

Itinerary

We have made the following booking for you:

Booking Reference: FBG8JA

Passenger	Contact Information	Flight Ticket Numbers	Seat
MR KELVIN MBWILO	kelvinmbwilo@gmail.com +255255717524556	000 2300603747/01	

DEPARTING:

Date	Flight-Number	Departure	Arrive	Cabin	Status
21 Sep 2014	FN0155	Dar es Salaam 18:15	Kilimanjaro 19:20	Economy	Confirmed

Taxes and Charges

Fare	Total Taxes	Total Fare	Payment
152,000.00 TZS	13,000.00 TZS	165,000.00 TZS	Paid Invoice

Travel Agent

Travel Agent Office Name	Web
Agent Name	VIDWEB

Important information

Check-In



Check-in counters
open 2 hours before
departure

* Passengers arriving later than 40 minutes before departure for check-in, or 10 minutes before departure at the boarding gate will be denied boarding.

Departure Gate



Departure gate
opens 40 minutes
before departure

24 Hour Call Center



Call our SmartTravel advisers for help or to pre-book additional service 24 hours a day. Tanzania residents simply dial 15396. Visitors call +255 767 007 903

Frequently Asked Questions



For more information see answers to frequently asked questions on www.fastjet.com/faq. Please refer to our full terms and conditions on fastjet.com

Hand Baggage (1 Item)



56 x 45 x 25cm

1 item of hand baggage per person is permitted. Additional items or those bigger will need to be checked in.

Hold Baggage (Domestic)



One hold bag of up to 20kg per passenger is permitted for the fee of USD 6 if booked prior to departure, USD 15 if paid for at the airport on the day of departure.

Hold Baggage (International)



- Up to two bags of 20kg each may be pre-booked on international flights at the charge of USD15 per item
- or an allowance of 80kg in no more than four bags may be pre-booked for a charge of USD 80.

Fare Rules

Ticket

(1) All tickets are non-refundable. No name or route changes are allowed for any reason after ticket is purchased. (2) A passenger is considered a no-show after the flight has departed; they miss the check-in desk closure or fail to board the aircraft within the required time. (3) Flight date changes are permitted subject to a fee of \$30 (or equivalent in local currency) and the applicable difference in the fare available. Changes made within 6 hours of departure are permitted at a cost of \$60. (4) Payment of change fee and ancillary products must be immediate for products and changes to be affected. (5) Fare differences apply per passenger and flight. Your new fare will be at least the fare you originally booked or may be more. You cannot change to a lower fare. No refund will be applicable if a lower fare is available. 'Fare difference' is the difference (if any) between the fare originally booked and the new fare available. (6) The passenger must make all date and flight changes before departure - After which time the passenger is committed to the reservation. (7) You may book your seat prior to departure for a small charge. Seat booking is non-refundable and fastjet does not guarantee reallocation in the event of changing a flight. fastjet reserves the right to reassign your seat for operational or safety reasons. (8) Credit Cards used to purchase tickets must be presented at check-in. (9) A maximum piece weight of 32kg per item applies. A maximum baggage weight allowance per person of 50kg on domestic routes and 80kg on international routes applies. (10) Excess baggage is charged at USD 6 per kilo. (11) fastjet's liabilities do not extend to the loss or damage to valuable items packed in hold luggage. fastjet recommends that valuable items are carried in hand luggage. **Important note:** Exchange rates used for local pricing at 1st July 2014, USD 1 = ZMW 6, TZS 1600, ZAR 10.46. Exchange rates are subject to change. **Unaccompanied Minors:** Children aged less than 12 years are not allowed to travel unaccompanied.

Changes to your flight

In the event of delay or disruption to your flights the following terms apply:

- 1 to 2 hour delay - fastjet to provide regular communication on flight status.
- 3 to 4 hours - Refreshment voucher to the value of USD 5.
- 5 hours - fastjet will communicate flight cancellation. Refunds issued from head office or free of charge transfer to the next available flight.

Important note: fastjet will not provide flights with alternative airlines or hotel accommodation in the event of overnight delays or cancellations. Please refer to our full terms and conditions available on www.fastjet.com

Articles not permitted



Hazardous
liquids



Radio active
material



Flammable
substances



Toxic
substances



Gases



Explosives



Corrosives

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