

# Kendall Starcevich

## COMPUTER SCIENCE, DATA ANALYTICS, & ARTIFICIAL INTELLIGENCE STUDENT-ATHLETE

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### PROFESSIONAL EXPERIENCE

#### HEALTH SERVICES OPERATIONS & SYSTEMS INTERNSHIP, WELLMARK BLUE CROSS & BLUE SHIELD

May 2024 – Aug 2024

- **Streamlined daily SQL report**, reducing errors and enabling quicker issue resolution. Trained peers on the updated process.
- Led project to merge and reconcile coverage records, **increasing monthly review activity by 160%** and establishing standard research protocols.
- Supported Wellmark's UM, CM, and Appeals processes **software upgrade** by creating testing scenarios, ensuring data synchronization, and participating in business and technical testing.
- Audited and removed over **200** inactive users from pre-production and **85** users from production systems. Earned **Agile 101 Badge** by completing SAFe 101, Agile 101, and Product Management training; participated in PI Planning.

#### INSURE YOUR FUTURE INTERNSHIP PROGRAM & SCHOLARSHIP, IOWA ECONOMIC DEVELOPMENT AUTHORITY

May 2024 – Aug 2024

- Selected by employer to join cohort of 85 participants in an **Iowa industry-focused leadership program**.
- Engaged in leadership assessments, personal brand development, and networking with leaders.
- Developed a video presentation on the internship, **earning 1 of 5 scholarships for the submission**.

#### DRAKE INSURANCE INNOVATION LAB (DIIL) INTERNSHIP, DRAKE UNIVERSITY

Sep 2024 – Current

- As the group's **Data Analyst**, set to **develop strategic solutions for Wellabe's** new rewards program launch, delivering recommendations to **senior executives**.
- Scheduled for discussions with leaders from **Global Insurance Accelerator** and **BrokerTech Ventures** on mentorship and accelerator processes.
- Will attend regulatory and **investment strategy seminars** with Iowa Insurance Commissioner and venture capitalists.
- Preparing to analyze innovation practices with ten carriers and brokers, leading to an **additional consulting project next spring**.

#### COMPUTER SCIENCE AND MATH TUTOR, DRAKE UNIVERSITY

Jan 2024 – Current

- Provide **1-on-1** and **group tutoring sessions** through the University twice a week, helping students understand complex concepts.
- Develop **personalized study strategies** to improve students' academic performance and align tutoring sessions with the course objectives and schedule.
- **Completed an instructional semester-long course** to equip me with the tools necessary to be a successful teacher.

For more info about me, my accomplishments, and relevant coursework & projects, please visit my **portfolio website**:  
[kendallstarcevich.github.io](https://kendallstarcevich.github.io)

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### CONTACT

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Phone:

913- 701-8962

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### INVOLVEMENT

#### NCAA Division I Women's Soccer

You Matter Project Des Moines  
Women in STEM Club

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### EDUCATION

#### DRAKE UNIVERSITY, 2022-2026

BS - Computer Science, Data Analytics, and AI with a Minor in Spanish

**4.0/4.0 GPA:** President's List

2024 Missouri Valley Conference  
Student-Athlete Commissioner's  
Academic Excellence Award

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### TECHNICAL SKILLS

By proficiency:

- Python
- Java
- SQL
- R
- SAS
- Git
- HTML & JavaScript
- CSS & SCSS
- PowerBI & Tableau
- C
- MIPS