Operating System (iOS, Windows, Android)	Device type (tablet, laptop smartphone)	Browser type (Safari, Chrome, Firefox, Internet Explorer) *if applicable Severity Rating S		Severity Rating S	cale	
				0	I don't agree that this is a usability problem at all	
				1	Cosmetic problem only: need not be fixed unless extra time is available	
Mac OS	Laptop	Safari		2	Minor usability problem: fixing this should be given low priority	
				3	Major usability problem: important to fix, so should be given high priority	
				4	Usability catastrophe: imperative to fix this before product can be released	
https://docs.google. com/presentation/d/1-						
Heuristic		Description of how system violates this heuristic		Severity Rating		
Visibility of system status						
Can the user tell where they are in the system?		Slider indicates where in the intervention questions the user is at. However, there are no indication of how much longer the user has to wait before they can move on to the next question.		2		
Does the system give appropriate feedback for users?		The system does not give any feedback for its users other than determining if the user qualifies the intervention after the survey series. Hovering over buttons on the page also does not tell the user what the buttons are for.		3		
Can the user tell what to do next?		There are certain pages where no written instructions are on the page to help guide the user to continue. There might have been audio descriptions but those were unable to play on my browser.		4		
Match between system and the rea	l world					
Does the system use language familiar to the user?		The system has an interface with next, previous, pause, and stop that is consistent with language familiar to most users. However, there are no hover text to teach users who may be from a different culture.		1		
Follow real-world conventions?		The system does use real-world conventions, as described previously. The only eror here would be the process slider that does not allow users to slide to move around questions.		1		
Is the info displayed in a neutral and logical order?		When text is present, the info is displated in a logical order		0		
User control and freedom						
Can the user undo a mistake input or path?		When selecting a multiple choice, the page automatically moves onto the next question when an answer is selected. The user will need to press the previous button to be able to edit the mistake. After completing all questions in a section, the program automatically moves onto the next section. When in different sections, the user is not allowed to undo their mistakes.		2		
Can the user safely abandon tasks?		The user can safely stop the program at any point. The intervention will even remember which question and choice the user is on when reloading the page.				
Can users do things in the order they want to do them?		The user does not have a choice the order they answer the questions. There could be a choice here where the user can browse through all the questions first and then come back to ones they have not finished.		1		
Consistency and standards						
Does the system comply with relevant	Does the system comply with relevant standards?		The system comply with survey design standards			

<u> </u>			
	The users can expect most of the controls to work as they expect. The next button is a bit useless as it does not allow to skip to the next question, instead works when you press back and then wants to move ahead. The users are expect continue answering a series of questions. However, when t question section ends and move on to feedback, the users now expected to watch videos. This inconsistensy of tasks confuse users The only real control the website offers users is the back,	v you led ted to the the are may	
Is the system consistent internally?	pause, quit, and forward buttons. They follow conventior design with two rectangles as pause, arrows for forward backward, and square for stop. The layout is consistent.	nal d and	
Error prevention			
Does the system warn users when they are about to take a dangerous path or action?	There are not a lot of actions the users can take that wo cause an error or be dangerous on the site. However, the does not warn a user before they lock in their interventio questions. There should have been a warning that the submission would mean the last question button will stoworking.	e site on	
Does the system provide guidance about legal actions/inputs to prevent errors before they happen? In time?	The website is really simply designed that there are not runlawful actions the user can do.	much 0	
Recognition rather than recall			
Does the system force users to remember obscure commands or sequences?	The site does not force users to remember commands.	0	
Does the system expect users to remember earlier decisions/actions when completing later steps?	The site does not force users to remember previous information.		
Flexibility and efficiency of use			
Does the system force expert users to do things in slow, inefficient ways?	There are pages where the user are forced to wait a peritime before continuing	iod of 1	
Does the system allow individuals with different roles/preferences to get things done?	N/A	0	
Does the system allow users to tailor frequent actions?	The lack of a skip button is an issue	1	
Aesthetic and minimalist design			
Is there excess visual clutter/text that is irrelevant to user's main tasks	The visual and text is very simply designed, if anything it unappealing.	t is	
Is the visual design distracting or hard to parse, resulting in extra time to process information?	The visual and text is very simply designed that it brings message across. However, there are pages without directions, which is a problem.	the 3	
Help users recognize, diagnose, and recover from errors			
When errors do occur, are users made aware of them?	There is both a "last question" and "restart" button. How there are times the buttons do not work.	vever,	
Are the error messages expressed in a way that users can understand?	There are no error messages because the user cannot input something incorrectly on the site.		
Does the error message provide them with a clear course of action?	There are no error messages because the user cannot input something incorrectly on the site.		
Help and documentation			
Is there help or documentation?	No help or documentation on the site.		
Can users find it?	No help or documentation on the site.		
Is it helpful?	No help or documentation on the site.	4	

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