John Kenney

UX Designer

Minneapolis, MN 55413
johnrkenneydesign.com
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SKILLS

Designing detailed, clean-cut user flows for digital products; strengths in logical reasoning and thorough communication

EXPERIENCE

Best Buy, Minneapolis - *UX Designer*

MARCH 2022 - PRESENT

- Practiced Enterprise Agile methods with Product, Engineering partners
- Designed workflows which reduced order cancellations by 80bps
- Surpassed quarterly goals to reduce Customer Care call volume

Known Point Technologies, Concord - *UX Designer*

JANUARY 2022 - JUNE 2022

- Conducted user interviews and usability testing
- Crafted original designs for attorney-facing portal

Medica, Minnetonka - *Data Analyst*

JANUARY 2020 - MARCH 2022

- Designing an automation process for data storage, retrieval
- Provided feedback, presentations based on data analysis

EDUCATION

University of MN, Minneapolis - *Certificate in UX/UI, BA in English*

JANUARY 2016 - MAY 2019

Learned Human-Centered Design principles while collaborating on six major projects. Practiced argumentation, content strategy, tone, and performative language.

SOFTWARE SKILLS

Figma • Jira • Miro • DataStudio • Axure • HTML • CSS • Javascript