



KENNETH ROQUE

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Bukit Batok, Singapore



<https://kennethroque.github.io/PersonalWebsite/>

SUMMARY

Innovative and results-oriented IT professional with a strong technical foundation and a passion for leveraging technology to improve systems, solve problems, and drive progress. Known for a quick learning curve, adaptability in fast-changing environments, and a collaborative mindset. Brings a proactive approach to continuous learning and a strong desire to contribute to impactful tech projects from day one.

EDUCATION

Don Honorio Ventura State University, Pampanga, Philippines

- Bachelor of Science in Information Technology
January 2020 - August 2025

SKILLS

- HTML/CSS
- Javascript
- PHP
- C++
- C#
- Visual Basic
- Java
- SQL
- Python
- MSSQL
- MYSQL
- Node.js
- Vue.js
- .NET
- User support
- Network
- Hardware/Device Repair
- Autodesk Remote Access
- Software Development
- Web Development

Internship

IT Intern | Department of Education | Philippines | December 2024 - March 2025

- Helped deploy Google Workspace for Education and Microsoft Teams to support remote learning and teacher collaboration.
- Provided remote troubleshooting for reported device issues (hardware/software) using Autodesk Remote Access, reducing downtime and improving response times.
- Contributed to improving workflow by supporting data management and system updates
- Handled IT procurement tasks, including coordinating with vendors for equipment, preparing purchase requests, and ensuring timely delivery of hardware/software needed by schools.
- Installed new ICT laboratories in public schools, including setting up desktops, networking equipment, and printers, while ensuring proper system configurations.

ACCOMPLISHMENTS

- 3x Director's List Honoree (2021, 2022, 2024)
- Completed over 480 internship hours
- Recognized for collaboration and IT support excellence
- Best in Research and Best Presenter (Final Project)

References

Yunalesca Bravo - HR at M.S. Mallari Constr.

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WORK EXPERIENCE

Audio Transcription | Appen | Philippines | January 2020 - March 2020

- Increased client satisfaction by providing timely and accurate transcriptions for various industries.
- Delivered accurate transcripts using audio processing tools.
- Collaborated effectively with team members to produce high-quality transcriptions for complex projects.

Tech Support | M.S. Mallari Construction | Philippines | January 2024 - August 2025

- Delivered frontline IT support for 200+ office staff, resolving issues on desktops, laptops, printers, and mobile devices to ensure smooth daily operations.
- Maintained software updates and assisted in system installations.
- Assisted in system configurations, software deployments, and basic server maintenance, ensuring compliance with company IT policies.
- Monitored and troubleshooted LAN/WAN connectivity to minimize downtime.
- Supported office staff with technical training and guidance on new systems and applications.
- Gained exposure to Active Directory user account management, email setup, antivirus/security tools, and data backup procedures.
- Supported hardware and peripheral maintenance, including preventive servicing and replacement planning.
- Provided technical training and guidance to end-users on new tools and applications, improving digital adoption and productivity.

PROJECTS

Library Managements System (C++)

- Created an extensive C++ library management system to effectively handle the collection's books. Functionality for managing users, monitoring books, and loaning and returning books have been implemented. Made use of object-oriented programming concepts to guarantee the system's scalability and maintainability.

Inventory Management System (Visual Basic .NET)

- Designed and implemented an Inventory Management System using Visual Basic. Developed intuitive user interfaces for inventory tracking and reporting. Implemented features for real-time inventory updates.

Personal Website Portfolio (Html/CSS, Javascript)

- Designed and developed a personal website portfolio showcasing professional skills, projects, and achievements.


Web-Based Internship Portal (Node.js, Vue.js)

- Collaborated with a team to build an internship portal for DHVSU students and employers. Designed and implemented a web-based platform using modern web development technologies. Developed features for student registration, internship postings, application submission, one account one device, time rendering and verification. Conducted testing and debugging to ensure the portal's functionality and usability.

References

Cristian Vincent Paule - Colleague - Web
Developer Freelancer

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Alf Lenon - HR at Department of Education

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