

# KENNETH HINMAN

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## Summary

I'm an enterprising individual looking for opportunities to advance my career in a field that I've always been passionate about. My years of experience in the service and hospitality industry have taught me strong multi-tasking, problem-solving, and interpersonal skills. My experience as a retail butcher has given me a strong ability to work under high stress during the Holidays, work long hours, and ensure no room for error. I understand that great customer service allowed me to interact with people from all walks of life. I'm curious and have a thirst for knowledge and growth. I am looking for a job where I can improve people's lives and challenge myself to perform at a high level.

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## Skills

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|-----------------------------------|-----------------------|
| ● Inventory Management            | ● Customer Service    |
| ● Leadership                      | ● Time Management     |
| ● Multitasking and Prioritization | ● Marketing and Sales |
| ● Problem-Solving                 |                       |

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## Experience

### **Butcher | Willy's Butcher Shop - Knoxville, TN | 08/2020 – 10/2023**

- Train personnel on matters of cleanliness, client interactions, and various types of meat cuts.
- Arrange meat and products in the display case for customer viewing and selection.
- Receive and examine the quality and correctness of weekly meat deliveries.
- Cut, wrap, weigh, and label orders for customers.
- Answer customer questions about specific products and cut meats to specifications.
- Manage social media.
- Provide excellent customer service to ensure repeat visits and strong customer relationships.

### **Shift Leader | Smoothie King - Knoxville, TN | 05/2020 - 07/2020**

- Manage cash on hand at shift change and closing to determine shortages or overages.
- Supervised and led employees to maintain productivity and customer service levels.
- Executed company standards and compliance requirements for operations.
- Responsible for customer service, creating smoothies, and daily maintenance of the facility.
- Completed opening and closing duties to facilitate business operations.

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## Education and Training

Pellissippi State Community College | Knoxville, TN | 05/2021

**Associate of Science:** General Studies

Ensworth High School | Nashville, TN | 05/2017

**High School Diploma**

University of Mississippi | Oxford, MS

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## Accomplishments

I completed a semester-long course with the National Outdoor Leadership School (NOLS) in the fall of 2018. During this course, I learned risk management, conflict resolution, and leadership skills all while being in the backcountry of Baja California, Mexico. This course was a major turning point in my life and taught me how to persevere in stressful situations.

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## References

- Ken Hinman                      Chief Development Office/Nashville CARES                      [khinman@nashvillecares.org](mailto:khinman@nashvillecares.org)
- Jesse Johnson                      Owner of Jesses Butcher Shop                      865-771-1975
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