

# Olukemi Olaitan Oyelami

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<https://kemikupie.github.io/>

## Summary

An experienced Manager with expertise in application development, database management, data analysis, customer service and technical support. Skilled in ETL, SQL, HTML/CSS, Python, Excel and project management, and have a strong attention to detail with problem-solving ability. I have a proven track record of delivering successful projects and providing excellent client support.

## Skills

Data Analysis • Data Insights • Customer Relations • Application Development • SQL • Microsoft Excel • Creating Pivot tables and dashboard • Database Management • Python (Programming Language) • HTML/CSS • ETL • IBM Cognos Analytics • Microsoft Office • Project Monitoring • Project Management • Technical Presentations • Meeting Support • Project Inspection and Progress Reporting • Communication and Interpersonal Skills

## Experiences

### 1. Data Analyst (Professional Development Experience)

Sept 2022 – till date (11 months)

- Introduction to Data Science Specialization, (IBM, Coursera)
  - Analyzed three datasets from Chicago Data Portal (the census, crime, and school data) for a given neighborhood or district, to identify causes that impact the enrollment, safety, health, environment ratings of schools using SQL queries.
- Data Analysis and Visualization Foundations Specialization, (IBM, Coursera)
  - Analyzed a fleet inventory data in Microsoft Excel using pivot tables.
  - Analyzed a car dealership datasets in Microsoft Excel and IBM Cognos Analytics to understand the sales and service departments using appropriate Charts and Dashboards.
- Python Project for Data Science, (IBM, Coursera)
  - Extracted Stock data in Jupyter Notebook for Apple and AMD using yfinance and Pandas to analyze their historical share price and dividend.
  - Extracted Stock data from a web page in Jupyter Notebook for Netflix and Amazon using BeautifulSoup and Pandas
  - Extracted Stock data in Jupyter Notebook for Tesla and Gamestop using yfinance, BeautifulSoup and Pandas to analyze their historical revenue data.

### 2. Assistant Manager, Application Development

NIGERIAN COMMUNICATIONS SATELLITE LIMITED (NIGCOMSAT)

Jan 2020 - Feb 2023 (3 years 2 months)

- Supported marketing and sales department with sales leads
- Attended project meetings, logged notes and managed presentations.
- Created proposals and invoices and processed customer and vendor payments.
- Discussed with clients to establish a detailed requirement for their software applications.

- Developed detailed proposal specifying requirements, operations, the user interface, outputs and presented proposals to clients.
- Managed releases, versions, technology change management for all software solutions.
- Transformed eligible voter's database in Microsoft Excel and loaded the cleaned data into deployed E-voting application in Microsoft Azure.
- Designed database schema and wrote SQL Scripts as needed by Software applications.
- Designed and implemented a cloud deployment solution in Microsoft Azure for E-voting application thereby reducing voter's complaint by 70%.
- Ensured 99.99% Azure SQL Database availability during iDecide®- E voting application usage.
- Backed up, managed and maintained client database after every project in accordance with the Standard Operating Procedure of the organization.
- Participated in the development of Standard Operating Procedures for customer support services, this significantly improved SLA achievements and general customer satisfaction.
- Set up and supervised a team of customer service and technical support representatives for every E-voting project.

### **3. Senior Officer, Emerging Technologies**

NIGERIAN COMMUNICATIONS SATELLITE LIMITED (NIGCOMSAT)

Jan 2017 - Dec 2019 (3 years)

- Researched on new and emerging technologies for the organization.
- Worked with the compliance team to test new applications and developed application documentations.
- Assisted with database designs, development and implementation for new software applications using Microsoft SQL Server.
- Administered and maintained client databases in Microsoft SQL Server or MySQL.

### **4. Technical Officer I, Emerging Technologies**

NIGERIAN COMMUNICATIONS SATELLITE LIMITED (NIGCOMSAT)

Apr 2015 - Dec 2016 (1 year 9 months)

- Assisted with development of an enterprise system called DEVCIS using Microsoft Visual C#.
- Assisted with the migration and upgrade of organization products (iDecide®- E voting system and Staff Attendance and Access Control System (SAACS)) from visual C# platform to Python.
- Performed the database migration of the organization's (NIGCOMSAT) Staff Attendance and Access Control System (SAACS) database from Microsoft SQL Server to MySQL.
- Performed the database migration of the client's database from Microsoft SQL Server to MySQL during application upgrade.
- Performed technical presentations and exhibitions of organization's product and services.

### **5. Technical Officer I, National Public Security and Communication System (NPSCS) Project**

NIGERIAN COMMUNICATIONS SATELLITE LIMITED (NIGCOMSAT)

Nov 2011 - Apr 2015 (3 years 6 months)

- Participated in the Project Monitoring, Inspections and Reporting such as
  - Physical Inspections on Towers and Communication Equipment
  - Tower Integrity Test
  - Project Preliminary Assessment Test
- Performed Network monitoring, Incident response, Communications management and Reporting

## **6. Technical Officer II, Satellite Control Center**

NIGERIAN COMMUNICATIONS SATELLITE LIMITED (NIGCOMSAT)

Nov 2010 - Nov 2011 (1 year 1 month)

- Assisted in the ground station planning and preparation for satellite launch.
- Introduced to software applications used in satellite communications.

## **Education**

### **Assam Don Bosco University, India**

MBA, Technology Management 2018

### **Obafemi Awolowo University, Nigeria**

M.Sc, Computer Science 2014

### **Ladoke Akintola University of Technology, Nigeria**

First Class, B.Tech (Hons.), Computer Engineering 2008

## **Licenses, Certifications and Courses**

1. <https://www.linkedin.com/in/olukemi-oyelami-5561a661/details/certifications/>
2. <https://www.credly.com/users/olukemi-olaitan-oyelami>
3. <https://www.coursera.org/user/316664485bb89f03ff2f75d613efd726>