

Kendall Finnigsmier

Sr. Data Analyst

Contact

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WWW

[Bold Profile](#)

Skills

Analytical Thinking



Data Visualization



SQL



IT Business Analysis



Data Warehousing



ETL



Data Modeling



Software

Tableau



SAP



Python



Senior Data Analyst with 20+ years developing visual data analysis, writing SQL and conducting business analysis. Specializing in creating practical, secure, and scalable solutions that measure strategic objectives and provide actionable analysis. Communicative and collaborative with proven history of improving business operations to support corporate growth and revenue.

Work History

2024-05 -

2024-10

Manager of Business Analytics

Integra Connect, West Palm Beach, FL

- Maximized performance by monitoring daily activities and mentoring team members.
- Enhanced customer satisfaction by resolving disputes promptly, maintaining open lines of communication, and ensuring high-quality service delivery.
- Achieved departmental goals by developing and executing strategic plans and performance metrics.
- Streamlined workflows by identifying bottlenecks in existing systems and implementing improved business process solutions.
- Enhanced product quality by instituting rigorous quality control procedures, resulting in fewer customer complaints.

2020-07 -

2024-01

Business Analyst/Reporting Engineer III

WOW!, Inc., Denver, CO

- Conducted business analysis, wrote SQL for new data sources, performed Tableau report development, facilitated UAT, and coordinated deployment activities for BI requests submitted from all functional groups.
- Designed and implemented a detailed revenue model with analysis for the number of subscribers by product and the average recurring monthly revenue per unit, which saved 12 hours per month gathering data.
- Developed a new customer work order analysis report for the Field Sales team, which provided the number of completed installs by week and a listing

Snowflake

GCP

of pending installations for sales agents to ensure completion.

- Provided trending analysis of call center sales agent success rate for new sales calls, guided by AI prompts, to ensure adherence to the process that was designed to maximize revenue.

2007-10 -
2019-12

IT Sr. Engagement Manager for BI

Newmont Mining Corp., Denver, CO

- Designed and implemented standardized BI Business Analysis processes and procedures, which created a consistent customer experience and fostered a partnership between IT and each business unit.
- Executed and enabled multiple business units' strategy by serving as the overall Subject Matter Expert (SME) for process improvement, business case development, and business/technical requirements gathering on global initiatives and strategic projects.
- Created and improved data integration, data quality, data delivery, and visualization in support of business initiatives and capability/technology roadmaps.
- Elicited functional requirements, performed gap analysis, and participated in the solution design process, including data modeling.
- Collaborated with business stakeholders across all functions to implement a new self-service reporting and analysis strategy by establishing an Analysis Community of Practice with over 50 members worldwide, providing Tableau training, and promoting data-driven decision making.

Education

Bachelor of Science: Finance

University of Wyoming - Laramie, WY