

CRM(Customer Relationship management)

Developed For
(Csoft Technology Ahmadabad.)

Report Part- II (Sem – VI)
Submitted For
The Partial Fulfillment Towards
The Degree of

Bachelor of Computer Applications(BCA)

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Under the Guidance of

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FCAIT, BCA
Ahmadabad



**Faculty of Computer Applications &IT
BCA Programme**

Ahmedabad

GLS UNIVERSITY
Faculty of Computer Applications & IT, BCA Programme
Ahmedabad

CERTIFICATE

This is to certify that

- 1) Kenil Finaviya
- 2) Khushi Ghadiya
- 3) Prutha Patel

Student/s of Semester- VI BCA (TYBCA), FCAIT, GLS University has/have successfully completed the System Development Project Part-II, System Design, Testing and Implementation work on “Customer Relationship management” as a partial fulfillment of the study of Third year Semester-VI, Bachelor of Computer Applications(BCA).

Date of Submission: 20th April 2023

Prof.(Riddhi Kundal)
Project Guide

Prof. Tripti Dodiya
Dean, FCAIT-UG

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We grab this opportunity to introduce the project of Organic Store as a part of 5th Semester BCA.

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COMPANY PROFILE

Company Name:Csoft Technology

Owner Name:Tejas Sagar

E-mail:Tejas@csoft.com

Contact No:+91-9825890296

PROJECT PROFILE

Title - Organic Store

Front End : React Js

Back End : Node Js, MongoDB

The main purpose of the website is dealer can easily view and purchase any products in bulk.

- Web application will help users to get quick information of any products.
- Customer relationship management can be the single strongest weapon you have as a manager to ensure that customer become and remain loyal. That's right CRM is the single strongest weapon you have, even before you people.
- Web application offers various products which helps to purchase product category wise.
- Customer relationship management makes it easy to manage a wide range of customer relationship information to help ensure maximum customer satisfaction.

Admin: -

- Admin can login into the system with their email and password.
- Admin has control over the numerous Product categories.
- The admin can see who has send Inquire for products.
- Admin has access to view and control every order.
- Admin can add and delete the products.
- Admin can see the Quotation data.

Organization: -

- Organization can login into the system with their email and password.
- Organization can see all Staff Enrollment..

Staff: -

- Staff can login into the system with their email and password.
- Staff can see all Customer Enrollment.
- The staff can receive who has send Inquire for products.
- The staff can send also Quotation to customer as per his/her Inquire.

Customer: -

- The customer can check the product details and create an account using their name, mobile number, email address, and password.
- Customer may add items to cart.
- The customer can send Inquire for any products.
- Customer also can get Quotation.
- The Customer may quickly contact to us, order any product, and make payments via UPI, debit cards, and net banking.
- The user may read all of the company's terms and conditions.

SYSTEM REQUIREMENT

Hardware Used: -

PROCESSOR	INTEL CORE i5
CPU	3.20 GHZ
RAM	8 GB
HDD	500GB

Software Used:-

Front end	Visual Studio Code
Back end	Visual Studio Code , Mongo DB

EXISTING SYSTEM

- Currently company don't have any existing system.
- Company is doing work manually.

LIMITATION OF EXISTING SYSTEM

- It requires a tremendous level of organization.
- Complexity to maintain the records.

PROPOSED SYSTEM

- CRM system makes it easy to manage a wide range of customer relationship information to help ensure maximum customer satisfaction and the full development of sales opportunities.
- Up-to-date, accurate information is available immediately to your marketers,salespeople , administrators, help desk staff, planners and other personnel who interact on a regular basic with your customer.
- The user can add goods to their cart.
- The user may get in touch with CRM right away, order any item, and pay using UPI, debit cards, and online banking.
- The terms and conditions of the business are available to the user to read.
- Users should read the privacy statement before placing any orders.
- User can purchase product in bulk(start with 100) not single 1 product.
- User can send Inquiry for any available product.
- User can send inquire for any doughty.
- After that he/she get Quotation in phone .

ADMIN PANEL SCREENSHOTS

Admin Dashboard

The screenshot displays the Admin Dashboard interface. On the left is a dark sidebar with user information (Admin, Kenil Finaviya), a search bar, and navigation links for Dashboard, Order, Inquire, Quotation, and Product. The main content area has a header "Dashboard" and a "Home" link. It features four colored boxes: a blue one for "Total User" (7), a green one for "Customer" (3), a yellow one for "Organization" (2), and a red one for "Staff" (2). Below these is a black box showing "20 Product". To the right is a donut chart with a legend for "Out of Stock" (teal) and "InStock" (purple). The chart shows a large portion in purple. Next to the chart are three line graphs for "Visitors", "Online", and "Sales". A calendar for February 2023 is also present.

Su	Mo	Tu	We	Th	Fr	Sa
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	1	2	3	4
5	6	7	8	9	10	11

Admin Dashboard can show how much total user, customer, organization, staff, product. Also can show which product is available in stock and which not. It also can show calendar.

Order Details

Admin

Kenil Finaviya

Home Contact

Search Q

Dashboard

Order

Inquire

Quotation

Product

Order

Home / Order

Order Id	Price	User id	orderStatus	Address	city	State	country
643eb2a0b2cd8dcae7cdaf5	88323	63edccebd3c842bbd669c2d8	Processing	15, satya nager	vadodara	GJ	IN
643eb383b2cd8dcae7cda200	235764	63fc8dd122ac48ace424c060	Processing	45, Lakshmi Narayan soc.	Surat	GJ	IN
643eb418b2cd8dcae7cda209	29305	63edcdd9d3c842bbd669c2de	Processing	gota	Ahmedabad	GJ	IN
643eb52cb2cd8dcae7cda212	132720.5	63fc74e022ac48ace4230c51	Processing	Mota varachha	Surat	GJ	IN
643eb637b2cd8dcae7cda21b	226737	63fc70edc50e9735d48531ee	Processing	Sp Girls Hostel	Ahmedabad	GJ	IN
643eb6c7b2cd8dcae7cda224	470820	63edcc78d3c842bbd669c2d3	Processing	kathodra	Surat	GJ	IN

Admin can store total Order data. In order they can save Customer Order Id, Price, User Id, Order Status, Address, City, State, Country.

Inquire

The screenshot shows a web-based administration interface. On the left, a dark sidebar lists various menu items: Admin, Kenil Finaviya, Search, Dashboard (which is currently selected and highlighted in blue), Order, Inquire, Quotation, and Product. The main content area has a light gray background and features a heading "Inquire". Below the heading is a table with the following data:

productId	Name	price	quantity	stock	Total	Send
63f88be0b0630987386faabf	ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	798	500	700	399000	<button>status</button>
63f891a2b063098738700306	COCONUT MILK CONDITIONER	449.9	200	630	89980	<button>status</button>

Admin can store Inquire also which is given by Customer. In Inquire they can save Product Id, Name, Price, Quantity of Product, Total Price.

Quotation

The screenshot shows a web-based application interface. On the left is a dark sidebar menu with the following items:

- Admin (with a user icon)
- Kenil Finaviya (with a profile picture)
- Search (with a magnifying glass icon)
- Dashboard** (highlighted in blue)
- Order
- Inquire
- Quotation
- Product

On the right, the main content area has a light gray background. At the top, there is a navigation bar with the text "Home Contact". Below this, the title "Quotation" is displayed. The main content consists of the following text:

1. Thanks for visit our company and send inquiry.

As per your inquiry, You intrested in Activated Charcoal Forming Face wash and it's price is ₹798.

You want 500 quantity of this product. It's stock is available.

Your total amount is 3,99,000 + 18% GST extra. Your total ammount for pay is ₹470820.

This screen will show Quotation of Product.

Add Product

The screenshot shows a dark-themed administrative dashboard. On the left, a sidebar menu includes 'Dashboard', 'Order', 'Inquire', 'Quotation', and a 'Product' section with 'Add Product' selected. The main content area has a title 'Add Product' and a breadcrumb navigation 'Home / Add Product'. A central form titled 'Product' contains fields for 'Image' (with a placeholder 'Enter url'), 'Name' (placeholder 'Enter product name'), 'Description' (placeholder 'Enter description'), 'Category' (placeholder 'select category'), 'Price' (placeholder 'Price'), and 'Stock' (a dropdown menu currently showing 'Stock'). A blue 'Submit' button is at the bottom of the form. At the bottom of the page, there is a copyright notice 'Copyright © 2014–2021 AdminLTE.io. All rights reserved.' and a 'Version 3.2.0' link.

This screen will show how we can add Products. We have image, name, description, category, price and stock to add products.

You can Enter Product detail

The screenshot shows a dark-themed administrative interface for adding a new product. On the left, a sidebar menu includes options like Dashboard, Order, Inquire, Quotation, and Product (with sub-options Add Product and View Product). The 'Add Product' option is currently selected. The main content area has a title 'Add Product' and a breadcrumb navigation bar with 'Home / Add Product'. A large central form is titled 'Product' and contains fields for 'Image' (with a URL input), 'Name' (set to 'APPLE CIDER VINEGAR FOAMING FACE WASH'), 'Description' (partial text: 'Apple cider vinegar face wash is specially formulat'), 'Category' (set to 'facewash'), 'Price' (set to '399.00'), and 'Stock' (set to '513'). A blue 'Submit' button is at the bottom of the form. The footer of the page includes copyright information ('Copyright © 2014-2021 AdminLTE.io. All rights reserved.') and a version number ('Version 3.2.0').

After adding give information we can click on submit button and product will be added.

You can see new added Product



Product Name : COCONUT &
AVOCADO OIL HAIR
CONDITIONER
Price : ₹495
Stock : 800
Category : conditioner

[Edit](#)[Delete](#)

Product Name : COCONUT MILK
CONDITIONER
Price : ₹449.9
Stock : 630
Category : conditioner

[Edit](#)[Delete](#)

Product Name : ALOE VERA
BODY LOTION (ULTRA LIGHT)
FOR DRY SKIN
Price : ₹399
Stock : 200
Category : bodywash

[Edit](#)[Delete](#)

Product Name : SKIN REVIVE
NECTAR MOISTURIZER
Price : ₹399
Stock : 0
Category : bodywash

[Edit](#)[Delete](#)

Product Name : APPLE CIDER
VINEGAR FOAMING FACE WASH
Price : ₹399
Stock : 513
Category : facewash

[Edit](#)[Delete](#)

This screen will show which we can added new product.

View all Products

Admin

Kenil Finaviya

Search 🔍

Dashboard

Order

Inquire

Quotation

Product ▼

Add Product

View Product

☰ Home Contact

View Product

[Home](#) / View Product

Deeply moisturizing
Nourishing & strengthening
Helps manage curly hair
Ideal for dry, damaged, brittle hair
Helps reduce frizziness
Helps replenish moisture to the scalp

Product Name : MACADAMIA NUT HAIR OIL
Price : ₹549
Stock : 850
Category : hair oil

[Edit](#) [Delete](#)

RICE HUSK & LAVENDER HAIR OIL
DEEPLY NOURISHING

DAMAGE PROTECTION CARE
FOR DAILY SKIN CARE
NO PARABENS
MADE IN INDIA

Product Name : RICE HAIR OIL
Price : ₹499
Stock : 0
Category : hair oil

[Edit](#) [Delete](#)

ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK
• Activated charcoal
• Deeply purifying
• Brightening face wash with bamboo face brush
• Activated charcoal
• Deeply purifying
• Brightening face wash with bamboo face brush
• Activated charcoal
• Deeply purifying
• Brightening face wash with bamboo face brush
• Activated charcoal
• Deeply purifying
• Brightening face wash with bamboo face brush
• Activated charcoal
• Deeply purifying
• Brightening face wash with bamboo face brush

Product Name : ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK
Price : ₹798
Stock : 700
Category : facewash

[Edit](#) [Delete](#)

HYALURONIC ACID FOAMING face wash
WITH BULB-IN FACE BRUSH
MOISTURE-LOCKING PURIFYING CARE
FOR DAILY SKIN CARE
NO PARABENS
MADE IN INDIA

Product Name : HYALURONIC ACID FACE WASH - FACIAL WASH
Price : ₹399
Stock : 0
Category : facewash

[Edit](#) [Delete](#)

WOW MEN OUD 2-IN-1 SHAMPOO + BODY WASH
SHAMPOO + BODY WASH
NO PARABENS
MADE IN INDIA

Product Name : OUD 2-IN-1 SHAMPOO + BODY WASH
Price : ₹698
Stock : 1300
Category : shampoo

[Edit](#) [Delete](#)

WOW COCONUT MILK SHAMPOO
SHAMPOO WITH NATURAL ACTIVES
NO PARABENS
MADE IN INDIA

Product Name : COCONUT MILK SHAMPOO
Price : ₹499
Stock : 150
Category : shampoo

[Edit](#) [Delete](#)

19 | Page



Product Name : COCONUT & AVOCADO OIL HAIR CONDITIONER
Price : ₹495
Stock : 800
Category : conditioner

[Edit](#) [Delete](#)



Product Name : COCONUT MILK CONDITIONER
Price : ₹449.9
Stock : 630
Category : conditioner

[Edit](#) [Delete](#)



Product Name : ALOE VERA BODY LOTION (ULTRA LIGHT) FOR DRY SKIN
Price : ₹399
Stock : 200
Category : bodywash

[Edit](#) [Delete](#)



Product Name : SKIN REVIVE NECTAR MOISTURIZER
Price : ₹399
Stock : 0
Category : bodywash

[Edit](#) [Delete](#)



Product Name : APPLE CIDER VINEGAR FOAMING FACE WASH
Price : ₹399
Stock : 513
Category : facewash

[Edit](#) [Delete](#)

This screen will show all products in admin panel.

Edit Product

The screenshot shows a web-based administration interface for managing products. On the left, there's a dark sidebar with various navigation links: AdminLTE Login, Home, Contact, User Image (Kenil Finaviya), Search, Dashboard, Order, Inquire, Quotation, and a dropdown menu for Product (Add Product, View Product). The 'Product' option is currently selected. The main content area has a light background. At the top right, there are links for Home and Edit Product. The central part of the screen is titled 'Edit Product'. Below it, there's a blue header bar labeled 'Product'. The form fields include:

- Image:** A URL input field containing <https://www.buywow.in/cdn.shopify.com/s/files/1/1375/4957>.
- Name:** An input field containing HYALURONIC ACID FACE WASH - FACIAL WASH.
- Description:** A text input field containing Introducing the Wow Skin Science HYALURONIC ACID FACE W.
- Price:** An input field containing 399.
- Stock:** An input field containing 0.
- Category:** An input field containing facewash.
- Check me out:** A checkbox labeled Check me out.
- Submit:** A blue button labeled Submit.

At the bottom of the main content area, there are copyright and version information: Copyright © 2014–2021 [AdminLTE.io](#). All rights reserved. Version 3.2.0.

This screen will show after clicking edit button. After that you can edit the product.

Delete product

Admin

Kenil Finaviya

Search

Dashboard

Order

Inquire

Quotation

Product

Add Product

View Product

Home Contact

View Product

Home / View Product

Deeply moisturizing
Nourishing & strengthening
Helps reduce frizziness
Helps replenish moisture to the scalp

Helps manage curly hair
Ideal for dry, damaged, brittle hair

Product Name : MACADAMIA NUT HAIR OIL
Price : ₹549
Stock : 850
Category : hair oil

Edit Delete

RICE HAIR OIL
Price : ₹499
Stock : 0
Category : hair oil

Edit Delete

Activated Charcoal Foaming Face Wash Combo Pack
Packing face wash with face mask
WOW Activated Charcoal Face Wash
WOW Activated Charcoal Face Wash Refill Pack
WOW Activated Charcoal Face Wash Refill Pack

Product Name : ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK
Price : ₹798
Stock : 700
Category : facewash

Edit Delete

HYALURONIC ACID FACE WASH - FACIAL WASH
Price : ₹399
Stock : 0
Category : facewash

Edit Delete

OUD 2-IN-1 SHAMPOO + BODY WASH
Price : ₹698
Stock : 1300
Category : shampoo

Edit Delete

COCONUT MILK SHAMPOO
Price : ₹499
Stock : 150
Category : shampoo

Edit Delete

Product Name	Price	Stock	Category
MACADAMIA NUT HAIR OIL	₹549	850	hair oil
RICE HAIR OIL	₹499	0	hair oil
ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	₹798	700	facewash
HYALURONIC ACID FACE WASH - FACIAL WASH	₹399	0	facewash
OUD 2-IN-1 SHAMPOO + BODY WASH	₹698	1300	shampoo
COCONUT MILK SHAMPOO	₹499	150	shampoo

This screen will show after clicking delete button. When admin can click delete button after that product was delete.

Organization Panel Screenshots

Organization

The screenshot shows a web application interface for managing organization staff. On the left is a dark sidebar with navigation links: 'Organization / Staff', 'Organization' (selected), and 'Staff'. The main content area has a header with 'Organization' and 'Home Contact' links. Below the header, the word 'Organization' is displayed again with a 'Home' link. A large blue box contains the number '3' and the text 'Staff Number'. A table lists three staff entries:

Id	Name	Username	Email	Mobile no.	Delete
63fc71fc50e9735d48531f0	prutha	prutha18	prutha@gmail.com	8320439508	<button>delete</button>
63fc751e22ac48ace4230c53	jenil	JENIL98	jenilfinaviya@gmail.com	9924913331	<button>delete</button>
63fc8dd122ac48ace424c060	Prutha patel	prutha05	prutha05@gmail.com	8320439508	<button>delete</button>

This screen will show total staff number and staff id, name, username, email, mobile no.

Delete Staff Enrollment

The screenshot shows a web application interface. On the left is a sidebar with a dark background containing navigation items: 'Organization / Staff' (selected), 'Organization', and 'Staff'. The main content area has a light gray background. At the top, there's a header with a menu icon, 'Home', and 'Contact'. Below the header, the title 'Organization' is displayed, with a 'Home' link in blue text. In the center, a large blue button contains the number '2' and the text 'Staff Number'. To the right of this button is a table with data. The table has columns: Id, Name, Username, Email, Mobile no., and Delete. It contains two rows of data:

Id	Name	Username	Email	Mobile no.	Delete
63fc751e22ac48ace4230c53	jenil	JENIL98	jenilfinaviya@gmail.com	9924913331	<button>delete</button>
63fc8dd122ac48ace424c060	Prutha patel	prutha05	prutha05@gmail.com	8320439508	<button>delete</button>

This screen will show after clicking delete button. After that those data will be deleted.

Staff Panel Screenshot

Staff

Organization / Staff ≡ Home Contact

Organization
Staff

Staff

3
Customer

Customer Enrollment

Id	Index	Name	Username	Email		Mobile no.	delete
1	63fc70edc50e9735d48531ee	khushi	khushi9	khushi@gmail.com		8763282782	delete
2	63fc74a422ac48ace4230c4f	I	I	sd		7	delete
3	63fc74e022ac48ace4230c51	ritesh	riteshbhadani	ritesh@gmail.com		9836272922	delete

Inquire

Index	productId	Name	price	quantity	stock	Total	status
1	63f88a03b0630987386f9624	AMLA HAIR OIL	499	100	699	49900	status
2	63f88be0b0630987386faabf	ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	798	100	700	79800	status
3	63f88aa4b0630987386f9bf8	RICE HAIR OIL	499	100	0	49900	status

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This screen will be displayed total customer number, id, index, name, username, email, mobile no.

Delete Customer Enrollment

Organization / Staff

☰ Home Contact

Organization

Staff

Staff

2 Customer

Customer Enrollment

ID	Index	Name	Username	Email	Mobile no.	delete
1	63fc70edc50e9735d48531ee	khushi	khushi9	khushi@gmail.com	8763282782	<button>delete</button>
2	63fc74e022ac48ace4230c51	ritesh	riteshbhadani	ritesh@gmail.com	9836272922	<button>delete</button>

Inquire

Index	productid	Name	price	quantity	stock	Total	status
1	63f88be0b0630987386faabf	ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	798	500	700	399000	<button>status</button>
2	63f891a2b063098738700306	COCONUT MILK CONDITIONER	449.9	200	630	89980	<button>status</button>

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Version 3.2.0

This screen will show after clicking delete button. After that those data will be deleted.

Receive Inquire

The screenshot shows a web application interface with a dark sidebar on the left and a light-colored main content area.

Header: Organization / Staff | Home Contact

Sidebar (Dark):

- Organization
- Staff

Main Content Area (Light):

Staff

3 Customer

Customer Enrollment

ID	Index	Name	Username	Email	Mobile no.	delete
1	63fc70edc50e9735d48531ee	khushi	khushi9	khushi@gmail.com	8763282782	<button>delete</button>
2	63fc74a422ac48ace4230c4f	I	I	sd	7	<button>delete</button>
3	63fc74e022ac48ace4230c51	ritesh	riteshbhadani	ritesh@gmail.com	9836272922	<button>delete</button>

