

KENNEDY MUSYOKA JOHN

☎ 0700165653 ✉ kennedy56@gmail.com

Professional Summary

A bright, talented and ambitious IT support professional with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies and able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately.

Skills

- | | |
|--|--|
| <ul style="list-style-type: none">• Network Troubleshooting• Network configuration• Networking Hardware Installation• Wireless Area Network (WAN) Architecture• Cabling and Infrastructure• Helpdesk administration• Teamwork and Collaboration• Excellent Communication• Data Entry• Marketing | <ul style="list-style-type: none">• CSS HTML JavaScript• Graphic design integration• Responsive web design• Self-Motivation• CCTV installation, Monitoring and maintenance• Database Management, monitoring and maintenance• Project management• Remote Support• End-User Training |
|--|--|

Work Experience

Network Technician

Jan 2023 to Aug 2023

Meganet Technologies Ltd. - Kitengela

- Installing network hardware components and cables.
- Configuring network software.
- Identifying and eliminating bottlenecks to ensure long-term network efficiency.
- Troubleshooting and resolving issues with the network.
- Ensuring the network operates securely.
- Providing technical support to co-workers.
- Collaborating with other members of the IT team and management.
- Performing necessary upgrades to the network infrastructure as needed.

ICT Intern

Sep 2021 to Dec 2021

Machakos County H/Q, ICT Department - Machakos

- Record keeping and data updating
- Preventive maintenance and troubleshooting of faulty computers
- Formatting and partitioning of hard disks of new computer
- Backing up of files from one hard disk to another and restoration of the same
- Installation of computer software applications and upgrading the same where necessary
- Installation, repair, and maintenance of Local Area Network
- Usage of various application software to reach the desired goal
- Experience in web design and system developments
- Experience in Systems maintenance and Systems backups
- General IT support

Ministry of Water & Irrigation, Machakos County - Machakos

- Installation of software and upgrading of operating system
- Troubleshooting of ICT hardware and configuration
- Data backup and file restoration
- Monitoring asset system registry
- Assist in preparing information and research materials; create and maintain PowerPoint presentations
- Virus detection, removal and prevention
- Ensuring that ICT equipment are in good working conditions and assist in maintenance and minor repairs
- Helpdesk services
- Inspection of new computers

Education

Diploma, Information and Communication Technology 2018 - 2022
Machakos University

- Coursework in Computer Programming, Data Structures, Database Systems, system analysis, and Computer Networking
- Participated in various technical workshops and seminars to stay up-to-date with the latest technologies and industry trends Actively participated in various technical projects, including the development of a web application as a final year

Certificate in Computer Packages and General Application May 2017
Global Institute of computer studies

Kenya Certificate of Secondary Education 2012 - 2015
Mavoko High School
Attained a mean grade of C+ (52 points)

Kenya certificate of primary education 2003 - 2011
Windundu Primary School
Scored 325 marks

Certifications

- Cisco Networking Academy - Introduction to Networks (CCNA) Jan 2022
- Google Digital Marketing certificate - Fundamentals of digital marketing March 2023

Interests

- Problem Solving
- Continuous Learning
- Traveling
- Fitness
- Creating graphics and design work

Strenghts

- Team player
- Integrity
- Goal oriented
- Innovative and creative
- Quick learner/ Thinker
- Ready for and accept corrections/ positive criticism
- Attention to Detail

Referees

1. Mrs. Therecia kavindu
Lecturer - Machakos University
E-mail:ktherecia@mksu.ac.ke
Tel: 0712719726
2. Harmstone Lundu
Chief Technology Officer - Meganet Technologies Ltd.
E-mail : harmstone.lundu@meganet.co.ke
Tel: +254 736 700077
3. Alex Gatuku
Senior Network Technician - Meganet Technologies Ltd.
E-mail : alex.gatuku@meganet.co.ke
Tel: +254 789 923263