

# Privacy Policy for kubeFit 360°

Effective Date: January 1, 2025

At **kubeFit 360°**, we value and respect your privacy. This Privacy Policy outlines how we collect, use, protect, and share your personal information when you access and use our services, including the kubeFit 360° website, mobile apps, and all related features (collectively, "the Service").

Please take a moment to read our privacy practices. By using our Service, you agree to the terms outlined in this policy.

## 1. Information We Collect

We collect two types of information: **Personal Information** and **Non-personal Information**.

### Personal Information:

- **User Information:** When you create an account, update your profile, or interact with our gym management system, we collect details like your name, email, phone number, birthdate, gender, and fitness preferences.
- **Membership and Payment Information:** We collect data relevant to your membership, such as your membership type, payment details (processed through our payment gateway), and renewal dates.
- **Trainer and Fitness Data:** For customized fitness programs, we collect data related to workout plans, personal progress, goals, and achievements.

### Non-Personal Information:

- **Usage Data:** We collect information on how you interact with our website and apps, including log data, browsing activities, IP addresses, and device-related details.
- **Cookies and Tracking:** We use cookies to enhance your experience, help us understand usage patterns, and personalize your experience.

## 2. How We Use Your Information

Your personal information allows us to:

- Provide personalized fitness experiences and workout recommendations.
- Manage your membership details, payments, and subscriptions.
- Communicate with you regarding your gym membership, billing information, and progress updates.
- Offer customer support, respond to inquiries, and troubleshoot issues.
- Ensure the security and proper functioning of the Service.

We also may use non-personal data for analytical purposes, product improvement, and marketing.

### 3. Data Sharing and Disclosure

**kubeFit 360°** will not sell, rent, or share your personal information with third parties except as follows:

- **Service Providers:** We may share your data with trusted third parties who help us operate our system (payment processors, email services, etc.). These parties are contractually bound to protect your privacy.
- **Legal Requirements:** If required by law, we may disclose your personal information to comply with legal processes, enforce terms of service, or protect the rights and safety of our users.
- **Business Transfers:** In case of mergers, acquisitions, or asset sales, your data may be transferred, but we'll notify you in advance if this happens.

### 4. Data Security

We take reasonable measures to protect your personal data using industry-standard encryption, secure servers, and firewalls. However, no method of transmitting data over the internet or storing data is 100% secure, so we cannot guarantee the absolute security of your data.

### 5. Your Data Protection Rights

You have the following rights regarding your personal information:

- **Access:** You can request to review the personal information we store about you.
- **Correction:** You can update or correct your personal information through your account settings.
- **Deletion:** You can request that we delete your personal data, subject to any legal obligations we may have.
- **Opt-Out:** You can opt out of marketing communications at any time by using the unsubscribe link or updating your preferences.
- **Data Portability:** You can request a copy of your personal data in a commonly-used format to transfer it to another service provider.

To exercise your data protection rights, please contact us via the contact information below.

### 6. Retention of Data

We retain your personal data as long as your account remains active or as needed to provide you with our services. We may retain certain data after you deactivate your account if required by law, for security purposes, or for legal matters.

### 7. Third-Party Links

Our website may contain links to third-party websites or services that are not operated by kubeFit 360°. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party services.

## 8. Changes to This Privacy Policy

We may update our privacy policy periodically. When changes occur, we will update the "Effective Date" at the top of this page. We encourage you to review this policy regularly to stay informed about how we protect your data.

## 9. Contact Us

If you have any questions or concerns about this Privacy Policy, or if you wish to exercise your data protection rights, please contact us:

- **Email:** [youngphysicalfitness123@gmail.com](mailto:youngphysicalfitness123@gmail.com)
- **Phone:** [+977 9847162918](tel:+9779847162918)
- **Address:** [Kumarigal - 7, Kathmandu, Nepal](#)