### **Privacy Policy**

At GhViOo, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect your data when you visit our website, interact with our services, or make a purchase. By using our website, you agree to the terms outlined in this policy.

## 1. Information We Collect

We collect information that helps us provide a better experience for our customers. This includes:

- **Personal Information**: When you make a purchase or sign up for our newsletter, we may collect your name, email address, billing address, and payment details.
- **Usage Information**: We collect data about your interaction with our website, including pages visited, time spent, and other actions taken while browsing.
- Cookies: We use cookies to enhance your browsing experience, analyze website traffic, and track user preferences. You can control the use of cookies through your browser settings.

#### 2. How We Use Your Information

We use the information we collect for the following purposes:

- To process and fulfill your orders.
- To send you updates, promotions, and news about our products and services, only if you've opted-in.
- To improve our website, products, and services based on user feedback and behavior.
- To respond to your inquiries, requests, or customer service needs.
- To ensure compliance with applicable laws and regulations.

## 3. Sharing Your Information

We respect your privacy and do not sell, trade, or share your personal information with third parties, except for the following:

- **Service Providers**: We may share your information with trusted partners and service providers who help us run our business, such as payment processors, shipping companies, and email marketing platforms. These third parties are obligated to use your information solely for the purposes of providing their services to us.
- **Legal Requirements**: We may disclose your information if required by law or in response to legal requests, such as subpoenas or court orders.

# 4. Data Security

We take your privacy seriously and use industry-standard security measures to protect your personal data. While we strive to safeguard your information, please understand that no data

transmission over the internet is completely secure, and we cannot guarantee the security of your information.

# 5. Your Rights

You have the right to:

- Access: Request access to the personal data we hold about you.
- Correction: Request corrections to any inaccurate or incomplete information.
- **Deletion**: Request the deletion of your personal data, subject to legal and contractual obligations.
- **Opt-Out**: Unsubscribe from our marketing emails at any time by clicking the "unsubscribe" link in the email or contacting us directly.

If you would like to exercise any of these rights, please contact us at [email address/contact info].

## 6. Children's Privacy

Our website is not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we learn that we have collected personal information from a child under the age of 13, we will take immediate steps to delete that information.

# 7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Any updates will be posted on this page, with the revised date at the bottom. Please review this Privacy Policy periodically.

# 8. Contact Us

8. Contact Us
If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:
GhViOo
Email: Phone: Address:
Effective Date: