Prabhakar Kenneth Vemagiri

kennethvemagiri@gmail.com | +447466360516 | LinkedIn | Portfolio | Leicester, UK

Experiences

Data Analyst Intern   **Oct 2023 - Sep 2024**

Srija Software Solutions   **London, UK**

- Developed Sales Data Analysis Dashboard with **Python** and **Matplotlib**, improving **sales forecasting accuracy by 10%** for enhanced decision making.
- Performed social media and employee performance analysis using **SAS**, **Apache**, plus **data cleaning** in **AWS/Azure**, improving **engagement by 15%** and **productivity by 5%.**
- Visualised **data-backed insights** effectively, influencing stakeholders decisions and communicated key findings for strategic improvements, **ensuring data quality.**

Customer Service   **Feb 2023 - Sep 2025**

Greggs   **London, UK**

- Handled **100+ weekly inquiries**, achieving **95% customer satisfaction** and demonstrating transferable **problem solving** and Handled 100+ weekly inquiries, achieving 95% customer satisfaction and demonstrating transferable problem-solving and communication skills.
- Exceeded **customer satisfaction targets by 5%,** achieving a 9**5% rating** by implementing **efficient service strategies** for **repeat customers.**
- Collaborated with team members to **manage high customer volumes**, ensuring seamless service delivery and **positive relations** by **resolving inquiries promptly** and professionally.

Web Developer   **Feb 2021 - Aug 2022**

Remark Skill   **Remote, India**

- Built and maintained **10+ websites** using **HTML**, **CSS**, and **JavaScript**, reducing development time by 10%.
- Collaborated with multiple designers effectively to **deliver high-quality web projects** in a timely manner and within budget, **enhancing client satisfaction**.
- Resolved **complex technical issues promptly**, optimising front-end techniques and troubleshooting code that enhanced functionality, stability, **reducing development time by 10%.**

Projects

Sales Data Analysis Dashboard

- Improved sales strategies by developing a dashboard that **visualised key trends** and increased **forecasting accuracy by 10%.**
- Streamlined operations through data processing and reporting, **reducing manual efforts by 20%** and improved the data analysis efficiency.

Social Media Analytics

- Delivered executable insights by analysing social media data, identifying key trends that enhanced the overall **social media engagement by 15%** through better content.
- Increased audience by implementing data-backed strategies to optimise social media campaign, **resulting in 10% follower growth** and **improved brand visibility** through effective channels.

Education

MSc in Artificial Intelligence   **Sep 2023 - Oct 2024**

University of East London   **London, UK**

Bachelor's in Computer Science   **Jun 2017 - May 2021**

University of Gandhi Institute of Technology and Management   **Vishakapatanam, India**

Skills

Programming Languages : Python, CSS, JS, HTML, R

Technical Skills : Data Visualization, Data Cleaning, Data Preparation, SQL, ETL, IT Support Troubleshooting

Tools : SAS, Apache, AWS, Azure, Matplotlib, Excel, Power BI, Tableau, Jupyter, Power Point