

Can the user perform similar tasks by following the same steps?	The users can expect most of the controls to work as they expect. The next button is a bit useless as it does not allow you to skip to the next question, instead works when you pressed back and then wants to move ahead. The users are expected to continue answering a series of questions. However, when the question section ends and move on to feedback, the users are now expected to watch videos. This inconsistency of tasks may confuse users	1		
Is the system consistent internally?	The only real control the website offers users is the back, pause, quit, and forward buttons. They follow conventional design with two rectangles as pause, arrows for forward and backward, and square for stop. The layout is consistent.	1		
Error prevention				
Does the system warn users when they are about to take a dangerous path or action?	There are not a lot of actions the users can take that would cause an error or be dangerous on the site. However, the site does not warn a user before they lock in their intervention questions. There should have been a warning that the submission would mean the last question button will stop working.	1		
Does the system provide guidance about legal actions/inputs to prevent errors before they happen? In time?	The website is really simply designed that there are not much unlawful actions the user can do.	0		
Recognition rather than recall				
Does the system force users to remember obscure commands or sequences?	The site does not force users to remember commands.	0		
Does the system expect users to remember earlier decisions/actions when completing later steps?	The site does not force users to remember previous information.	0		
Flexibility and efficiency of use				
Does the system force expert users to do things in slow, inefficient ways?	There are pages where the user are forced to wait a period of time before continuing	1		
Does the system allow individuals with different roles/preferences to get things done?	N/A	0		
Does the system allow users to tailor frequent actions?	The lack of a skip button is an issue	1		
Aesthetic and minimalist design				
Is there excess visual clutter/text that is irrelevant to user's main tasks	The visual and text is very simply designed, if anything it is unappealing.	1		
Is the visual design distracting or hard to parse, resulting in extra time to process information?	The visual and text is very simply designed that it brings the message across. However, there are pages without directions, which is a problem.	3		
Help users recognize, diagnose, and recover from errors				
When errors do occur, are users made aware of them?	There is both a "last question" and "restart" button. However, there are times the buttons do not work.	1		
Are the error messages expressed in a way that users can understand?	There are no error messages because the user cannot input something incorrectly on the site.	0		
Does the error message provide them with a clear course of action?	There are no error messages because the user cannot input something incorrectly on the site.	0		
Help and documentation				
Is there help or documentation?	No help or documentation on the site.	4		
Can users find it?	No help or documentation on the site.	4		
Is it helpful?	No help or documentation on the site.	4		

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