KENNETH ROQUE

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https://kennethroqie.github.io/PersonalWebsite/

EDUCATION

Don Honorio Ventura State University Pampanga, Philippines

- Bachelor's of Science in Information Technology 2021 - 2025

SKILLS

HTML CSS	Python
Javascript	Nodejs
PHP	Vuejs
C++	MYSQL
C#	MSSQL
Visual Basic	.NET
Java	Software Development
SQL	Web Development

Internship

IT Intern | Department of Education | Philippines | December 2024 - March 2025

- Helped deploy Google Workspace for Education and Microsoft Teams to support remote learning and teacher collaboration.
- Provided remote troubleshooting for reported device issues (hardware/software) using Autodesk Remote Access, reducing downtime and improving response times.
- Contributed to improving workflow by supporting data management and system updates
- Handled IT procurement tasks, including coordinating with vendors for equipment, preparing purchase requests, and ensuring timely delivery of hardware/software needed by schools.
- Installed new ICT laboratories in public schools, including setting up desktops, networking equipment, and printers, while ensuring proper system configurations.

ACCOMPLISHMENTS

- 3x Director's List Honoree (2021,2022,2024)l
- Completed over 480 internship hours.
- Recognized for collaboration and IT support excellence.
- Best in Research and Best Presenter (Final Project).

WORK EXPERIENCE

Audio Transcriptionist | Appen | Philippines | January - March 2020

- Increased client satisfaction by providing timely and accurate transcriptions for various industries.
- Delivered accurate transcripts using audio processing tools.
- Collaborated effectively with team members to produce high-quality transcriptions for complex projects.

Tech Support | M.S. Mallari Construction | Philippines | January 2024 - Aug 2025

- Delivered frontline IT support for 100+ office staff, resolving issues on desktops, laptops, printers, and mobile devices to ensure smooth daily operations.
- Maintained software updates and assisted in system installations.
- Assisted in system configurations, software deployments, and basic server maintenance, ensuring compliance with company IT policies.
- Monitored and troubleshooted LAN/WAN connectivity to minimize downtime.
- Supported office staff with technical training and guidance on new systems and applications.
- Gained exposure to Active Directory user account management, email setup, antivirus/security tools, and data backup procedures.
- Supported hardware and peripheral maintenance, including preventive servicing and replacement planning.
- Provided technical training and guidance to end-users on new tools and applications, improving digital adoption and productivity.

PROJECTS

Library Managements System (C++)

- Created an extensive C++ library management system to effectively handle the collection's books. Functionality for managing users, monitoring books, and loaning and returning books have been implemented.

Inventory Management System (Visual Basic .NET)

- Designed and implemented an Inventory Management System using Visual Basic. Developed intuitive user interfaces for inventory tracking and reporting. Implemented features for real-time inventory updates.

Personal Website Portfolio(Html/CSS, Javascript)

- Designed and developed a personal website portfolio showcasing professional skills, projects, and achievements.

Web-Based Internship Portal (Nodejs, Vuejs)

- Collaborated with a team to build an internship portal for DHVSU students and employers. Designed and implemented a web-based platform using modern web development technologies. Developed features for student registration, internship postings, application submission, one account one device, time rendering and verification.