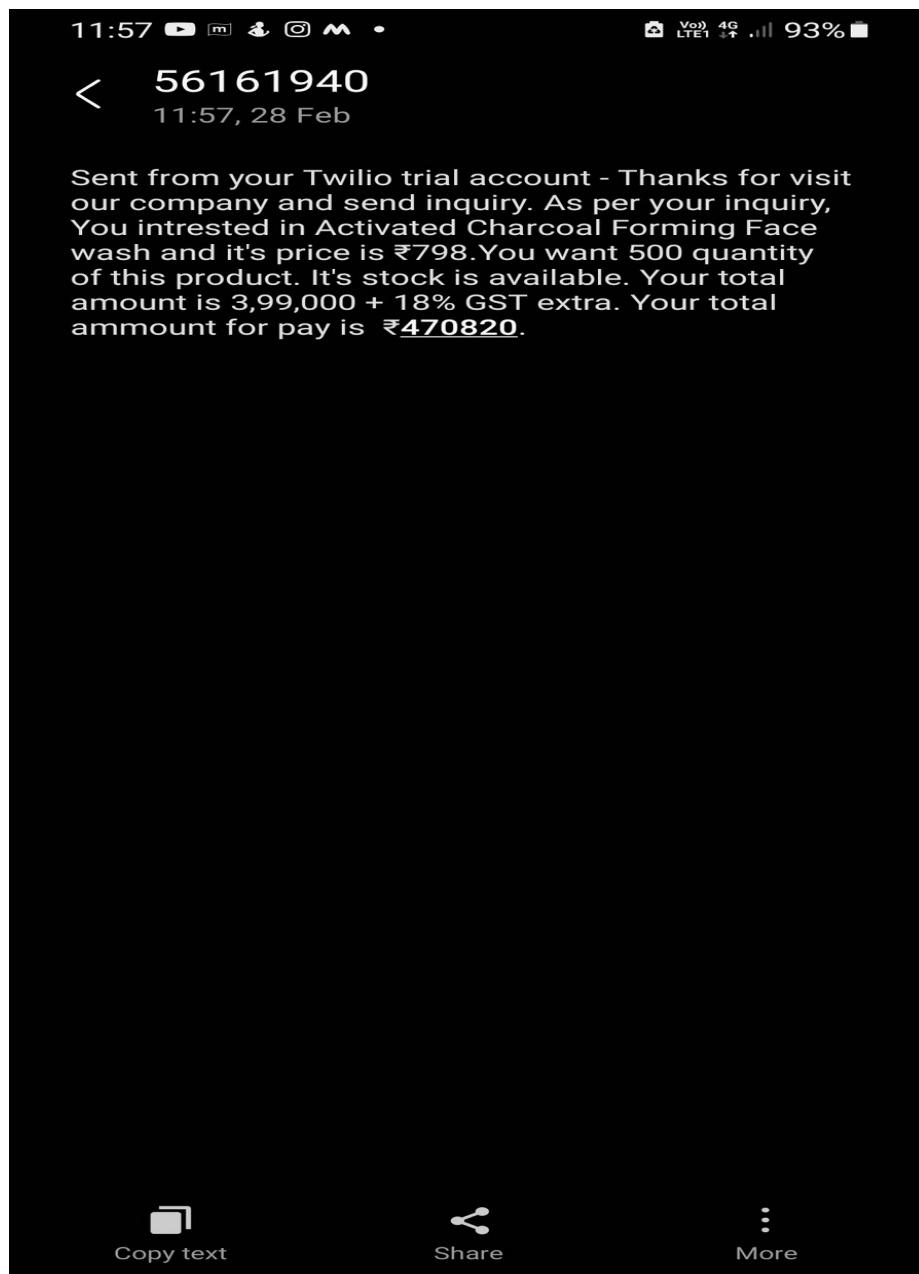
Inquire

Index	productID	Name	price	quantity	stock	Total	status
1	63f88a03b0630987386f9624	AMLA HAIR OIL	499	100	699	49900	<button>status</button>
2	63f88be0b0630987386faabf	ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	798	100	700	79800	<button>status</button>
3	63f88aa4b0630987386f9bf8	RICE HAIR OIL	499	100	0	49900	<button>status</button>

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This screen will show inquire also which is given by costumer. In Inquire product id, name, price, quantity, stock, total.

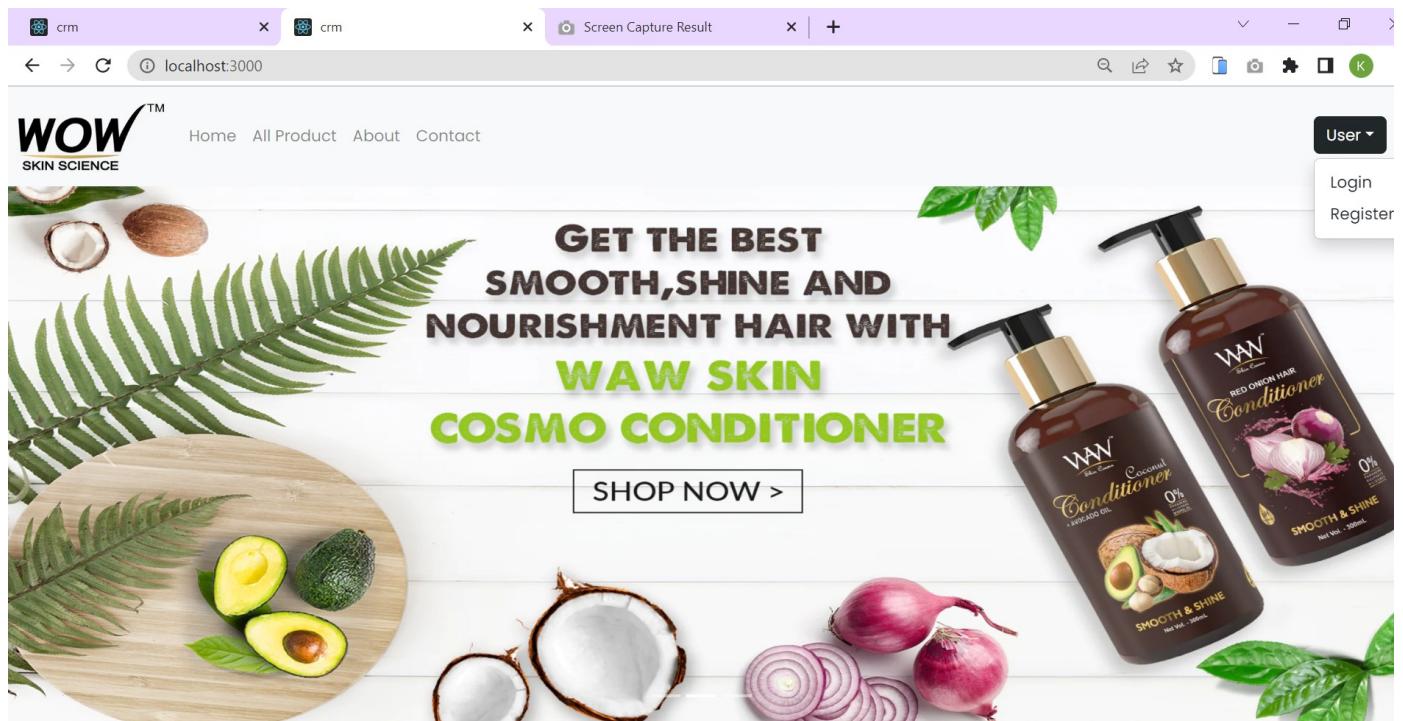
Send Quotation



This screen will show after click status button quotation will be seed to customer.

Screen Layouts

How to go Register/Login Page



This screen will show after clicking user. You can see login and registration form.

Register Page

Registration

Organization Staff Customer

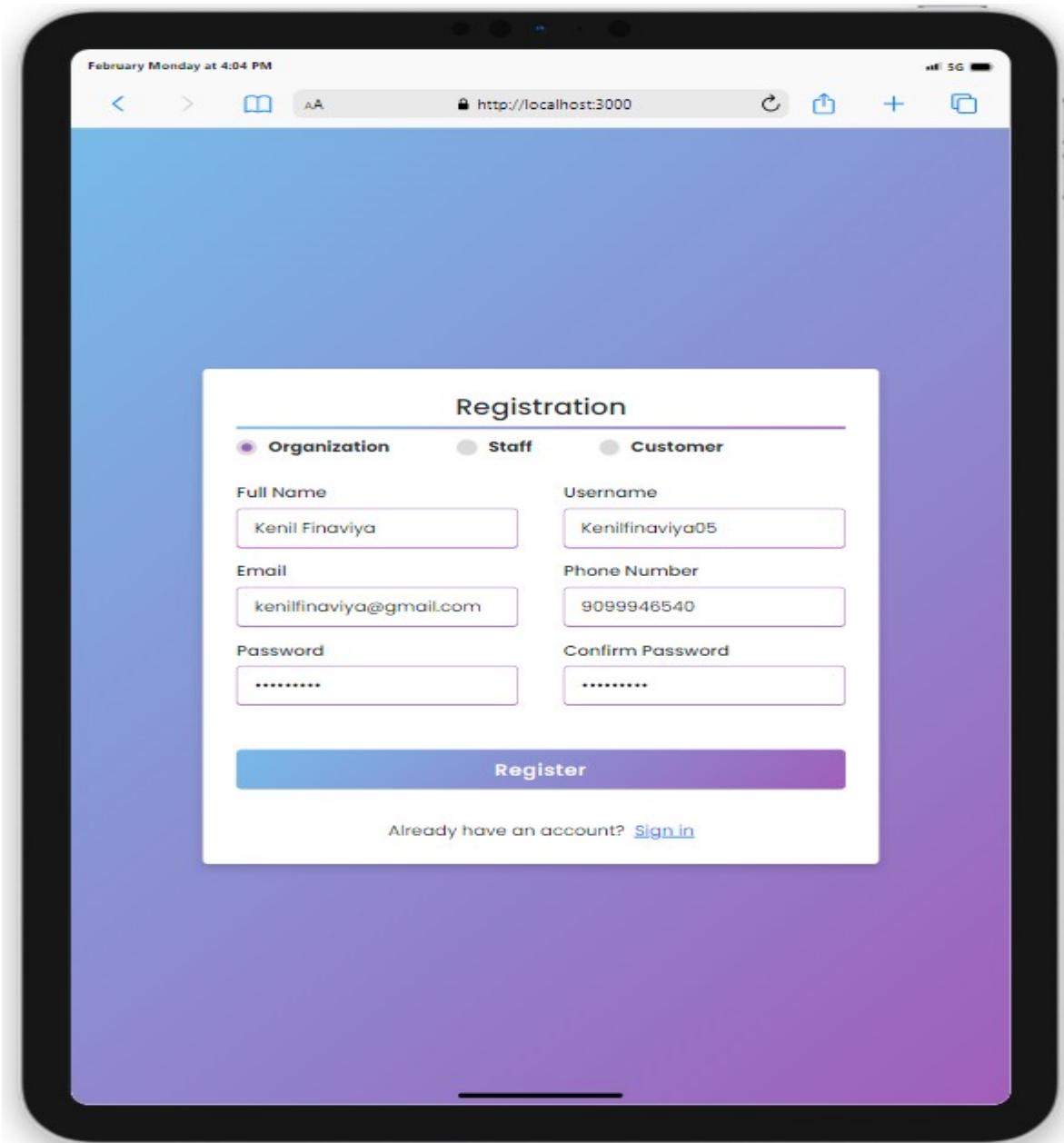
Full Name	Username
<input type="text" value="Enter your name"/>	<input type="text" value="Enter your username"/>
Email	Phone Number
<input type="text" value="Enter your email"/>	<input type="text" value="Enter your number"/>
Password	Confirm Password
<input type="text" value="Enter your password"/>	<input type="text" value="Confirm your password"/>

Register

Already have an account? [Sign in](#)

