

# Kena Matzenbacher

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## EDUCATION

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**Instituto Superior de Informática de Virasoro**  
Systems Analysis Technician

**Misiones, Argentina**  
Graduation Date: Dec 2024

## WORK EXPERIENCE

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### APTUGO

Trainee Front-end Developer

**Remote, Argentina**  
Sep 2024 - Feb 2025

- Developed over 4 interactive web applications using Aptugo, resulting in a 40% on reduction in deadline.
- Collaborated with cross-functional teams to redesign the UI for existing platforms utilizing figma, CSS, HTML, and JavaScript frameworks, MERN stack, increasing overall customer satisfaction scores by 20% within three months.
- Mentored a cohort of 15 aspiring developers through comprehensive web development lessons, achieving an average knowledge retention rate of 85% as assessed by post-training evaluations.

### FAVERO & SCHMIDT LTDA

Technical support level 1

**Santo Antônio do Sudoeste, Paraná, Brasil**  
Aug 2023 - Aug 2024

- Delivered comprehensive technical assistance across four communication channels, effectively resolving 95% of user inquiries within a 24-hour timeframe, enhancing customer satisfaction ratings by 30%.
- Collaborated on system configuration and product enhancements for multiple software releases, achieving a successful upgrade.

## NOTABLE PROJECTS

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### Aptugo

Academy

Sep 2024 - Feb 2025

- Promoted mentoring sessions for more than 15 students, which contributed to a significant increase in creative production; the projects evaluated showed an average improvement of 20% in originality and technical execution.

### LeMonth

Jan 2025 - Feb 2025

- Development of responsive design features for mobile devices, redesign a web design more attractive and functional.

## LANGUAGES

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**English:** intermediate - B2

**Spanish:** Native

**Portuguese:** Native

## IT SKILLS

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Microsoft Office (Excel, Word, PowerPoint), HTML, CSS, Javascript, C#, MongoDB, MySQL, SQL, NoSQL, API's

## INTERESTS

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Interests: Web development, IA tools, data science, programming, Languages

Hobbies: workout, fitness, studies