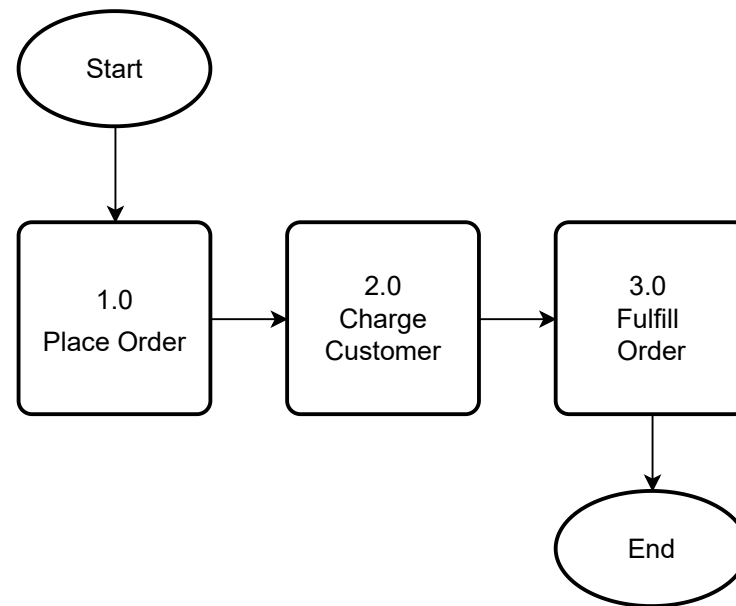


Customer Transaction Process

Level 0

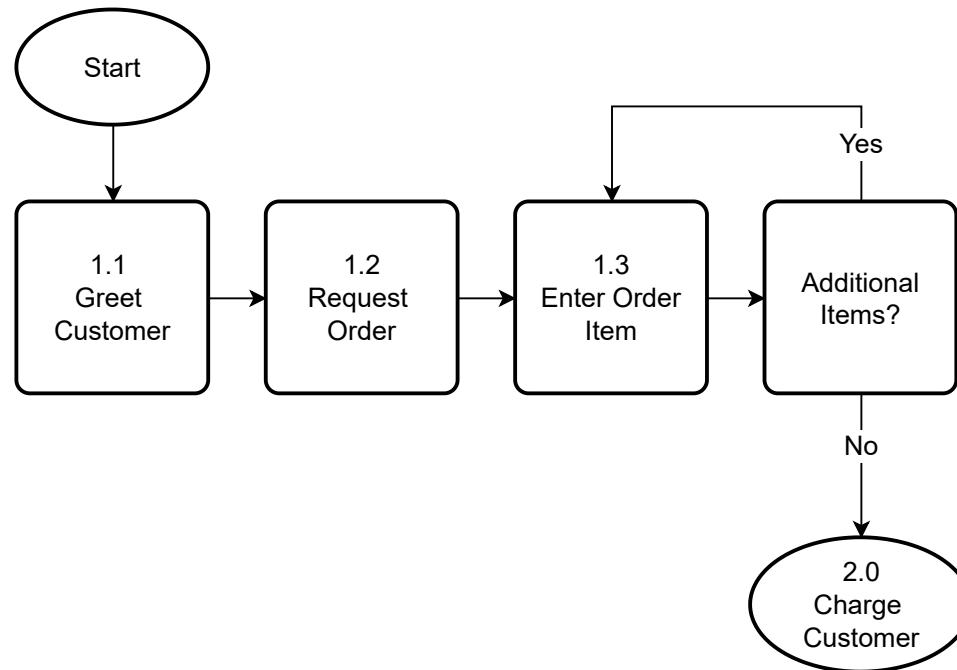
Kenia Balestra



Customer Transaction Process

1.0 Place Order (Level 1)

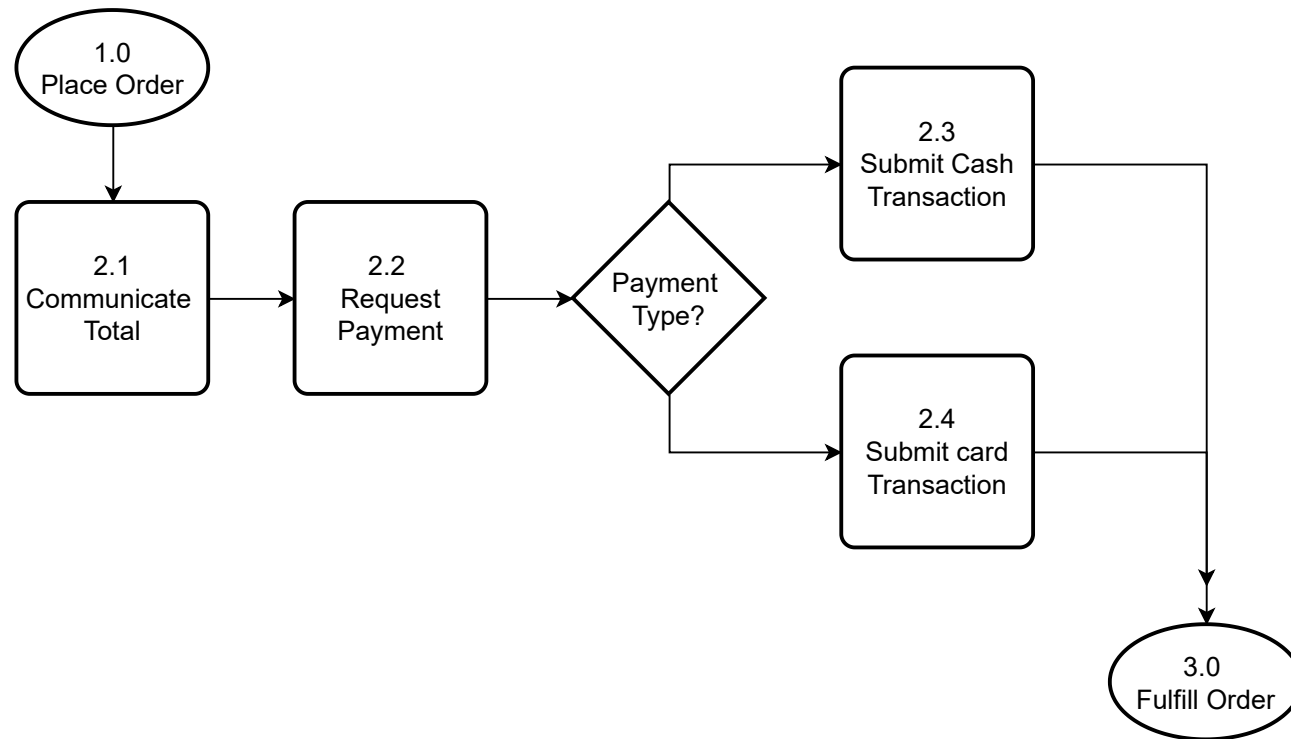
Kenia Balestra



Customer Transaction Process

2.0 Charge Customer (Level 1)

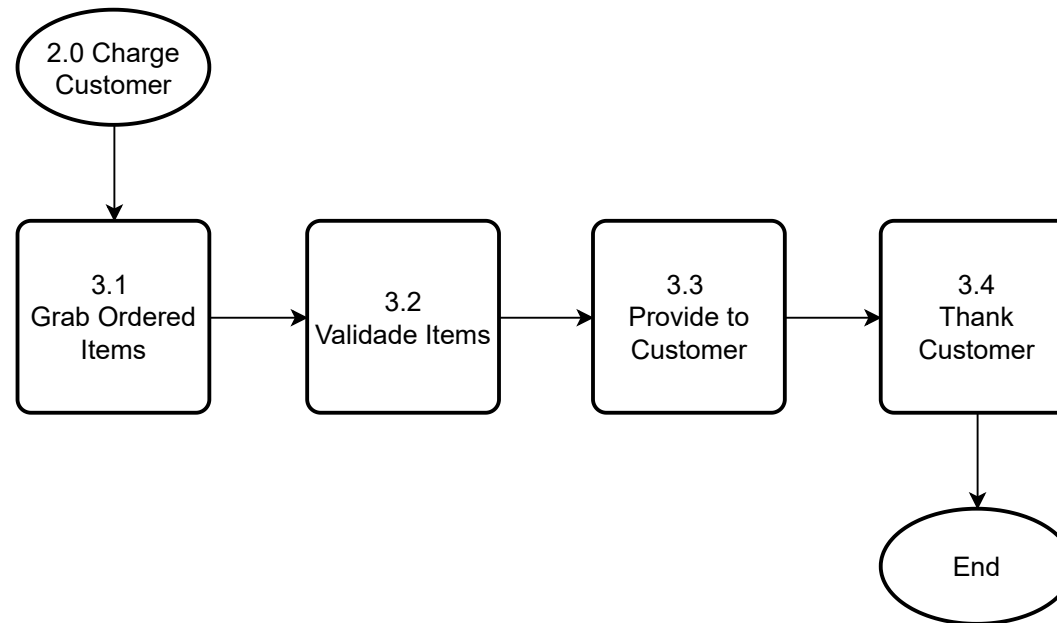
Kenia Balestra



Customer Transaction Process

3.0 Fulfill Order (Level 1)

Kenia Balestra



Customer Transaction Process

1.1 Greet Customer (Level 2)

Kenia Balestra