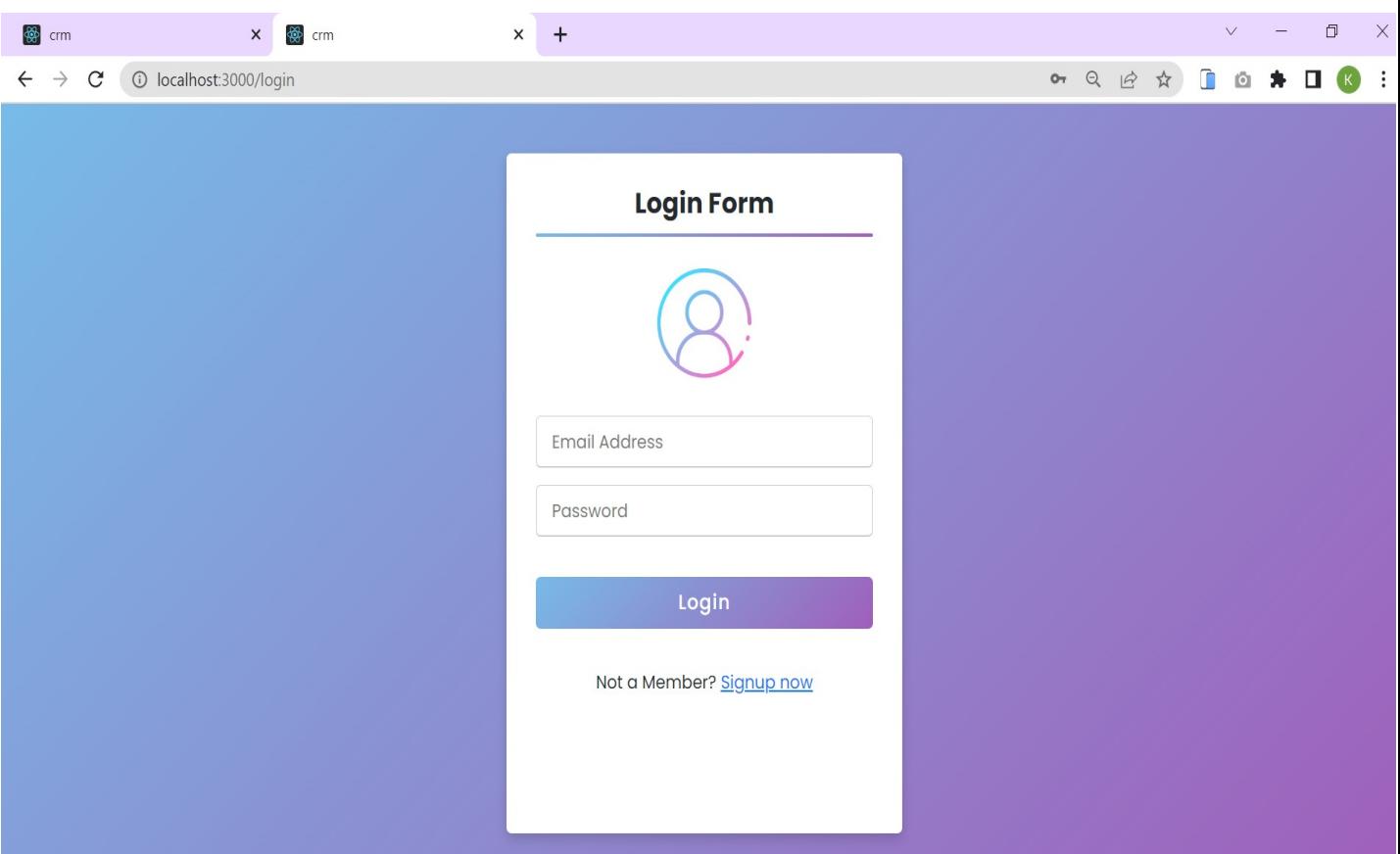
This screen will show registration form. You can enter name, username, email, phone number, password. Also you can select you are organization, staff, customer.

Enter Details



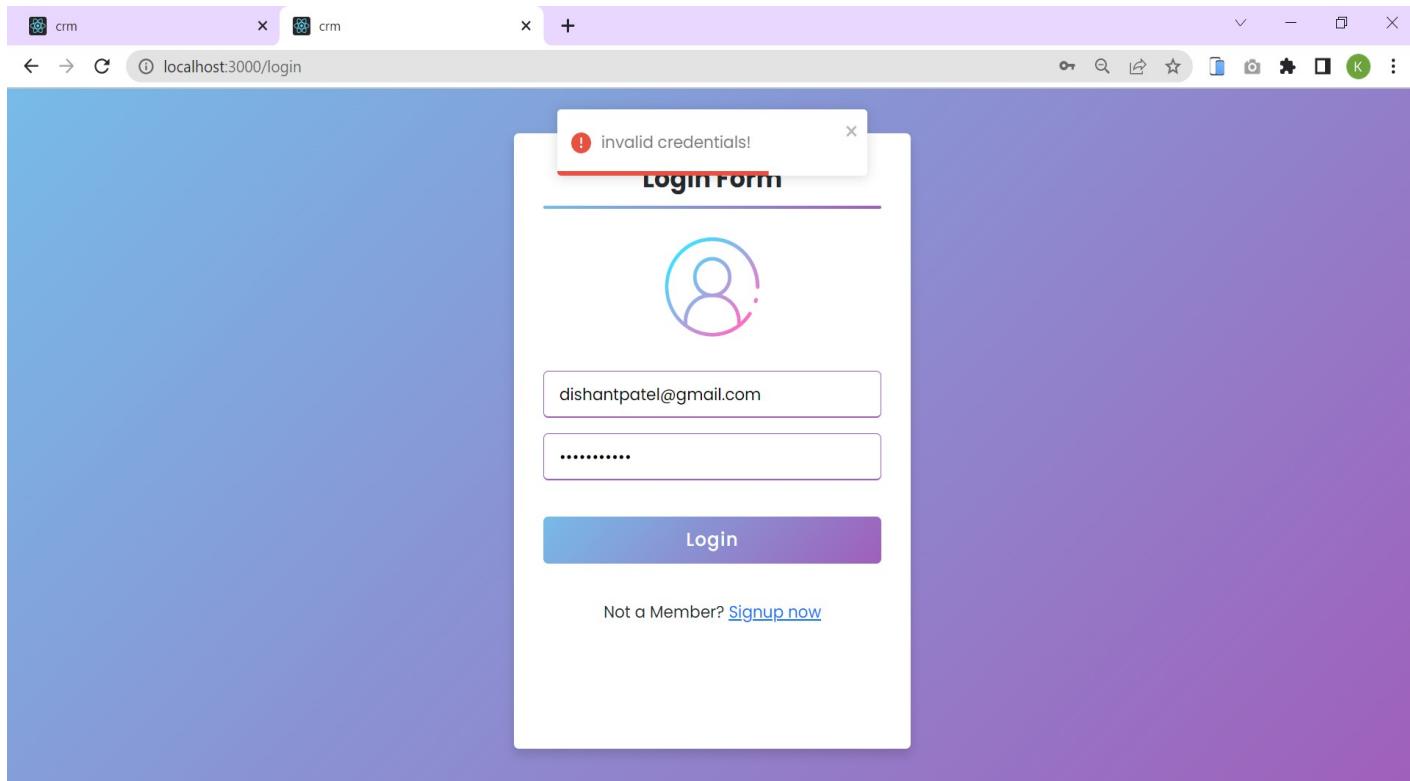
This screen will show after adding you information you can register successful.

Login Page



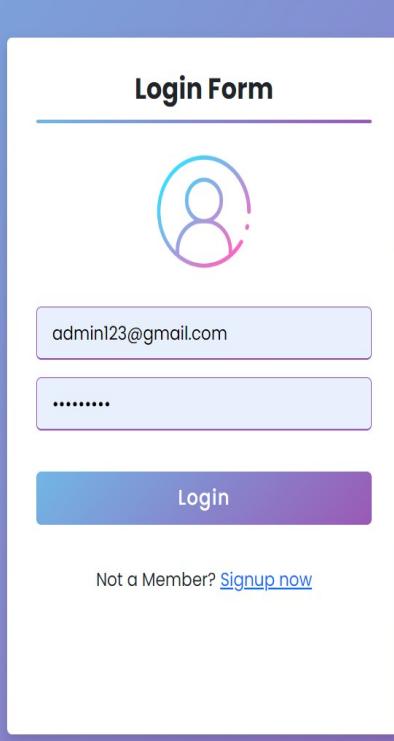
This screen will show login form. For login you can add email address and password.

Invalid Details



This screen will show when any person will register and not enter write information they will give alert and they will not login.

Login



This screen will show when we can enter write information we can login successfully.

Home page



Home All Product About Contact

User ▾

0

GET THE BEST
SMOOTH, SHINE AND
NOURISHMENT HAIR WITH
WAWSKIN
COSMO CONDITIONER

[SHOP NOW >](#)



product

Deeply moisturizing
Nourishing & strengthening
Helps manage curly hair
Ideal for dry, brittle hair
Helps replenish moisture to the scalp
Helps reduce frizziness
Helps replenish moisture to the scalp

MACADAMIA NUT HAIR OIL

₹549

[Buy Now](#)

Helps manage curly hair
Ideal for dry, brittle hair
Helps replenish moisture to the scalp

RICE HAIR OIL

₹499

[Buy Now](#)

Activated Charcoal Foaming Face Wash Combo Pack

Activated Charcoal Foaming Face Wash
Refill Pack

₹798

[Buy Now](#)

HYALURONIC ACID FACE WASH - FACIAL WASH

WOW HYALURONIC ACID FACE WASH

₹399

[Buy Now](#)

After login we will come on home page.



OUD 2-IN-1 SHAMPOO + BODY WASH

₹698

[Buy Now](#)

COCONUT MILK SHAMPOO

₹499

[Buy Now](#)

COCONUT & AVOCADO OIL HAIR CONDITIONER

₹495

[Buy Now](#)

COCONUT MILK CONDITIONER

₹449.9

[Buy Now](#)

CHARCOAL 2-IN-1 SHAMPOO + BODY WASH

₹593

[Buy Now](#)

SKIN REVIVE NECTAR MOISTURIZER

₹399

[Buy Now](#)

APPLE CIDER VINEGAR FOAMING FACE WASH

₹399

[Buy Now](#)

ONION HAIR OIL ULTIMATE HAIR CARE

₹999

[Buy Now](#)

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers.



Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

- 📍 Navrangpura, Ahmedabad.
- 📞 +91 9099946540
- ✉️ crmproject@demo.com

This screen will show home page.

Category Wise All Product

Hair OIL

CATEGORY

- All
- Hair Oil
- Facewash
- Shampoo
- Conditioner
- Body Wash

MACADAMIA NUT HAIR OIL

₹549

RICE HAIR OIL

₹499

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- FAQ

Contact

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☎ +91 9099946540
✉ crmproject@demo.com

This screen will show category wise products. They can show hair oil products only.

Face wash

The screenshot shows a user interface for a product search. At the top, there is a navigation bar with the logo "WOW SKIN SCIENCE™", followed by links for "Home", "All Product", "About", and "Contact". On the right side of the top bar, there is a "User" dropdown and a notification icon with a red "1". Below the navigation, there is a decorative background featuring a grid pattern with various icons like a person, mail, dollar sign, and speech bubble.

CATEGORY

- All
- Hair Oil
- Facewash
- Shampoo
- Conditioner
- Body Wash

All Product

Image	Product Name	Price	Action
	ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	₹798	Buy Now
	HYALURONIC ACID FACE WASH - FACIAL WASH	₹399	Buy Now
	APPLE CIDER VINEGAR FOAMING FACE WASH	₹399	Buy Now

CRM

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Main menu

- Home
- All Product
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- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

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- ☎ +91 9099946540
- ✉ crmproject@demo.com

This screen will show face wash products only.

Shampoo

WOW™ SKIN SCIENCE

Home All Product About Contact User ▾

All Product

CATEGORY

- All
- Hair Oil
- Facewash
- Shampoo
- Conditioner
- Body Wash

OUD 2-IN-1 SHAMPOO + BODY WASH

₹698

[Buy Now](#)

COCONUT MILK SHAMPOO

₹499

[Buy Now](#)

RED ONION
Black seed oil & Pro-vitamin B5
Strengthens strands and fight hair fall

BLACK SEED OIL
Pro-vitamin B5, onion extract, and
PRO-VITAMIN B5
Reduces hair fall, strengthens strands, and
restores hair color.

ONION HAIR OIL ULTIMATE HAIR CARE

₹999

[Buy Now](#)

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers



Main menu

- › Home
- › All Product
- › About Us
- › Contact Us

Quick links

- › privacy policy
- › Terms & conditions
- › FAQ

Contact

- 📍 Navrangpura, Ahemdabad.
📞 +91 9099946540
✉️ crmproject@demo.com

This screen will show shampoo products only.

