

Prabhakar Kenneth Vemagiri

kennethvemagiri@gmail.com | +447466360516 | [LinkedIn](#) | Leicester, UK

Experiences

Customer Service	Feb 2023 - Sep 2025
Greggs	London, UK
<ul style="list-style-type: none">Handled 100+ weekly inquiries, achieving 95% customer satisfaction and demonstrating transferable problem solving and Handled 100+ weekly inquiries, achieving 95% customer satisfaction and demonstrating transferable problem-solving and communication skills.Exceeded customer satisfaction targets by 5%, achieving a 95% rating by implementing efficient service strategies for repeat customers.Collaborated with team members to manage high customer volumes, ensuring seamless service delivery and positive relations by resolving inquiries promptly and professionally.	
Data Analyst Intern	Oct 2023 - Sep 2024
Srija Software Solutions	London, UK
<ul style="list-style-type: none">Developed Sales Data Analysis Dashboard with Python and Matplotlib, improving sales forecasting accuracy by 10% for enhanced decision making.Performed social media and employee performance analysis using SAS, Apache, plus data cleaning in AWS/Azure, improving engagement by 15% and productivity by 5%.Visualised data-backed insights effectively, influencing stakeholders decisions and communicated key findings for strategic im-provements, ensuring data quality.	
Web Developer	Feb 2021 - Aug 2022
Remark Skill	Remote, India
<ul style="list-style-type: none">Built and maintained 10+ websites using HTML, CSS, and JavaScript, reducing development time by 10%.Collaborated with multiple designers effectively to deliver high-quality web projects in a timely manner and within budget, enhanc-ing client satisfaction.Resolved complex technical issues promptly, optimising front-end techniques and troubleshooting code that enhanced functionality, stability, reducing development time by 10%.	

Projects

Sales Data Analysis Dashboard
<ul style="list-style-type: none">Improved sales strategies by developing a dashboard that visualised key trends and increased forecasting accuracy by 10%.Streamlined operations through data processing and reporting, reducing manual efforts by 20% and improved the data analysis efficiency.
Social Media Analytics
<ul style="list-style-type: none">Delivered executable insights by analysing social media data, identifying key trends that enhanced the overall social media engagement by 15% through better content.Increased audience by implementing data-backed strategies to optimise social media campaign, resulting in 10% follower growth and improved brand visibility through effective channels.

Education

MSc in Artificial Intelligence	Sep 2023 - Oct 2024
University of East London	London, UK
Bachelor's in Computer Science	Jun 2017 - May 2021
University of Gandhi Institute of Technology and Management	Vishakapatnam, India

Skills

Programming Languages : Python, CSS, JS, HTML, R
Technical Skills : Data Visualization, Data Cleaning, Data Preparation, SQL, ETL
Tools : SAS, Apache, AWS, Azure, Matplotlib, Excel, Power BI, Tableau, Jupyter