Module 2A:

Visualisation Excellence

Brandon NG brandon.ng@nus.edu.sg

Institute of Systems Science National University of Singapore



© 2018 NUS. The contents contained in this document may not be reproduced in any form or by any means, without the written permission of ISS, NUS other than for the purpose for which it has been supplied.





Introduction

- Pre-Attentive Attributes
- Gestalt Principles
- Graphical Excellence
 - Well designed presentation of interesting data
 - Complex ideas communicated with clarity, precision and efficiency
 - The truth about data
- Graphical Integrity
 - Lie factor
 - Show data variation, not design variation









I		П		III		IV	
х	у	х	у	х	у	Х	у
10.0	8.04	10.0	9.14	10.0	7.46	8.0	6.58
8.0	6.95	8.0	8.14	8.0	6.77	8.0	5.76
13.0	7.58	13.0	8.74	13.0	12.74	8.0	7.71
9.0	8.81	9.0	8.77	9.0	7.11	8.0	8.84
11.0	8.33	11.0	9.26	11.0	7.81	8.0	8.47
14.0	9.96	14.0	8.10	14.0	8.84	8.0	7.04
6.0	7.24	6.0	6.13	6.0	6.08	8.0	5.25
4.0	4.26	4.0	3.10	4.0	5.39	19.0	12.50
12.0	10.84	12.0	9.13	12.0	8.15	8.0	5.56
7.0	4.82	7.0	7.26	7.0	6.42	8.0	7.91
5.0	5.68	5.0	4.74	5.0	5.73	8.0	6.89





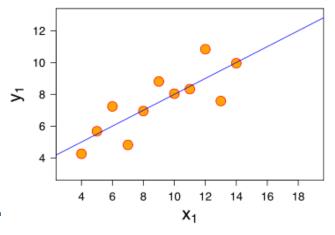


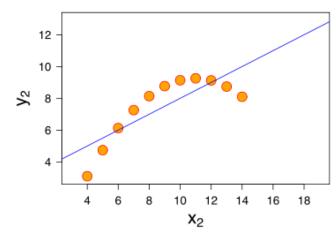


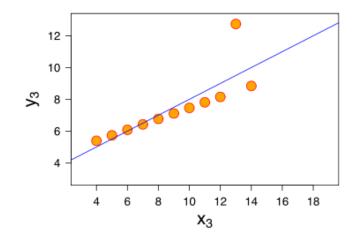


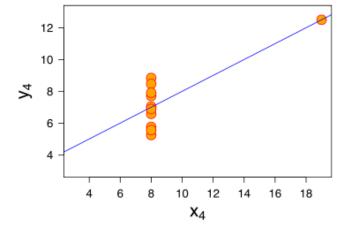
Page 4 of 54

The same information expressed 'visually' is far easier to understand, interpret, and communicate...







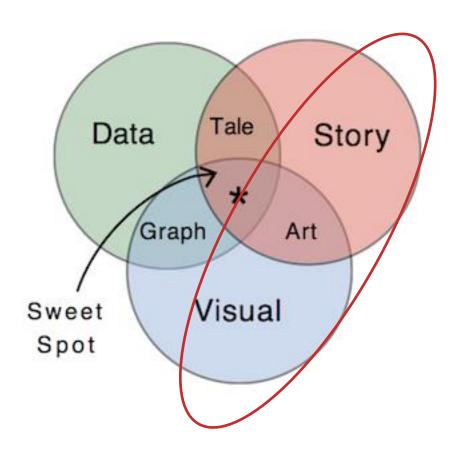






Visual + Story = Art





- Aesthetics look and feel
- Visual art
- Psychology
- Cognitive

Pre-Attentive Attributes





Data visualisation works because they use 'Pre-Attentive Attributes' to code the data...



Pre-Attentive Attributes are detected and processed immediately by the brain, without the need for focused attention. They are...