Conditioner

WOW™
SKIN SCIENCE

Home All Product About Contact User ▾ 1

All Product

CATEGORY

- All
- Hair Oil
- Facewash
- Shampoo
- Conditioner
- Body Wash

COCONUT & AVOCADO OIL HAIR CONDITIONER

₹495

[Buy Now](#)

COCONUT MILK CONDITIONER

₹449.9

[Buy Now](#)

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers

Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

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☎ +91 9099946540
✉ crmproject@demo.com

This screen will show conditioner products only.

Body Wash

The screenshot shows a website header with the logo 'WOW SKIN SCIENCE'. Below the header is a search bar with placeholder text 'Search for products or services...'. A large blue button labeled 'SEARCH' is positioned below the search bar. The main content area features a section titled 'All Product' with a magnifying glass icon. Below this are two product cards:

- CHARCOAL 2-IN-1 SHAMPOO + BODY WASH**
₹593

Washes away dirt
Glossy look
Cleanses skin and hair.
No added artificial colour.
Soothe Purity

Buy Now
- SKIN REVIVE NECTAR MOISTURIZER**
₹399

Nature's true potion
in a body lotion
30% OFF

Buy Now

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers.



Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

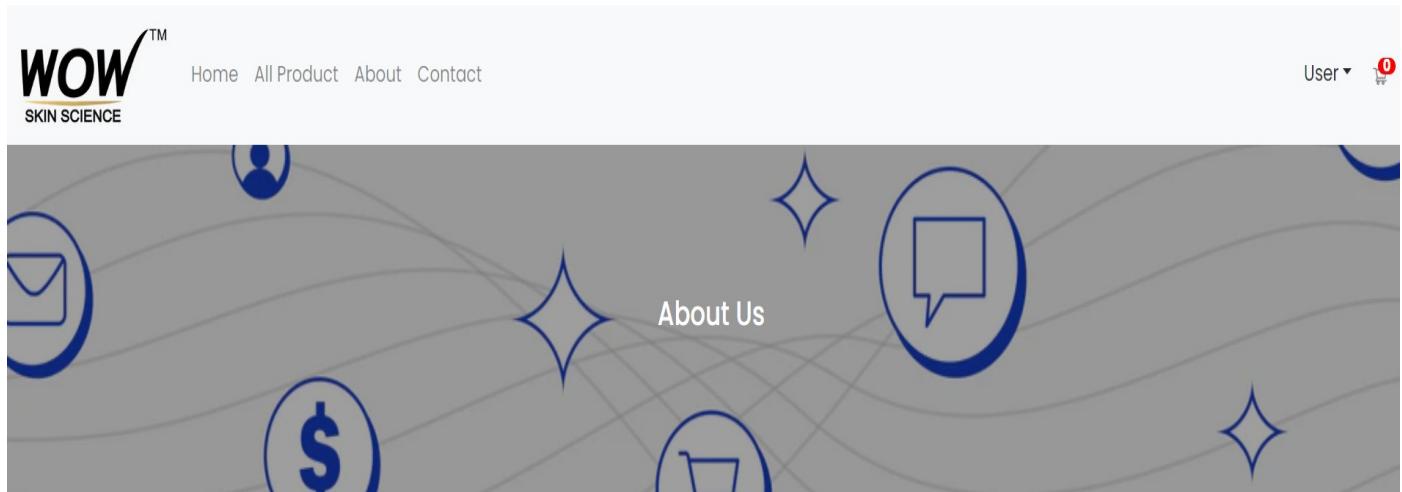
- privacy policy
- Terms & conditions
- FAQ

Contact

- 📍 Navrangpura, Ahmedabad.
- ☎ +91 9099946540
- ✉ crmproject@demo.com

This screen will show body wash products only.

About Us



CRM

Losing Business Due To Miscommunication, Delayed Response Time, And Missed Opportunities? Happy Customers Tell The World, And So Do The Unhappy Ones. Our CRM Solution Puts Customers At The Heart Of Your Business While Giving You The Space To Grow And Improve. When You Can Help Them Better, You Can Help Yourself Better.

Boost Business Efficiency, Close More Sales, Effortlessly Juggle Thousands Of Customer Interactions At Once, And Stay Fully Aware Of The Clients' Needs With Our CRM Software. With Wow, You Will Reign In The Complex World Of Customer Relationship Without Dropping The Ball.



This screen will show about us page.

Our Team

OUR TEAM



Prutha Patel

For your help

Web Developer

📞 +91 83204 39508

✉️ prutha.glsbca20@gmail.com



Kenil Finaviya

For your help

Web Developer

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Khushi Ghadiya

For your help

Web Developer

📞 +91 70692 27244

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CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers



Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

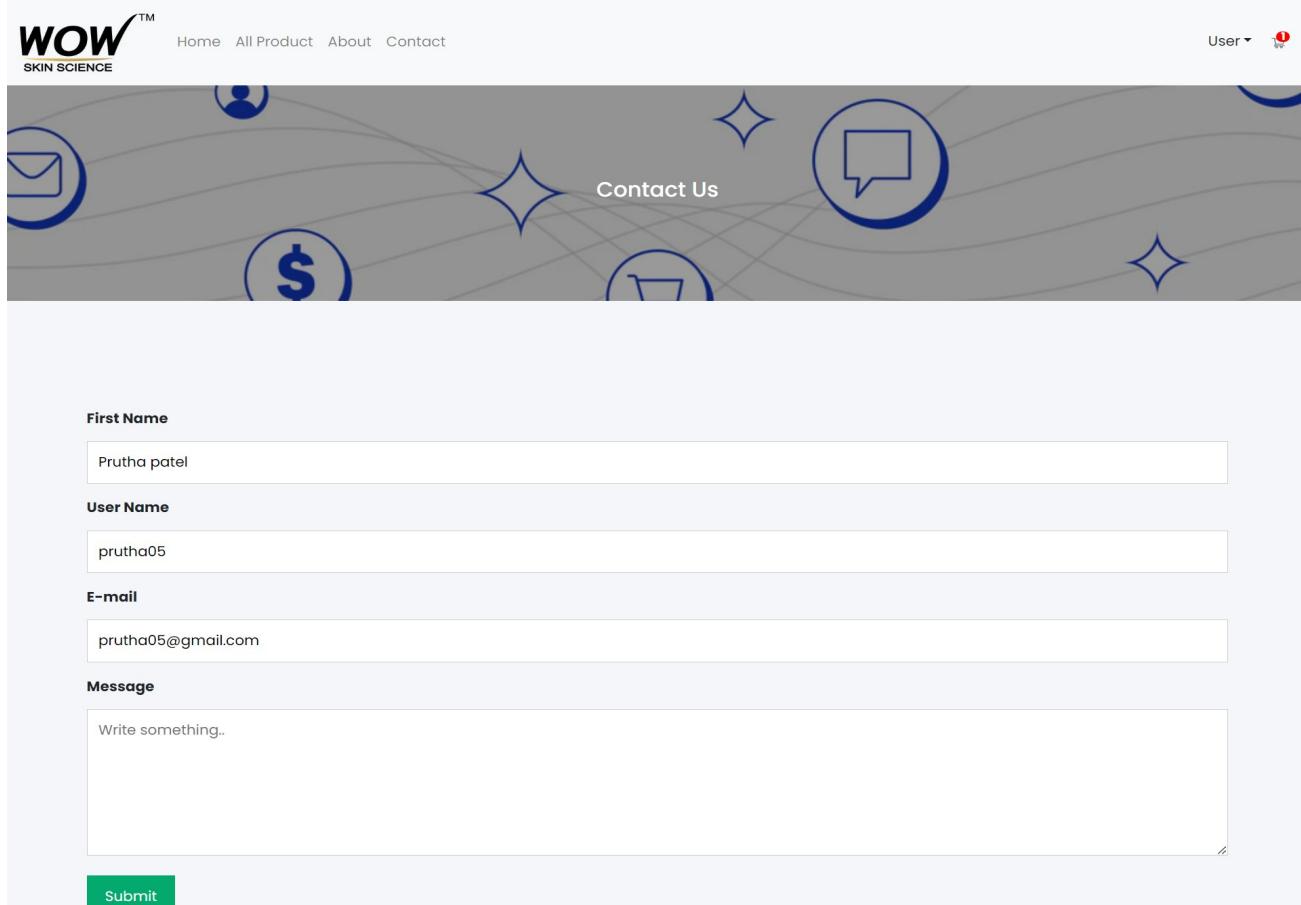
📍 Navrangpura, Ahmedabad.

📞 +91 9099946540

✉️ crmproject@demo.com

This screen will show over time they are always there for you and you have any doubt you can contact them.

Contact Us



The screenshot shows a contact form integrated into a website header. At the top left is the 'WOW SKIN SCIENCE' logo. To its right are links for 'Home', 'All Product', 'About', and 'Contact'. On the far right, there's a 'User' dropdown with a notification badge showing '1'. Below the header is a decorative banner featuring a grid of icons related to communication and business, such as an envelope, a person, a dollar sign, and a speech bubble, with the text 'Contact Us' prominently displayed.

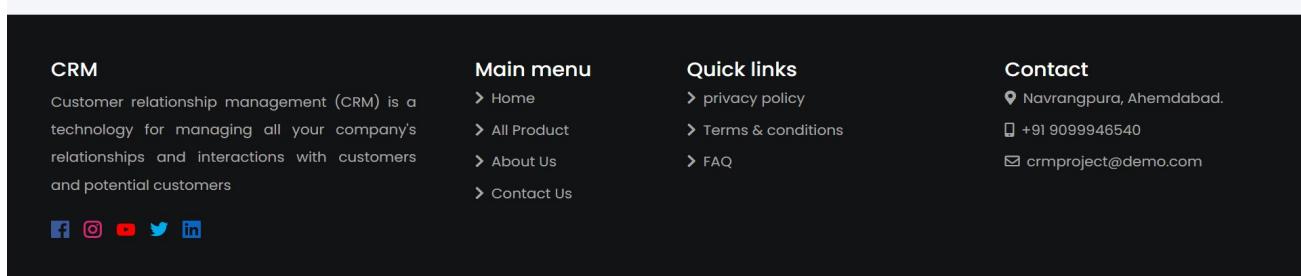
First Name
Prutha patel

User Name
prutha05

E-mail
prutha05@gmail.com

Message
Write something..

Submit



This screen will show how you can contact us. You can enter name, user name, email, message.

Buy now

The screenshot shows a web browser window with two tabs, both labeled 'crm'. The active tab displays a product listing page with a light gray header containing a search icon, a star icon, a camera icon, and other navigation symbols. Below the header, the word 'product' is centered in a bold, lowercase font.

The main content area features four product cards arranged in a row:

- MACADAMIA NUT HAIR OIL**:
A black bottle of hair oil with a gold cap. Product details: Deeply moisturizing, Nourishing & strengthening, Helps reduce frizziness, Helps replenish moisture to the scalp. Price: ₹549. [Buy Now](#)
- RICE HAIR OIL**:
A purple bottle of hair oil with a gold cap. Product details: Helps manage curly hair, Ideal for dry, damaged, brittle hair. Price: ₹499. [Buy Now](#)
- ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK**:
A set including a black face wash bottle, a brown refill pack, and a white foam brush. Product details: Activated Charcoal Foaming Face Wash, Refill Pack. Price: ₹798. [Buy Now](#)
- HYALURONIC ACID FACE WASH - FACIAL WASH**:
A blue face wash bottle with a silver cap. Product details: Hyaluronic Acid Face Wash, Moisture-locking facial wash. Price: ₹399. [Buy Now](#)

Below these four cards, there are two additional smaller product images:

- A dark bottle of 'WOW MEET SHAMPOO BODY WASH' with a gold cap.
- A dark bottle of 'WOW COCONUT MILK SHAMPOO' with a gold cap, surrounded by coconut shells and leaves.

