

# Kendra Ouellet

SOFTWARE DEVELOPER & SUPPORT ANALYST



Hamilton, ON



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kendraouellet.info

## EDUCATION

Mohawk College: 2021 –2024

Hamilton, Ontario

Computer Systems Technology: Advanced Software Development

## TECHNICAL SKILLS

- JAVA
- JAVA SCRIPT
- JQUERY
- PHP
- PYTHON
- C#
- HTML
- CSS
- SQL
- .NET
- MVC

## RECENT TECHNICAL PROJECTS

**C# .NET Core 3.0: Training Management Application**

A .NET Core 3.0 application developed to replace a legacy application. Developed for the City of Hamilton.

- .NET Framework, Core, C#, Blazor, SQL Database

**React, Express.js, MongoDB: Tournament Manager App**

A full-stack web application manage gaming tournaments with role-based access and Discord integration.

- React, Express.js, Node.js, MongoDB, Discord OAuth

## RECENT CAREER EXPERIENCE

**Elections Ontario**

*Technical Support Specialist — February 2025 – March 2025*

Provided on-site and remote technical support during Ontario's provincial elections, conducted QA on ePoll book kits, and resolved urgent hardware/software issues to ensure smooth and reliable polling day operations under time-sensitive conditions.

**Seradex Inc.**

*Software Developer — May 2024 – September 2024*

Developed a TestComplete automation suite to validate UI behavior, migrated legacy Crystal Reports to Telerik for faster and clearer reporting, and authored technical documentation that streamlined internal onboarding and improved team-wide adoption of new tools.

**City of Hamilton, Corporate Services, Information Technology**

*Application Developer — September 2023 – December 2023*

Led the full-stack development of a Training Management Application using Blazor, ASP.NET Core, JavaScript, Microsoft SharePoint and SQL, improving internal training workflows and reducing administrative overhead; additionally, I maintained intranet pages, gathered requirements through stakeholder meetings, participated in Agile sprints, and provided IT support across departments..

## EXPERIENCE

- Aesthetic UI Development
- 3 Years Development Experience
- Software Development and support
- Microsoft SharePoint
- Database Technologies
- Front and back end development
- System Design
- City of Hamilton Applications Developer & Systems Analyst
- Test Automation

## INTERESTS

- Music
- Video-games