

# Kenny Bowen-Tham

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## SUMMARY

Hard-working team member with 3 years of work experience with a solid background in food service & customer service. Efficient and reliable worker with a strong ability to work under pressure. Aiming to leverage my abilities to successfully become a great employee at your company. Frequently praised as focused by my peers, I can be relied upon to help your company achieve it's goals.

## OBJECTIVE

To obtain long term employment with growth potential with a company where I can contribute my hard working ability and my positive attitude.

## EXPERIENCE

Cloud9 Pho & Tea Time - Bobarista & Waiter

*Vancouver, Washington • 08/2021 - 08/2022*

- Recommended products based on solid understanding of individual customer needs and preferences.
- Created wide variety of hot and cold drinks in average shifts with consistently positive customer satisfaction scores.
- Maintained supply levels in counter and customer areas to meet typical demands.
- Pleasantly interacted with customers during hectic periods to promote fun, positive environment.

Ocha Tea Corner - Bobarista

*Portland, OR • 03/2021 - 07/2021*

- Suggested food items to complement beverage orders.
- Cleaned prep areas and replenished supplies.
- Prepared beverage recipes and individually requested specialty drinks.
- Greeted guests with pleasant smile and superior customer service.

ShareTea Burnside - Bobarista

*Portland, OR • 12/2019 - 10/2020*

- Took customer orders and processed payment into the register
- Created bubble tea, toppings, and special order drinks with specialized equipment
- Kept the service line, kitchen, and guest lobby clean and tidy at all times.
- Managed orders and customer needs in a fast-paced environment
- Created personalized drinks if ever requested

## CONTACT

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## SKILLS

- Efficient work under pressure
- Friendly customer service
- Cooperative team player
- Communication
- Dependable and reliable
- Food Serving and Preparation
- Customer Transactions
- Complaint Resolution

## EDUCATION

High School Diploma

Alliance High School

*Portland, OR • 06/2021*