The URL 'localhost:3000/buynow/63f88be0b0630987386faabf' is visible at the bottom left of the page.

This screen will show buy now page. You can click buy now button.

After Buy now



Home All Product About Contact

User



ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK

★★★★★

Rs. 798

QANTITY: + 100 -

ADD TO CART

INQUIRE

Get rid of pollutants on skin and revive your dull, aging skin with the WOW Skin Science Activated Charcoal Foaming Face Wash With Built In Face Brush. A brightening and clarifying face wash that draws out dirt from your skin and clear out grime from the pores. Its natural actives gently wash away skin impurities giving your skin a chance to repair itself and restore natural radiance. It helps to balance excess oil production on skin and gives a dewy matte appearance. It helps to give your tired, dull complexion a radiance boost. Use the face wash twice a day to keep your skin clear of dirt and pollution. This foaming face wash not only cleanses skin but also helps to maintain skin hydration levels. The Built-In Face Brush, with soft silicone bristles, helps to gently exfoliate skin and give it a thorough cleansing and add radiance and suppleness to your skin.

Spent **Rs. 23,214.11** more for free shipping

Estimated Delivery between **Friday 10 June** and **Thursday 16 June**.

Free Shipping & Return Money back guarantee

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers



Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

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- 📞 +91 9099946540
- ✉️ crmproject@demo.com

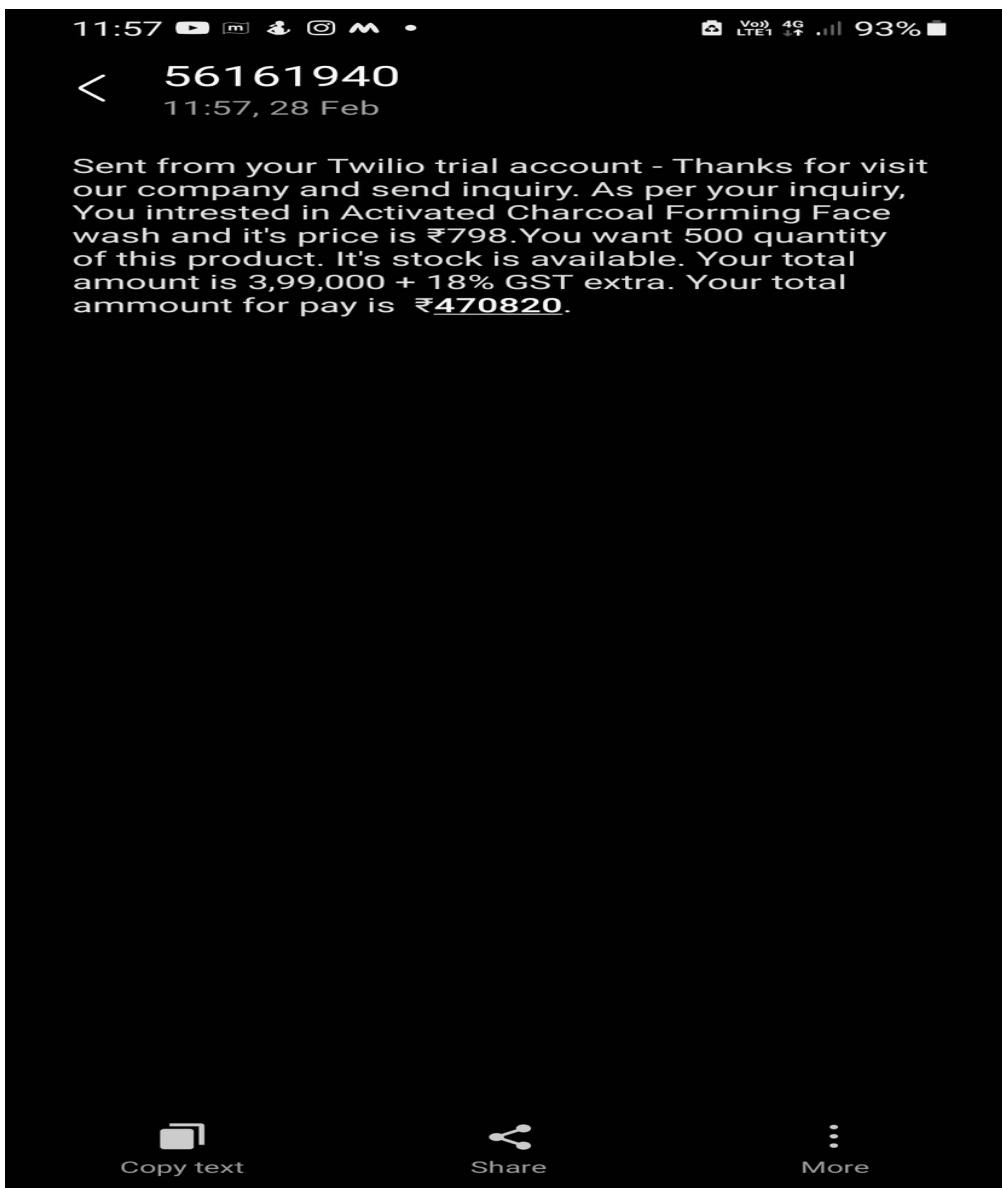
This screen will show after clicking buy now button. You can add to card and inquire.

How send Inquire

The screenshot shows a web browser window with two tabs, both titled "crm". The active tab displays a product page for "Activated Charcoal Foaming Face Wash Combo Pack" from "WOW SKIN SCIENCE". The page includes a product image showing a face wash bottle with a built-in brush and a refill pack. The product details mention "Foaming face wash with built-in face brush" and "Refill pack". The price is listed as "Rs. 798" with a quantity selector set to "100". Buttons for "ADD TO CART" and "INQUIRE" are visible. The top navigation bar includes links for "Home", "All Product", "About", "Contact", and "User".

This screen will show how to seen inquire. Customer can click inquire button for any doubt.

Quotation



This screen will show customer can receive quotation in his/her phone.

Add to Cart

localhost:3000 says
product add into cart

OK

ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK

★★★★★

Rs. 798

QUNTY: + 100 -

ADD TO CART

INQUIRE

Get rid of pollutants on skin and revive your dull, aging skin with the WOW Skin Science Activated Charcoal Foaming Face Wash With Built In Face Brush. A brightening and clarifying face wash that draws out dirt from your skin and clear out grime from the pores. Its natural actives gently wash away skin impurities giving your skin a chance to repair itself and restore natural radiance. It helps to balance excess oil production on skin and

This screen will show you can click add to cart button and localhost said product will added to cart.

Cart

WOW™ SKIN SCIENCE

Home All Product About Contact User ▾ 0

Product	Quantity	Subtotal
 ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK Price: ₹798 Remove	- 100 +	₹79800
		Gross Total ₹79800
Buy now		

CRM

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Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

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☎ +91 9099946540
✉ crmproject@demo.com

This screen will show after clicking add to cart. Your products will add in the cart.

Shipping Details

The screenshot shows a mobile application interface for a shopping cart. At the top, there's a navigation bar with the brand logo 'WOW SKIN SCIENCE™', followed by links for 'Home', 'All Product', 'About', and 'Contact'. On the right side of the top bar, there are 'User' and a notification icon. Below the navigation, there's a horizontal progress bar with three steps: 'Shipping Details' (selected), 'Confirm Order', and 'Payment'. The 'Shipping Details' step contains a form with five input fields: 'Address' (with a house icon), 'City' (with a building icon), 'Pin Code' (with a location pin icon), 'Phone Number' (with a phone receiver icon), and 'Country' (with a globe icon). A 'Continue' button is at the bottom of this screen.

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers.



Main menu

- Home
 - All Product
 - About Us
 - Contact Us
- privacy policy
 - Terms & conditions
 - FAQ

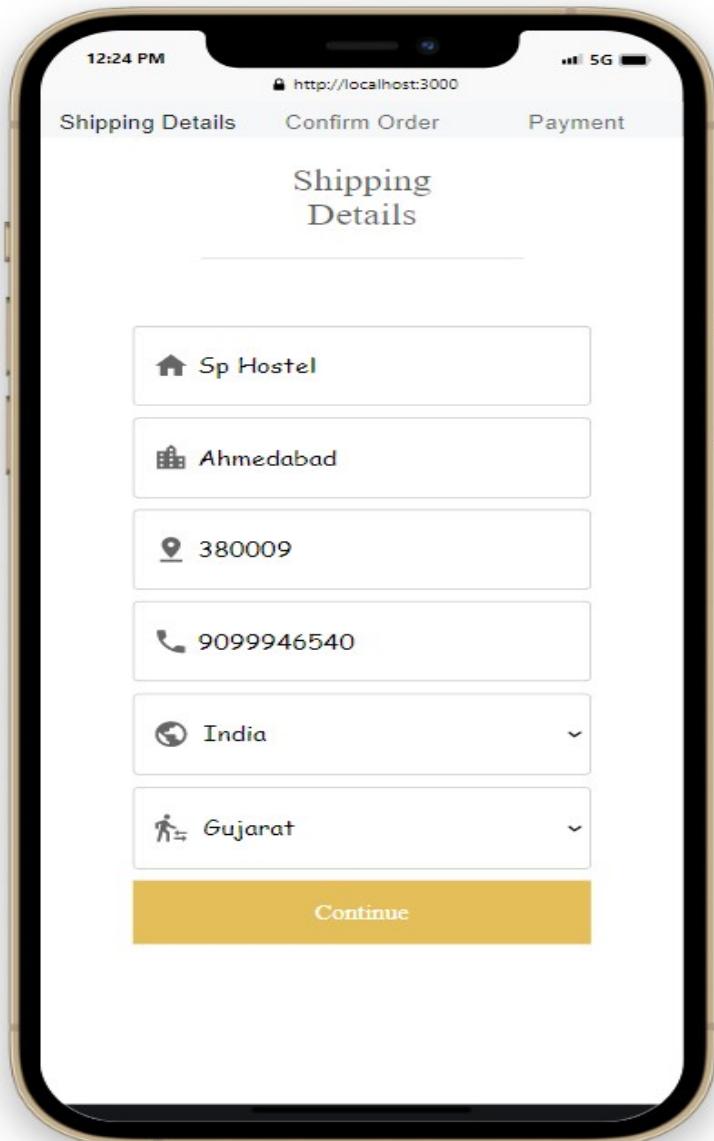
Quick links

Contact

📍 Navrangpura, Ahmedabad.
📞 +91 9099946540
✉️ crmproject@demo.com

This screen will show after clicking buy now button. You can go to shipping detail page.

Shipping Detail



This screen will show you can add given some details and clicking continue button.

Confirm Order

The screenshot shows a web-based order confirmation page. At the top left is the 'WOW SKIN SCIENCE' logo. The top right features a 'User' dropdown with a profile icon. Below the header, there's a navigation bar with icons for Home, All Product, About, Contact, and a shopping cart. A horizontal menu bar below the navigation includes icons for Shipping Details, Confirm Order (which is selected), and Payment.

Shipping Info

Name: _____
Phone: 9099946540
Address: sp hostel, Ahmedabad, GJ, 380009, IN

Your Cart Items:

Image	Product Name	Quantity	Unit Price	Total Price
	ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK	100 X	₹798	= ₹79800

Order Summery

Subtotal:	₹79800
Shipping Charges:	₹0
GST:	₹14364
Total:	₹94164

Proceed To Payment

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers



Main menu

- › Home
- › All Product
- › About Us
- › Contact Us

Quick links

- › privacy policy
- › Terms & conditions
- › FAQ

Contact

- 📍 Navrangpura, Ahmedabad.
- 📞 +91 9099946540
- ✉️ crmproject@demo.com

This screen will show confirm order page.

