**CS/ECEN 4273**

**HOMEWORK 2**

**DUE DATE: September 12, 2018**

1. Refer to Figure 2.1 from Chapter 2 in the textbook. It places the three software engineering layers on top of a layer entitled “A quality focus.” This implies an organizational quality program such as total quality management. Do a bit of research and develop an outline of the key tenets of a total quality management program (2 pages, single line, Times New Roman font, size 10). (**4 points**)

Then create a simple diagram to highlight your points (**1 points**)

*Avoid any direct cut and paste of text or diagrams from any source*

2. Describe a process framework in your own words. When we say that framework activities are applicable to all projects, does this mean that the same work tasks are applied for all projects, regardless of size and complexity? Explain (Q 2.4). (**5 points**)

Total: ***10 Points***

**SUBMISSION REQUIREMENTS:**

1. **Students in Stillwater – submit this as a hard copy. Make sure you staple/organize your printouts. Include your name on the first page along with indicating the HW number, etc. Before your answer sheet(s), please make sure to include a copy of this question sheet. Use this printout as a checklist and tick off all questions you answered.**
2. **Students in Tulsa – submit this as an electronic Word file (avoid Pdf or Tec file submissions) on Brightspace. Follow the other format requirements as for Stillwater students.**