

How to Find Software and Firmware Releases on the Customer Community

Overview

This was a client-facing article describing how to find software and firmware releases on the Imagine Communications Customer Community. It was drafted in Word, written in Salesforce, and published to the Customer Community knowledge base. The *Summary*, *Objective*, and *Environment* headings were for the article fields in Salesforce. The Procedure contains the main body of the article.

Summary

The Customer Community has a knowledge base with a collection of articles with links to software and firmware releases.

Click *Topics* and then *Software and Firmware Releases* to browse articles.

Software and Firmware Release articles can also be found using the *Search* tool.

Objective

Understand how to find software, firmware, and documentation releases on the Customer Community.

Environment

Imagine Communications Customer Community.

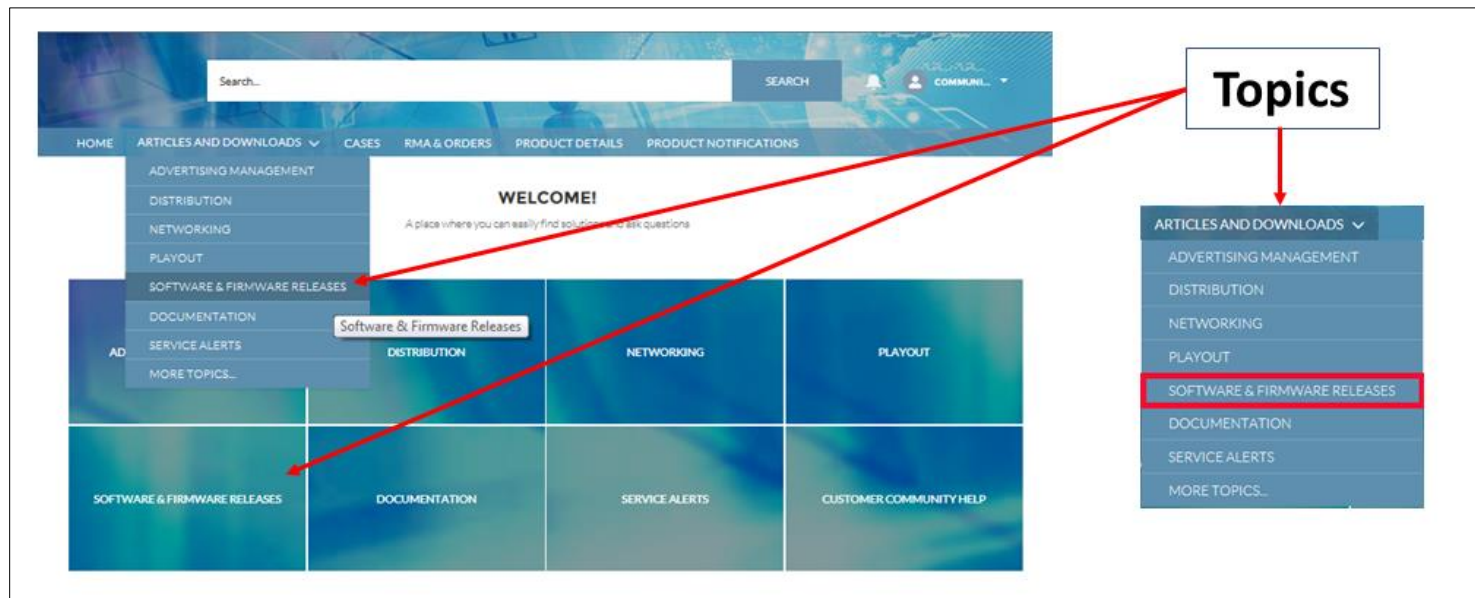
Procedure

Software and firmware release downloads are available on the Customer Community as Software & Firmware Release articles.

Articles have information about releases and a link to the files. Any documentation for the release is also included.

Software and Firmware Release articles are organized into topics.