Clicking proceed to payment

The screenshot shows a web-based order confirmation page for 'WOW SKIN SCIENCE'. At the top, there's a navigation bar with the brand logo 'WOW SKIN SCIENCE' and links for Home, All Product, About, Contact, User (with a dropdown arrow), and a shopping cart icon showing 1 item.

The main content area has three tabs at the top: 'Shipping Details' (selected), 'Confirm Order', and 'Payment'. Below these tabs, the 'Shipping Info' section contains fields for Name (Name:), Phone (Phone: 9099946540), and Address (Address: sp hostel, Ahmedabad, GJ, 380009, IN).

The 'Your Cart Items:' section shows a product image of 'ACTIVATED CHARCOAL FOAMING FACE WASH COMBO PACK' with a price of ₹79800. The total amount is listed as ₹94164.

The 'Order Summery' section details the breakdown of costs:

Subtotal:	₹79800
Shipping Charges:	₹0
GST:	₹14364
Total:	₹94164

A large 'Proceed To Payment' button is located at the bottom right of the summery section.

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers



Main menu

- › Home
- › All Product
- › About Us
- › Contact Us

Quick links

- › privacy policy
- › Terms & conditions
- › FAQ

Contact

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- 📞 +91 9099946540
- ✉️ crmproject@demo.com

This screen will show clicking proceed to payment.

Payment

The screenshot shows a web browser window with multiple tabs open. The active tab is at localhost:3000/order/confirm. The page content is as follows:

Address: nikol, Ahmedabad, GJ, 380009, IN

Your Cart Items:

ACTIVATED CHARCOAL FOAMING FACE WASH

Subtotal: ₹79800

Shipping Charges: ₹0

GST: ₹14364

Total: ₹94164

Test Mode

Total Amount
₹ 94,164

Proceed To Payment

Razorpay payment form fields:

- Contact Details:
 - Phone Number: +91 9099946540
 - Email: kenilfinaviya@gmail.com
- Proceed button

CRM sidebar:

- Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and

Main menu:

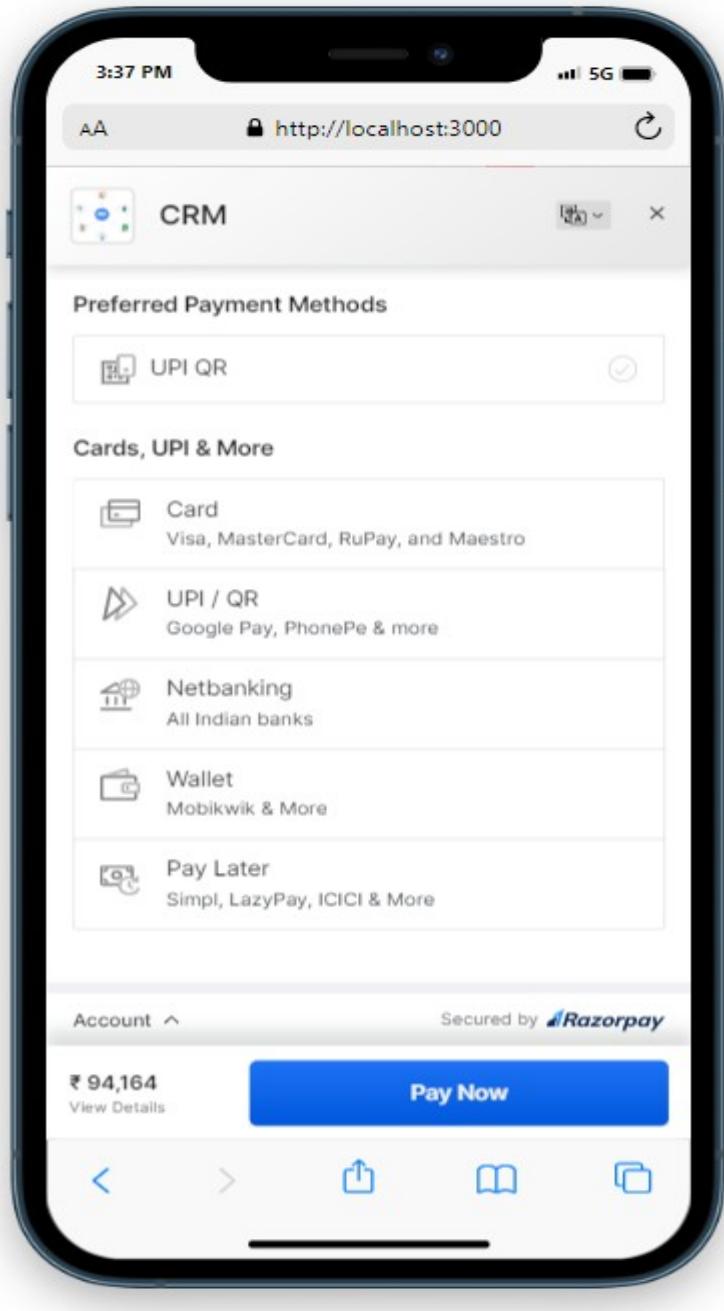
- About Us
- FAQ

Contact information:

- Navrangpura, Ahmedabad.
- +91 9099946540
- crmproject@demo.com

This screen will show payment page. You can enter mobile number, email.

After clicking proceed button



This screen will show you can choose your payment method.

UPI/QR

The screenshot shows a web browser window with a purple header bar. The address bar displays 'localhost:3000/order/confirm'. The main content area features a shopping cart summary on the right and a central modal for UPI payment.

Shopping Cart Summary:

- Subtotal: ₹79800
- Shipping Charges: ₹0
- GST: ₹14364
- Total:** ₹94164

Test Mode is indicated in the top right corner of the summary area.

Modal Content:

- Pay With UPI QR:** A QR code is shown with instructions to "Scan the QR using any UPI app on your phone." Below it, four small icons represent different UPI apps.
- QR Code is valid for 2:36 minutes**
- Pay Using UPI ID:** A field labeled "UPI ID" is populated with "success@razorpay". Below the field, it says "Google Pay, BHIM, PhonePe & more".
- Razorpay Payment Form:** Shows a balance of ₹ 94,164 and a large blue "Pay Now" button.

Page Footer:

- CRM**: Customer relationship management (CRM) is a technology for managing all your company's
- Contact**: Navrangpura, Ahemdabad. +91 9099946540

This screen will show UPI payment method.

Card

The screenshot shows a web browser window with a purple header bar. The address bar displays 'localhost:3000/order/confirm'. The main content area has a dark background with a red 'Test Mode' banner in the top right corner. On the left, there's a sidebar with contact information: 'Phone: 8837828993' and 'Address: sp hostel, ahemdabad, GJ, 380009, IN'. Below this is a section titled 'Your Cart Items:' showing a product image of 'ACTIVATED CHARCOAL FOAMING FACE WASH'. On the right, there's a summary of the order details:

Subtotal:	₹79800
Shipping Charges:	₹0
GST:	₹14364
Total:	₹94164

A central modal window titled 'CRM' is open, showing a form to 'Add New Card'. It includes fields for 'Card Number' (5244 8047 7909 6767), 'Expiry' (12 / 44), 'Card Holder's name' (kenil finaviya), and 'CVV' (three dots). Below the form is a link to 'Save card securely for future payments'. At the bottom of the modal is a blue 'Pay Now' button.

CRM
Customer relationship management (CRM) is a technology for managing all your company's

Contact
Navrangpura, Ahmedabad.
+91 9099946540

This screen will show card payment method.

Net banking

The screenshot shows a web browser window with a purple header bar. The main content area displays a payment interface for a shopping cart. On the left, there's a sidebar with contact information (Phone: 8837828993, Address: sp hostel, ahemdabad, GJ, 380009, IN) and a section for 'Your Cart Items' showing a product: ACTIVATED CHARCOAL FOAMING FACE WASH. A modal window titled 'CRM' is open, asking to 'Select Bank'. It lists several banks: ICICI, Axis, Kotak, Yes, IDBI, and BOB. A dropdown menu shows 'Select a different bank' with 'Bank of Baroda - Retail Bank...' as an option. Below the modal, a payment summary shows Subtotal: ₹399000, Shipping Charges: ₹0, GST: ₹71820, and Total: ₹470820. A 'Proceed To Payment' button is visible. At the bottom, there's a 'CRM' section with a brief description and a 'Pay Now' button from 'Razorpay'.

This screen will show net banking payment method.

Wallet

The screenshot shows a web browser window with a purple header bar. The address bar displays "localhost:3000/order/confirm". The main content area shows a shopping cart summary and a "Select Wallet" dialog.

Shopping Cart Summary:

- Phone: 8837828993
- Address: sp hostel, ahemdabad, GJ, 380009, IN
- Your Cart Items:
 - Product ACTIVATED CHARCOAL FOAMING FACE WASH

Select Wallet Dialog:

Subtotal: ₹79800

Shipping Charges: ₹0

GST: ₹14364

Total: ₹94164

Test Mode

Options listed in the dialog:

- Mobikwik
- Freecharge
- Airtel Money
- Ola Money (Postpaid + Wallet)
- JioMoney
- PayZapp

Bottom Navigation Bar:

- CRM
- Customer relationship management (CRM) is a technology for managing all your company's
- Account ^ Secured by
- ₹ 94,164 View Details Pay Now
- All Product Terms & conditions
- Contact
- Navrangpura, Ahemdabad.
- +91 9099946540
- 33°C ENG 1:01 PM IN 2/28/2023

This screen will show wallet payment method.

Pay Letter

The screenshot shows a web browser window with a purple header bar containing a 'crm' icon and a search bar with the text 'Hair Oil Online In India At Best P...'. The main content area displays a payment interface for an order confirmation.

