

KENNY RAMADHAN
QA ENGINEER
Jakarta, Indonesia | Phone: +6282186460054
Email:kennyrmdhn@gmail.com

SUMMARY

A dedicated QA Engineer with over 5 years of experience in both manual and automation testing across web, mobile (iOS & Android), API, and desktop applications. I have a strong belief that QA should be involved from the very beginning of the development cycle and that made me used to be collaborating closely with Product Owner, Project Manager, Business Analyst and developers to align business goals with product quality. Actively mentoring junior QA members and promoting discussion, shared learning, and responsibility across the QA team.

Skilled in test planning, test design, bug reporting, and implementing robust automation using tools like Katalon, Cypress, Selenium and Postman. I have an experienced in working within Agile/Scrum environments, driving continuous improvement of QA processes and standards.

I Always committed to delivering not just defect free releases but also maintainable and scaleable test solutions grounded in logic, empathy for end users, and strategic problem solving.

EXPERIENCE

PT Ikonsultan Inovatama – Jakarta, Indonesia

Lead QA Engineer (Jul 2024 - Present)

- Collaborated and coordinating closely with PM, PO, and BA from the early development phase.
- Mentored junior QA members, assigning tasks for QA Member.
- Designed and executed manual and automated test cases for web and mobile (iOS/Android)
- Conducted functional, regression, and performance testing; improved test efficiency and coverage.
- Actively contributed to Agile/Scrum ceremonies and continuously optimized QA workflows.
- Developed, executed, and maintained automated and manual test scripts for web, mobile, and desktop applications.
- Performed functional, regression, integration, and performance testing to ensure product quality across various platforms.
- Designed and implemented automated tests using tools such as Katalon Studio.
- Continuously optimized testing strategies and improved QA processes for efficient software releases.

PT Moonlay Technology – Jakarta, Indonesia

QA Engineer (March 2023 - Jun 2024)

- Analyze application design and code to identify opportunities for automation implementation
- Testing and ensured the quality of the Delima API & Web View Application and also create and maintain the script automation
- Testing and ensured the quality of the BRI API including : Sabrina Bot, Direct Debit , Fund Transfer and Briva and also create and maintain the script automation
- Testing and ensured the quality of the BRI Ceria Flutter App and Senyum Flutter App, contributing to a seamless user experience and also create and maintain the script automation
- Testing and ensured the quality of the CTP IDX Participant to contributing to a seamless user experience and also create and maintain the script automation
- Collaborated closely with developers, designers, and product managers on CTP IDX, BRI Ceria Flutter, Senyum Flutter projects, Delima, and BRI API to understand new features and enhancements.
- Execute diverse testing types, including user interface, functionality, performance, regression, and integration testing, as per the project requirements. Conduct manual testing to identify bugs or defects in application functionality.
- Document test plans, test cases, test results, and other relevant artifacts meticulously.

PT QOIN DIGITAL INDONESIA – Jakarta, Indonesia

QA Engineer (Feb 2022- March 2023)

- Conduct End-to-End (E2E) Testing to ensure the integrity and functionality of the entire application.
- Perform Functional Testing to validate individual features and ensure they meet specified requirements.
- Conduct Manual Testing to identify and rectify bugs or issues in application functionality.
- Testing and ensured the quality of the QOIN e-Wallet Flutter App & QOINPAY Flutter App, contributing to a seamless user experience and also create and maintain the script automation
- Utilize Selenium or Katalon Studio for Automation Testing to enhance testing efficiency and accuracy.
- Perform API Testing using tools such as Postman & Newman to validate the functionality and reliability of API endpoints.
- Develop comprehensive Test Cases to cover various scenarios and ensure thorough testing coverage.
- Create detailed Bug Reports to accurately document and communicate identified issues for resolution.

PT AVOWS TECHNOLOGY – Jakarta, Indonesia

QA Engineer (Jun 2021- Feb 2022)

- Conduct Manual Testing to thoroughly evaluate software functionality and identify potential issues or bugs.
- Manage software development documentation, including implementation details, technical guides, and manual testing procedures.
- Collaborate with internal teams at Pegadaian (Avow's client) onsite, reporting directly to the Master Scrum.
- Oversee Pegadaian's gold products across websites and mobile applications, ensuring seamless product launches.
- Assist in documenting application changes for Pegadaian, including creating specification documents, documenting testing procedures, and developing user guides.

PT BERCA HARDAYA PERKASA – Jakarta, Indonesia

Desktop Support Engineer (Jan 2021- Jun 2021)

- Managed hardware installation and provided comprehensive IT support services.
- Oversaw the implementation process, ensuring the setup and maintenance of PCs, printers, and networking equipment.
- Conducted in-depth analysis of technical issues, delivering prompt and effective problem resolution

PT WHITEOPEN TEKNOLOGI – Jakarta, Indonesia

QA Manual (Jan 2020- Dec 2020)

- Managed software development documentation, including documenting implementation details, technical guides, and manual testing procedures.
- Successfully completed participation in the Java Programming Bootcamp, leading to a contract offer to join the AHM Sunter project as a Manual QA.
- In the AHM project, served as a Manual QA Officer, with responsibilities including creating test report forms, bug reports, and conducting manual tests.
- Collaborated closely with a team of 12 individuals and reported directly to the Project Manager.

PORTOFOLIO

- [Portofolio Automation Testing](#)
- [Portofolio Manual Testing](#)

COURSES & TRAINING

- [QA Bootcamp](#)
- [Software QA](#)
- [Selenium](#)
- [Jmeter](#)
- [Cypress](#)
- [Postman](#)
- [Katalon Studio](#)

SKILLS

- Software Quality Assurance
 - Test Case
 - Test Plan
 - Bug Report
 - Manual Testing
 - SDLC
 - STLC
- Automation Framework
 - Katalon Studio
 - Selenium
 - Cypress
 - Jmeter
 - Postman
 - Robot
- Known Programming Language For Automation Testing
 - Java
 - Javascript
 - Groovy
 - Python
 - HTML
 - CSS

EDUCATION

UNIVERSITAS PELITA BANGSA (2024 - Present)

Bachelor of TI - On Going

I am currently pursuing my education through employee classes, which I attend primarily on weekends, with occasional online sessions. This flexible schedule enables me to continue working while advancing my education and professional development.