Ken Pink Writing Examples



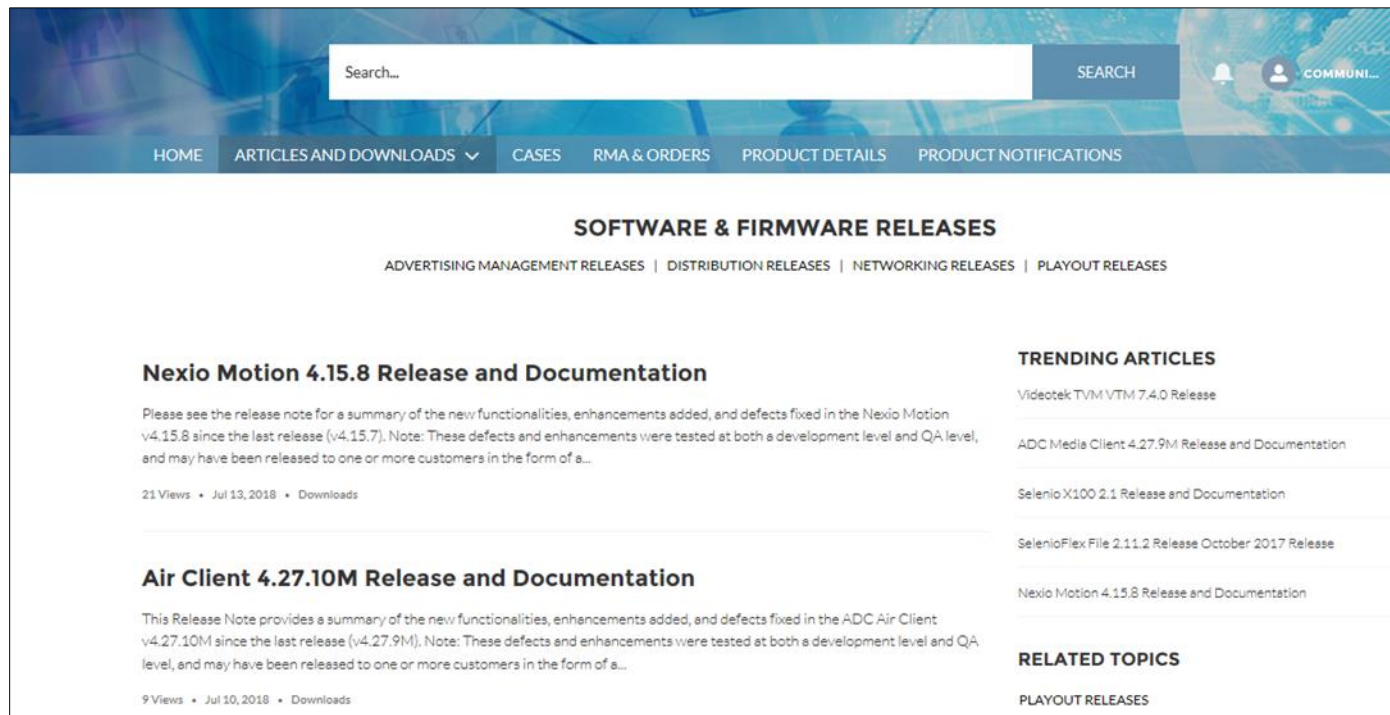
A complete list of Software and Firmware Release topics can be seen by clicking *More Topics* on the *Articles and Downloads* drop-down menu.

SOFTWARE & FIRMWARE RELEASES		
Advertising Management Releases	Packaging Releases	Playout Releases
Advanced Advertising Releases	Transcoding (Distribution) Releases	Automation & Asset Management Releases
Advertising Sales Releases		Digital Signage Releases
Analytics Releases	Networking Releases	Integrated Playout Releases
Billing Releases	Command & Control Releases	Master Control, Branding & Graphics Releases
Rights & Programming Releases	Encoding (Networking) Releases	Storage Releases
Traffic Releases	Multiviewers Releases	Versio Releases
Distribution Releases	Processing Releases	Video Servers (News & Editing) Releases
Cloud DVR (cDVR) Releases	Router Releases	Video Servers (Nexio Media Applications) Releases
Encoding (Distribution) Releases	Test & Measurement Releases	Video Servers (Other) Releases
HTTP-to-UDP Gateway Releases	Transcoding (Networking) Releases	Video Servers (Transmission & Specialty) Releases

On the *Software and Firmware Releases* topic page there are lists of articles for the most recent releases, trending articles, and related topics.

There is also a list of breadcrumbs at the top of the page to help you find articles in the product area you are looking for.

Ken Pink Writing Examples



Software and Firmware Release articles can also be found using the *Search* tool.

The *Search* tool returns results for *Articles*, *Cases*, *Products*, and *Orders*.



Use the *Search* tool by typing the name of the software or firmware release you are looking for into the search field, for example, *ADC Media Client*.

You can narrow your search by being more specific, for example, you could search for *ADC Media Client 4.26.69M Release and Documentation*.

A preview list of articles will be generated as you type.

If you don't see what you are looking for click on the *Search* button.

