

Ken Cheng

Full Stack Web Developer

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LinkedIn: <https://www.linkedin.com/in/kenfcheng/> | GitHub: <https://github.com/kenfcheng>

Portfolio: <https://kenfcheng.github.io/KenReactPortfolio/>

A Full Stack Web Developer with a multi-disciplinary background in customer service and logistics. Described by peers and colleagues as: diligent, communicative, collaborative. These are traits that would make me a solid team contributor, especially when it comes to utilizing these traits for troubleshooting complex problems.

Technical Skills

Dev Skills: HTML, CSS, JavaScript, React, JQuery, Databases, MongoDB, MySQL, NodeJS, Firebase, APIs | **Soft Skills:** Teamwork, Communication, Collaboration, Technical Reading

Projects

Sporting Event Finder (Team Collaboration)

- **Concept:** A web application designed to find nearby major sporting events. Mainly created using HTML, CSS (Materialize), and JavaScript.
- Implemented Ticketmaster API to return nearby events to the user as well as handling ticket purchasing.
- Utilized Google API to track user's current location and for weather forecasting.
- **Deploy Link:** <https://mrbusiness87.github.io/Finder-Project1/index.html>
- **GitHub:** <https://github.com/MrBusiness87/Finder-Project1>

Employee Database

- **Concept:** A back end-based application that allows users to track, organize, and add employees.
- Created databases using MySQL that stores employees and their roles.
- NodeJS handles the server-side data.
- **GitHub:** <https://github.com/kenfcheng/EmployeeDatabase>

Manual Find (Still In Progress)

- **Concept:** A community-driven web application allowing users to upload/download PDF files of old manuals not common found online.
- App created using React library and stylized with Bootstrap.
- Integrated Firebase to handle authenticity, database storage, and other server-side data
- **GitHub:** <https://github.com/kenfcheng/ManualFind>

EXPERIENCE

Shipping Coordinator, Apr 2019 - Mar 2020

Allbridge, Raleigh, NC

- Successfully shipped out ~150-200 orders a day with minimal errors.
- Communicated with different teams and departments via email on a daily basis to ensure optimal customer satisfaction.
- Utilized Salesforce to track shipping and inventory in our database.
- Built database for serialized items.
- Successfully gained proficiency in using Salesforce CRM.

Manager, Feb 2014 - Apr 2019

Jimmy John's, Raleigh, NC

- Started as delivery driver but diligently worked way up the company to become a manager within six months.
- Collaborated with staff to maximize customer satisfaction, streamline procedures and improve bottom-line profitability.
- Assigned tasks to associates to fit skill levels and maximize team performance.
- Recruited, hired and trained new employees, including monitoring and review of individual performance.

Education

UNC Chapel Hill/Certificate

March 2020 - October 2020, RALEIGH, NC

Coding Bootcamp Full Stack Web Developer Certificate

UNC Greensboro / Bachelors

August 2005 - December 2010, GREENSBORO, NC

Bachelor of Arts in English with a concentration in Creative Writing.