Perceived in less than 10 milliseconds

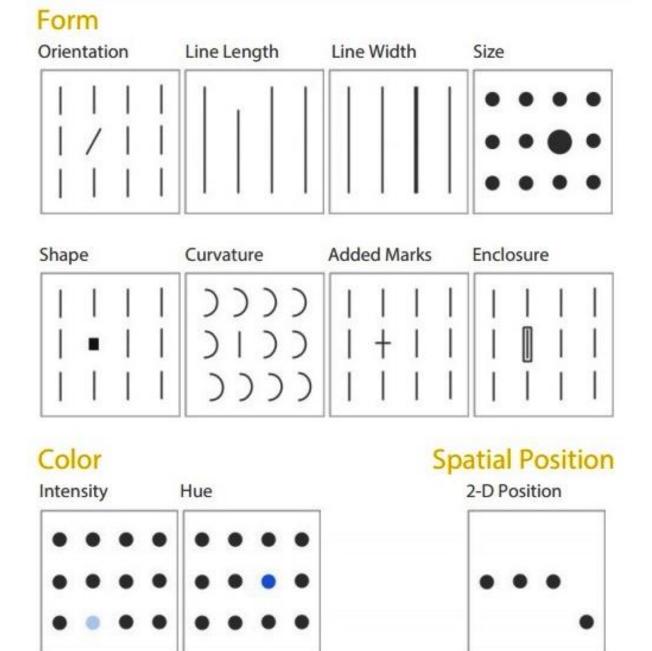


Unconsciously processed





Pre-Attentive Attributes







Visual Variables

	Quantitative		Ordinal		Nominal	
More Accurate	Position	•••	Position	•••	Position	•••
^	Length		Density	• • •	Hue	• • •
	Angle	4	Saturation	• • •	Density	• • •
	Slope	//	Hue	• • •	Saturation	• • •
	Area	• •	Length	_	Shape	• * =
	Density	• • •	Angle	4	Length	=
	Saturation	• • •	Slope	//	Angle	4
1	Hue	• • •	Area	• •	Slope	//
Less Accurate	Shape	• • =	Shape	• 🗚 🗷	Area	• •





Page 8 of 54

Count the 3s example with pre-attentive attributes

756395068473 658663037576 860372658602 846589107830





Count the 3s example with pre-attentive attributes

756395068473 658663037576 860372658602 846589107830





No preattentive attributes

What are we doing well? Great Products. These products are clearly the best in their class. Replacement parts are shipped when needed. You sent me gaskets without me having to ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours.

You have a great company – keep up the good work!

Color

What are we doing well? Great Products. These products are clearly the best in their class.

Replacement parts are shipped when needed. You sent me gaskets without me having to ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours.

You have a great company – keep up the good work!

Bold

What are we doing well? Great Products. These products are clearly the best in their class. Replacement parts are shipped when needed. You sent me gaskets without me having to ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours.

You have a great company – keep up the good work!

Italics

What are we doing well? Great Products. These products are clearly the best in their class. Replacement parts are shipped when needed. You sent me gaskets without me having to ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours.

You have a great company – keep up the good work!





Size

What are we doing well? Great Products. These products are the best in their class. Replacement parts are shipped when needed. You sent gaskets

without me having to

ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours. You have a great company – keep up the good work!

Outline (enclosure)

What are we doing well? Great Products. These products are clearly the best in their class. Replacement parts are shipped when needed. You sent me gaskets without me having to ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours.



What are we doing well? Great Products. These products are clearly the best in their class. Replacement parts are shipped when needed. You sent me gaskets without me having to ask.

Problems are resolved promptly.

Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours. You have a great company – keep up the good work!

Underline (added marks)

What are we doing well? Great Products. These products are clearly the best in their class. Replacement parts are shipped when needed. You sent me gaskets without me having to ask. Problems are resolved promptly. Bev in the billing office was quick to resolve a billing issue I had. General customer service exceeds expectations. The account manager even called to check in after normal business hours.

You have a great company – keep up the good work!





You have a great company – keep up the good work!

Aoccdrnig to a rscheearch at an Elingsh uinervtisy, it deosn't mttaer in waht oredr the Itteers in a wrod are, the olny iprmoetnt tihng is taht frist and Isat Itteer is at the rghit pclae. The rset can be a toatl mses and you can sitll raed it wouthit porbelm. Tihs is bcuseae we do not raed ervey Iteter by itslef but the wrod as a wlohe.









YELLOW BLUE ORANGE BLACK RED GREEN PURPLE YELLOW RED ORANGE GREEN BLAG BLUE RED PURPLE GREEN BLUE ORANGE





Special Effect vs Noise

Bold

Italics

• <u>Underline</u>

CAPITAL CASE

Typeface

Color

Inversing Elements

Size

Blinking & Flashing

Typefaces for Dyslexia

Microsoft Office Typefaces.

Arial. Comic Sans. Century Gothic. Verdana. Trebuchet. Calibri.

• 2. Free fonts designed for dyslexia:

Lexia Readable. Dyslexie

Open Dyslexic, Open-Dyslexic, OpenDyslexic.

https://bdanewtechnologies.files.wordpress.com/2011/03/typefaces6.pdf







Only able to differentiate black/dark vs white/ bright



Not able to differentiate green, dark red, purple

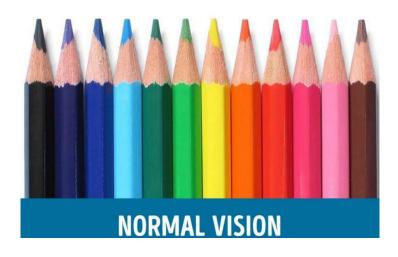


Not able to differentiate between red, dark green, blue, purplish-red colours



Not able to differentiate blue and yellow



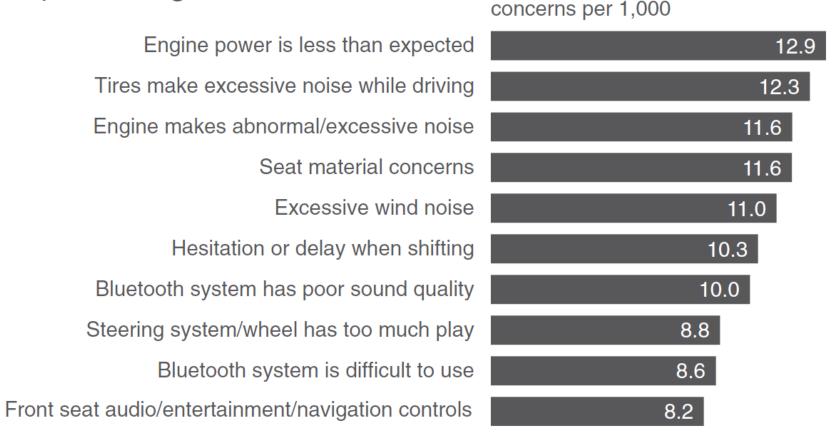




Example of Pre-attentive Attributes in Graphs Original graph, no pre-attentive attributes



Top 10 design concerns







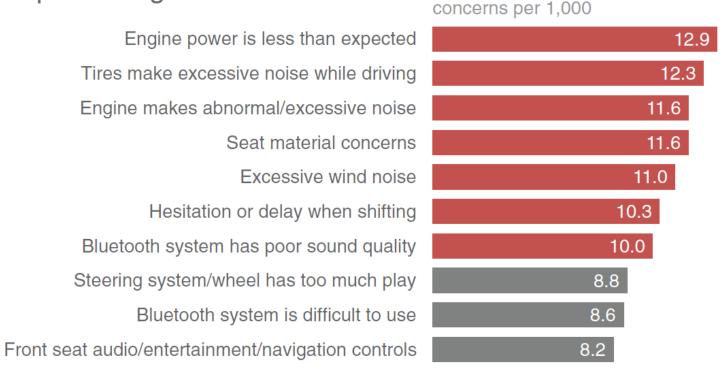
Leverage color to draw attention



7 of the top 10 design concerns have 10 or more concerns per 1,000.

Discussion: is this an acceptable default rate?

Top 10 design concerns



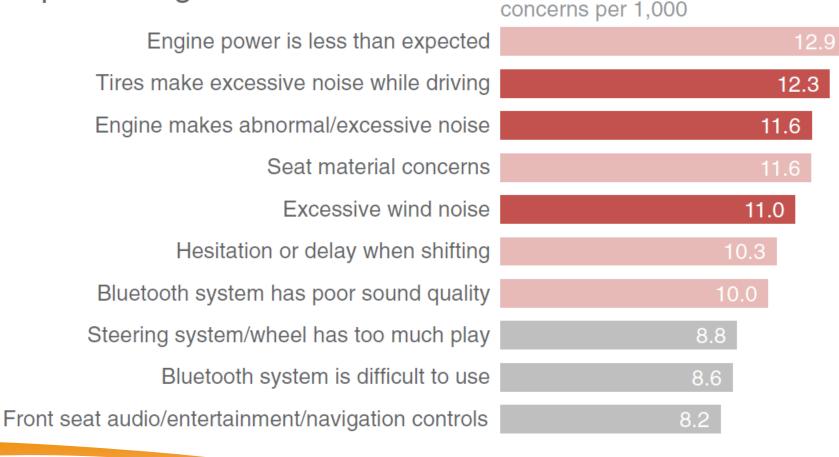




Create a visual hierarchy of information



Top 10 design concerns



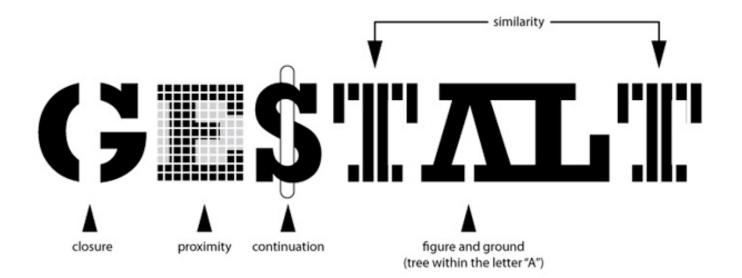
Comments indicate that **noisy tire issues** are most apparent **in the rain**.

Complaints about engine noise commonly cited after the car had not been driven for a while.

Excessive wind noise is noted primarily in freeway driving at high speeds.



Gestalt Principles









Gestalt Principles



Our brains organize and group visual elements into groups or unified wholes when certain principles are applied...



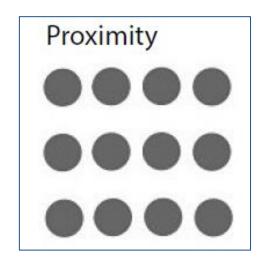
We can use these principles to **highlight patterns** that are important, and **downplay** other **patterns**.

© 2018 NUS. All rights reserved

Visualisation Excellence.pptx

 We see three rows of dots instead of four columns of dots because they are closer horizontally than vertically.



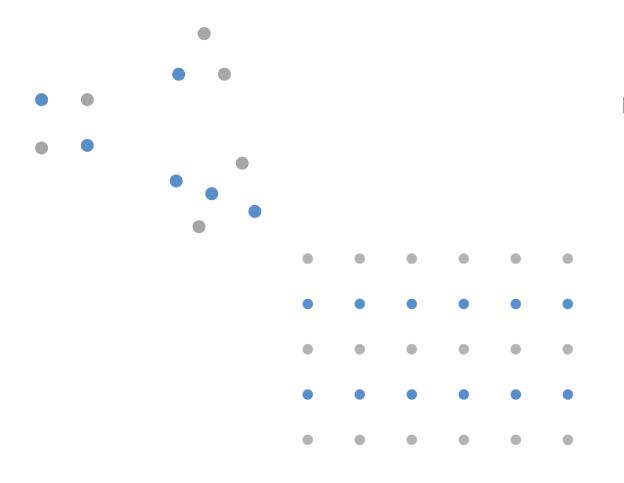


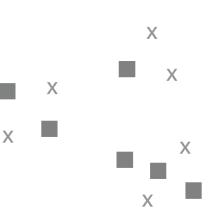


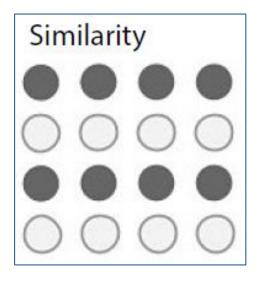




• We see similar looking objects as part of the same group.



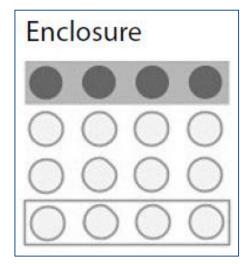


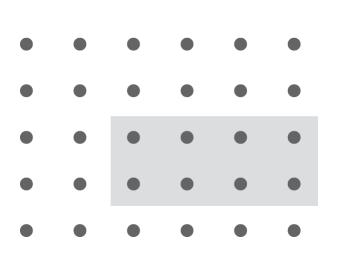


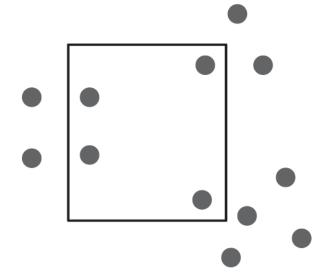


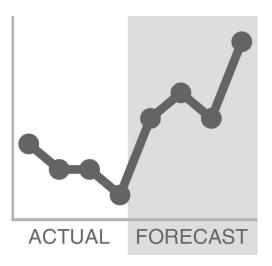


 We group the first four and last four dots as two rows instead of eight dots.



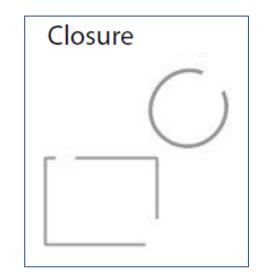


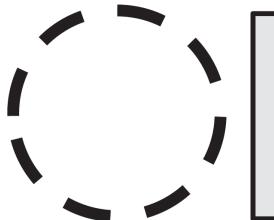


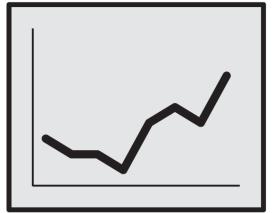




- Closure is the concept that our minds fill in gaps to complete objects and shapes.
- We automatically close the square and circle instead of seeing three disconnected paths.
- We complete the shape made by the hand and combine it with the bottom of a light bulb to make the shape of a full light bulb even though nothing is there.







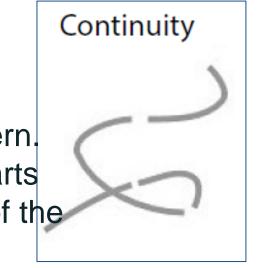


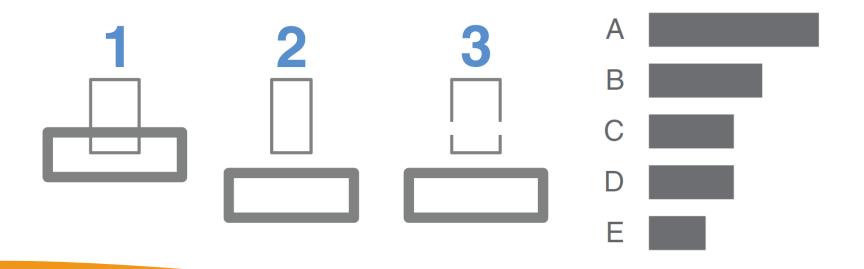




We see one continuous path instead of three arbitrary ones.

 Continuity is the concept that rather than seeing many discontinuous patterns, we tend to see one continuous pattern. Here rather that seeing the tips of the shoes as individual parts of an ellipse, we see a large circle made with all of the tips of the shoes combined.

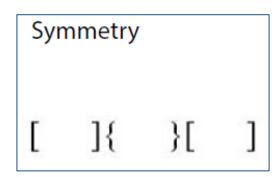


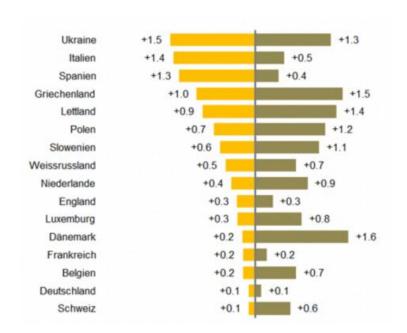


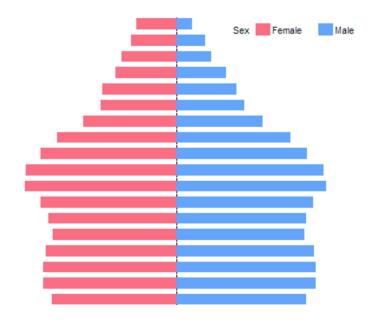




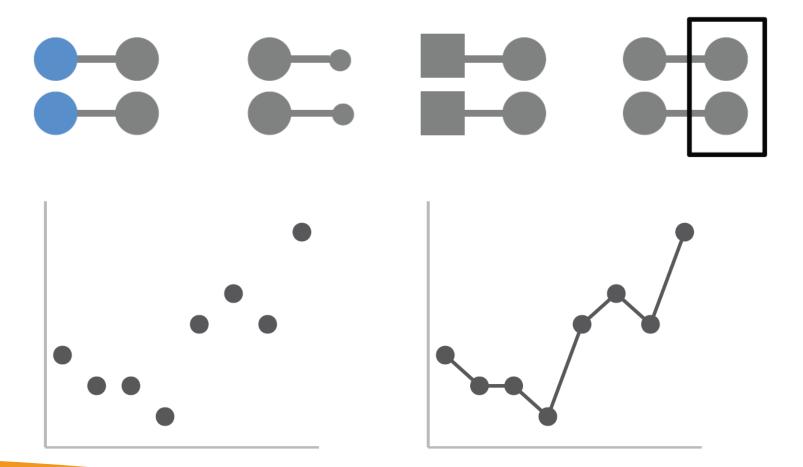
 We see three pairs of symmetrical brackets rather than six individual brackets.

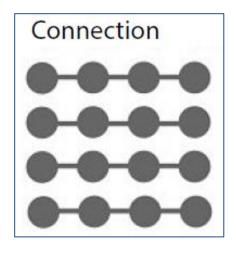






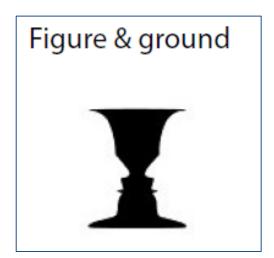
• We group the connected dots as belonging to the same group.

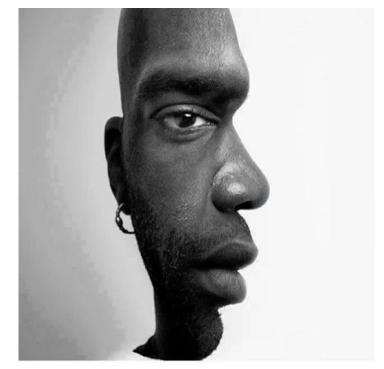






- We either notice the two faces, or the vase.
 Whichever we notice becomes the figure, and the other the ground
- Reversible Figures are optical illusions that uses graphical similarity between objects and shapes to cause us to be able to see two or more images. This image is an example that has half of a man's face but it can look as if you are looking at the side of the man's face or half of the front of his face.





Graphical Excellence



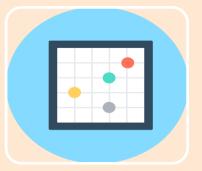




Graphical Excellence









the greatest number of ideas

in the shortest time

with the least ink in the smallest space







Data Visualisation

that have achieved 'Graphical Excellence'...



- Avoid distorting the data or its message
 - Present many numbers in a small space
 - Emphasise the important numbers
 - Make large data sets coherent
- [11] Encourage the audience to compare different pieces of data
- Reveal the data at several levels of detail (overview to fine detail)





Graphical Excellence

Three key aspects...



Data:Ink & Chartjunk



Graphical Integrity

• Lie Factor



Data Density





Graphical Excellence

Data:Ink & Chartjunk



Graphical Excellence is high when the **Data:Ink** is high and **Chartjunk** is low



Data:Ink = ink used to represent data / total ink used to print the graphic To **maximise** the Data:Ink

we must erase 'non-data-ink' and 'redundant data-ink'



Chartjunk = superfluous, decorative, or diverting ink To **minimize** Chartjunk

we must remove 'moiré vibration', grids, and 'the duck'



Data:Ink & Chartjunk

Moiré Vibration







Data:Ink & Chartjunk **Grid**

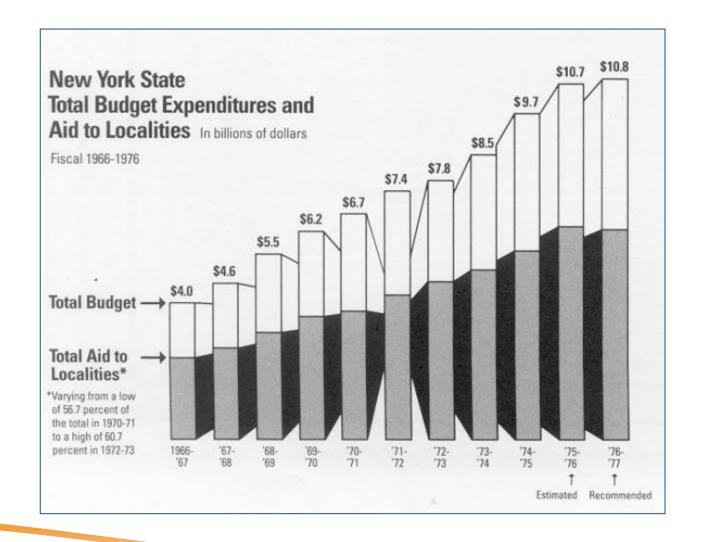
Group	Metric A	Metric B	Metric C
Group 1	\$X.X	Y%	Z,ZZZ
Group 2	\$X.X	Y%	Z,ZZZ
Group 3	\$X.X	Y%	Z,ZZZ
Group 4	\$X.X	Y%	Z,ZZZ
Group 5	\$X.X	Y%	Z,ZZZ

Group	Metric A	Metric B	Metric C
Group 1	\$X.X	Y%	Z,ZZZ
Group 2	\$X.X	Y%	Z,ZZZ
Group 3	\$X.X	Y%	Z,ZZZ
Group 4	\$X.X	Y%	Z,ZZZ
Group 5	\$X.X	Y%	Z,ZZZ

Group	Metric A	Metric B	Metric C
Group 1	\$X.X	Y%	Z,ZZZ
Group 2	\$X.X	Y%	Z,ZZZ
Group 3	\$X.X	Y%	Z,ZZZ
Group 4	\$X.X	Y%	Z,ZZZ
Group 5	\$X.X	Y%	Z,ZZZ



Data:Ink & Chartjunk the Duck













Graphical Excellence is high when the Graphical Integrity is high...



Graphical Integrity requires an absence of misrepresentation, persuasion, masking, or 'lies'...



Consistency in baselines and labels



Consistency in compared scales



Partial data to be highlighted



Compared data to be normalised

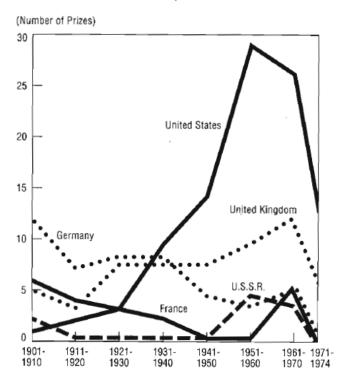


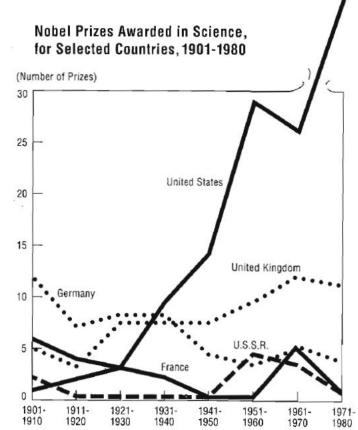
Context to be represented





Nobel Prizes Awarded in Science, for Selected Countries, 1901-1974

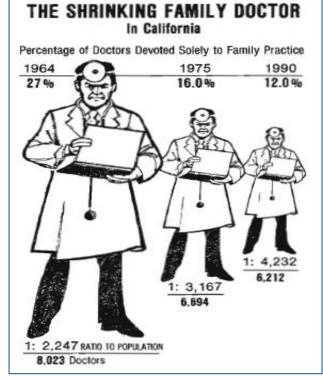






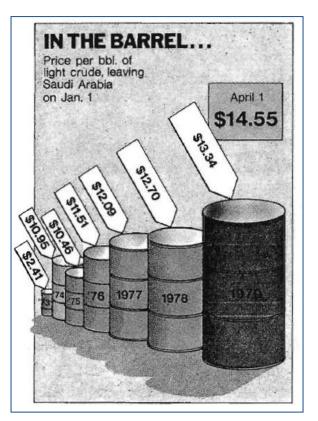


$Lie\ Factor = \frac{\text{size of effect shown in graphic}}{\text{size of effect in data}}$



Lie Factor = c.3 (area)

Los Angeles Times, August 5, 1979, p. 3.

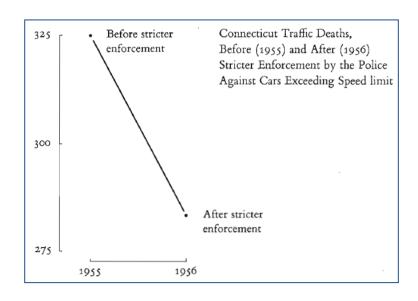


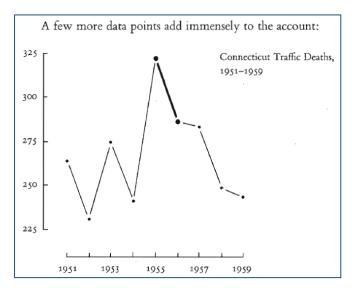
Time, April 9, 1979, p. 57.

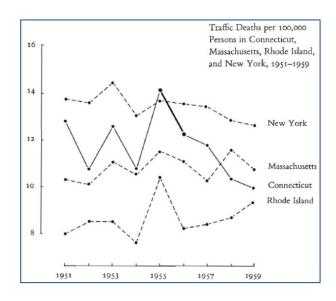
Lie Factor: 59.4 (volume)











The message evolves as the context increases...





