

KELZANG WANGMO

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Summary and Qualifications

- Highly motivated IT student and intern with a strong academic background, eager to contribute to a dynamic team in a growth- oriented role.
- Adept at programming and software development, with an insatiable desire for continued learning in the technology sector.
- Exceptional communication and writing skills, honed through experience in customer service and team collaborations.
- Detail-oriented, hardworking, and adaptable to rapidly changing environments.
- Proficient in multitasking and quick to grasp new concepts and technologies.
- Completed the Tech Scholar Program in Data Analytics in Spring 2021 and Micro-credentials in UX/UI Design in Spring 2022.
- Skilled in Microsoft Office Suite (word, PowerPoint, Excel, Outlook).
- Actively studying programming languages including Java, C++, JavaScript, HTML, Node.js, MySQL, Swift, Kotlin, and PHP.
- Fluent in English and Dzongkha (Bhutanese).

Education

LaGuardia community College, Long Island City, NY

Associate in Programming and Software Development

Graduated: June 2022

GPA: 3.9

- Dean's List: Fall 2020, Spring 2021, Fall 2021, Spring 2022
- Honors Society: Member of Phi Theta Kappa Society

New York City College of Technology, Brooklyn, NY

Bachelor of Technology in Computer Systems

Graduated: June 2024

STEMKASA, New York, NY

IT Intern

- February 2022 – May 2022
- Collaborated with IT Service LLC on the 10KSB Program.
- Managed and enhanced social media platforms, leading to increased web traffic.

- Contributed to the development and validation of backend services for the STEMKASA project.
- Conducted research and contributed ideas for social media campaigns.
- January 2024- may 2024
- Joine the team back on jan 2024- may 2024
- Helped with zoom api integration and collaborated with group

Elly's Market, Brooklyn, NY

Cashier

- February 2017 – December 2017
- Managed customer flow, averaging 200 patrons daily.
- Handled cash, credit payments, refunds, and exchanges, averaging \$5,000 per day.
- Assisted in maintaining store presentation to optimize customer experience.
- Supported store management and staff as needed.

Asrama City Campus Lodge, Kuala Lumpur, Malaysia

Student Intern

- January 2015 – September 2015
- Provided customer service to students, facilitating smooth hostel packaging and payment processing.
- Assisted the office manager in administrative tasks, including document processing.
- Oriented new students to the campus, aiding in their transition.