



Kenneth Hetherington <khetherington51533@gmail.com>

Lana's spotless sparkle LLC

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To: Kenneth Hetherington <khetherington51533@gmail.com>

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Website design

- color scheme (sage green/gold foil?)
- Add photos of before and after
- pricing to be determined after a quote/walk through.

Forms

- services page
- cancellation policy page
- cleaning estimate page
- organizing page (list of items I will organize such as pantry, closets, garage)
- Contract page
- intake form

Cleaning services

Basic clean Deep clean extras

Vacuum Clean windows and sills with the exception of high up windows Carpet cleaning \$50

Dust (blinds,fans,light fixtures,mantles) Clean baseboards Clean inside cupboards \$50

Wipe down counters/tables/exterior appliances Clean inside appliances (oven, microwave, dishwasher) Inside fridge \$50

Sweep Scrub floors Make bed \$8

mop Wipe down light fixtures

clean sinks,mirrors

clean toilets, showers

Specifics

Kitchen

Basic- sink,wipe down exterior appliances, wipe down exterior cabinets, sweep, vacuum, mop floors)

Deep-

Bathroom

Basic- wipe down, mirror, sanitize toilet and shower, sweep, vacuum, mop, garbage)

I do not

- move furniture
- pick up items off the floor
- climb on ladders to reach things
- do dishes or laundry
- clean hazard waste such as urine,feces,vomit

In signing the agreement you agree to

The first cleans are always initial cleans

- we will go over a cleaning checklist and will give a quote
- give 24 hour cancellation notice or you will be charged a cancellation fee
- have your animals put away in a kennel or room that will not be cleaned
- have items picked up off the floor (I will not vacuum around toys,clothes,garbage)
- have sink clear of dishes
- have counters free of items
- no minors present without a parent (I do not watch your children)
- I do try and use nontoxic/ natural cleaning products for most things but depending on the home that might not always be possible, however if a person has an allergy to a product then I will clean accordingly.

Cancellation policy

We value your business and ask that you respect our business time by giving at least 24 hour notice if you need to

reschedule or cancel. Please keep in mind it is hard to fill your spot last minute and affects our livelihood. If cancelled within that 24 hour time frame, full charge of services will be applied.
After 2 cancellations/ reschedules there will be a \$25 deposit required to book next spot.

Kenny's questions / suggestions: