

# Industrial Engineering and Production Management

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1. The main aim of industrial engineering is:

- (A) Improve productivity
- (B) Reduce cost
- (C) Improve quality
- (D) All of these

Answer: D) All of these

2. The Gantt chart is useful for:

- (A) Production control
- (B) Project management
- (C) Scheduling jobs
- (D) All of these

Answer: D) All of these

3. Work study consists of:

- (A) Method study
- (B) Work measurement
- (C) Both A and B
- (D) Material study

Answer: C) Both A and B

4. Time study is used to determine:

- (A) Standard time
- (B) Maximum time
- (C) Minimum time
- (D) Average time

Answer: A) Standard time

5. Motion economy principles are aimed at:

- (A) Reducing fatigue
- (B) Increasing work speed
- (C) Increasing productivity
- (D) All of these

Answer: D) All of these

6. In inventory control, ABC analysis is based on:

- (A) Annual consumption value
- (B) Alphabetical order
- (C) Maximum stock
- (D) Unit price

Answer: A) Annual consumption value

7. CPM stands for:

- (A) Critical Path Method
- (B) Computer Program Management
- (C) Control Process Mechanism
- (D) None

Answer: A) Critical Path Method

8. PERT stands for:

- (A) Project Evaluation and Review Technique
- (B) Product Estimation and Review Technique
- (C) Project Estimation and Resource Technology
- (D) None

Answer: A) Project Evaluation and Review Technique

9. Plant layout deals with:

- (A) Arrangement of machines
- (B) Arrangement of work areas
- (C) Both A and B
- (D) None

Answer: C) Both A and B

10. The basic tool for continuous improvement is:

- (A) Kaizen
- (B) Kanban
- (C) Poka-yoke
- (D) SMED

Answer: A) Kaizen

11. The reorder level for inventory is calculated as:

- (A) Normal usage  $\times$  Lead time
- (B) Average usage  $\times$  Lead time
- (C) Minimum usage  $\times$  Lead time
- (D) Maximum usage  $\times$  Lead time

Answer: D) Maximum usage  $\times$  Lead time

12. The main objective of Just-In-Time (JIT) is:

- (A) Reduce inventory
- (B) Increase lead time
- (C) Increase lot size
- (D) Increase WIP

Answer: A) Reduce inventory

13. Standard time is the sum of normal time and:

- (A) Personal allowance
- (B) Fatigue allowance
- (C) Delay allowance

(D) All of these

Answer: D) All of these

14. Flow process chart is used for:

(A) Studying sequence of operations

(B) Inventory planning

(C) Demand forecasting

(D) Product design

Answer: A) Studying sequence of operations

15. In ABC analysis, 'A' items are:

(A) High value, low quantity

(B) Low value, high quantity

(C) Medium value, medium quantity

(D) Irrelevant

Answer: A) High value, low quantity

16. The main objective of production management is:

(A) Effective utilization of resources

(B) Ensuring product quality

(C) Timely delivery

(D) All of these

Answer: D) All of these

17. The control chart is used for:

(A) Quality control

(B) Time study

(C) Method study

(D) Inventory management

Answer: A) Quality control

18. Economic Order Quantity (EOQ) formula is:

(A)  $\sqrt{2DS/H}$

(B)  $2DS/H$

(C)  $D/S$

(D)  $D+S+H$

Answer: A)  $\sqrt{2DS/H}$

19. In line layout, machines are arranged:

(A) As per sequence of operations

(B) According to product variety

(C) Randomly

(D) By department

Answer: A) As per sequence of operations

20. The bottle-neck operation is the:

(A) Slowest operation

(B) Costliest operation

(C) Easiest operation

(D) Fastest operation

Answer: A) Slowest operation

21. In process layout, machines are arranged:

(A) According to function

(B) As per product

(C) In a line

(D) In a circle

Answer: A) According to function

22. Job production is best for:

(A) Large quantity

(B) Unique/customized items

(C) Standard products

(D) Mass production

Answer: B) Unique/customized items

23. Routing is the:

(A) Determination of path for each job

(B) Scheduling of all jobs

(C) Loading of machines

(D) None of these

Answer: A) Determination of path for each job

24. The ratio of productive time to total time is known as:

(A) Utilization

(B) Efficiency

(C) Productivity

(D) Yield

Answer: C) Productivity

25. Mean time between failures (MTBF) is relevant for:

(A) Preventive maintenance

(B) Breakdown maintenance

(C) Product design

(D) All of these

Answer: D) All of these

26. The order of precedence among jobs in queue is called:

(A) Sequencing

(B) Scheduling

(C) Routing

(D) Dispatching

Answer: A) Sequencing

27. The main aim of Kanban is:

- (A) Inventory control
- (B) Quality inspection
- (C) Waste elimination
- (D) Capacity expansion

Answer: A) Inventory control

28. Which is a chart to display project activities and timelines?

- (A) Gantt chart
- (B) Pie chart
- (C) Pareto chart
- (D) Flow chart

Answer: A) Gantt chart

29. The technique that helps streamline the process and eliminate defects is:

- (A) Six Sigma
- (B) 5S
- (C) MRP
- (D) TQM

Answer: A) Six Sigma

30. Lean manufacturing aims to remove:

- (A) Waste
- (B) Value
- (C) Quality
- (D) Flexibility

Answer: A) Waste

31. The study of work measurement is also called:

- (A) Time study

- (B) Method study
- (C) Inventory study
- (D) Job evaluation

Answer: A) Time study

32. The main cause for inventory is:

- (A) Lead time
- (B) Fluctuations in demand
- (C) Bulk purchase
- (D) All of these

Answer: D) All of these

33. Kaizen means:

- (A) Continuous improvement
- (B) Rapid production
- (C) Quality management
- (D) Zero defects

Answer: A) Continuous improvement

34. The process of assigning jobs to machines is called:

- (A) Loading
- (B) Routing
- (C) Scheduling
- (D) Dispatching

Answer: A) Loading

35. The symbol O in process chart stands for:

- (A) Operation
- (B) Inspection
- (C) Storage
- (D) Delay



Answer: A) Operation

36. Technique to compare actual and standard performance is:

- (A) Control chart
- (B) EOQ
- (C) Routing
- (D) Scheduling

Answer: A) Control chart

37. The line of balance diagram is used for:

- (A) Production scheduling
- (B) Inventory management
- (C) Maintenance planning
- (D) Facility layout

Answer: A) Production scheduling

38. The most flexible type of plant layout is:

- (A) Process layout
- (B) Product layout
- (C) Combination layout
- (D) Station layout

Answer: A) Process layout

39. The ratio of actual output to standard output is:

- (A) Efficiency
- (B) Utilization
- (C) Productivity
- (D) Performance rating

Answer: A) Efficiency

40. SMED is used for:

- (A) Reducing setup time
- (B) Reducing run time
- (C) Quality testing
- (D) Scheduling

Answer: A) Reducing setup time

41. A Pareto chart is used for:

- (A) Identifying vital few and trivial many
- (B) Scheduling jobs
- (C) Forecasting demand
- (D) Inventory management

Answer: A) Identifying vital few and trivial many

42. JIT production system is associated with:

- (A) Demand pull
- (B) Demand push
- (C) Both A and B
- (D) None

Answer: A) Demand pull

43. Total Quality Management (TQM) focuses on:

- (A) Organization-wide culture of quality
- (B) Only on production
- (C) Only on inspection
- (D) Safety management

Answer: A) Organization-wide culture of quality

44. Break-even analysis is used to determine:

- (A) Point of zero profit or loss
- (B) Maximum output
- (C) Minimum cost

(D) Minimum output

Answer: A) Point of zero profit or loss

45. Routing is followed by:

(A) Scheduling

(B) Sequencing

(C) Dispatching

(D) Inspection

Answer: A) Scheduling

46. The basic elements of JIT are:

(A) Zero inventories

(B) Zero queues

(C) Zero defects

(D) All of these

Answer: D) All of these

47. Process layout is suitable for:

(A) Variety of products

(B) Large product volume

(C) Simpler operations

(D) Continuous operations

Answer: A) Variety of products

48. The parameter for "quality at source" is:

(A) Operator's responsibility

(B) Inspector's responsibility

(C) Manager's responsibility

(D) Customer's responsibility

Answer: A) Operator's responsibility

49. Inventory that is yet to be used in production is:

- (A) Raw material
- (B) Work-in-process
- (C) Finished goods
- (D) Dead stock

Answer: A) Raw material

50. Material Requirement Planning (MRP) is concerned with:

- (A) Scheduling materials
- (B) Inventory levels
- (C) Order quantities
- (D) All of these

Answer: D) All of these

51. The purpose of time study is:

- (A) Establish time standards
- (B) Checking quality
- (C) Control cost
- (D) All of these

Answer: A) Establish time standards

52. Quality circle is:

- (A) Group of workers meeting to solve problems
- (B) A physical circle
- (C) A scheduling tool
- (D) A machine part

Answer: A) Group of workers meeting to solve problems

53. Preventive maintenance aims at:

- (A) Preventing breakdowns
- (B) Repair after breakdowns

- (C) Increasing WIP
- (D) Reducing efficiency

Answer: A) Preventing breakdowns

54. Six Sigma represents:

- (A) 3.4 defects per million opportunities
- (B) Zero defects
- (C) 100 defects per million
- (D) 10 defects per million

Answer: A) 3.4 defects per million opportunities

55. The process of arranging jobs in the order they are to be performed is:

- (A) Sequencing
- (B) Routing
- (C) Loading
- (D) Scheduling

Answer: A) Sequencing

56. The main aim of aggregate planning is:

- (A) Match supply with demand
- (B) Reduce cost
- (C) Increase profit
- (D) Quality improvement

Answer: A) Match supply with demand

57. The person responsible for moving goods from one work center to another is:

- (A) Dispatcher
- (B) Scheduler
- (C) Supervisor
- (D) Operator

Answer: A) Dispatcher

58. The role of Kanban is in:

- (A) Pull production
- (B) Push production
- (C) Both
- (D) None

Answer: A) Pull production

59. Value engineering aims to:

- (A) Reduce cost but maintain function
- (B) Increase cost
- (C) Reduce quality
- (D) Increase WIP

Answer: A) Reduce cost but maintain function

60. The technique used for job sequencing is:

- (A) Johnson's rule
- (B) Gantt chart
- (C) Pareto analysis
- (D) Flow chart

Answer: A) Johnson's rule

61. The most suitable layout for continuous mass production is:

- (A) Line layout
- (B) Process layout
- (C) Static layout
- (D) Combination layout

Answer: A) Line layout

62. The concept of "zero inventory" is associated with:

- (A) JIT

- (B) Kanban
- (C) TQM
- (D) PERT

Answer: A) JIT

63. Pareto principle is also called:

- (A) 80/20 rule
- (B) 20/80 rule
- (C) 50/50 rule
- (D) 30/70 rule

Answer: A) 80/20 rule

64. Work-in-process inventory refers to:

- (A) Goods in various stages of production
- (B) Finished goods
- (C) Raw materials
- (D) Office supplies

Answer: A) Goods in various stages of production

65. In CPM, critical path is the:

- (A) Longest path
- (B) Shortest path
- (C) Easiest path
- (D) Fastest path

Answer: A) Longest path

66. "Theory of constraints" was developed by:

- (A) Goldratt
- (B) Deming
- (C) Gantt
- (D) Taylor

Answer: A) Goldratt

67. The cause of excess inventory is:

- (A) Poor demand forecast
- (B) Long lead times
- (C) High order quantities
- (D) All of these

Answer: D) All of these

68. A bar chart is used for:

- (A) Scheduling
- (B) Designing
- (C) Inventory analysis
- (D) None

Answer: A) Scheduling

69. The decision tree is a tool for:

- (A) Decision making under uncertainty
- (B) Quality control
- (C) Sequencing
- (D) Inspection

Answer: A) Decision making under uncertainty

70. Cycle stock is inventory held:

- (A) To meet normal demand
- (B) For emergency use
- (C) For abnormal conditions
- (D) As dead stock

Answer: A) To meet normal demand

71. The major goal of lean production is to:



- (A) Eliminate waste
- (B) Reduce quality
- (C) Increase cost
- (D) Increase defects

Answer: A) Eliminate waste

72. Work sampling is a technique for:

- (A) Determining proportion of time spent on various activities
- (B) Scheduling
- (C) Forecasting
- (D) Inventory planning

Answer: A) Determining proportion of time spent on various activities

73. The PERT technique gives:

- (A) Probabilistic time estimates
- (B) Deterministic time estimates
- (C) Only average time estimates
- (D) Only minimum time estimates

Answer: A) Probabilistic time estimates

74. Total productive maintenance (TPM) integrates:

- (A) Maintenance with production
- (B) Only preventive maintenance
- (C) Only breakdown maintenance
- (D) Design with maintenance

Answer: A) Maintenance with production

75. The process of making goods available to customer is:

- (A) Distribution
- (B) Transportation
- (C) Production

(D) Scheduling

Answer: A) Distribution

76. Ishikawa diagram is also known as:

(A) Cause and effect diagram

(B) Flow chart

(C) Control chart

(D) Pareto chart

Answer: A) Cause and effect diagram

77. The law that states “a small percentage of causes leads to a large percentage of effects” is:

(A) Pareto law

(B) Taylor’s law

(C) Gantt law

(D) Deming’s law

Answer: A) Pareto law

78. Computer-integrated manufacturing (CIM) integrates:

(A) Production

(B) Inventory

(C) Design and manufacturing

(D) All of these

Answer: D) All of these

79. Master production schedule is:

(A) Plan for production over time

(B) Demand forecast

(C) Only inventory plan

(D) Only quality plan

Answer: A) Plan for production over time

80. Starvation in production line means:

- (A) After a machine, next process is idle due to lack of input
- (B) Overburdened process
- (C) Bottleneck process is always full
- (D) Quality defect

Answer: A) After a machine, next process is idle due to lack of input

81. Vendor managed inventory (VMI) responsibility lies with:

- (A) Vendor
- (B) Buyer
- (C) Both
- (D) None

Answer: A) Vendor

82. The main aim of poka-yoke is:

- (A) Prevent defects
- (B) Quality inspection
- (C) Increased production
- (D) Process planning

Answer: A) Prevent defects

83. Statistical quality control uses:

- (A) Statistical techniques for process control
- (B) Only manual inspection
- (C) Input-output analysis
- (D) Inventory control

Answer: A) Statistical techniques for process control

84. The main advantage of cellular layout is:

- (A) Reduced material movement
- (B) Increased set-up time

(C) Random handling

(D) Large storage

Answer: A) Reduced material movement

85. Process chart is used for:

(A) Improving method

(B) Comparing costs

(C) Inventory control

(D) Scheduling

Answer: A) Improving method

86. The check sheet is used for:

(A) Collecting data

(B) Forecasting

(C) Decision making

(D) Production planning

Answer: A) Collecting data

87. Standard time is:

(A) Normal time + allowances

(B) Normal time only

(C) Allowances only

(D) Observed time + delay

Answer: A) Normal time + allowances

88. Quality is defined as:

(A) Fitness for use

(B) Compliance with specification

(C) Minimum cost

(D) Safety

Answer: A) Fitness for use

89. The process capability index (Cpk) is a measure of:

- (A) Process capability
- (B) Machine efficiency
- (C) Operator skill
- (D) Process loss

Answer: A) Process capability

90. Effective capacity is:

- (A) Actual output over a period
- (B) Maximum possible output
- (C) Designed output
- (D) None

Answer: A) Actual output over a period

91. The point where total revenue equals total cost is:

- (A) Break-even point
- (B) Zero profit point
- (C) Profit maximizing point
- (D) Minimum sales point

Answer: A) Break-even point

92. The major section of a product layout is:

- (A) Assembly section
- (B) Machining section
- (C) Painting section
- (D) Testing section

Answer: A) Assembly section

93. Sequencing problems are solved using:

- (A) Johnson's rule

- (B) Gantt charts
- (C) Pareto analysis
- (D) Kanban

Answer: A) Johnson's rule

94. The symbol 'D' in process chart stands for:

- (A) Delay
- (B) Operation
- (C) Inspection
- (D) Storage

Answer: A) Delay

95. Normally, plant layout review is carried out:

- (A) Periodically
- (B) Only once at design
- (C) Every day
- (D) Never

Answer: A) Periodically

96. For minimum total cost, order quantity should be:

- (A) Economic order quantity (EOQ)
- (B) Random
- (C) Maximum order quantity
- (D) Average lot size

Answer: A) Economic order quantity (EOQ)

97. Routing in production management is deciding:

- (A) Exact path for a process
- (B) Duration of process
- (C) Inventory needed
- (D) Quality standards

Answer: A) Exact path for a process

98. The “drum-buffer-rope” is a term from:

- (A) Theory of Constraints (TOC)
- (B) Lean production
- (C) Kaizen
- (D) TQM

Answer: A) Theory of Constraints (TOC)

99. SMED helps to reduce:

- (A) Set-up time
- (B) Lead time
- (C) Processing time
- (D) Throughput time

Answer: A) Set-up time

100. Benchmarking is:

- (A) Comparing with best practices
- (B) Copying competitor's process
- (C) Just copying results
- (D) None

Answer: A) Comparing with best practices

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