Shipping Details:

- Name: [redacted]
- Phone: 8837828993
- Address: sp hostel, ahemdabad, GJ, 380009, IN

Your Cart Items:

- ACTIVATED CHARCOAL FOAMING FACE WASH

Payment Options (CRM):

- ePayLater
- Simpl
- ICICI Bank PayLater
- FlexiPay by HDFC Bank
- Kotak Mahindra Bank
- LazyPay

Order Summary:

Subtotal:	₹399000
Shipping Charges:	₹0
GST:	₹71820
Total:	₹470820

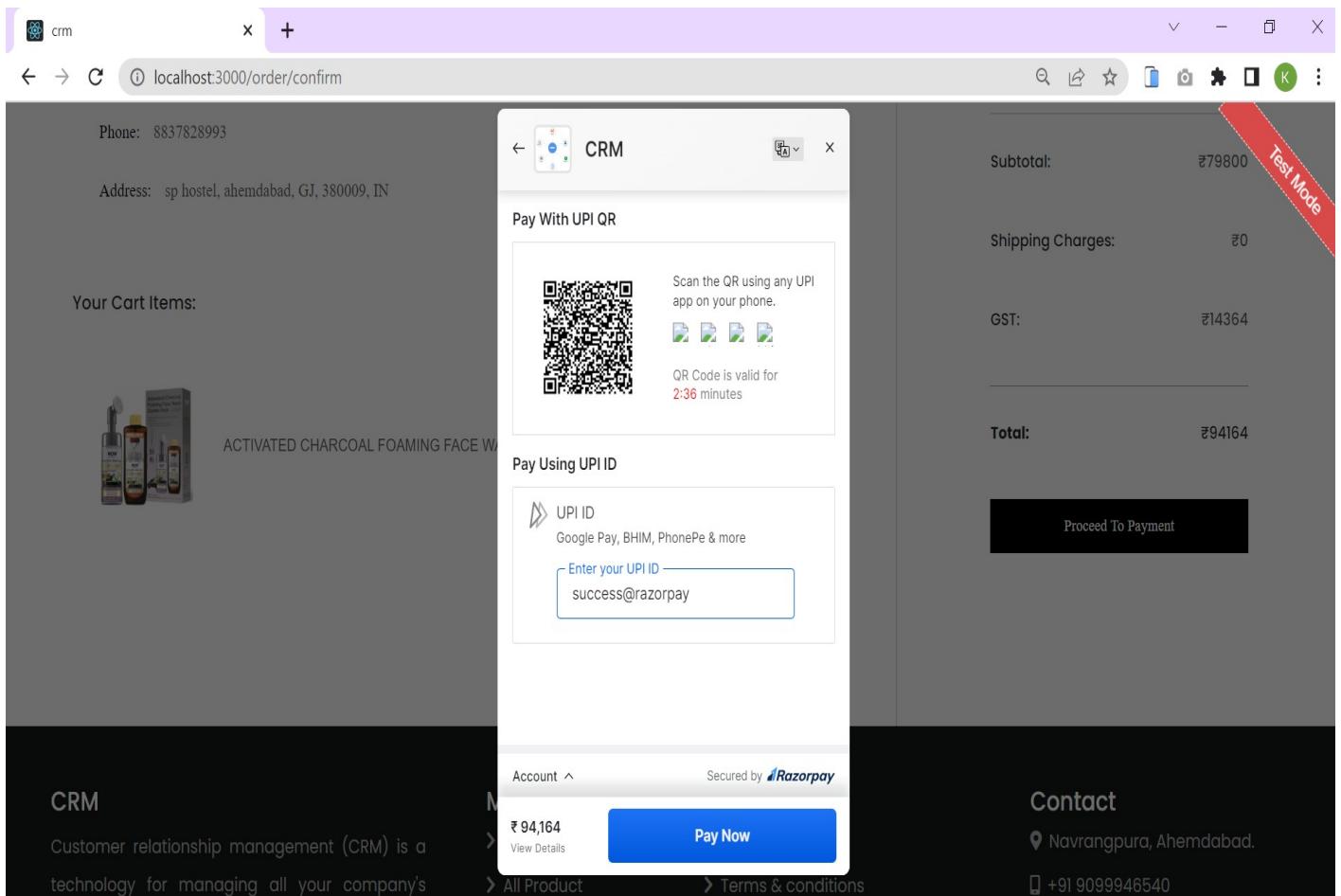
Buttons:

- Proceed To Payment

Test Mode: A red diagonal banner in the top right corner of the payment area.

This screen will show pay letter payment method.

Clicking pay now



This screen will show clicking on pay now button.

Processing payment

The screenshot shows a web browser window with two tabs open: 'WhatsApp' and 'crm'. The main content area displays a payment confirmation page for an order. At the top, it shows the address: 'nikol, Ahmedabad, GJ, 380009, IN'. Below this, there's a section for 'Your Cart Items' featuring an image of three bottles of 'ACTIVATED CHARCOAL FOAMING FACE WASH'. To the right, a summary table provides details about the order:

	Subtotal: ₹79800
Shipping Charges:	₹0
GST:	₹14364
Total:	₹94164

A red diagonal banner across the table area says 'Test Mode'. Below the table is a large button labeled 'Proceed To Payment'.

In the center, a modal window titled 'CRM' offers two payment methods: 'Pay With UPI QR' (showing a QR code) and 'Pay Using UPI ID' (with a field containing 'success@UBL'). A smaller overlay window in the foreground says 'Your payment is being processed' with a circular loading icon and a 'Cancel Payment' link.

The footer of the page contains sections for 'CRM', 'Contact', and navigation links like 'Home', 'About Us', and 'FAQ'.

This screen will show you payment is being processed.

Payment Successful



payment successful

[View more product](#)

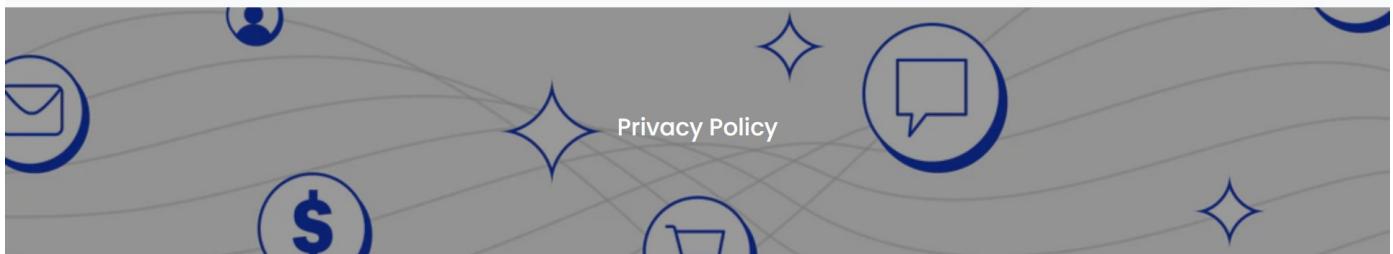
This screen will show your payment was successful.

Privacy Police



Home All Product About Contact

User ▾



1. Information Collected: Start by describing the types of personal information you collect from your users, such as name, email address, phone number, and any additional information related to their business or project needs.
2. Return Policy: Start by clearly stating your return policy. Make it easy for users to find the return policy on your website, such as by placing it in a prominent location or providing a link in the footer or header.
3. Eligibility: Explain who is eligible to make a return. For example, do returns apply only to software defects, or can users return the product for any reason?
4. Timeframe: Specify the timeframe for returns. For example, users may have 30 days from the date of purchase to initiate a return.
5. Refund Policy: Explain how refunds will be processed. Will users receive a full refund or a partial refund? Will refunds be issued to the original payment method or as store credit?
6. Return Shipping: Specify who is responsible for return shipping costs. Will you provide a prepaid return label, or will users need to pay for return shipping?
7. Damaged or Defective Products: Explain how you handle returns for damaged or defective products. Will you provide a replacement product or issue a refund?
8. Exclusions: List any exclusions or limitations to your return policy. For example, you may not accept returns for custom software solutions or other special orders.
9. How to Initiate a Return: Provide clear instructions on how users can initiate a return. This may include providing a return request form or contact information for your customer service team.

CRM

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers.



Main menu

- Home
- All Product
- About Us
- Contact Us

Quick links

- privacy policy
- Terms & conditions
- FAQ

Contact

📍 Navrangpura, Ahmedabad.
☎ +91 9099946540
✉ crmproject@demo.com

This screen will show privacy police page.

Frequently Asked Questions

The screenshot shows a website interface for "WOW SKIN SCIENCE". At the top, there is a navigation bar with links for Home, All Product, About, Contact, User (with a dropdown arrow), and a notification icon. Below the navigation bar, the page title is "Frequently Asked Question". The main content area contains a list of frequently asked questions with expandable answers:

- What products do you sell? (Answer: We sell a wide range of medical products, including prescription medications, over-the-counter medications, medical supplies and equipment, vitamins and supplements, and personal care items.)
- How do I place an order?
- How long will it take for my order to be delivered?
- What payment methods do you accept?
- Do you require a prescription for prescription medications?

The screenshot shows a dark-themed footer section with the following content:

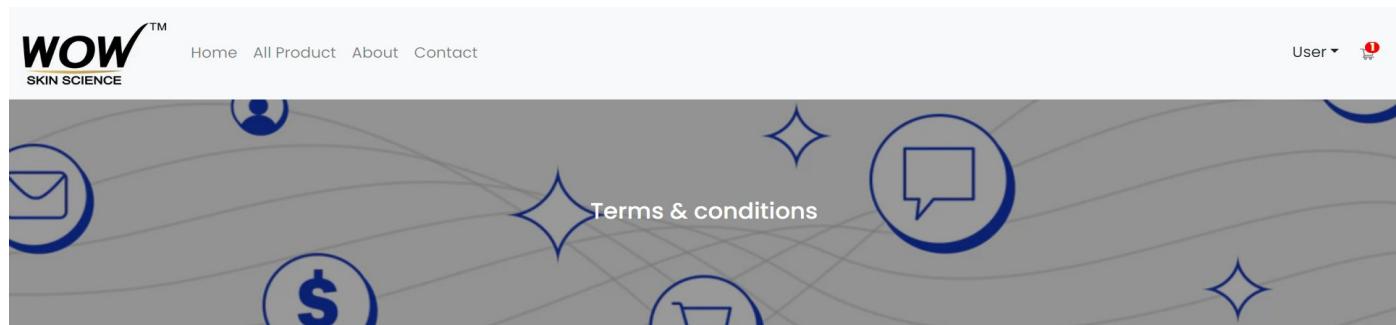
- CRM**

Customer relationship management (CRM) is a technology for managing all your company's relationships and interactions with customers and potential customers.
- Main menu**
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- Contact**
 - Navrangpura, Ahemdabad.
 - +91 9099946540
 - crmproject@demo.com

Below the footer, there are social media icons for Facebook, Instagram, YouTube, Twitter, and LinkedIn.

This screen will show frequently asked question.

Terms and Condition



- 1.** Agreement to Terms By accessing and using our website, you agree to these terms and conditions as well as our Privacy Policy. If you do not agree to these terms, you should not use our website.
- 2.** Use of Website You may use our website for your personal, non-commercial use only. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information, software, products or services obtained from our website.
- 3.** Product Information We make every effort to provide accurate and up-to-date information about our products. However, we cannot guarantee that all information on our website is error-free or complete. We reserve the right to correct any errors or omissions on our website and to update product information at any time without prior notice.
- 4.** Prescription Medications Prescription medications can only be dispensed with a valid prescription from a licensed healthcare provider. It is your responsibility to ensure that you have a valid prescription for any prescription medications you order from our website.
- 5.** Disclaimer of Warranties We make no representations or warranties of any kind, express or implied, as to the operation of our website or the information, content, materials, or products included on our website. You expressly agree that your use of our website is at your sole risk.
- 6.** Limitation of Liability We shall not be liable for any damages, including but not limited to direct, indirect, incidental, punitive, and consequential damages, arising from the use or inability to use our website or any of our products or services.
- 7.** Governing Law These terms and conditions shall be governed by and construed in accordance with the laws of the state where our store is located, without giving effect to any principles of conflicts of law.
- 8.** Changes to Terms and Conditions We reserve the right to change these terms and conditions at any time without prior notice. Any changes will be effective immediately upon posting on our website.
- 9.** If you have any questions or concerns about our terms and conditions, please contact us. Thank you for using our medical store website.

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Facebook icon | Instagram icon | YouTube icon | Twitter icon | LinkedIn icon

This screen will show Terms and Condition page.

CONCLUSION

- Thus we conclude that we enjoyed very much working on the project “CRM(Customer Relationship Management)” our internal guide **Prof. Riddhi Kundal** helped us a lot in improving the quality of our project.
- As well as our external guide **Mr. Tejas Sagar** helped us a lot in giving suggestions for better functioning of our work.
- This is just the stepping stones for project development there is new paths to be discovered and there are new goals that are to be achieved.

Bibliography

- The Following are the list of website referred

- <http://mui.com/>
- <https://expressjs.com/>
- <https://getbootstrap.com/>
- <https://reactjs.org/>
- <https://stackoverflow.com/>