# **Kenny Pham**

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#### **EXPERIENCE**

## **Los Angeles Angels**, Anaheim, CA — *Parking Operations*

June 2021 - Present

- Quickly and safely direct vehicles toward the correct parking area and/or into an appropriate parking space.
- Walk through the assigned section to check for any hazards prior to the opening of the parking lot. Report any hazardous conditions to the lead director immediately.
- Understands the types of parking lot passes used to makes sure that VIP/Season Ticket Holders are directed to the interior lots close to the stadium, while other vehicles are guided to the general admissions lot.

## Bubba Gump Shrimp Co., Honolulu, HI — Server

June 2015 - May 2016

- All-purpose staff members, coaching colleagues, utilized interpersonal and team-building skills to build relationships with managers and colleagues.
- Entrusted by management to resolve interpersonal conflicts between staff members before escalation.
- Used interpersonal skills to build rapport with a diverse range of customers.

# Plush Karaoke Bar and Grill, Irvine, CA — Server

February 2014 - May 2015

- Demonstrated leadership skills by collaborating with the manager and team to adjust staff duties upon their highlighted skillset.
- Mapped out an efficient and improved workflow by the organization through collaboration.
- Delivered stellar customer service and improved customer experience by focusing on developing quick personal connections and a high level of attention.

#### **Volunteer Experience**

 Food prep volunteer for Catalyst Kitchen at LA Kitchen

#### **Technical Skills**

Proficient in Web
 Development containing multiple languages, frameworks, databases, and version control

## **Bowers Pacific Ambulance**, Fountain Valley, CA — *EMT*

February 2012 - September 2014

- Attended to medical needs of patients in high-pressure situations while preserving empathy.
- Utilized emergency medical algorithms to quickly problem-solve in life and death situations.
- Demonstrated ability to prioritize medical and non-medical tasks in the appropriate time allotted and with the available resources.
- Illustrated the ability to articulate the issue at hand with the team in an organized manner expressing problem-solving skills in multiple situations.

## My Fit Foods, Newport, Newport Beach, CA − Prep Cook

March 2011 - August 2012

- Knowledgeable health and safety rules in the kitchen.
- Maintained food stations compliant with sanitation and hygienic regulations.
- Prepared, portioned, and executed food preparation and cooking according to company guidelines and instructions.
- Label and stock all ingredients on shelves so they can be organized and easily accessible.
- Exported a high volume of prepared cooked meals to other My Fit Foods locations.

#### **EDUCATION**

# Software Development Bootcamp, Coding Dojo

January 2018 - April 2018

Completed 14-week immersive full stack software development program.

## Hawaii Pacific University, Honolulu, HI

August 2015 - May 2016:

Completed 24 credits towards a degree in Biology

#### West Coast EMT, Orange, CA

April 2013 - September 2013 Nationally Certified EMT EMT OC Accreditation