Sheets, Slides), App Script, Git, Github, Heroku, DBeaver, Postman