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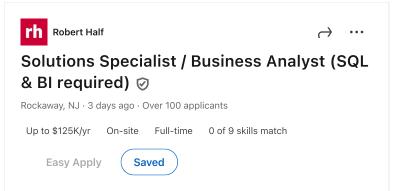












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About the job

We are seeking a highly motivated Solutions Specialist/Business Analyst to join our Project Management (PMO) team. This is a unique opportunity for a detail-oriented professional with strong SQL expertise to bridge the gap between business needs and technical implementation.

The ideal candidate will play a key role in gathering and analyzing requirements, writing functional specifications, and optimizing business processes. They will collaborate with stakeholders across business and technical teams to ensure solutions align with strategic goals. This role requires hands-on experience with SQL for data analysis, querying databases, and supporting data-driven decision-making, along with strong problem-solving, communication, and technical skills.

Responsibilities

- Partner with business stakeholders both internal and external to understand challenges, objectives, and requirements.
- Conduct thorough analysis to identify process inefficiencies and recommend data-driven solutions.
- Document business and functional requirements, workflows, and use
- Develop user stories, test scripts and acceptance criteria for development
 teams
- Collaborate with IT, product owner, and development teams to translate business needs into technical solutions.
- Support solution design, system configuration, and testing efforts.
- Ensure implemented solutions align with business objectives and technical requirements.
- Act as a liaison between business teams and technical teams, facilitating clear communication.

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- Lead workshops, stakeholder meetings, and training sessions.
- Provide end-user support, documentation, and training for new processes and systems.
- Analyze data trends, generate insights, and support decision-making.
- Develop reports and dashboards to track key business metrics.
- Research, evaluate, and implement third-party SaaS solutions and integrate them with in-house products.
- Develop detailed project plans and track progress to ensure successful execution.
- Maintain comprehensive project documentation.

Requirements

- Bachelor's degree, plus 6-8 years of relevant work experience required
- Expertise in business process modeling, requirements documentation, and stakeholder management.
- Strong knowledge of the Software Development Life Cycle (SDLC) and Agile methodologies.
- · Proficiency in SQL for data analysis and querying databases.
- Experience with business intelligence (BI) tools, specifically QlikSense.
- Ability to create flowcharts, sequence diagrams, swimlanes, and data flows to capture business scenarios and system capabilities.
- Understanding of APIs, data integration, and UI/UX best practices.
- Strong knowledge of JavaScript frameworks such as Vue.js or React is a plus.
- Excellent problem-solving, analytical, and communication skills.

Preferred Skills

- Transportation industry or supply chain background is a plus
- Exposure to Robotic Process Automation (RPA) tools for data management
- Scrum Master Certification is a plus

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About the company





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