Ken Pink Writing Examples

🔍 "Media Client" in CustomerCommunity

Media Client rename/purge not working
Article • Jan 20, 2016 • 👁 184

ADC Media Client Operations Reference
Article • Jan 18, 2016 • 👁 348

ADC Media Client 4.27.9M Release and Documentation
Article • Jun 26, 2018 • 👁 22

ADC Media Client 4.25.59M Release
Article • Oct 6, 2016 • 👁 147

ADC Media Client 4.26.69M Release and Documentation
Article • Dec 19, 2017 • 👁 81

ADC Media Client 4.25.11 Release
Article • Aug 11, 2015 • 👁 164

This will open a larger list of articles and provide search result filters.

[HOME](#) [ARTICLES AND DOWNLOADS](#) [CASES](#) [RMA & ORDERS](#) [PRODUCT DETAILS](#) [PRODUCT NOTIFICATIONS](#)

SEARCH RESULTS

ARTICLES

CASES

PRODUCTS

ORDERS

Articles

15+ Results • Sorted by Relevance ▼

Media Client reporting playback devices offline
000014682 Validated External Last Modified Jul 27, 2017 8:22 PM
ADC-Media-Client-reporting-playback-devices-offline...ADC Media Client...Media client reporting playback devices offline Media client is reporting the video disk can

Media Client rename/purge not working
000005973 Work in Progress Last Modified Aug 14, 2017 7:30 PM
Why is media client not renaming/purging media on my video disk...Proper configuration required to rename/purge media...ADC Media Client Purge Rename...First, Media Client requires a "record" port assigned. On the bottom right side of your media

ADC Media Client 4.27.9M Release and Documentation
000025451 Validated External Last Modified Jun 26, 2018 1:34 PM
Playout, Automation, ADC, Media Client... defects fixed in the ADC Media Client v4.27.9M since the last release (v4.26.69M). Note: These... defects fixed in the ADC Media Client v4.27.9M since the last release (v4.26.69M). Note: These

Ken Pink Writing Examples

Click on the name of the item you are looking for to open up the article. Review the article information.

Media Client

SEARCH

COMMUNITY

HOMEARTICLES AND DOWNLOADSCASESRMA & ORDERSPRODUCT DETAILSPRODUCT NOTIFICATIONS

PLAYOUT > AUTOMATION & ASSET MANAGEMENT > ADC > ADC MEDIA CLIENT

ADC Media Client 4.27.9M Release and Documentation

Please see the release notes for a summary of the new functionalities, enhancements added, and defects fixed in the ADC Media Client v4.27.9M since the last release (v4.26.69M). Note: These defects and enhancements were tested at both a development level and QA level, and may have been released to one or more customers in the form of a test-release version. IMPORTANT: When upgrading Air Client and/or Media Client, DO NOT re-use their INIs. It has been found that re-using INIs can result in a variety of operational problems.

Jun 26, 2018 · Downloads

RELEASE NUMBER

4.27.9M

RELEASE DATE

6/25/2018

DOWNLOAD LINK

DESCRIPTION

Please see the release notes for a summary of the new functionalities, enhancements added, and defects fixed in the ADC Media Client v4.27.9M since the last release (v4.26.69M). Note: These defects and enhancements were tested at both a development level and QA level, and may have been released to one or more customers in the form of a test-release version. IMPORTANT: When upgrading Air Client and/or Media Client, DO NOT re-use their INIs. It has been found that re-using INIs can result in a variety of operational problems.

PRODUCT FAMILY

Playout, Automation, ADC, Media Client

FOLLOW

RELATED ARTICLES

EclipseVO Billing 10.2.1 Release Notes

11

ADC Air Client 4.26.73M Release and Documentation

151

ADC Air Client 4.26.73 Release

109

Nevo Motion 4.15.8 Release and Documentation

39

Air Client 4.27.9M Release and Documentation

27

TRENDING ARTICLES

SeleniaFlex File 2.11.5 July 2018 Release

Nevo Motion 4.15.8 Release and Documentation

ADC Air Client 4.25.11 Operations and Installation Reference





ADC Media Client 4.27.9M Release and Documentation

Verio 2.2 Release

Click the *Download Link* to open a folder on Box where the files are kept.

DOWNLOAD LINK

Click on a file to download it.

ADC Air Client 4.26.73M Release and Documentation			
Name	Updated		Size
 AIRCLIENT_4.26.73.0M.exe	Feb 7, 2018 by Jeff...		74.7 MB
 ADC_Air_Client_v4.26.73_Ops_Install_Ref_20180131.pdf	Feb 7, 2018 by Glen...		6.3 MB
 Air_Client_v4.26.73M_Maintenance_Release_Note_20180...	Feb 7, 2018 by Glen...		167 KB
 Air Client Getting Started_20180131.pdf	Feb 7, 2018 by Glen...		842.4 KB

Note: PDFs can be previewed by clicking on them.