Six principles to ensure 'Graphical Integrity'...



Make the representation of numbers proportional to quantities



Use clear, detailed, and thorough labeling



Show data variation, not design variation



Use standardized units, not nominal values



Depict 'n' data dimensions with less than or equal to 'n' variable dimensions



Quote data in full context







Graphical Excellence is high when the Data Density is high...



Data Density = number of data entries in graphic / area of graphic



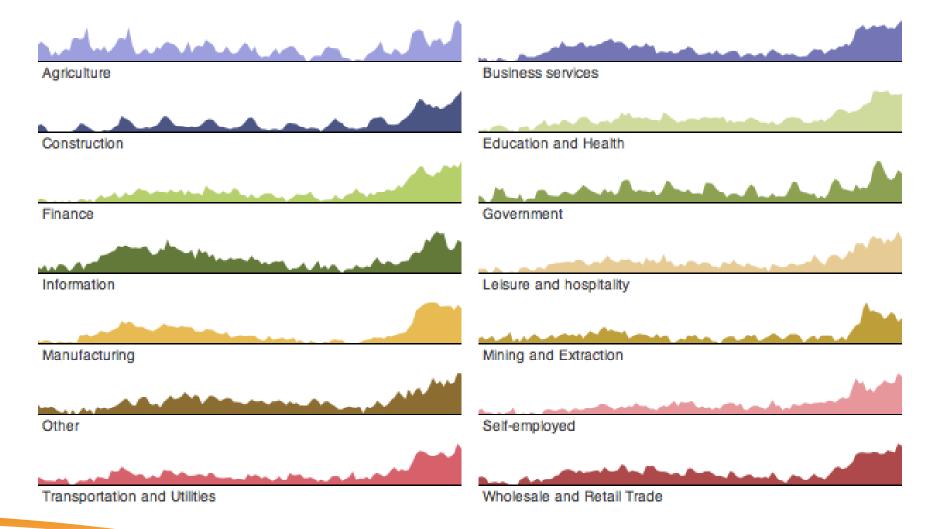
To maximise Data Density we should...

- Consider the use of 'small multiples'
- Maximise space by removing unnecessary 'ink'





Small Multiples







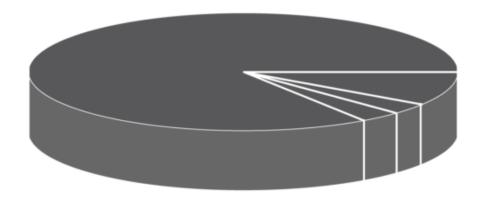
Visualisation Excellence.pptx

How to Spot Visualization Lies

Keep your eyes open

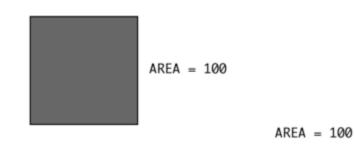
EXTRA DIMENSION JUST BECAUSE

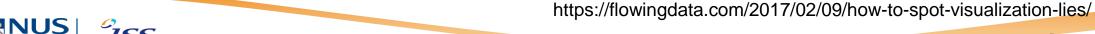
Just say no.



PUTZING AROUND WITH AREA DIMENSIONS

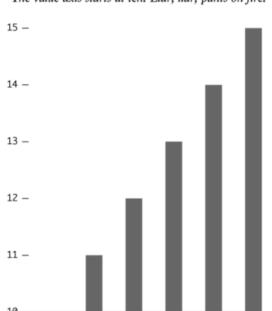
These fill the same amount of area, but they look very different.

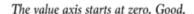


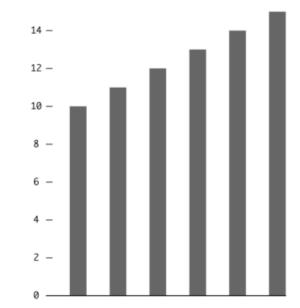


TRUNCATED AXIS

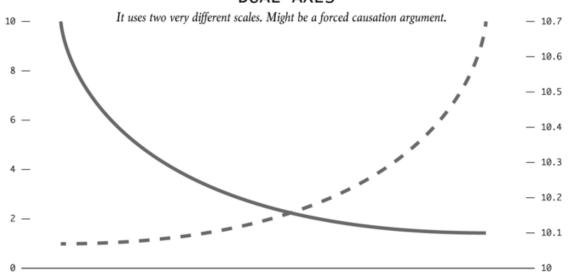
The value axis starts at ten. Liar, liar, pants on fire.





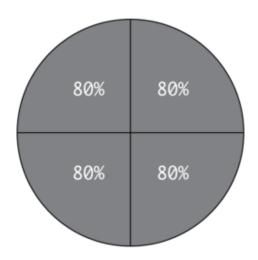


DUAL AXES



IT DOES NOT ADD UP

The parts add up to more than the whole, which is 100%. For my next trick, I will turn this rabbit into a big bag of money.







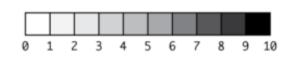
ODD CHOICE OF BINNING

Two bins. What's really in the 1+ category?

Might be hiding something.



That's better. It can show more variation.



