

KENAN JAFAROV

SOFTWARE ENGINEER

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<https://kenanjafarov.netlify.app/>

PROFILE

Passionate Software Engineer with 4+ years of experience in developing **web applications**, creating **automated tests**, and **providing support**. Experienced **coding mentor** with certifications in **JavaScript** and **front-end frameworks** from **New Horizons**, as well as an **IT Specialist** - JavaScript certification from **Certiport**. Highly skilled in working independently or collaboratively, both **remotely** and in **office** environments, to meet company needs.

WORK EXPERIENCE

FEB 2024 - PRESENT

GLOBAL VAT COMPLIANCE

AUTOMATION SPECIALIST & IT SUPPORT

- Designed **workflows** for specialized processes within the company.
- Created and executed **automated tests** using **MABL** and **Playwright** framework with **TypeScript**.
- Used **Bitbucket** for basic **Git** operations.
- Managed tasks in **Jira**, documented reports in **Confluence**, and handled IT support tickets via **Freshdesk**.
- Utilized **Postman** for **API testing** and **troubleshooting**.
- Using **Wordpress** to create company pages.
- Worked in an **Agile** environment, collaborating with cross-functional teams to deliver results.

FEB 2021 - NOV 2023

MAJOREL GEORGIA

CUSTOMER SUPPORT REPRESENTATIVE

- Resolved customer issues via **Zendesk** and **Beehive**, handling both technical and operational queries.
- Monitored **back-office systems** to detect fraud and update **data**.
- Managed high-priority **SD tickets** in **Jira**, using specialized tools for quick resolution.

EDUCATION

2019 - 2022

TBILISI STATE UNIVERSITY

- Computer Science

2022 - 2025

GEORGIAN TECHNICAL UNIVERSITY

- Computer Engineering

SKILLS

- HTML / CSS
- JavaScript / TypeScript
- Python
- C++
- SQL Server / Supabase
- React / jQuery
- Bootstrap / Tailwind
- MABL / Playwright
- Photoshop / Figma
- Linux / Windows
- Git
- Microsoft Office

LANGUAGES

- English** - Fluent
- Georgian** - Fluent
- Turkish** - Native
- Azerbaijani** - Native
- Russian** - Intermediate