January 21, 2025

**Re: Recommendation for Kelyan Hangard**

Dear Hiring Manager:

I am Milan Dragojević, EMEA Safety Operations Lead for Identity at Uber, and I had the pleasure of supervising Kelyan Hangard during his internship with us from July 2024 to December 2024.

During his internship, Kelyan played a key role in enhancing our safety products and processes within the EMEA Identity space. He conducted in-depth data analyses to drive improvements, producing actionable insights that significantly influenced our Face Verification system features and the user interface of the Uber safety portal. Using Python and SQL, he developed data-driven proposals that improved key safety metrics across EMEA. Additionally, Kelyan conducted a comprehensive audit of one of our main human safety processes. From its organization to the delivery of impactful insights, his work exceeded expectations and provided valuable recommendations that continue to benefit our team.

I highly recommend Kelyan for any data science or project management role. As a fast learner with exceptional communication and organizational skills, he consistently delivers high-quality results, even under tight deadlines. Kelyan's technical proficiency in Python, SQL, and statistics is complemented by his strong analytical abilities and aptitude for connecting data to actionable insights. His ability to deep-dive into datasets, uncover patterns, and propose clear optimization strategies was widely praised by all stakeholders he collaborated with during his time at Uber.

Sincerely,
Milan Dragojević
Regional Safety Operations Lead, Identity – EMEA
Uber Technologies, Inc.