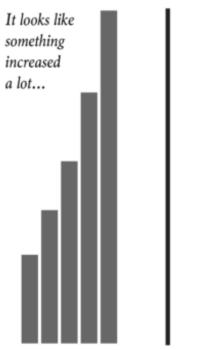
10 THINGS

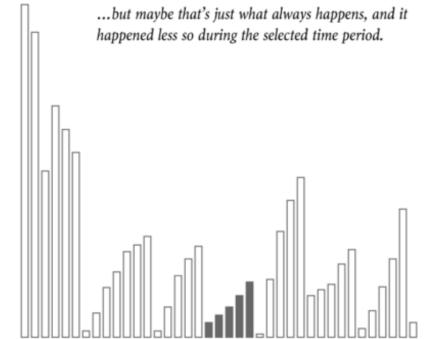
LIMITED SCOPE

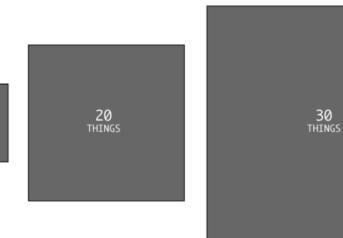
D SCOPE

Thirty is three times ten, but that third rectangle looks a lot bigger than the first.

Might be trying to inflate significance.







AREA SIZED BY SINGLE DIMENSION

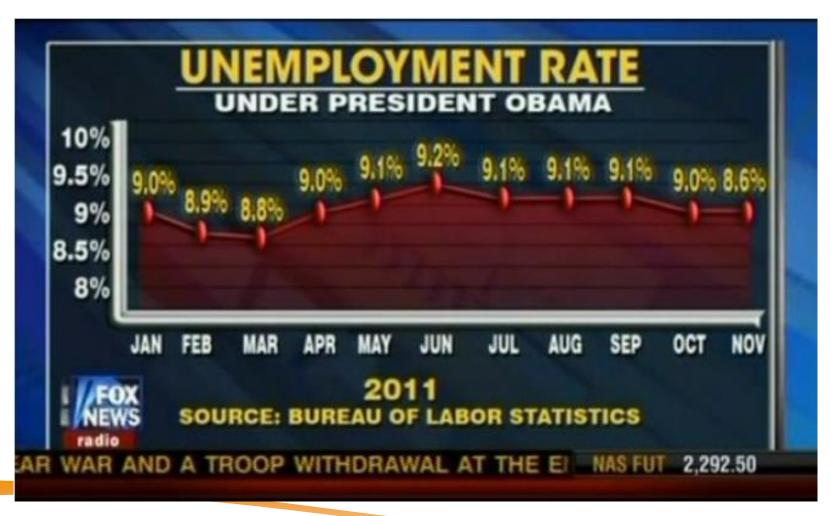
 $Lie\ Factor = \frac{\text{size of effect shown in graphic}}{\text{size of effect in data}}$





Misleading Graphics

Poor Graphical Integrity & Graphical Excellence



High Chartjunk

Low Data:Ink ratio



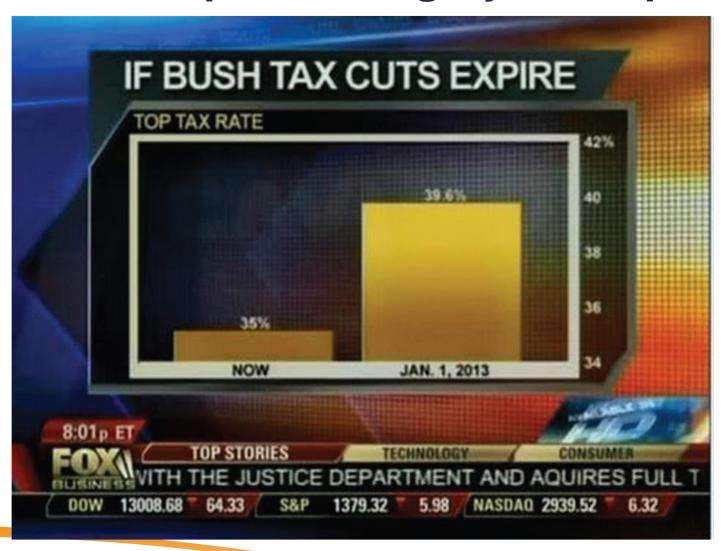
How to Improve the Graph?







Poor Graphical Integrity & Graphical Excellence



High Chartjunk

Low Data:Ink ratio



How to Improve the Graph?

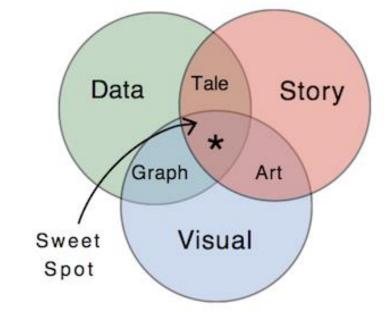






Summary

- Pre-Attentive Attributes
- Gestalt Principles
- Visualisation Excellence
 - Graphical Excellence
 - Graphical Integrity



- Three key aspects of Graphical Excellence
- Six principles to ensure Graphical Integrity
- Graphical Excellence is high when the Graphical Integrity is high...